

# WMATA Progress Report

Metropolitan Washington Council of Governments  
June 13, 2018



## BACK2GOOD

Update Published: May 24, 2018



### SERVICE RELIABILITY

- **Rail customer satisfaction on the rise:** With Metrorail on-time performance now at 88%, customer satisfaction reached 76% in the third quarter of this fiscal year, compared with 69% last year.
- **Old, unreliable railcars are out of service:** 85% of 5000-series are no longer in service, and all 1000- and 4000-series railcars are gone.
- **Better railcars = better service:** Railcar offloads down 60 percent compared to two years ago.
- **Metrobus on-time performance at 79 percent:** Best third quarter since reporting began in 2010.
- **MetroAccess on-time performance at 92 percent.**



### RUSH HOUR PROMISE

- **Since the start of Rush Hour Promise, more than 140,000 credits have been delivered to customers** for trips that were delayed 15 minutes or more.
- **Register your SmarTrip card** at [wmata.com](http://wmata.com) to be eligible for the Rush Hour Promise.

For more information visit [wmata.com/back2good](http://wmata.com/back2good)



### SAFETY

- **Completed power cable safety upgrade:** Installed protective sealing sleeves on all 9,454 power cable connectors in the Metrorail system as part of effort to reduce fire and smoke incidents.
- **Reduced debris-related fires by nearly 20 percent** due to improved track bed cleaning.
- **Improving worker safety:** Red signal overruns cut in half compared to last year.



### FINANCIAL MANAGEMENT

- **Historic dedicated funding approved for Metro:** Legislation signed into law in VA, MD and DC, providing Metro with an additional \$500 million in capital funding per year.
- **\$1.2 billion investment in safety and reliability:** On track to spend 95% of capital budget in FY18.



### PREVENTIVE MAINTENANCE







- **Metro's first preventive track maintenance program underway:** By taking advantage of longer overnight work periods, crews accomplished 34 percent more work compared to two years ago.

# Dedicated Funding Facilitates Planning and Leverage

- Dedicated funding provides Metro with stable funding to deliver \$1.5 billion average annual capital investment
- Federal Grants, Local Match and System Performance funding provides approximately \$8.6 billion of the \$15.5 billion, 10-year capital funding need
- Dedicated funding of \$500 million annually will enable Metro to finance remaining \$6.9 billion, 10-year capital funding gap



## 10-Year Capital Investment by Asset Class

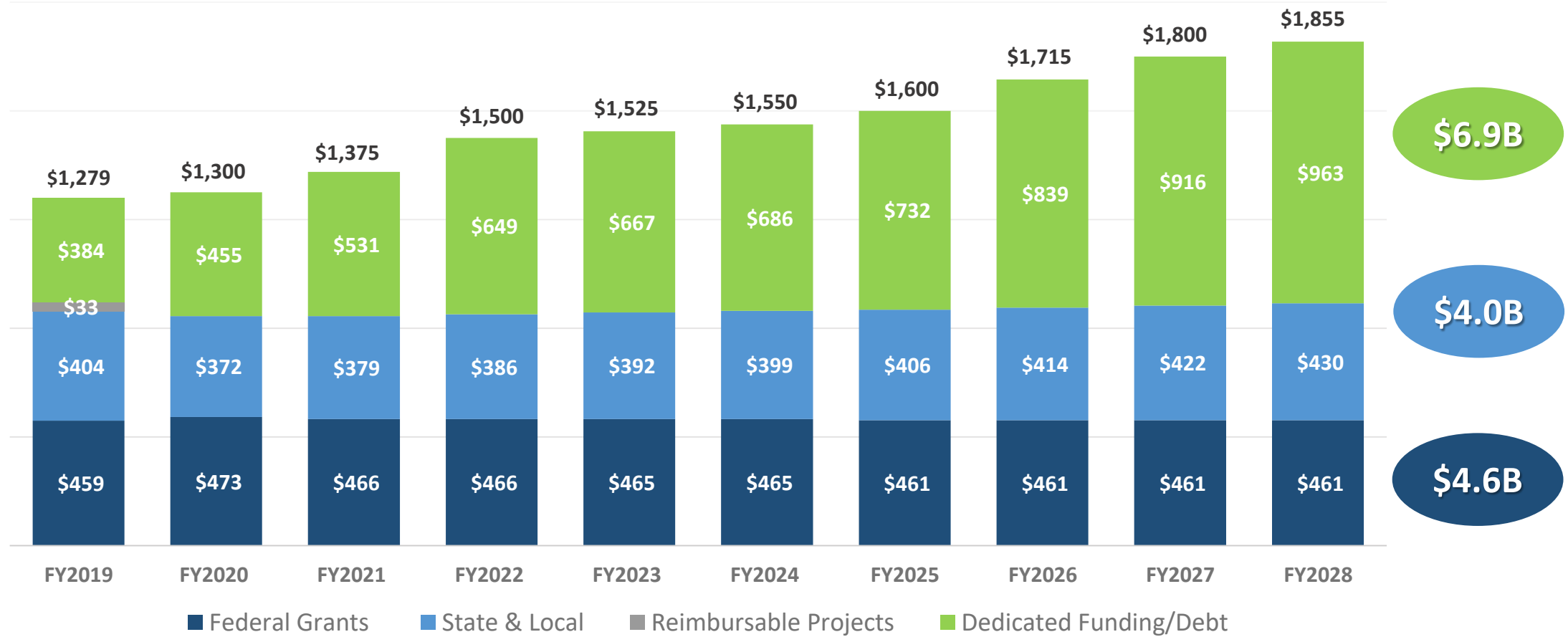
Asset class	Impact of investments, \$B		
Vehicles	<ul style="list-style-type: none"> <li>748 new <b>7000 series railcars</b> in service</li> <li>2000-3000 series railcars replaced with 8000 Series</li> <li>85% of railcar fleet will be new vehicles</li> <li>Replace and Rehabilitate 200 <b>Metrobus</b> &amp; 180 <b>MetroAccess</b> vehicles/year</li> </ul>	\$3-4	
Systems	<ul style="list-style-type: none"> <li>New radio and wireless system for customers, first responders &amp; operations</li> <li>Wayside-worker protection, fire life safety, and train control signal systems</li> <li>Power system upgrades for safety, reliability and more 8-car trains</li> <li>Modernized fare collection and information technology infrastructure and applications</li> </ul>	\$2-3	
Facilities/ Structures	<ul style="list-style-type: none"> <li>Complete <b>Cinder Bed</b> and <b>Andrews Federal</b> bus garages</li> <li>Replace <b>Bladensburg</b> and <b>Northern</b> bus garages with modern facilities</li> <li>Rehabilitate railcar maintenance facilities</li> <li>Rehabilitate rail bridges and structures</li> </ul>	\$3-4	
Track	<ul style="list-style-type: none"> <li>Rehabilitate remaining track not yet replaced in SafeTrack to ensure safety and reliability</li> <li>Install new track as necessary system wide</li> </ul>	\$2-3	
Stations	<ul style="list-style-type: none"> <li>Replace or rehabilitate 276 <b>Escalators</b> and 97 <b>Elevators</b></li> <li>Rehabilitate station platforms and improve lighting</li> <li>New stations at Potomac Yard and Silver Line Phase 2</li> <li>Begin to address passenger circulation challenges in core stations including <b>Gallery Place, Metro Center, Union Station &amp; L'Enfant Plaza</b></li> </ul>	\$1-2	
D&E	<ul style="list-style-type: none"> <li>Develop the next generation of capital projects to improve safety, reliability, and capacity, such as <b>Red Line water remediation, Tunnel ventilation, replacement bus garages, railcar overhaul facility</b> and <b>Rosslyn Tunnel</b></li> </ul>	\$0.5	

**Metro will follow best practice in delivering the capital program**

- Prioritize safety and reliability projects
- Design and engineer projects before implementation
- Deliver projects on time and on budget
- Invest 95% of annual capital budget

## 10-Year Capital Funding with PRIIA - \$15.5B

\$ in (M)



Note - No Reimbursable projects included after FY2019