

Vision for Regional After-Action Report

Develop a **regionally focused**, Homeland Security Exercise and Evaluation Program **(HSEEP)-compliant** after-action report (AAR)

- Regionally Focused: Centered on regional observations and the interplay among regional planning and operational activities
- HSEEP-Compliant: Employs the methodology and format established by the Department of Homeland Security's (DHS) HSEEP



Broader implications: Analysis and recommendations can help the NCR plan for other special events or large-scale incidents



Regional AAR Methodology

Initial Data Collection

✓ Deployed observers at regional locations to observe regional operations and capture data

Follow-On Data Collection

- ✓ Conducted National Capital Region (NCR) hotwash
- ✓ Distributed data collection survey
- ✓ Conducted additional interviews with regional partners.

After-Action Analysis

- ✓ Developed a timeline of key regional events
- ✓ Conducted root-cause analysis on strengths and areas for improvement
- ✓ Conducted regional after-action conference (AAC)
- ✓ Finalized regional after-action report/improvement plan (AAR/IP)

Final AAR/IP distributed to NCR stakeholders on 17 July 2009



AAR/IP Overview

The AAR identifies 39 key regional observations (strengths and areas for improvement)

 A majority of the observations (21) are from 3 key issue areas (Planning, Transportation, and Public Health/Medical Care)

The AAR/IP identifies 59 recommendations with 68 specific corrective actions assigned to various NCR stakeholders

Most corrective actions are assigned through the R-ESF structure or to specific departments/agencies throughout the NCR

14 of the 68 specific corrective actions call for various NCR stakeholders to extend or institutionalize effective practices and other strengths that they demonstrated during the Inauguration



Selected Corrective Action Items: NCR-Federal Planning

NCR-Federal Planning Issues

- DC HSEMA should develop materials that delineate the decisions and other information that the NCR requires from the PIC
- DC HSEMA should initiate contact with the PIC, presidential campaigns, or Congress, as early as practical
- DC HSEMA and FEMA NCRC should assess how best to consolidate planning committees and present recommendations to the SPG and USSS
- SPG and FEMA NCRC should conduct an assessment of NCR jurisdictional seams and propose ideas to minimize the effects; the result should be to create a task list to ensure seams are addressed in plans, policies, and procedures

These recommendations are designed to strengthen NCR-federal planning for Inaugurations by enhancing the flow of timely information and de-conflicting boundaries



Selected Corrective Action Items: Funding and Planning

Federal Funding Support

- NCR SPG and CAO HSEC should continue the in-progress efforts it secure federal funding for NCR Inauguration activities
- NCR SPG and CAO HSEC should develop and submit a request for budgetary support

Planning Processes

- NCR SPG, led by DC HSEMA, should establish regional goals, including associated parameters and timelines, for NSSEs and other special events
- NCR EMC should develop a process for establishing and promulgating common planning assumptions among NCR partner jurisdictions
- COG should develop, implement, and maintain a repository for planningrelated information and documentation

These funding corrective actions would help to provide the certainty NCR jurisdictions need to conduct the level of planning and operations needed for NSSEs



Selected Corrective Action Items: Transportation

Mass Evacuation

 NCR EMC, R-ESF-1, and R-ESF-6 should develop a mass evacuation plan template

Situational Awareness

- WMATA should continue with on-going efforts to place additional cameras outside Metro stations
- WMATA should continue with in-progress efforts to speed the sharing of WMATA information to law enforcement agencies and EOCs

Training

 ETOP, R-ESF-1, and WMATA should develop scenarios for regional transportation-focused exercises and conduct a building block series prior to the 2013 Inauguration

These corrective actions build upon the successful transportation planning for the Inauguration



Selected Corrective Action Items: Emergency Management

Regional Common Operating Picture

 NCR EMC should review the various systems that contribute to the establishment of regional COP; it should develop and present recommendations to the NCR SPG on leveraging existing systems to establish a regional COP

EOC Information Sharing

- NCR Operations Group should develop and promulgate SOPs for sharing operational objectives
- NCR Operations Group should develop and promulgate EOC activation/deactivation SOPs among NCR jurisdictions
- NCR EMC through ETOP should develop a scenario and conduct a regional WebEOC exercise

These corrective action items will help to integrate the actions of EOCs across the NCR during special events and incidents and help to establish a NCR COP



Selected Corrective Action Items: Mass Care, Public Health, and Medical Care

Mass Care

Mass Sheltering

 The American Red Cross, NCR EMC, and R-ESF-6 should develop regional shelter goals, promulgate a regional shelter plan template, and conduct a regional, mass shelter tabletop exercise

Public Health and Medical Care

Aid Stations

- R-ESF-8 should ensure that all aid stations possess the proper staffing and signage, particularly signage that is visible above large crowds
- FEMA NCRC should work with the National Park Service to develop a GPS map of the National Mall to share with DC and other jurisdictions
- FEMA NCRC should work with the National Park Service to review options for permanent signage on the National Mall for aid stations and other identifying landmarks

These public health and medical care corrective action items can help to ensure prompt and effective delivery of medical assistance on the National Mall during special events



Selected Corrective Action Items: Public Safety and External Affairs

Public Safety

Crowd Management

- R-ESF-13 should establish and define responsibilities for a crowd management subcommittee to be included in all future Inaugurations and special events
- R-ESF-13 should develop a training plan for public safety personnel ahead of all special events

External Affairs

Coordination Procedures

- R-ESFs 13 and 15 should develop procedures for communicating critical information to attendees at large special events
- R-ESF-15 should review Joint Information Center coordination procedures and test the procedures by conducting a functional exercise

These corrective action items are important for ensuring the safe ingress and egress of attendees at Inaugurations and other special events



Next Steps and Implications

Next Steps

- Begin implementing the AAR/IP corrective actions and tracking the progress
- Certain corrective actions will take longer to implement, particularly those related to the PIC

Implications

- Regional AAR/IP provides a guide for further improvements to NCR planning and response operations for Inaugurations and other special events
- Corrective actions strengthen overall emergency preparedness within the NCR which will provide benefits beyond Inaugurations and special events

