

Greater Washington, D.C., State of the Commute Survey – FY07
V11 – 2/5/07 – Changes after Pre-test

INTRODUCTION

Hello. My name is _____. I'm calling (from CIC Research) on behalf of the Metropolitan Washington Council of Governments. We're talking to residents of Maryland, Virginia, and the District of Columbia about their travel to work. **(IF NECESSARY: This is a genuine survey. No attempt will be made to sell you anything. Your answers will be kept completely confidential and will be used only together with those of other respondents.)** Is now a good time? **(ARRANGE CALL BACK)**

SCREENING QUESTIONS

S1 Is anyone in your household employed? By employed, I mean a wage or salaried employee, military or self-employed...

INTERVIEWERS: SCREEN OUT KEEPING OWN HOUSE (HOUSEWIFE), DISABLED, RETIRED, STUDENT, VOLUNTEER OR UNEMPLOYED-LOOKING FOR WORK

- 1 yes (**SKIP TO QS4**)
- 2 no (**THANK AND TERMINATE**)

S4 Are you an employed person who is at least 16?

- 1 yes (**SKIP TO Q1**)
- 2 no (**ASK QS5**)

S5 Is anyone else in your household employed either full-time or part-time?

- 1 yes (**ASK FOR THAT PERSON AND REPEAT INTRO, THEN GO BACK TO QS4 OR ARRANGE CB**)
- 2 no (**THANK AND TERMINATE**)

EMPLOYMENT STATUS AND HOME/WORK LOCATION

1 What is your employment status right now -- are you employed 35 hours or more per week, or less than 35 hours?

- 1 Employed full-time (35 hours or more) (**CONTINUE**)
- 2 Employed part-time (less than 35 hours) (**CONTINUE**)
- 3 Not employed, keeping house, retired, disabled, full-time student, looking for work (**GO BACK TO QS5**)
- 8 Don't know (**THANK & TERMINATE**)
- 9 Refuse (**THANK & TERMINATE**)

1a What is your home zip code?

AUTOCODE COUNTY FOR CHANTILLY

IF Q1a = 20151, AUTOCODE Q2 = 6 (Fairfax), THEN SKIP TO Q3
IF Q1a = 20152, AUTOCODE Q2 = 8 (Loudoun), THEN SKIP TO Q3

AUTOCODE ALEXANDRIA (EXCEPT 22311)

IF Q1a = 22301, 22302, 22304, 22305, OR 22314, AUTOCODE Q2 = 1 (Alexandria), THEN SKIP TO Q3
IF Q1a = 22303, 22306, 22307, 22308, 22309, 22310, OR 22315, AUTOCODE Q2 = 6 (Fairfax), THEN SKIP TO Q3

AUTOCODE TAKOMA PARK, MD, TAKOMA DC

IF Q1a = 20903, 20910, 20912, 20913, AUTOCODE Q2 = 9 (Montgomery), THEN SKIP TO Q3
IF Q1a = 20011 OR 20012, AUTOCODE Q2 = 5 (DC), THEN SKIP TO Q3

AUTOCODE LAUREL

IF Q1a = 20707 OR 20708, AUTOCODE Q2 = 10 (Prince Georges), THEN SKIP TO Q3
IF Q1a = 20723 OR 20724, AUTOCODE Q2 = 12 (Other –out of area), THEN THANK AND TERMINATE

AUTOCODE SILVER SPRING (EXCEPT 20903)

IF Q1a = 20901, 20902, 20904, 20905, 20906, OR 20910, AUTOCODE Q2 = 9, THEN SKIP TO Q3

AUTOCODE STERLING

IF Q1a = 20164, 20165, OR 20166, AUTOCODE Q2 = 8 (Loudoun), THEN SKIP TO Q3

AUTOCODE FAIRFAX AND FALLS CHURCH CITIES

IF Q1a = 22030, 22041, 22042, 22043, 22044, OR 22046, AUTOCODE Q2 = 6 (Fairfax), THEN SKIP TO Q3

AUTOCODE WALDORF (EXCEPT Q20601)

IF Q1a = 20602 OR 20603, AUTOCODE Q2 = 12 (Other - out of area), THEN THANK AND TERMINATE

AUTOCODE MANASSAS, MANASSAS PARK

IF Q1a = 20110 OR 20113, AUTOCODE Q2 = 11, THEN SKIP TO Q3

IF Q1a = ANY OTHER ZIP CODE, ASK Q2

QUOTA SCREENER – NEED 600 IN EACH OF 11 AREAS 1 - 11

2 In what county (or Independent City) do you live now? **(DO NOT READ)**

- 1 Alexandria City, VA
- 2 Arlington Co., VA
- 3 Calvert Co., MD
- 4 Charles Co., MD
- 5 Washington, DC (District of Columbia)
- 6 Fairfax Co., VA (City of Falls Church, City of Fairfax)
- 7 Frederick Co., MD (City of Frederick)
- 8 Loudoun Co., VA (South Riding)
- 9 Montgomery Co., MD (City of Rockville, City of Gaithersburg, City of Takoma Park, Silver Spring)
- 10 Prince George's Co., MD (City of Greenbelt, City of College Park, City of Bowie)
- 11 Prince William Co., VA (City of Manassas, City of Manassas Park)
- 12 Other (SPECIFY) _____ **(THANK AND TERMINATE)**
- 88 Don't know (THANK AND TERMINATE)
- 99 Refused (THANK AND TERMINATE)

3 In what county (or independent city) do you work? **(IF "ALL OVER", ASK: Where do you work the most?)**

- 1 Alexandria City (VA)
- 2 Anne Arundel Co. (MD)
- 3 Arlington Co. (VA)
- 4 Calvert Co. (MD)
- 5 Charles Co. (MD)
- 6 Washington, DC (District of Columbia)
- 7 Fairfax Co. (VA)
- 8 Fairfax City (VA)
- 9 Falls Church City (VA)
- 10 Frederick Co. (MD)
- 11 Howard Co. (MD)
- 12 Loudoun Co. (VA)
- 13 Manassas City (VA)
- 14 Manassas Park City (VA)
- 15 Montgomery Co. (MD)
- 16 Prince George's Co. (MD)
- 17 Prince William Co. (VA)
- 18 Stafford Co. (VA)
- 19 Baltimore County (MD)
- 20 Carroll County (MD)
- 21 Other _____
- 88 Don't know
- 99 Refuse

COMMUTE PATTERNS

Now, I'd like to ask you some questions about your commute to and from work. If you have more than one job, just tell me about your primary job.

4 First, in a TYPICAL week, how many days are you assigned to work?

_____ days
____ "0", not currently working (**GO BACK TO QS5**)

5 How many of those days are weekdays (Monday-Friday)?

_____ days
____ "0", (**CODE AS WKALL, THEN SKIP TO Q57**)

6 And how many weekdays do you commute to a work location outside your home? (**IF RESPONDENT SAYS, "VARIES BY WEEK" OR "DON'T KNOW", PROMPT "What would you say would be most typical?" IF RESPONDENT STILL SAYS "DON'T KNOW," CODE AS 8**)

10 None (**SKIP TO Q8**)

- 1 One
- 2 Two
- 3 Three
- 4 Four
- 5 Five
- 8 Don't know (**SKIP TO Q61**)
- 9 Refuse (**SKIP TO Q61**)

7 At what time do you usually arrive at work? (**DO NOT READ**)

- 1 5 am to 5:29 am
- 2 5:30 am to 5:59 am
- 3 6 am to 6:29 am
- 4 6:30 am to 6:59 am
- 5 7 am to 7:29 am
- 6 7:30 am to 7:59 am
- 7 8 am to 8:29 am
- 8 8:30 am to 8:59 am
- 9 9 am to 9:29 am
- 10 9:30 am 9:59 am
- 11 10 am to 5:59 pm
- 12 6 pm to 12 midnight
- 13 12:01 am to 4:59 am

- 88 Don't know
- 99 Refuse

SKIP TO Q11

8 So to be sure I understand, you work at home every weekday you work. Is that right?

- 1 Yes (**CONTINUE**)
- 2 No (**INTERVIEWER PROMPT, "SO YOU COMMUTE TO A WORK LOCATION OUTSIDE YOUR HOME ONE OR MORE WEEKDAYS, IS THAT CORRECT?" GO BACK TO Q5**)

9 Are you self-employed with your primary work location at home?

- 1 Yes (**PROGRAMMER, CODE AS HOMEALL**) (**SKIP TO INSTRUCTIONS BEFORE Q15**)
- 2 No (**CONTINUE**)

10 Do you telecommute every weekday you work?

- 1 Yes (**PROGRAMMER, CODE AS TELEALL, SKIP TO INSTRUCTIONS BEFORE Q13**)
- 2 No (**SPECIFY SITUATION, THEN THANK AND TERMINATE**)

- 11 Do you work a compressed or flexible work schedule, for example, a full-time work week in fewer than five days or a schedule with flexible start and end times?
- 1 yes (**CONTINUE**)
 - 2 no (**SKIP TO Q13**)
- 12 What type of schedule do you use? (**DO NOT READ, UNLESS NEEDED TO CLARIFY**)
- 1 4/40 (4 10-hour days per week, 40 hours)
 - 2 9/80 (9 days every 2 weeks, 80 hours)
 - 3 3/36 (3 12-hour days per week, 36 hours - police, fire, hospitals)
 - 4 flex-time or flexible work hours (core hours with flexible start & stop)
 - 5 Work 5 or more days per week, 35 or more hours per week (RECODE Q11 = 2)
 - 6 other (SPECIFY) _____

INSTRUCTIONS BEFORE Q13

IF TELEALL (FROM Q10), AUTOCODE Q13 = 1, THEN SKIP TO Q13a

- 13 Now I want to ask you about telecommuting, also called teleworking. For purposes of this survey, "telecommuters" are defined as "wage and salary employees who at least occasionally work at home or at a telework or satellite center during an entire work day, instead of traveling to their regular work place." Based on this definition, are you a telecommuter?
- 1 yes
 - 2 no (**SKIP TO Q14a**)
 - 9 DK/Ref (**SKIP TO Q14a**)

- 13a Does your employer have a formal telecommuting program at your workplace or do you telecommute under an informal arrangement between you and your supervisor?
- 1 formal program
 - 2 informal arrangement
 - 3 N/A
 - 9 DK/Ref

IF TELEALL AND Q5 = 1, AUTOCODE Q14 = 4, THEN SKIP TO INSTRUCTIONS BEFORE Q15

IF TELEALL AND Q5 = 2, AUTOCODE Q14 = 5, THEN SKIP TO INSTRUCTIONS BEFORE Q15

IF TELEALL AND Q5 = 3, 4, 5, 6, OR 7, AUTOCODE Q14 = 6, THEN SKIP TO INSTRUCTIONS BEFORE Q15

- 14 How often do you usually telecommute? (**DO NOT READ**)
- 1 occasionally for special project
 - 2 Less than one time per month/only in emergencies (e.g., sick child, snowstorm)
 - 3 1-3 times a month
 - 4 one day a week
 - 5 two days a week
 - 6 3 or more times a week
 - 7 other (**SPECIFY**) _____
 - 9 DK/Ref.

SKIP TO Q15

- 14a Do you at least occasionally work at home or at a location other than your central work place during your normal work hours? (**IF ASKED:** Normal work hours means the hours that you work, which may or may not be the normal business hours of your employer.)
- 1 yes
 - 2 no (**SKIP TO Q14d**)
 - 9 DK/Ref (**SKIP TO Q14d**)

14b On these days, where do you typically work? (DO NOT READ RESPONSES)

- 1 home
- 2 client/customer's office
- 3 satellite office, other office of my employer
- 4 community/business location (e.g., library, Kinkos, business center)
- 5 telework center
- 6 other _____
- 9 DK/Ref

14c How often do you usually work at this or these locations? (DO NOT READ)

- 1 occasionally for special project
- 2 Less than one time per month/only in emergencies (e.g., sick child, snowstorm)
- 3 1-3 times a month
- 4 one day a week
- 5 two days a week
- 6 3 or more times a week
- 7 other (SPECIFY) _____
- 9 DK/Ref.

14d Does your employer have a formal telecommuting program at your workplace or permit employees to telecommute under an informal arrangement with the supervisor?

- 1 yes, formal program
- 2 yes, informal arrangement
- 3 no
- 9 DK/Ref

IF Q14a = 1, AUTOCODE Q14e = 1, THEN SKIP TO Q14f

14e Would your job responsibilities allow you to work at a location other than your main work place at least occasionally?

- 1 yes
- 2 no (**SKIP TO Q15**)
- 9 DK/Ref (**SKIP TO Q15**)

IF Q14c = 1, 2, 3, OR 7, AUTOCODE Q14f = 1, THEN SKIP TO Q15

IF Q14c = 4, 5, OR 6, AUTOCODE Q14f = 2, THEN SKIP TO Q15

14f Would you be interested in telecommuting on an occasional or regular basis?

- 1 yes, occasional basis
- 2 yes, regular basis
- 3 no
- 9 DK/Ref

CURRENT COMMUTE PATTERNS

INSTRUCTIONS BEFORE Q15

IF HOMEALL FROM Q9, DON'T ASK Q15. AUTO FILL Q15, RESPONSE 18 = Q5, THEN SKIP TO Q61

IF TELEALL FROM Q10, DON'T ASK Q15. AUTO FILL Q15, RESPONSE 2 = Q5, THEN SKIP TO INSTRUCTIONS BEFORE Q34

15 Now thinking about LAST week, how did you get to work each day. Let's start with Monday? ... How about Tuesday? ... Wednesday? Thursday? Friday?

IF RESPONDENT MENTIONS MORE THAN ONE MODE ON ANY DAY, PROMPT FOR THE MODE USED FOR THE LONGEST DISTANCE PORTION OF THE TRIP.

IF Q12 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK:
 "You said you typically work a compressed work schedule. Did you have a compressed work schedule day off last week?"

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK:
 "You said you typically telecommute one or more days per week. Did you telecommute last week?"

IF RESPONDENT SAYS TRAVEL TO WORK IN A CAR, TRUCK, OR VAN, SAY, Were you alone in the vehicle? **IF YES, REPORT RESPONSE 3. IF NO, SAY,** "Including yourself, how many people were in the vehicle?" **IF 2-4, RECORD RESPONSE 5, IF 5, PROBE TO ASK ABOUT VANPOOL, THEN CODE RESPONSE 5 OR 7 AS APPROPRIATE, IF 6 OR MORE, RECORD AS RESPONSE 7**

IF ALL WEEKDAYS IN Q5 ARE ACCOUNTED FOR BY MODES 1-15 IN Q15 BEFORE ALL WEEKDAYS ARE COUNTED, ASK: You said you typically work only (number of weekdays reported in Q5) per week. Were the weekdays I haven't asked you about regular days off for you last week? **IF RESPONSE IS YES, CATI WILL AUTOFILL REMAINING DAYS WITH CODE 16; OTHERWISE CONTINUE AND RECORD MODES USED FOR THOSE DAYS**

IF RESPONDENT MENTIONS "SICK, VACATION, HOLIDAY" (RESPONSE 17) FOR ANY DAY, CODE RESPONSE 17, THEN ASK "If you had worked that day, how would you likely have traveled to work?" **AND CODE ADDITIONAL MODE RESPONSE FOR THAT DAY.**

Mode/Day of Week	Go to Work				
	Mon	Tues	Wed	Thur	Fri
1. compressed work schedule day off	1	1	1	1	1
2. telecommute/telework	2	2	2	2	2
3. drive alone in your car, truck, or van	3	3	3	3	3
4. motorcycle	4	4	4	4	4
5. carpool, including carpool w/family member, dropped off	5	5	5	5	5
6. casual carpool (slugging)	6	6	6	6	6
7. vanpool	7	7	7	7	7
8. buspool	8	8	8	8	8
9 rode a bus (public Bus, shuttle)	9	9	9	9	9
10. Metrorail	10	10	10	10	10
11. MARC (MD Commuter Rail)	11	11	11	11	11
12. VRE	12	12	12	12	12
13. AMTRAK/other train	13	13	13	13	13
14. bicycle	14	14	14	14	14
15. walk	15	15	15	15	15
16. regular day off (non-CWS)	16	16	16	16	16
17. sick, vacation, holiday, work out of area, etc. (prompt for travel on non sick, vacation day)	17	17	17	17	17
18. work at home – self-employed	18	18	18	18	18
19. taxi	19	19	19	19	19
20. N/A					
21. N/A					
88. N/A					

16 How long is your typical daily commute one way? Please tell me both how many minutes and how many miles. First, how many minutes?

Number of minutes _____
 Time varies _____
 888 Don't know
 999 Refuse

17 And how many miles? (IF LESS THAN 1 MILE, RECORD AS 0.5)

Number of miles _____
 888 Don't know
 999 Refuse

USE OF ALTERNATIVE MODES

IN Q18, <MODE Q15> = ALL MODES 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19 NAMED IN Q15

18 How long have you been using <MODE Q15> to get to work? **(DO NOT READ)**

**IF MORE THAN ONE <MODE Q15>, REPEAT FOR OTHER <MODE Q15>
ADD TO BRIEFING DOCUMENT INSTRUCTIONS IF RESPONDENT SAYS, "DO YOU MEAN HOW LONG HAVE I BEEN USING <MODE Q15, THIS TYPE OF TRANSPORTATION> OR HOW LONG I'VE BEEN IN THIS PARTICULAR <MODE Q15, bus route, carpool, vanpool, etc.>," INTERVIEWER SHOULD SAY, "USING <MODE Q15, this type of transportation>."**

**CODE MONTHS FOR EACH MODE CURRENTLY USED
IF LESS THAN ONE MONTH, CODE 1 MONTH
IF RESPONDENT SAYS "always used" OR "only used" FOR ANY <MODE Q15>, CODE MONTHS AS 666.
IF RESPONDENT SAYS, "don't know" FOR ANY <MODE Q15>, CODE MONTHS AS 999**

	Number of months
1 N/A	
2 N/A	
3 drive alone	_____
4 motorcycle	_____
5 carpool	_____
6 casual carpool (slugging)	_____
7 vanpool	_____
8 buspool	_____
9 bus	_____
10 Metrorail	_____
11 MARC	_____
12 VRE	_____
13 AMTRAK, other train	_____
14 Bicycle	_____
15 Walk	_____
16 N/A	
17 N/A	
18 N/A	
19 Taxi	_____

**DEFINE RECENT MODE = Q18 MODE WITH FEWEST MONTHS
IF TIE FOR RECENT MODE, DESIGNATE BOTH MODES AS RECENT MODE**

IF Q18 = 666 FOR RECENT MODE, AUTOCODE Q19a = 20, THEN SKIP TO Q20

19a Before starting to <RECENT MODE Q15> to work, what type or types of transportation did you use to get to work? (**ALLOW MULTIPLE MODES 1 – 15. DO NOT ACCEPT MULTIPLES FOR 16-21 OR 99**)

IF Q12 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK:
"You said you typically work a compressed work schedule now. Did you work a compressed schedule at that time?"

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK:
"You said you typically telecommute one or more days per week now. Did you telecommute at that time?"

(DO NOT READ OTHER RESPONSES)

- 1 compressed work schedule
 - 2 telecommute
 - 3 drive alone in your car, truck, van
 - 4 motorcycle
 - 5 carpool, including carpool with family member, dropped off
 - 6 casual carpool (slugging)
 - 7 vanpool
 - 8 buspool
 - 9 bus
 - 10 Metrorail
 - 11 MARC
 - 12 VRE
 - 13 AMTRAK, other train
 - 14 Bicycle
 - 15 walk
 - 16 N/A
 - 17 N/A
 - 18 N/A
 - 19 Taxi
 - 20 always used, only used <RECENT MODE Q15>
 - 21 not working then, not in DC area then
 - 99 Don't know, refused
- 99 don't know, refused

20 What were the reasons you began using <RECENT MODE Q15>? (**DO NOT READ; CHECK ALL THAT APPLY**) (**Probe for the 3 most important and only record 3**)

Personal circumstances/preferences

- 1 changed jobs/work hours
- 2 moved to a different residence
- 3 employer or worksite moved
- 4 spouse started new job
- 5 save money
- 6 save time
- 7 gas prices too high
- 8 tired of driving
- 9 prefer to drive, wanted to drive
- 10 safety
- 11 no vehicle available
- 12 car became available, additional car in household
- 13 to stay with family/children
- 14 HOV lanes too congested
- 15 Congestion (other)
- 16 always used
- 17 close to work or transportation pick up/drop off location
- 18 afraid of or didn't like previous form of transportation
- 19 stress
- 20 weather
- 21 bought hybrid vehicle
- 22 convenient (NOT AN ANSWER, PROBE FOR WHY IT'S CONVENIENT)
- 23 to get exercise

Commuter Services/Programs

- 24 new option that became available
- 25 special program at work
- 26 pressure or encouragement from employer
- 27 GRH
- 28 Ozone action/Code Red days
- 29 no parking
- 30 parking expense, parking cost too high
- 31 found carpool partner
- 32 NuRide (VA carpool incentive)
- 33 Metrochek, SmartTrip, transit subsidy, vanpool subsidy
- 34 Commuter Choice Maryland

Information/Promotion

- 35 advertising
- 36 initiated request/looked for information on my own
- 37 info. from Commuter Connections/Council of Governments/COG/800 number
- 38 Commuter Connections Website
- 39 other Website
- 40 word of mouth/recommendation
- 41 information from transit agency
- 42 saw highway sign
- 43 yellow pages
- 44 Other _____

- 88 Don't know
- 99 Refuse

22 In the past two years, have you used or tried any other type of transportation between home and work that you've not already mentioned?

- 1 yes
- 2 no (**SKIP TO Q28**)

23 What was that type of transportation? (**DO NOT READ; CHECK ALL THAT APPLY. IF Q23 = Q15 ANY DAY OR Q19a, INTERVIEWER PROMPT, "YOU ALREADY MENTIONED <MODE Q15, Q19a>, DID YOU TRY ANY OTHER TYPE OF TRANSPORTATION?"**)

- 1 compressed work schedule day off
- 2 telecommute
- 3 drive alone
- 4 motorcycle
- 5 carpool, including carpool with family member, dropped off
- 6 casual carpool (slugging)
- 7 vanpool
- 8 buspool
- 9 bus
- 10 Metrorail
- 11 MARC
- 12 VRE
- 13 AMTRAK, other train
- 14 bicycle
- 15 walk
- 16 N/A
- 17 N/A
- 18 N/A
- 19 taxi
- 20 N/A
- 21 N/A
- 99 don't know, refused

24 How long did you use <Q23 mode(s)>? (**DO NOT READ**)

- _____ months (**CONVERT YEARS TO MONTHS**)
- 0 less than one month
 - 888 occasionally (tried one, emergency use)
 - 999 still using (**ASK Q25**)
 - 997 Don't know

SET Q23LONG = Q24, LONGEST DURATION

IF Q24 = STILL USING FOR ANY MODE, THAT MODE = Q23 LONG

IF Q24 = 888 (occasionally) FOR ANY MODE, THAT MODE = Q23LONG, UNLESS RESPONDENT MENTIONED BOTH OCCASIONAL MODE AND OTHER MODE, THEN USE OTHER MODE

SKIP TO Q26

25 How many days would you say you now < Q23LONG> in a typical month?

- _____ DAYS PER MONTH
- 99 don't know, refused

26 What prompted you to use or try this type of transportation? (**DO NOT READ; CHECK ALL THAT APPLY**)
(**Probe for the 3 most important and only record 3**)

Personal circumstances/preferences

- 1 changed jobs/work hours
- 2 moved to a different residence
- 3 employer or worksite moved
- 4 spouse started new job
- 5 save money
- 6 save time
- 7 gas prices too high
- 8 tired of driving
- 9 prefer to drive, wanted to drive
- 10 safety
- 11 no vehicle available
- 12 car became available, additional car in household
- 13 to stay with family/children
- 14 HOV lanes too congested
- 15 congestion (other)
- 16 always used
- 17 close to work or transportation pick up/ drop off location
- 18 afraid of or didn't like previous form of transportation
- 19 stress
- 20 weather
- 21 bought hybrid vehicle
- 22 convenient (NOT AN ANSWER, PROBE FOR WHY IT'S CONVENIENT)
- 23 to get exercise

Commute Services/Programs

- 24 new option that became available
- 25 special program at work
- 26 pressure or encouragement from employer
- 27 GRH
- 28 Ozone action/Code Red days
- 29 no parking
- 30 parking expense, parking cost too high
- 31 found carpool partner
- 32 NuRide (VA carpool incentive)
- 33 Metrochek, SmartTrip, transit subsidy, vanpool subsidy
- 34 Commuter Choice Maryland

Information/Promotion

- 35 advertising
 - 36 initiated request/looked for information on my own
 - 37 info. from Commuter Connections/Council of Governments/COG/800 number
 - 38 Commuter Connections Website
 - 39 other Website
 - 40 word of mouth/recommendation
 - 41 information from transit agency
 - 42 saw highway sign
 - 43 yellow pages
 - 44 Other _____
-

- 88 Don't know
- 99 Refuse

IF Q23 = Q15, ANY DAY, ANY MODE, OR Q24 = STILL USING, SKIP TO Q28

27 Why didn't you continue < Q23LONG>? (DO NOT READ; CHECK ALL THAT APPLY)

- 1 too inconvenient
- 2 cost too much
- 3 took too much time
- 4 safety concerns
- 5 job changes - job, work site, schedule
- 6 need vehicle during or after work
- 7 vehicle became unavailable/unreliable
- 8 moved home location
- 9 didn't like pool partners
- 10 new/changes in employer program
- 11 bus or rail schedule or route change
- 12 child-related activities (e.g., school)
- 13 circumstantial (e.g., car became available)
- 14 used only temporarily (e.g., car in shop)
- 15 weather related
- 16 parking issue
- 17 lost carpool partner
- 18 bought a hybrid or compressed natural gas (CNG) vehicle
- 19 Other (SPECIFY) _____

ALTERNATIVE MODE PATTERNS

IF Q15 = 5, 6, 7, CONTINUE, OTHERWISE, SKIP TO Q29

28 Now I'd like to ask you about your current car/van pool (FROM Q15). Including yourself, how many people usually ride in your carpool or vanpool? (If more than 1 answer in Q15, select 1 using this priority: vanpool, carpool, casual carpooling/slug.)

_____ total people in pool (must be more than 1)

IF Q15 = 5, 6, 7, 8, 9, 10, 11, 12, OR 13, CONTINUE USING THE MOST COMMON ALTERNATIVE MODE, OTHERWISE, SKIP TO INTRO BEFORE Q34

- 29 How do you get from home to where you meet your <Q15 ALT MODE: carpool, vanpool, buspool, bus, or train>?
- 1 picked up at home by car/van pool (**SKIP TO INSTRUCTIONS BEFORE Q34**)
 - 2 drive alone to driver's home or drive alone to passenger's home
 - 3 drive to a central location, like park & ride, or train or subway station
 - 4 dropped off or another car/van pool
 - 5 bicycle
 - 6 motorcycle
 - 7 walk
 - 8 I am the driver of car pool/van pool (**SKIP TO INSTRUCTIONS BEFORE Q34**)
 - 9 bus/transit
 - 10 other (**SPECIFY**) _____
- 30 How many miles is it one way from your home to where you meet your <Q15 ALT MODE: carpool, vanpool, buspool, bus, or train>? (**IF LESS THAN 1 MILE, ENTER 0.5**)
- _____ miles

TELECOMMUTE

INSTRUCTIONS BEFORE Q34

**IF Q13 = 1 OR Q15 = 2 ANY DAY, CONTINUE, OTHERWISE, SKIP TO INTRO BEFORE Q44
IF TELEALL, DO NOT READ INTRO TO Q34, SKIP DIRECTLY TO Q34**

INTRO TO Q34: Now I have a few more questions about telecommuting.

- 34 How long have you been telecommuting?
- _____ months (CONVERT YEARS TO MONTHS)
999 Don't know/refused

IF TELEALL, AUTOCODE Q36 = 1, THEN SKIP TO Q40

- 36 Where do you work when you telecommute? Do you work at home, in a telework center, a satellite office provided by your employer, or someplace else? (**IF NECESSARY:** Telework Centers are federally funded facilities located around the Washington area that allow government and non-government employees to work closer to home some or all of the time.)
- 1 Home (**SKIP TO Q40**)
 - 2 Telework Center
 - 3 Both home and Telework Center
 - 4 Satellite office provided by employer
 - 5 Both home and satellite office
 - 6 Business service center (Kinkos) or other "retail" location
 - 7 Both home and business service center (Kinkos) or other "retail" location
 - 8 Library or community center
 - 9 Both home and library or community center
 - 10 Executive office suites
 - 11 Both home and executive office suites
 - 12 other location (**SPECIFY**) _____

IF Q36 = 3, 5, 7, 9, OR 11, CONTINUE, OTHERWISE, SKIP TO Q38

- 37 How many days per week, on average, do you telecommute from the location outside your home?
- _____ days per week
- 38 How many miles is it one way from your home to this location? (IF LESS THAN ONE MILE, RECORD "1")
- _____ miles (no decimals)

39 And how do you get from home to this location?

- 1 N/A
- 2 N/A
- 3 drive alone
- 4 motorcycle
- 5 carpool, including carpool with family member, dropped off
- 6 casual carpool (slugging)
- 7 vanpool
- 8 buspool
- 9 bus
- 10 Metrorail
- 11 MARC
- 12 VRE
- 13 AMTRAK, other train
- 14 bicycle
- 15 walk
- 16 N/A
- 17 N/A
- 18 N/A
- 19 taxi
- 99 DK/Ref

40 Why did you start to telecommute? (DO NOT READ) (ALLOW MULTIPLE ANSWERS)

- 1 changed jobs/work hours
- 2 save money
- 3 save time
- 4 new option that became available
- 5 advertising
- 6 special program at work
- 7 moved to a different residence
- 8 pressure or encouragement from employer
- 9 safety
- 10 no vehicle available
- 11 tired of driving
- 12 initiated request on my own
- 13 info. From Commuter Connections / COG (Council of Governments) / Web (SKIP TO INTRO TO Q44)
- 14 employer or worksite moved
- 15 get more work done
- 16 quiet, uninterrupted
- 17 stay with family or children
- 18 avoid congestion
- 19 convenient
- 20 personal circumstances (weather, repair man, sick)
- 21 other (SPECIFY) _____
- 99 DK/Ref

IF Q40 = 5, AUTOCODE Q42 = 1, THEN INSERT "advertising" AS <Q40 REASON> IN Q42

IF Q40 = 6, AUTOCODE Q42 = 2, THEN INSERT "a special program at work" as <Q40 REASON> IN Q42

IF Q40 = 13, AUTOCODE Q42 = 4, THEN INSERT "information from Commuter Connections or the Council of Governments" AS <Q40 REASON> IN Q42

42 **IF ANY RESPONSES AUTOCODED IN Q42, ASK,** "You mentioned <Q40 REASON> as a reason you started to telecommute. Did you learn about telecommuting from any other source?"

IF NO RESPONSES AUTOCODED IN Q42, ASK, "How did you find out about telecommuting?" (DO NOT READ)

- 1 advertising (radio, newspaper or TV)
- 2 special program at work/employer provided information
- 3 initiated request on my own
- 4 information from Commuter Connections / COG (Council of Governments)
- 5 word of mouth
- 6 newspaper or magazine article
- 7 Commuter Connections Website
- 8 Other Website
- 9 County or jurisdiction program
- 10 other (SPECIFY) _____
- 99 DK/Ref

IF Q42 = 4 OR 7, AUTOCODE Q43 = 1, THEN SKIP TO INTRO BEFORE Q44

43 Did you receive any information about telecommuting from Commuter Connections or from the Telework Resource Center at the Council of Governments?

- 1 yes (SKIP TO **INTRO BEFORE Q44**)
- 2 no
- 9 DK/Ref

AVAILABILITY OF TRANSPORTATION OPTIONS

IF TELEALL, SKIP TO Q61

INTRO BEFORE Q44: Next, I want to ask you about transportation services that might be available in your area.

44 Regardless of whether or not you use them, what train or bus companies provide service in the area where you live? (**DO NOT READ; PROBE WELL FOR BOTH BUS AND TRAIN; ACCEPT MULTIPLE RESPONSES FOR 2-12 AND FOR 14-19**)

Buses

- 1 No buses provide service (DO NOT ALLOW MULTIPLES WITH 2-12)
- 2 Alexandria DASH
- 3 Fairfax Connector
- 4 Fairfax Cue
- 5 Loudoun Commuter Bus
- 6 Metrobus
- 7 MTA bus
- 8 Omni Ride
- 9 Ride On
- 10 "The Bus"
- 11 TransIT Bus
- 12 Bus (PROBE FOR NAME) _____

Train

- 13 No trains provide service (DO NOT ALLOW MULTIPLES WITH 14-18)
- 14 AMTRAK/ACELA
- 15 MARC (Maryland commuter rail)
- 16 MetroRail/subway
- 17 Virginia Railway Express (VRE)
- 18 Train (PROBE FOR NAME) _____
- 19 Other (SPECIFY) _____
- 99 Don't know/Refused

44a About how far from your home is the nearest bus stop? (NOTE IF MILES OR BLOCKS)

Number of miles _____

Number of blocks _____

999 Don't know

44b How far from your home is the nearest train station? (NOTE IF MILES OR BLOCKS)

Number of miles _____

Number of blocks _____

999 Don't know

44c What train or bus companies provide service in the area where you **work**? (**DO NOT READ; PROBE FOR BOTH BUS AND TRAIN, ALLOW MULTIPLE RESPONSES FOR 2-12 AND FOR 14-19**)

Buses

1 No buses provide service (DO NOT ALLOW MULTIPLES WITH 2-12)

2 Alexandria DASH

3 Fairfax Connector

4 Fairfax Cue

5 Loudoun Commuter Bus

6 Metrobus

7 MTA bus

8 Omni Ride

9 Ride On

10 "The Bus"

11 TransIT Bus

12 Other Bus (PROBE FOR NAME) _____

Trains

13 No trains provide service (DO NOT ALLOW MULTIPLES WITH 14-18)

14 AMTRAK/ACELA

15 MARC (Maryland commuter rail)

16 MetroRail/subway

17 Virginia Railway Express (VRE)

18 Other Train (PROBE FOR NAME) _____

19 Other (SPECIFY)

99 Don't know/Refused

Q46. Is there a special HOV (High Occupancy Vehicle) lane that can be used only by carpools, vanpools and buses along your route to work?

1 Yes

2 No (**SKIP TO Q52**)

9 Refuse/Don't know (**SKIP TO Q52**)

IF Q15 = 14, 15, ALL DAYS, AUTOCODE Q47 = 2, THEN SKIP TO Q54

47 Do you use the HOV lane to get to or from work?

1 Yes

2 No (**SKIP TO Q52**)

9 Refused/Don't know (**SKIP TO Q52**)

50 How much time does the HOV lane save you in your one-way trip to or from work?

_____ minutes

999 DK/Ref.

51 Did the HOV lane influence your decision to use your current way of commuting?

1 Yes

2 No

9 Refused/Don't know

- 52 Do you know the locations of Park 'n Ride lots along the route that you take to work?
- 1 yes
 - 2 no (**SKIP TO INSTRUCTIONS BEFORE Q54**)
 - 3 there aren't any (**SKIP TO INSTRUCTIONS BEFORE Q54**)
 - 8 Don't know (**SKIP TO INSTRUCTIONS BEFORE Q54**)
 - 9 Refuse (**SKIP TO INSTRUCTIONS BEFORE Q54**)

- 53 In the past year have you used Park 'n Ride lots when commuting to work?
- 1 yes
 - 2 no
 - 9 DK/Ref.

ATTITUDES TOWARD TRANSPORTATION MODES

INSTRUCTIONS BEFORE Q54

If Q15 = 8, 9 **OR** Q29 = 9, **SKIP TO Q55**

If Q23 = 8, 9 **AND** Q24 = 999 (still using), **SKIP TO Q55**

If Q44 = 1 **OR** Q44c = 1, **AUTOCODE Q54 = 1 AND AUTOCODE Q55 = 1, THEN SKIP TO Q56**

- 54 You said earlier that you do not ride the bus regularly for your commute to work. Why don't you ride the bus? (**DO NOT READ, ACCEPT MULTIPLE RESPONSES**)
- 1 No bus service available (in home area or in work area/bus too far away)
 - 2 Don't know if service is available/don't know location of bus stops
 - 3 Need my car for work
 - 4 Need car before or after work
 - 5 Need car for emergencies/overtime
 - 6 It might not be safe/I don't feel safe (on bus or at bus stops)
 - 7 Bus is unreliable/late
 - 8 Trip is too long/distance too far
 - 9 Takes too much time
 - 10 Don't like to ride with strangers
 - 11 Prefer to be alone during commute
 - 12 Work schedule irregular
 - 13 Too expensive
 - 14 Too uncomfortable/crowded
 - 15 Buses too dirty
 - 16 Have to transfer/too many transfers
 - 17 Had a bad experience with the bus in the past
 - 18 Have to wait too long for the bus or between buses
 - 19 Other (specify) _____
 - 99 DK/Ref

IF Q15= 10, 11, 12, 13 (TRAIN), SKIP TO Q56

If Q23 = 10, 11, 12, 13 AND Q24 = 999 (still using), SKIP TO Q56

55 You said that you do not ride the train to work. Why not? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

- 1 No train service available (in home area or in work area)/train too far away
- 2 Don't know if service is available/don't know location of train stations
- 3 Need my car for work
- 4 Need car before or after work
- 5 Need car for emergencies/overtime
- 6 It might not be safe/I don't feel safe (on train or at train stations)
- 7 Train is unreliable/late
- 8 Trip is too long/distance too far
- 9 Takes too much time
- 10 Don't like to ride with strangers
- 11 Prefer to be alone during commute
- 12 Work schedule irregular
- 13 Too expensive
- 14 Too uncomfortable/crowded
- 15 Train too dirty
- 16 Have to transfer/too many transfers
- 17 Had a bad experience with the train in the past
- 18 Have to wait too long for the train or between trains
- 19 Other (specify) _____
- 99 DK/Ref

IF Q15 = 5, 6, 7 OR Q29 = 1, 4, OR 8 SKIP TO Q57

If Q23 = 5, 6, 7 AND Q24 = 999 (still using), SKIP TO Q57

56 You said that you do not use a carpool or vanpool for your trip to work. Why don't you carpool or vanpool? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

- 1 Don't know anyone to carpool/vanpool with
- 2 Need my car for work
- 3 Need car before or after work
- 4 Need car for emergencies/overtime
- 5 It might not be safe/I don't feel safe
- 6 Carpool/vanpool partners are/could be unreliable/late
- 7 Trip is too long/distance too far
- 8 Takes too much time
- 9 Doesn't save time
- 10 Don't like to ride with strangers
- 11 Prefer to be alone during commute
- 12 Work schedule irregular
- 13 Too expensive
- 14 Had a bad experience with carpooling/vanpooling in the past
- 15 Other (specify) _____
- 99 DK/Ref

CURRENT COMMUTE COMPARED TO LAST YEAR

57 Would you say your commute is easier, more difficult, or about the same now as it was one year ago?

- 1 easier (**ASK Q58**)
- 2 more difficult (**ASK Q59**)
- 3 about the same (**SKIP TO Q60**)
- 4 not applicable (**SKIP TO Q60**)
- 9 DK/Ref (**SKIP TO Q60**)

- 58 In what way is it easier?
- 1 shorter distance
 - 2 trip is faster, takes less time
 - 3 route is less congested
 - 4 started carpooling/vanpooling to work
 - 5 started using bus, train to work
 - 6 started driving alone to work
 - 7 less stressful
 - 8 bought a hybrid or compressed natural gas (CNG) vehicle
 - 9 started using HOV lanes
 - 10 other _____
 - 19 Refused/Don't know
- 59 In what way is it more difficult?
- 1 longer distance
 - 2 trip is slower, takes more time
 - 3 more congested
 - 4 started carpooling/vanpooling to work
 - 5 started using bus, train to work
 - 6 started driving alone to work
 - 7 more stressful
 - 8 construction on route to work
 - 9 trains, buses, metro more crowded
 - 10 gas prices are higher, costs more
 - 11 other _____
 - 19 DK/Ref.
- 60 Have you changed your work or home location in the last year? IF YES, AND RESPONDENT DOES NOT VOLUNTEER INFORMATION, ASK, "Did you change your home or work location?"
- 1 Yes, changed home location
 - 2 Yes, changed work location
 - 3 Yes, changed both home and work locations
 - 4 No (SKIP TO Q61)
 - 9 DK/Ref. (SKIP TO Q61)
- 60a Was your previous location also in the Washington metropolitan region?
- 1 Yes
 - 2 No
 - 9 DK/Refused
- 60b What factors did you consider in your decision to make this change? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

Commuter Factors

- 1 Length, ease of commute
- 2 Cost of commuting
- 3 Commuting options that would be available (e.g., transit)

Residential Factors

- 4 Quality of schools, stay in same school system
- 5 Cost of house
- 6 Cost of living
- 7 Size of house
- 8 Quality of neighborhood
- 9 Closeness to family or friends
- 10 Entertainment, shopping, services nearby

Job Factors

- 11 Income, salary
- 12 Job satisfaction
- 13 Career advancement
- 14 Job opportunities for spouse

- 15 Other (SPECIFY) _____
- 19 DK/Refused

60c How important to your decision was the ease of your trip to work compared to the other factors you just mentioned? Was it less important than other factors, more important, or about the same importance?

- 1 Less important
- 2 More important
- 3 About the same importance
- 9 DK/Refused

IF Q60 = 1 OR 3, ASK Q60d and Q60e, OTHERWISE, SKIP TO Q61

60d Did your employer offer you any information about financial incentives that might be available to you if you moved your home to a location close to work?

- 1 Yes
- 2 No
- 9 DK/Refused

60e Did your employer offer you any information about financial incentives that might be available if you moved your home to a location close to a bus stop or train station?

- 1 Yes
- 2 No
- 9 DK/Refused

AWARENESS OF ADVERTISING

61 Have you heard, seen, or read any advertising about commuting in the past year?

- 1 yes
- 2 no (**SKIP TO Q81**)
- 9 DK/Ref (**SKIP TO Q81**)

62 What messages do you recall from this advertising? (DON'T READ, ACCEPT MULTIPLE RESPONSES)

- 1 none (**SKIP TO Q81**)
- 2 that you should rideshare, carpool, vanpool) (**NOT ACCEPTABLE ANSWER; PROBE FOR WHY AND RECORD ELSEWHERE**)
- 3 that new trains and/or buses are coming
- 4 that you can call for carpool or vanpool info
- 5 call 1-800-745-RIDE / call Commuter Connections
- 6 Commuter Choice Maryland
- 7 contact the Commuter Connections website (www.commuterconnections.org, www.commuterconnections.com)
- 8 it saves money
- 9 it saves time
- 10 it is less stressful
- 11 guaranteed ride home (GRH)
- 12 employer would give me MetroChek benefits, SmartTrip benefits
- 13 it would help the environment
- 14 it reduces traffic
- 15 it saves wear and tear on the car
- 16 Ozone Action Days / Code Red Days
- 17 Telework Center / telecommuting
- 18 HOV lanes
- 19 regional services/programs are available to help with commute
- 20 Springfield interchange reconstruction
- 21 Wilson bridge reconstruction, Bridge Bucks
- 22 use the bus or train, use Metrobus
- 23 Way to Go, Way to Go Arlington
- 24 other (SPECIFY) _____
- 99 DK/Ref. (**SKIP TO Q81**)

63 What organization or group sponsored the ad you recall? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

- 1 Commuter Connections
- 2 Metropolitan Washington Council of Governments, MWCOG, COG
- 3 Metro, WMATA
- 4 MARC, Maryland Commuter Rail
- 5 VRE, Virginia Railway Express
- 6 VDOT (Virginia Department of Transportation)
- 7 DDOT (District of Columbia Department of Transportation)
- 8 MDOT (Maryland Department of Transportation)
- 9 VDRPT, Virginia Department of Rail and Public Transportation
- 10 Maryland State Highway Administration
- 11 MTA, Maryland Mass Transit Administration
- 12 Maryland Department of the Environment
- 13 WABA, Washington Area Bicycling Association
- 14 Arlington County Commuter Services
- 15 other (specify) _____
- 99 DK/Ref.

- 64 And where did you see, hear, or read this advertisement? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)
- 1 Commuter Connections website
 - 2 other website, internet (specify _____)
 - 3 radio
 - 4 TV
 - 5 postcard in mail
 - 6 newspaper
 - 7 in train station
 - 8 on train or bus
 - 9 at work
 - 10 other (_____)
 - 19 DK/Ref.

IF HOMEALL, SKIP TO Q81
IF TELEALL, SKIP TO Q81
IF WKALL, SKIP TO Q81

Attitude changes/actions taken after hearing ads

- 65 After seeing or hearing this advertising, were you more likely to consider ridesharing or public transportation?
- 1 yes
 - 2 no (**SKIP TO Q81**)
 - 9 DK/Ref (**SKIP TO Q81**)
- 66 After seeing or hearing this advertising, did you take any actions to try to change how you commute? **IF YES...** "What actions did you take? (**DO NOT READ**)

No action

- 1 didn't take any action (**SKIP TO Q81**)

Sought information

- 2 looked for commute information on the internet
- 3 asked friend, family member, or co-worker for commute information (referral)
- 4 contacted a local or regional organization for commute information
- 5 looked for a carpool or vanpool partner
- 6 called a transit operator to ask about schedules or routes
- 7 asked employer about telecommuting opportunities
- 8 asked employer about Metrochek or SmartTrip
- 9 looked for information about guaranteed ride home (GRH) program
- 10 looked for information about HOV lanes

Started participating in commute service/program

- 11 registered for guaranteed ride home (GRH) program
- 12 purchased alternative fuel vehicle (e.g., electric car, hybrid car, CNG-fueled vehicle)
- 13 started using HOV lane to get to work

Changed personal situation, work schedule, or commute route

- 14 moved my home or job location, changed jobs
- 15 started going to work earlier or later
- 16 changed or reduced number of days I work
- 17 changed route to work

Tried another way of getting to work, started using another form of transportation

- 18 tried or started driving alone to work
- 19 tried or started carpooling to work
- 20 tried or started vanpooling to work
- 21 tried or started using bus to get to work
- 22 tried or started using train to get to work
- 23 tried or started bicycling or walking to work
- 24 tried or started telecommuting/teleworking

Other

25 other action (specify _____) (SKIP TO Q81)

99 DK/Ref (SKIP TO Q81)

Autocode reasons for change for respondent currently using alt mode (Q15) named in Q66

IF Q66 = 19 AND Q15 = 5 OR 6, CODE Q67 = Q20, DO NOT ASK Q67

IF Q66 = 20 AND Q15 = 7, CODE Q67 = Q20, DO NOT ASK Q67

IF Q66 = 21 AND Q15 = 8 OR 9, CODE Q67 = Q20, DO NOT ASK Q67

IF Q66 = 22 AND Q15 = 10, 11, 12, OR 13, CODE Q67 = Q20, DO NOT ASK Q67

IF Q66 = 23 AND Q15 = 14 OR 15, CODE Q67 = Q20, DO NOT ASK Q67

IF Q66 = 24 AND Q15 = 2, CODE Q67 = Q20, DO NOT ASK Q67

Autocode reasons for change for respondent who tried alt mode named in Q66 within past two years (Q23)

IF Q66 = 19 AND Q23 = 5 OR 6, CODE Q67 = Q26, DO NOT ASK Q67

IF Q66 = 20 AND Q23 = 7, CODE Q67 = Q26, DO NOT ASK Q67

IF Q66 = 21 AND Q23 = 8 OR 9, CODE Q67 = Q26, DO NOT ASK Q67

IF Q66 = 22 AND Q23 = 10, 11, 12, OR 13, CODE Q67 = Q26, DO NOT ASK Q67

IF Q66 = 23 AND Q23 = 14 OR 15, CODE Q67 = Q26, DO NOT ASK Q67

IF Q66 = 24 AND Q23 = 2, CODE Q67 = Q26, DO NOT ASK Q67

67 What were the reasons you decided to take this action? [DO NOT READ, ALLOW MULTIPLE RESPONSES]

Personal circumstances/preferences

- 1 changed jobs/work hours
- 2 moved to a different residence
- 3 employer or worksite moved
- 4 spouse started new job
- 5 save money
- 6 save time
- 7 gas prices too high
- 8 tired of driving
- 9 prefer to drive, wanted to drive
- 10 safety
- 11 no vehicle available
- 12 car became available, additional car in household
- 13 to stay with family/children
- 14 HOV lane too congested
- 15 congestion
- 16 always used
- 17 close to work or transportation pick up/drop off location
- 18 afraid of or didn't like previous form of transportation
- 19 stress
- 20 weather
- 21 bought hybrid vehicle
- 22 convenient (**NOT AN ANSWER, PROBE FOR WHY IT'S CONVENIENT**)
- 23 to get exercise

Commuter Services/Programs

- 24 new option that became available
- 25 special program at work
- 26 pressure or encouragement from employer
- 27 GRH
- 28 Ozone action/Code Red days
- 29 no parking
- 30 parking expense, parking cost too high
- 31 found carpool partner
- 32 NuRide (VA carpool incentive)
- 33 Metrochek, SmartTrip, transit subsidy, vanpool subsidy
- 34 Commuter Choice Maryland

Information/Promotion

- 35 advertising
 - 36 initiated request/looked for information on my own
 - 37 info. From Commuter Connections/Council of Governments/COG/800 number
 - 38 Commuter Connections Website
 - 39 other Website
 - 40 word of mouth/recommendation
 - 41 information from transit agency
 - 42 saw highway sign
 - 43 yellow pages, phone book
 - 44 Other _____
 - 88 Don't know
 - 99 Refused
-

IF Q67 = 35 (advertising), CODE Q68 = 1, DO NOT ASK Q68

68 Did the advertising you saw or heard encourage you to take this action?

- 1 yes
- 2 no (**SKIP TO Q70**)
- 9 DK/Ref (**SKIP TO Q70**)

IF Q68 = 1 AND RESPONDENT MENTIONED MORE THAN ONE MESSAGE IN Q62, ASK Q69, OTHERWISE, SKIP TO Q70

69 You mentioned that you recall several advertising messages. Which message was most important in encouraging you to start or try this type of transportation? Was it ... (**READ RESPONSES FROM Q62**)

_____ message from Q62

IF Q66 = 2, 3, 4, 5, 6, 7, 8, 9, OR 10, AND Q66 NE 19, 20, 21, 22, 23, OR 24 ASK Q70, OTHERWISE, SKIP TO Q71

70 How likely is it that you will try another type of transportation for your commute to work, other than driving alone, taxi, or motorcycle, within the next year? Would you say it is ... (**READ RESPONSES 1-3. DO NOT READ RESPONSE 9**)

- 1 very likely
- 2 somewhat likely
- 3 not likely
- 9 DK/Ref

Collect info on mode/modes used before trying/starting new alt mode – skip out respondents who did not try alt mode and respondents who answered this question in Q19

IF Q66 NE 19, 20, 21, 22, 23, OR 24, SKIP TO Q81

Autofill mode duration for respondents currently using alternative mode (Q15) named in Q66

IF Q66 EQ 19 AND Q15 = 5 OR 6, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

IF Q66 EQ 20 AND Q15 = 7, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

IF Q66 EQ 21 AND Q15 = 8 OR 9, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

IF Q66 EQ 22 AND Q15 = 10, 11, 12, 13, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

IF Q66 EQ 23 AND Q15 = 14,15, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

IF Q66 EQ 24 AND Q15 = 2, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

Autofill duration for respondents who tried alt mode named in Q66 in past two years (Q23)

IF Q66 = 19 AND Q23 = 5 OR 6, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

IF Q66 = 20 AND Q23 = 7, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

IF Q66 = 21 AND Q23 = 8 OR 9, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

IF Q66 = 22 AND Q23 = 10, 11, 12, OR 13, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

IF Q66 = 23 AND Q23 = 14 OR 15, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

IF Q66 = 24 AND Q23 = 2, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

71 How long did you <ALT MODE FROM Q66> to work? (IF MORE THAN ONE ALT MODE NOTED IN Q66, ASK DURATION FOR ALL)

- _____ months (CONVERT YEARS TO MONTHS)
- _____ less than one month
- _____ occasionally (tried one, emergency use) (SKIP TO Q81)
- _____ still using

999 DK/Ref.

IF Q66 = 19, 20, 21, 22, 23, 24 (MORE THAN ONE OF THESE), THEN CHOOSE ALT MODE USED LONGEST TIME FOR Q72a. IF MORE THAN ONE ALT MODE USED SAME AMOUNT OF TIME, CHOOSE BOTH MODES.

72a Before trying <ALT MODE FROM Q66> to work, what type or types of transportation did you use to get to work? (ACCEPT MULTIPLE RESPONSES, PROGRAMMER, LIST MODES FOR USE IN Q72b)

FOR EACH MODE MENTIONED IN Q72a, ASK...

72b About how many days per week did you use <MODE FROM Q72a>?

IF SUM OF DAYS FROM Q72b NE Q5, ASK "And how did you commute on other days you were assigned to work?" **ACCEPT OPTION OF "didn't work, regular day off."**

IF Q7 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK: "You said you typically work a compressed work schedule now. Did you work a compressed schedule at that time?"

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK: "You said you typically telecommute one or more days per week now. Did you telecommute at that time?"

<u>Mode/Day typically used per week</u>	<u>Number of days using mode</u>				
	1	2	3	4	5
1 compressed work schedule day off	1	2	3	4	5
2 telecommute	1	2	3	4	5
3 drive alone in your car, taxi	1	2	3	4	5
4 motorcycle	1	2	3	4	5
5 carpool, including carpool with family member, dropped off	1	2	3	4	5
6 casual carpool (slugging)	1	2	3	4	5
7 vanpool	1	2	3	4	5
8 buspool	1	2	3	4	5
9 bus	1	2	3	4	5
10 Metrorail	1	2	3	4	5
11 MARC	1	2	3	4	5
12 VRE	1	2	3	4	5
13 AMTRAK, other train	1	2	3	4	5
14 bicycle	1	2	3	4	5
15 walk	1	2	3	4	5
16 didn't work, regular days off	1	2	3	4	5
17 N/A					
18 N/A					
19 Taxi	1	2	3	4	5
20 N/A					
21 not working then, not in DC area then					5
99 don't know, refused					5

AWARENESS OF COMMUTE PROGRAMS/SERVICES

Now I have a few questions about services that might be available to commuters in your home or work areas.

81 Is there a phone number or website you can use to obtain information on ridesharing, public transportation, HOV lanes, and telecommuting in the Washington region?

- 1 Yes
- 2 No (**ASK Q86**)
- 9 DK/Ref (**ASK Q86**)

83 What is it? (DON'T READ, ACCEPT MULTIPLES)

- | | |
|--|--|
| 1. 800-745-RIDE (7433) | Commuter Connections (COG) |
| 2. 888-730-6664 | Potomac Rappahannock Transportation |
| 3. 703-324-1111 | Fairfax County RideSources |
| 4. 301-770-POOL | Montgomery County Commuter Services |
| 5. 240-777-RIDE | Montgomery County Commuter Services |
| 6. 202-637-7000 | METRO (Washington Metro. Area Transit Authority) |
| 7. www.mwcoq.org | Commuter Connections (COG) |
| 8. www.commuterconnections.org | Commuter Connections (COG) |
| 9. www.commuterconnections.com | Commuter Connections (COG) |
| 10. www.vre.org | Virginia Railway Express (VRE) |
| 11. www.commuterdirect.com | Arlington County Commuter Services |
| 12. www.commuterpage.com | Arlington County Commuter Services |
| 13. 703-228-RIDE | Arlington County Commuter Services |
| 14. www.springfieldinterchange.com | Springfield Interchange (VDOT) |
| 15. www.maryland.com | Maryland Mass Transit Admin. (MTA) |
| | MARC Commuter Rail |
| 16. www.wmata.com | WMATA, Metro |
| 17. www.HOVcalculator.com | VDOT |
| 18. www.commuterchoicemaryland.com | Commuter Choice Maryland |
| 19. 866-RIDE-MTA (1-800-743-3682) | |
| 20. Other (SPECIFY) _____ | |

84 Have you used this number or website in the past year? (**CHECK FOR ALL RESPONSES IN Q83**)

- 1 Yes
- 2 No
- 8 Don't know
- 9 Refuse

IF Q83 = ONLY 2, 3, 4, 5, 7, 8, 9, 10, 11, 12, 13, 14, SKIP TO Q86

85 How did you find out about this number or website? (**DO NOT READ; RECORD FIRST MENTION ONLY**)

- 1 TV
- 2 magazine
- 3 newspaper ad
- 4 newspaper article
- 5 sign/billboard
- 6 mail/postcard
- 7 brochure
- 8 transportation fair/special event
- 9 radio
- 10 employer
- 11 library
- 12 phonebook, yellow pages
- 13 word of Mouth (family, friend, co-worker)
- 14 internet/Web
- 15 InfoExpress kiosks
- 16 Ozone Action/Code Red days
- 17 other _____
- 88 Don't know
- 99 Refuse

- 86 **IF Q83 = 1 OR 6, CODE Q86 = 1, THEN SKIP TO Q87**
Have you heard of an organization in the Washington region called Commuter Connections?
- 1 yes
 - 2 no (**SKIP TO Q88c**)
 - 8 Don't know (**SKIP TO Q88c**)
 - 9 Refuse (**SKIP TO Q88c**)

- 87 How did you learn about Commuter Connections? (**DO NOT READ; ACCEPT MULTIPLE RESPONSES**)
- 1 TV
 - 2 magazine
 - 3 newspaper ad
 - 4 newspaper article
 - 5 sign/billboard
 - 6 mail/postcard
 - 7 brochure
 - 8 transportation fair/special event
 - 9 radio
 - 10 employer
 - 11 Library
 - 12 phonebook, yellow pages
 - 13 word of mouth (family, friend, co-worker)
 - 14 internet/Web
 - 15 InfoExpress kiosks
 - 16 Ozone Action/Code Red days
 - 17 Other _____
 - 88 Don't know
 - 99 Refuse

- 88 What services does Commuter Connections provide? (**DO NOT READ, ACCEPT MULTIPLE RESPONSES**)
- 1 guaranteed ride home
 - 2 rideshare (carpool/vanpool) information
 - 3 help finding carpool/vanpool partners, matchlists
 - 4 transit schedule/route information
 - 5 HOV lane information
 - 6 park & ride lot information, parking information
 - 7 telecommute information
 - 8 bicycle/walking information
 - 9 road construction information
 - 10 kiosks, InfoExpress
 - 11 Metrochek, SmartTrip
 - 12 other (specify) _____
 - 88 don't know
 - 99 Refuse

IF Q83 = 1 OR 6, AND Q84 = 1 FOR ONE OR BOTH OF THOSE PROGRAMS, AUTOCODE Q88a = 1, THEN SKIP TO Q88c (Define Local Program)

- 88a Have you contacted Commuter Connections in the past year or visited a website sponsored by this organization?
- 1 Yes
 - 2 No (**SKIP TO Q88c**)
 - 8 Don't know (**SKIP TO Q88c**)
 - 9 Refuse (**SKIP TO Q88c**)

88b What information or services were you seeking? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

- 1 transit schedule/route information
- 2 carpool, vanpool (rideshare) information
- 3 help finding carpool/vanpool partners, matchlists
- 4 guaranteed ride home
- 5 Ozone alerts
- 6 park & ride lot information, parking information
- 7 telecommute, telework information
- 8 bicycle, walking information
- 9 road construction information
- 10 MetroChek / SmarTrip
- 11 travel directions, driving directions
- 12 other (specify) _____
- 88 don't know
- 99 Refuse

Define Local Program for Q88c - Q88f

88c **SET ORGANIZATIONS TO ASK ABOUT IN Q88c-Q88f (DO NOT READ)**

- IF Q2 = 1 OR Q3 = 1 (Alexandria), INSERT Alexandria Rideshare as <PROGRAM> in Q88c - Q88f
IF Q2 = 2 OR Q3 = 3 (Arlington), INSERT Arlington County Commuter Services or The Commuter Store as <PROGRAM> in Q88c - Q88f
IF Q2 = 3 OR Q3 = 4 (Calvert), INSERT Tri-County Council for Southern Maryland as <PROGRAM> in Q88c - Q88f
IF Q2 = 4 OR Q3 = 5 (Charles), INSERT Tri-County Council for Southern Maryland as <PROGRAM> in Q88c - Q88f
IF Q2 = 6 OR Q3 = 7, 8, OR 9 (Fairfax Co, Ffx City, Falls Church), INSERT Fairfax County RideSources as <PROGRAM> in Q88c - Q88f
IF Q2 = 7 OR Q3 = 10 (Frederick), INSERT TransIT Services of Frederick County as <PROGRAM> in Q88c - Q88f
IF Q2 = 8 OR Q3 = 12 (Loudoun), INSERT Loudoun County Office of Transportation Services as <PROGRAM> in Q88c - Q88f
IF Q2 = 9 OR Q3 = 15 (Montgomery), INSERT Montgomery County Commuter Services, Bethesda Transportation Solutions, or North Bethesda Transportation Center as <PROGRAM> in Q88c - Q88f
IF Q2 = 10 OR Q3 = 16 (Prince Georges), INSERT RideSmart as <PROGRAM> in Q88c - Q88f
IF Q2 = 11 OR Q3 = 13, 14, OR 17 (Prince William, Manassas, Manassas Park), INSERT PRTC OmniMatch as <PROGRAM> in Q88c-Q88f

- 1 Alexandria Rideshare
- 2 Arlington County Commuter Services, The Commuter Store
- 3 Tri-County Council of Southern Maryland (Calvert, Charles)
- 4 Fairfax County RideSources
- 5 TransIT Services of Frederick County
- 6 Loudoun County Office of Transportation Services
- 7 Montgomery County Commuter Services, Bethesda Transportation Solutions, North Bethesda Transportation Center
- 8 RideSmart (Prince Georges)
- 9 PRTC OmniMatch (Prince William)

88d Have you heard of an organization or service called <PROGRAM>?
IF YES AND Q88c = 2 OR 7, CLARIFY WHICH PROGRAM OR PROGRAMS ARE KNOWN. THEN CODE THAT/THOSE PROGRAMS IN 88d

- 1 Alexandria Rideshare
 - 2 Arlington County Commuter Services, The Commuter Store
 - 3 Tri-County Council of Southern Maryland (Calvert, Charles)
 - 4 Fairfax County RideSources
 - 5 TransIT Services of Frederick County
 - 6 Loudoun County Office of Transportation Services
 - 7 Montgomery County Commuter Services, Bethesda Transportation Solutions, North Bethesda Transportation Center
 - 8 RideSmart (Prince Georges)
 - 9 PRTC OmniMatch (Prince William)
- 88 Don't know (SKIP TO Q88g)
99 Refuse (SKIP TO Q88g)

ASK Q88e FOR ANY RESPONSE CODED YES IN Q88d

88e Have you contacted <Q88d PROGRAM OR SERVICE> in the past year or visited a website sponsored by this organization?

- 1 Alexandria Rideshare
 - 2 Arlington County Commuter Services, The Commuter Store
 - 3 Tri-County Council of Southern Maryland (Calvert, Charles)
 - 4 Fairfax County RideSources
 - 5 TransIT Services of Frederick County
 - 6 Loudoun County Office of Transportation Services
 - 7 Montgomery County Commuter Services, Bethesda Transportation Solutions, North Bethesda Transportation Center
 - 8 RideSmart (Prince Georges)
 - 9 PRTC OmniMatch (Prince William)
- 88 Don't know (SKIP TO Q88g)
99 Refuse (SKIP TO Q88g)

IF ONE OR MORE <Q88e PROGRAM OR SERVICE> CODED YES IN Q88e, ASK Q88f, DO NOT ASK ABOUT EACH PROGRAM INDIVIDUALLY

88f What information or services were you seeking? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

- 1 transit schedule/route information
- 2 carpool, vanpool (rideshare) information
- 3 help finding carpool/vanpool partners, matchlists
- 4 guaranteed ride home
- 5 Ozone alerts
- 6 park & ride lot information, parking information
- 7 telecommute, telework information
- 8 bicycle, walking information
- 9 road construction information
- 10 MetroChek / SmarTrip
- 11 travel directions, driving directions
- 12 other (specify) _____
- 88 don't know
- 99 Refuse

88g **IF Q83 = 11, AUTOCODE Q88g = 2, THEN SKIP TO Q88h**
IF Q83 = 12, AUTOCODE Q88g = 1, THEN SKIP TO Q88h
Have you heard of a service called CommuterPage.com or CommuterDirect.com?

- 1 yes, know CommuterPage.com
- 2 Yes, know CommuterDirect.com
- 3 no (**SKIP TO Q88c**)
- 8 Don't know (**SKIP TO Q88c**)
- 9 Refuse (**SKIP TO Q88c**)

88h **IF Q84 = 1 for CommuterDirect.com or CommuterPage.com, AUTOCODE Q88h = 1, THEN SKIP TO Q89**
Have you used one of these services in the past year?

- 1 Yes
- 2 No
- 8 Don't know
- 9 Refuse

EMPLOYER SERVICES

IF HOMEALL SKIP TO Q105
IF TELEALL SKIP TO Q105

89 Next, please tell me if your employer makes any of the following commute services or benefits available to you. How about information on commuter transportation options?

- 1 yes
- 2 no (**SKIP TO Q90**)
- 9 Don't know/Ref (**SKIP TO Q90**)

89a Have you received or used this information from your employer?

- 1 yes
- 2 no
- 9 DK/Ref

90 What about free on-site parking? Does your employer make that available to all employees at your worksite?

- 1 yes
- 2 no (**SKIP TO Q91**)
- 9 Don't know/Ref (**SKIP TO Q93**)

90a Have you used this free parking?

- 1 yes
- 2 no
- 9 DK/Ref

SKIP TO Q93

91 Does your employer pay part of your parking cost or do you have to pay the entire cost if you drive to work?

- 1 employer pays part/employee pays part
- 2 employee pays all
- 3 free offsite parking
- 9 DK/Ref

92 Does your employer offer parking discounts for carpools or vanpools?

- 1 yes
- 2 No (**SKIP TO Q93**)
- 9 Don't know/Ref (**SKIP TO Q93**)

- 92a Have you used this parking discount?
- 1 yes
 - 2 no
 - 9 DK/Ref
- 93 Does your employer set aside special parking spaces for carpools or vanpools?
- 1 yes
 - 2 no (**SKIP TO Q94**)
 - 9 Don't know/Ref (**SKIP TO Q94**)
- 93a Have you used one of these special spaces?
- 1 yes
 - 2 no
 - 9 DK/Ref
- 94 Does your employer offer MetroChek, SmarTrip, or other subsidies for public transportation or vanpooling?
- 1 yes
 - 2 no (**SKIP TO Q95**)
 - 9 Don't know/Ref (**SKIP TO Q95**)
- 94a Have you used the transit or vanpool subsidy?
- 1 yes
 - 2 no
 - 9 DK/Ref
- 95 Does your employer offer cash payments or other subsidies for carpooling?
- 1 yes
 - 2 no (**SKIP TO Q96**)
 - 9 Don't know/Ref (**SKIP TO Q96**)
- 95a Have you used the carpool subsidy?
- 1 yes
 - 2 no
 - 9 DK/Ref
- 96 Does your employer offer any facilities or programs to employees who bike or walk to work?
- 1 yes
 - 2 no (**SKIP TO Q97**)
 - 9 Don't know/Ref (**SKIP TO Q97**)
- 96a Have you used any of these facilities or programs?
- 1 yes
 - 2 no (**SKIP TO Q97**)
 - 9 DK/Ref (**SKIP TO Q97**)
- 96b What have you used? (**DO NOT READ**)
- 1 Bike lockers or racks
 - 2 Personal shower or lockers
 - 3 Cash or subsidies for bike or walk
 - 4 Bike club
 - 5 Bike equipment or clothing
 - 6 Participation in Bike to Work Day
 - 7 Other _____
 - 9 DK/Ref

97 And last, does your employer provide guaranteed rides (GRH) home in case of emergencies or unscheduled overtime? (**NOTE: DOESN'T HAVE TO BE A PART OF A FORMAL GRH PROGRAM**)

- 1 yes
- 2 no (**SKIP TO Q102**)
- 9 Don't know/Ref (**SKIP TO Q102**)

97a Have you used this service or have you participated in this program? (**DO NOT READ**)

- 1 yes, used GRH trip / participate in the program (e.g., registered/signed up for, eligible for)
- 2 no
- 9 DK/Ref

GUARANTEED RIDE HOME

102 Do you know if there is a regional GRH or Guaranteed Ride Home program available in the event of unexpected emergencies and unscheduled overtime for commuters who rideshare or use public transportation?

- 1 yes, there is
- 2 no, there isn't (**SKIP TO Q104a**)
- 9 DK/Ref (**SKIP TO Q105**)

IF Q97a = 1, CODE Q103 = 1, CODE Q104 = 2, THEN SKIP TO Q104a

103 In the past two years, have you registered for or used any guaranteed Ride Home service?

- 1 Yes
- 2 No (**SKIP TO Q104a**)
- 9 DK/Ref (**SKIP TO Q104a**)

104 Who sponsored or offered the service? (**DO NOT READ**)

- 1 Commuter Connections/Council of Governments/COG
- 2 Employer
- 3 VRE
- 4 TMA (TyTran)
- 5 Other _____
- 9 Don't know/Refuse

NEW PROGRAM OPTIONS

104a In some U.S. cities, commuters can find carpool partners through an internet website. Commuters who want to carpool enter information about when and where they work and a phone number or email address where they can be contacted. They also can search for other commuters who have similar travel and want to carpool.

If a service like this was available in the Washington metro area and your personal information was kept confidential, how likely would you be to use it? Would you ...definitely use it, probably use it, maybe or maybe not use it, probably not use it, or definitely not use it?

- 1 definitely use (**SKIP TO Q104c**)
- 2 probably use (**SKIP TO Q104c**)
- 3 maybe or maybe not use (**SKIP TO Q104c**)
- 4 probably not use
- 5 definitely not use
- 9 DK/Ref (**DO NOT READ, SKIP TO Q104d**)

104b For what reasons would you not be interested in using this service? **(DO NOT READ RESPONSES; CHECK ALL THAT APPLY)**

- 1 not interested in carpooling or vanpooling
- 2 cannot carpool or vanpool because of circumstances (work hours irregular, need car for work,,...)
- 3 already carpool
- 4 concerned about privacy, don't want personal information on internet
- 5 no access to internet
- 6 other _____
- 9 DK/Ref

SKIP TO Q104d

104c Would you be willing to provide any of the following information on this website for other commuters to use to contact you...? **(READ CHOICES 1 - 3) (ALLOW MULTIPLE RESPONSES, 1 – 3)**

- 1 A postal address
- 2 An email address
- 3 A phone number
- 4 Not willing to provide any of this information
- 9 DK/Ref **(DO NOT READ)**

104d **IF Q15 = 5-15, ANY DAY, SKIP TO Q105**

Suppose commuters who carpool to work could receive a monthly \$25 gift card for purchases at area merchants. How likely would you be to try carpooling to receive the gift card? Would you ... definitely try, probably try, maybe or maybe not try, probably not try, or definitely not try carpooling?

- 1 definitely try **(SKIP TO Q105)**
- 2 probably try **(SKIP TO Q105)**
- 3 maybe or maybe not try
- 4 probably not try
- 5 definitely not try
- 9 DK/Ref **(DO NOT READ)**

104e What if the monthly gift card was for \$50? In this case, would you ... definitely try, probably try, maybe or maybe not try, probably not try, or definitely not try carpooling?

- 1 definitely try
- 2 probably try
- 3 maybe or maybe not try
- 4 probably not try
- 5 definitely not try
- 9 DK/Ref **(DO NOT READ)**

KIOSKS

105 Have you ever seen any self-service computer kiosks, located in shopping malls and other public places in the Washington area, which offer information on transit and ridesharing, and other travel information?

- 1 Yes
- 2 No **(SKIP TO Q113)**
- 9 DK/Ref. **(SKIPT O Q113)**

106 In the past two years, have you used one of these kiosks to obtain commute or other transportation information, other than to purchase transit or train tickets?

1. Yes
- 2 No **(SKIP TO Q113)**
- 9 DK/Ref. **(SKIP TO Q113)**

107 Where was the kiosk that you used located? **(READ ONLY IF NECESSARY; CHECK ALL THAT APPLY)**

- 1 Ballston Common Mall
- 2 Fair Oaks Mall
- 3 La Promenda at L'Enfant Plaza
- 4 Pentagon
- 5 Reston Town Center
- 6 Springfield Mall
- 7 Tysons Corner Center
- 8 Union Station
- 9 Montgomery County (White Flint Mall, County Executive Building)
- 10 Fairfax County (libraries, government center, etc.)
- 11 United States Department of Agriculture - Alexandria,
- 12 United States Department of Agriculture, Washington, DC
- 13 Dulles Town Center
- 14 Manassas Mall
- 15 Pentagon City Mall.
- 16 Hoffman Center, Alexandria
- 17 Mitre Corp, McLean, VA
- 18 Other _____
- 99 DK/Ref.

108 What information did you obtain from the kiosk? **(DO NOT READ, CHECK ALL THAT APPLY; GET TOP 3 ANSWERS ONLY)**

- 1 general rideshare information
- 2 carpool/vanpool matchlist
- 3 transit route/schedule info
- 4 P&R info
- 5 GRH information or registration
- 6 telecommuting information
- 7 HOV lane information
- 8 Mall/retail center information
- 9 Weather information
- 10 Traffic information (SmartTraveler)
- 11 Fairfax County Information
- 12 Maps and guides
- 13 Springfield Interchange construction information
- 14 Ozone Action/Code Red days
- 15 Other _____

IF TELEALL OR HOMEALL, SKIP TO Q113

109 Did any of the information you received encourage you to use or try another type of transportation, other than driving alone, even if only temporarily, for your commute to work?

1. Yes
2. No **(SKIP TO Q113)**
9. DK/Ref. **(SKIP TO Q113)**

110 What was that type of transportation? **(DO NOT READ; CHECK ALL THAT APPLY) (NOTE: DRIVE ALONE IS NOT A VALID ANSWER; PROBE FOR OTHER ANSWER. IF DRIVE ALONE IS ONLY ANSWER, SNAP BACK AND CHANGE Q109 TO "NO.")**

- 1 N/A
- 2 N/A
- 3 drive alone in your car (N/A)
- 4 motorcycle (N/A)
- 5 carpool
- 6 casual carpool (slugging)
- 7 vanpool
- 8 buspool
- 9 bus
- 10 Metrorail
- 11 MARC
- 12 VRE
- 13 AMTRAK, other train

- 14 bicycle
- 15 walk
- 16 N/A
- 17 N/A
- 18 N/A
- 19 N/A
- 20 N/A
- 21 N/A
- 22 other _____

111 How long did you use or have you used that type of transportation?

_____ months (**CONVERT YEARS TO MONTHS**)

112 How did you usually travel to work before you obtained information from the kiosk?

- 1 N/A
- 2 N/A
- 3 drive alone in your car
- 4 motorcycle
- 5 carpool
- 6 casual carpool (slugging)
- 7 vanpool
- 8 buspool
- 9 bus
- 10 Metrorail
- 11 MARC
- 12 VRE
- 13 AMTRAK, other train
- 14 bicycle
- 15 walk
- 16 N/A
- 17 N/A
- 18 N/A
- 19 N/A
- 20 N/A
- 21 N/A
- 22 other _____

DEMOGRAPHICS

113 In total, how many motor vehicles, in working condition, including automobiles, trucks, vans, and highway motorcycles are owned or leased by members of your household? _____

114 How many persons live in your home? Please count yourself, family and friends, and anyone who may be unrelated to you such as live-in housekeepers or boarders.

_____ persons

- 88 Don't know (**SKIP TO Q118**)
- 99 Refuse (**SKIP TO Q118**)

IF Q114 = 1, AUTOCODE 1114a = 0, AUTOCODE Q115 = 1, THEN SKIP TO Q116

114a And how many of these household members are under the age of 16?

_____ household members

- 888 Don't know
- 999 Refuse

IF TELEALL OR HOMEALL SKIP TO Q119

Now I have a few last questions for classification purposes.

118 First, about how many employees work at your worksite? Is it . . . **(READ CHOICES)**

- 1 1 – 25
- 2 26-50
- 3 51-100.
- 4 101-250
- 5 251-999.
- 6 1,000 or more
- 9 DK/Ref.

119 What is your occupation? _____

IF HOMEALL SKIP TO Q121, AUTO CODE “5” IN Q120

120 What type of employer do you work for? Is your employer a federal agency, a state or local government agency, a non-profit organization or association, a private employer, or are you self-employed?

- 1 federal agency
- 2 state, or local government agency
- 3 non-profit organization/association
- 4 private sector employer
- 5 self-employed
- 6 other (SPECIFY) _____
- 9 DK/Ref.

120a What is your zip code at work? _____

121 Which of the following groups includes your age? **(READ CHOICES)**

- 1 under 18
- 2 18 - 24
- 3 25 - 34
- 4 35 - 44
- 5 45 - 54
- 6 55 - 64
- 7 65 or older
- 9 Refused (**DON'T READ**)

122 Do you consider yourself to be Latino, Hispanic, or Spanish?

- 1 Yes
- 2 No
- 9 DK/Ref.

123 Now I want to ask you about your race. Which one of the following best describes your racial background. Is it . . . **(READ CHOICES 1-5; SELECT ONE RESPONSE ONLY)**

- 1 White
- 2 Black or African-American
- 3 American Indian or Alaska Native
- 4 Asian
- 5 Native Hawaiian or Other Pacific Islander
- 6 Other (SPECIFY) _____
- 9 Refused

124 Finally, please stop me when I reach the category that best represents your household's total annual income. Is it . . . **(READ CHOICES)**

- 1 less than \$20,000
- 2 \$20,000 - \$29,999
- 3 \$30,000 - \$39,999
- 4 \$40,000 - \$59,999
- 5 \$60,000 - \$79,999
- 6 \$80,000 - \$99,999
- 7 \$100,000 - \$119,999

- 8 \$120,000 - \$139,999
- 9 \$140,000 - \$159,999
- 10 \$160,000 or more
- 99 Refused (**DON'T READ**)

Thank you very much for your time and cooperation!

(RECORD SEX:) 1 male 2 female

(RECORD LANGUAGE OF INTERVIEW:) 1 English 2 Spanish