

Montgomery County Department of Transportation

PRESENTED BY
DEANNA B. ARCHEY

Ride On Transit Services

MONTGOMERY COUNTY TRANSIT



TODAY
Neighborhood Bus System
Monthly Passes
Seniors & Kids Free Hours



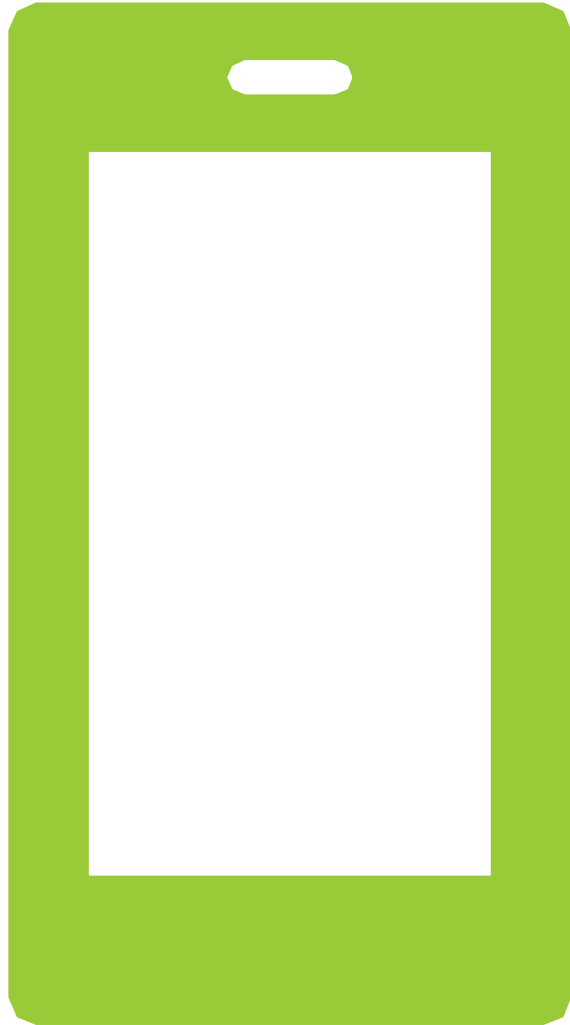
TODAY
Limited Stops
Faster Service on Route 355
WiFi
USB Charging Ports



2019
Virtual Bus Stops
On Demand Service
Environmentally Friendly



2020
Upgraded Stations
Sleek Articulated Buses
Level Boarding - Easy On, Easy Off



What is Flex?

FLEX is an on-demand bus service where riders use a transit application (app) on their personal phone to request bus service within two defined geographical zones.

Ride On Flex

Connects riders in these zones to transit hubs, commercial centers, public services and home.

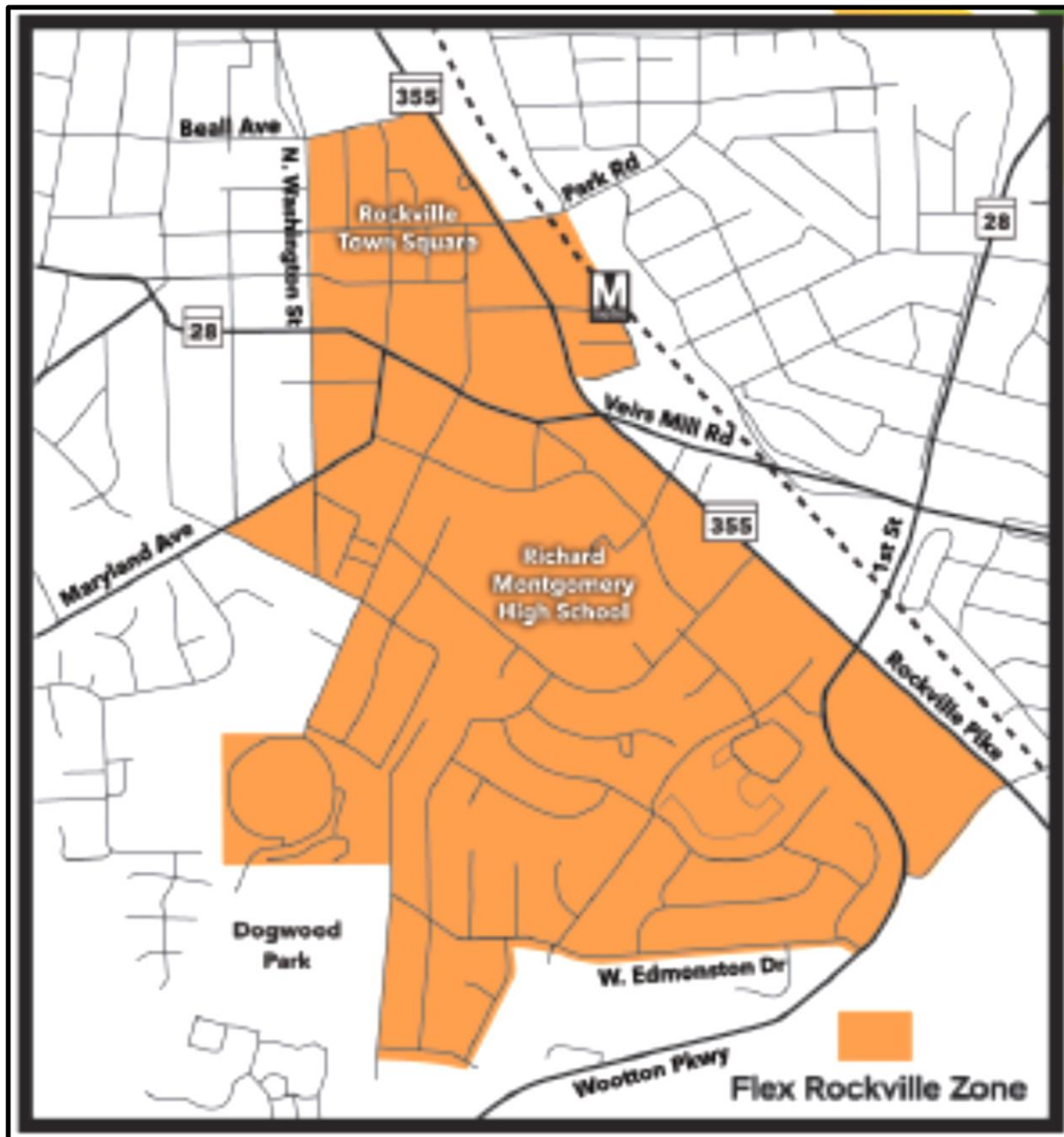
Uses mobile app-based booking for all rides.

Features brand new 11- passengers buses with wheelchair accessibility and free WiFi.

Accepts reservations only for same-day

Accepts ride requests to and from any location within the serviced zone.

Fare: \$2.00 (*follows standard Ride On fare policy*)



Rockville Zone

Service: Operates Monday through Friday

Service Hours: 9:00 am – 3:30 pm



FLEX SERVICE
ROCKVILLE METRORAIL STATION
Flex Staging Area



Glenmont/Wheaton Zone

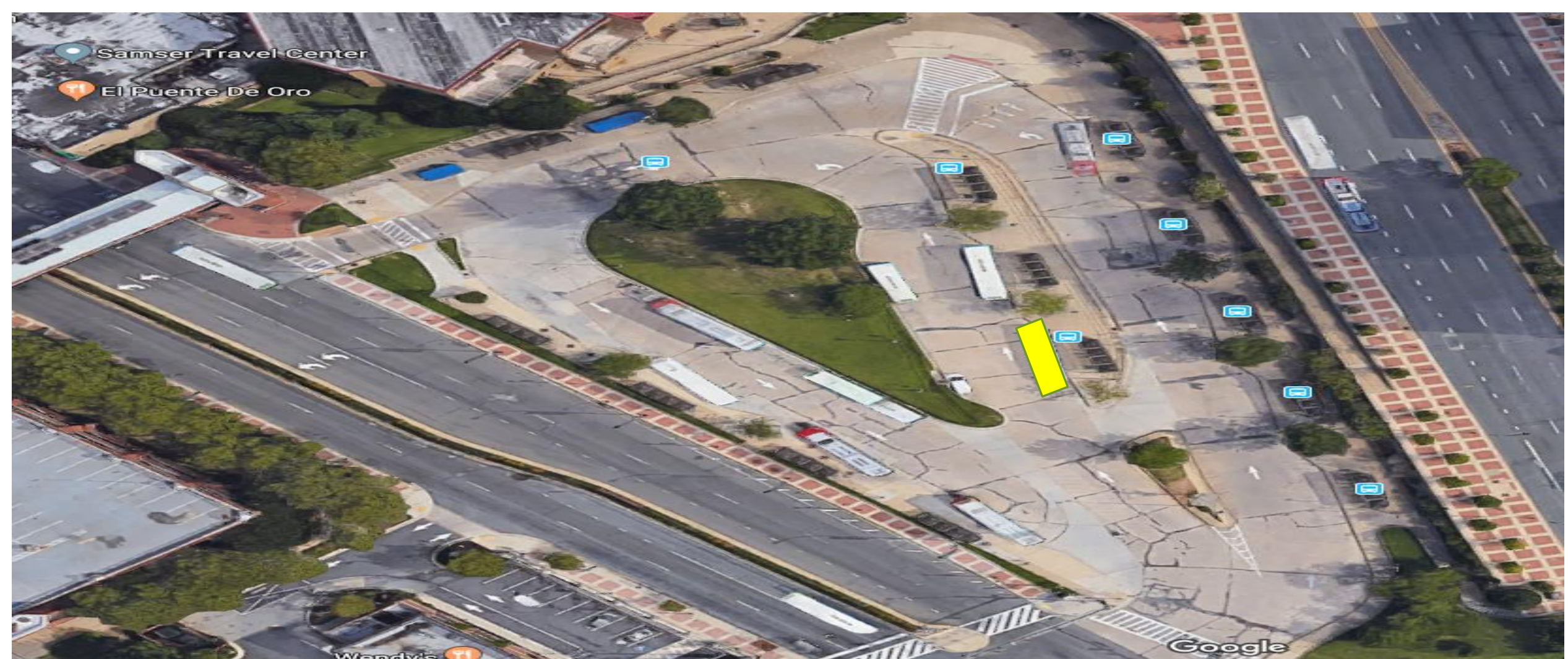
Service: Operates Monday through Friday

Service Hours: 6:00 am – 9:00 am


- 3:30 pm – 7:00 pm



FLEX SERVICE
GLENMONT METRORAIL STATION
Flex Staging Area



FLEX SERVICE
WHEATON METRORAIL STATION
Flex Staging Area




flex
BOOK & GO!

Rockville Zone
Monday - Friday
9:00 am - 3:30 pm



RideOnFlex.com

THREE EASY STEPS!

1. Download the Flex App
2. Select Pickup/Drop Off
3. Go to Pick Up Point



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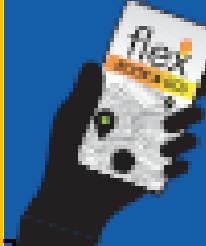
flex
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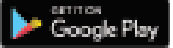


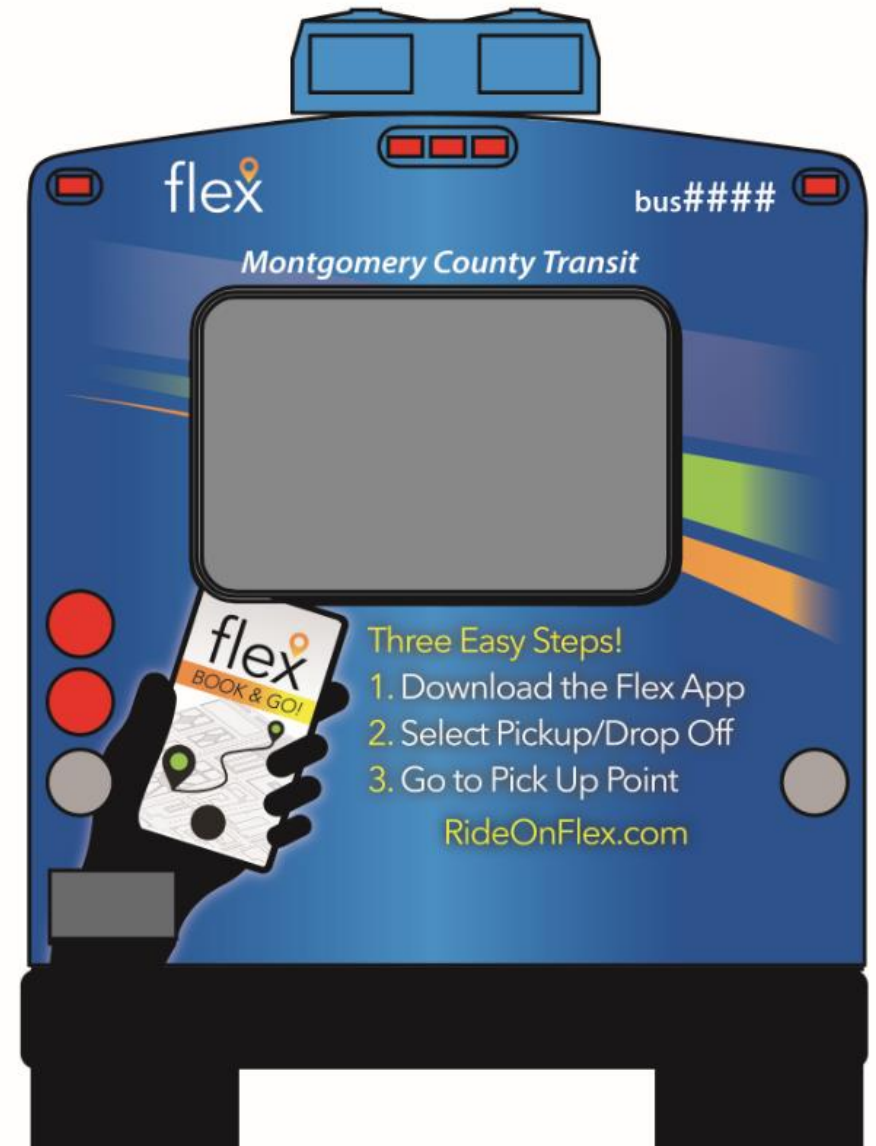
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Pick Up and Drop Locations


Riding the Flex is easy!

1. Download the Ride On Flex app  
2. Enter your pickup and drop off location within the zone.
3. Go to your pick up location.

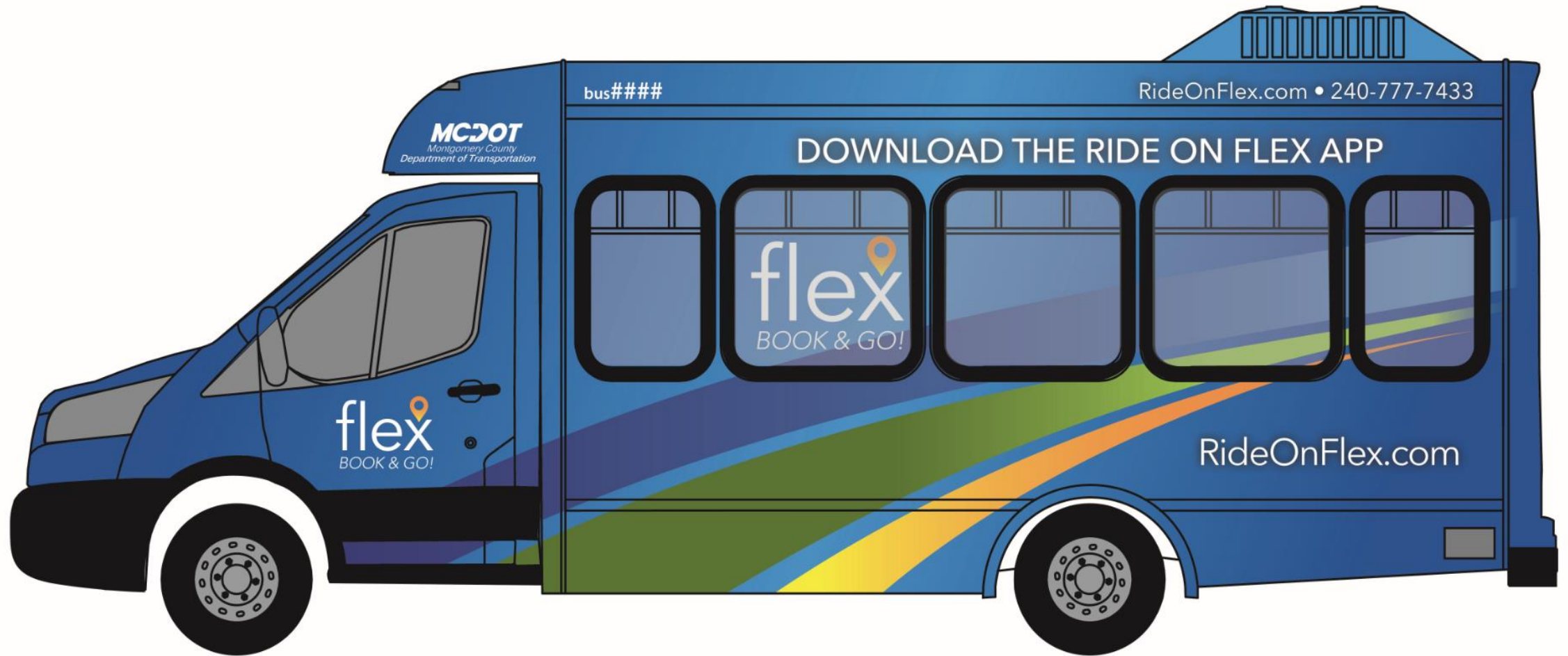


Flex Service Standards and Policies



Service Policy	Montgomery County Policy
Zones	Rockville Zone Glenmont/Wheaton Zone
Fares	\$2.00 Cash or SmarTrip * (<i>Ride On fare structure applies</i>)
Span of Service	Rockville - 9:00 am - 3:30 pm Glenmont/Wheaton – 6:00 am – 9:00 am; 3:30 pm - 7:00 pm
Service Delivery	Corner to Corner
Bus Wait Time for Riders	1- minute
No Show Policy	1st and 2nd time - Friendly reminder 3rd time - 7 day Suspension
Access Service	State first and last name
Reserve trips	All trips must be reserved through the "app"
Booking Requirements	Same day service delivery. No subscription service permitted
Accessibility	Vehicles are wheelchair accessible 





Visit www.RideOnFlex.com for detailed service areas and more