

## Critical Resources Logistics

Resource	S/W	Comments
People	S	<ul style="list-style-type: none"> <li>• We have professional material management personnel in each jurisdiction of the NCR.</li> <li>• IMT personnel are assigned to logistics functions.</li> </ul>
	W	<ul style="list-style-type: none"> <li>• Need more staff to manage to supplies and regional systems. (5)</li> <li>• Need better volunteer management process takes advantage of volunteers' skill sets and sends clear messages to volunteers. (3)</li> <li>• Need better continuity of operations in management of regional supplies. (2)</li> <li>• Need to integrate mass care and other VOAD logistics personnel into the other NCR logistics constructs.</li> <li>• Need personnel to manage a warehouse in MD, VA and DC to house a mortuary.</li> <li>• Need a plan for when people do not show up for work during an emergency.</li> <li>• Need to develop the bench strength to meet the IT needs of long term incidents.</li> <li>• IMT is a critical resource and needs to be maintained.</li> <li>• Need a NCR management system for medical supplies and pharmaceutical cache management.</li> <li>• Need family reunification process.</li> <li>• Should use businesses to provide surge capacity.</li> <li>• Need a regional plan to provide first responders family support.</li> </ul>
Equipment	S	<ul style="list-style-type: none"> <li>• Radio cache can restore communications on a limited basis (2)</li> <li>• Petroleum products are dispersed around the region</li> <li>• Plenty of transport for petroleum</li> <li>• Have begun the process to identify these data sets</li> <li>• Stockpiles exist for 24 to 48 hours response</li> <li>• Strategic partners have been identified and contracted</li> <li>• Resources are shared across region with some limitations</li> </ul>
	W	<ul style="list-style-type: none"> <li>• Not enough useable storage space for equipment and supplies, (including medical storage supply) (4)</li> <li>• A shared software program for managing the NCR medical cache is needed (2)</li> <li>• Petroleum vulnerabilities in central storage, pipelines, parts</li> <li>• DC vulnerable because of reliance on natural gas</li> <li>• No central warehousing of disaster associated</li> </ul>

		<p>equipment</p> <ul style="list-style-type: none"> <li>• No standardized equipment list across region</li> <li>• Transportation sector does not know expectations or needs of the region</li> <li>• Need a mix of both equipment and people to be managed properly</li> <li>• Equipment to get people out of trains/underground is obsolete</li> <li>• Need to look at ways to move people off metro to areas that are close</li> <li>• Too many individual systems must be interoperable across jurisdictional boundaries</li> <li>• Need to enter FEMA 120 resource list into WebEOC</li> <li>• Need a central system for the availability and dispatch of resources</li> <li>• Need a gap analysis across ESFs on available resources</li> <li>• Inventory for recovering</li> <li>• No written MOU</li> <li>• Inventories of our RESF 1 equipment have been cross-shared among the jurisdictions. What does RESF-5 expect/need?</li> <li>• Ways to reach the public to manage demand (e.g., among alerts)</li> <li>• Awareness training of personnel to serve in logistics roles or non-traditional roles</li> <li>• Need logistical support for storing and distributing mass care supplies and equipment</li> </ul>
Training	W	<ul style="list-style-type: none"> <li>• Allow for joint training of mass care and other VOAD logistics personnel with other logistics personnel</li> <li>• Cross training (e.g., military personnel driving buses)</li> <li>• Awareness training of personnel to serve in logistics roles or non-traditional roles</li> <li>• Need to develop additional and baseline training on regional communications systems (data).</li> <li>• Need training on replacement/movement resources</li> <li>• Adequate resources to mitigate an event</li> <li>• Training for health incident commander on utilization of the system (as soon as it is created)</li> <li>• No training to date regarding acquisition of Strategic National Stockpile (SNS) supplies</li> <li>• All involved staff must be cross trained on systems and interfaces.</li> <li>• Need to understand jurisdictional operations</li> <li>• No regional training on liquid fuels</li> </ul>

Exercises/Evaluation	S	<ul style="list-style-type: none"> <li>• A lot of regional exercises</li> </ul>
	W	<ul style="list-style-type: none"> <li>• Need regional exercises focused on logistics and materials management (15) <ul style="list-style-type: none"> <li>○ Joint exercises between mass care and other Voluntary Organizations Active in Disaster (VOAD) logistics personnel and other logistics personnel</li> <li>○ No exercises or evaluation regarding acquisition of SNS supplies</li> <li>○ Exercises needed for resource acquisition of supplies</li> <li>○ No exercises in resource partition</li> <li>○ Must bring in disciplines from various sectors to identify location of resources</li> <li>○ Regional exercises have not gone beyond immediate response when personnel and resources are thin</li> <li>○ No practice for shortfall of petroleum fuel (liquid)</li> <li>○ Recovery phase exercises!</li> <li>○ Assessment of regional resources</li> <li>○ Access to sites (road, identification)</li> <li>○ Never exercised finance portion of regional IMT</li> <li>○ Never tested complete [unintelligible] failure</li> <li>○ Not enough drills (e.g., mass fatality)</li> </ul> </li> <li>• Need exercises with scenarios that are not "going to plan"</li> <li>• No exercise that stresses infrastructure and communications for a sustained period of time</li> <li>• Not enough exercises that focus exclusively on one specific parameter</li> <li>• Need ongoing training for energy liaison officers on all energy types and the associated emergencies</li> <li>• No exercises for cross-trained IT staff</li> <li>• Need more participation and input from the private sector</li> </ul>
Plans, Policies and Procedures	S	<ul style="list-style-type: none"> <li>• Have a start with the tri-state agreement</li> </ul>
	W	<ul style="list-style-type: none"> <li>• Definitions need to be standardized (4)</li> <li>• Need to develop a regional strategy to manage/disseminate resources (3)</li> <li>• There need to be mutual aid agreements; models are already in place (2)</li> <li>• No plan for prioritizing fuel reserves</li> <li>• Jurisdictions have little idea of other jurisdictions' resources</li> <li>• Labor laws need to be examined</li> </ul>

	<ul style="list-style-type: none"><li>• Not enough focus on personnel that are rarely utilized</li><li>• Need to increase capabilities in logistics and finance</li><li>• Need to expand “211”</li><li>• Lack methods and alternatives for resource distribution</li><li>• Need to increase credentialing capabilities</li><li>• Need to develop tracking system to manage volunteer workforce</li><li>• Difference in mentality of first responders and peripheral volunteers</li><li>• Mass care/VOAD logistics needs to be incorporated into other NCR plans for logistics</li><li>• Need to inventory resources across NCR</li><li>• Need to develop family support planning during an event</li><li>• Lack regional logistics sharing and information; ADD finance ICS function to IMT with spending authority</li><li>• Need to ensure facility capabilities throughout the NCR; WH space, MM equipment, loading docs.</li><li>• Region is competing for vendor inventory and 24/7 access to vendors</li><li>• Need to maintain resource databases that are established</li><li>• Need regional monitoring of all liquid fuels; need regional coordination of fuel supply; need updated regional plans.</li><li>• We don’t know what RESF 5 expects of RESF 1</li><li>• Deployment of resource in non-daily use ways (RESF 1)</li></ul>
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