

Having Three Commercial Airports is a Key Regional Asset

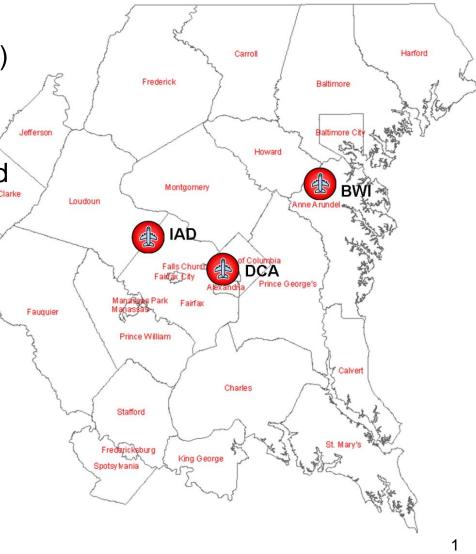
 Survey every two years at region's three commercial airports (last 2013)

Collect information about changing travel patterns and user characteristics of air passengers and help determine airport terminal and groundside needs

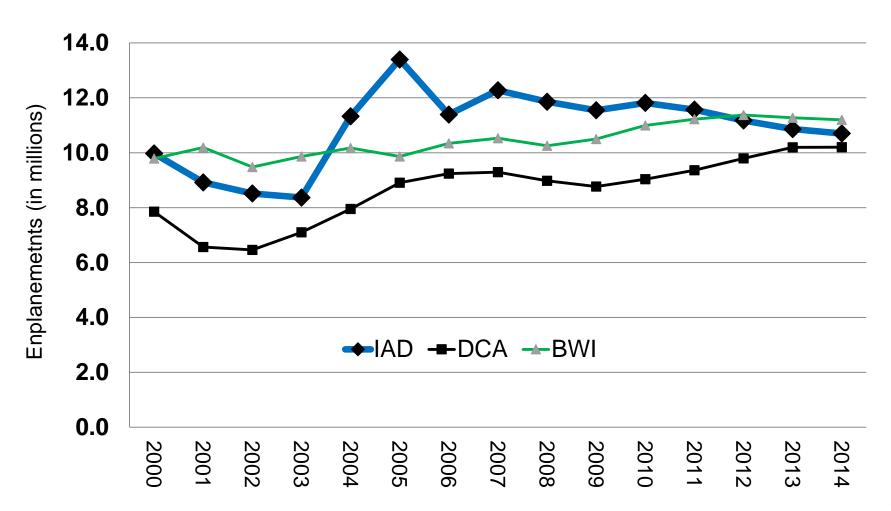
Input to airport ground access forecasts, which are an input to the regional travel demand model

 Random sample of domestic and international flights during two-week period in October

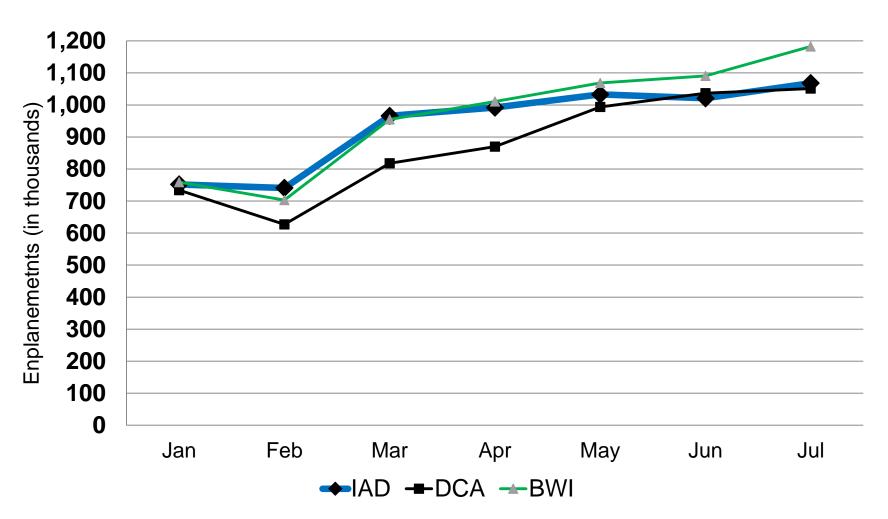
Passengers surveyed at departure gates while waiting to board flights



Regional Air Passenger Enplanements Trend (2000 – 2014) by Airport



Regional Air Passenger Enplanements Trend (2015 YTD) by Airport



2015 Air Passenger Survey (1)

- A random sample of between 600 and 700 flights total at all three airports, both domestic and international
- Initial survey begins on October 7th and ends on October 20th
 - Waiting out anticipated Federal government shutdown
- Resurvey (for flights with low response)
 October 21st through November 3rd
 - ▶ Typically 5% of flights require resurvey

2015 Regional Air Passenger Survey (2)

- At-gate lobby interview (voluntary)
- Survey interviewers arrive 60-90 minutes prior to scheduled flight boarding
- Questionnaires distributed and collected before boarding
 - On-line survey option (smartphone, tablet, laptop)
 - On-line survey requires login information from questionnaire

Data Collected from Respondents

- Trip origin (address)
- Trip purpose
- Household size and income
- Respondent Age
- Reasons for choosing specific airport
- Jurisdiction of residence (city, state, zip, [country])
- Means of transportation to the airport

Changes to Means of Transportation Question (BWI)

			of transportation to ck ONE answer))
□ ₀₁ F	Private Car	□ ₀₇	Metrorail	
□ ₀₂ F	Rented Car	□ ₀₈	Amtrak/MARC (BV	/I)
□ ₀₃ 7	axi	□∝	Light Rail (BWI)	
			Metrobus/MTA Bus	
	Company (ex. U	ber, Lyft)	Airport Bus	
	Aliport vanziimo			
□ _∞ ⊦	lotel/Motel cour	tesy bus		
□ (Other (Specify:			١

Changes to Means of Transportation Question (DCA)

7.	 What was your primary means of transportation to this airport today? (Please check ONE answer) 					
	☐ ₀₁ Private Car	☐ ₀₇ Metrorail				
	☐ ₀₂ Rented Car					
	□ ₀₃ Taxi	□ 10 Metrobus				
Company (ex. Uber, Lyft)						
□ ₀₅ Aliport van/limo						
□ _{os} Hotel/Motel courtesy bus						
	□ _{os} Other (Specify:)			

Changes to Means of Transportation Question (IAD)

7.	7. What was your primary means of transportation to this airport today? (Please check ONE answer)							
	□₀₁ Private Car	☐ ₀₇ Metrorail						
	☐ 02 Rented Car	I₁₀ Metrobus / Silver Line						
	□ _{os} Taxi	Express / Fairfax Connector						
☐ ₀₄ Transportation Network								
Company (ex. Uber, Lyft)								
	□ ₀₅ Airport van/limo							
	□ ₀₈ Hotel/Motel courtesy bu	S						
	Other (Specify:	\ \						

Reporting Air Passenger Survey Results

- Results are tabulated and reported to airport management as well as COG / TPB committees
- Responses are <u>confidential</u>: only airport management and planners get complete survey file
- Most responses summarized by question, by airport, or for all three airports combined
 - Example: # or % of respondents getting to DCA by rental car, personal car, taxi, Metrorail, etc.
- Survey responses geocoded (trip origins)
- General Findings Report and Geographic Findings Report

Please Help Us Improve Air Passenger Survey Response and Accuracy

- Publicize the survey to your staff, elected officials, colleagues, friends, and family
- Encourage them to complete a questionnaire if their departing flight from BWI, DCA, or IAD is randomly selected for our survey
- It only takes a few minutes while you are waiting at the gate!
- ▶ Report any issues with interviewers to COG (Cell: 202-341-9306 or Office 202-962-3370)

