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TPB ACCESS FOR ALL Advisory Committee

Ride On Reimagined: Montgomery County's

Comprehensive Bus Network Study

Ride On Ride On



April 24, 2023



What is Ride On Reimagined?

- In-depth look at Montgomery County's entire existing and planned transit system
- Recommend systemwide (Ride On and Metrobus) changes addressing current and future needs of the community
- Tool to address County priorities to improve racial equity and prevent climate change





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2 Ride On Reimagined: Montgomery County's Comprehensive Bus Network Study

Lesson Learned: It Really Does Take this Long

Part I: Assessment

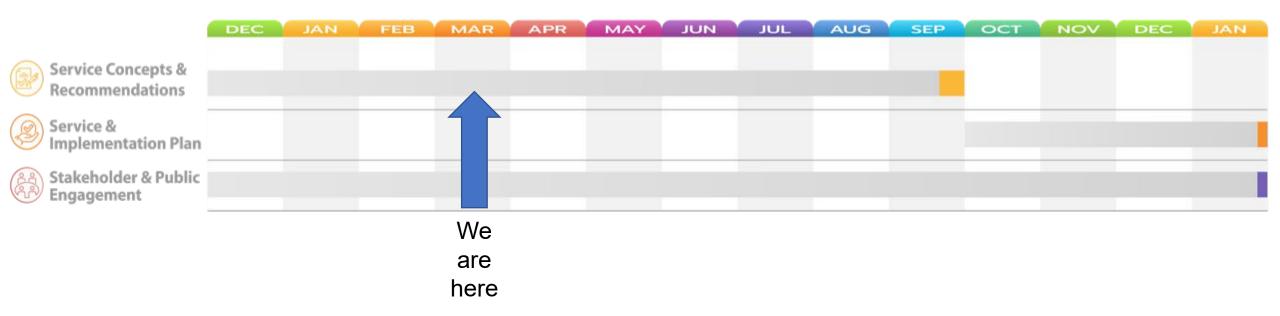
March 2022-December 2022

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ост | NOV | DEC |
|--------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Goals & Outcomes | | | | | | | | | | | | |
| Existing Conditions Analysis | | | | | | | | | | | | |
| Service Standard, Policies & Guidelines | | | | | | | | | | | | |
| Bus Network Assessment | | | | | | | | | | | | |
| Stakeholder & Public Engagement | | | | | | | | | | | | |

Project Schedule

Part II: Service Design and Concepts

December 2022-January 2024

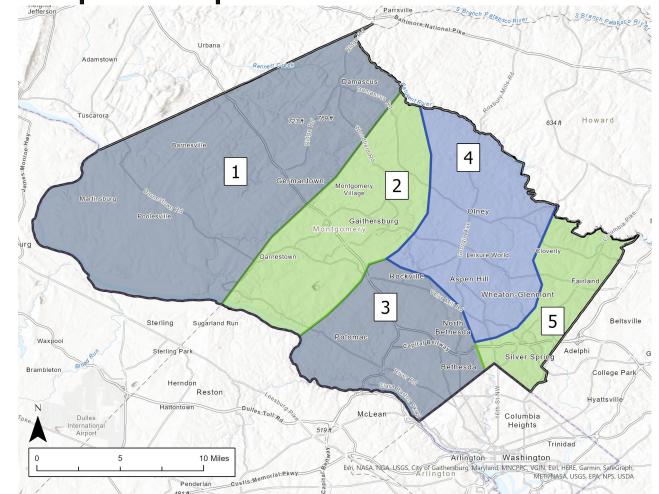


Lesson Learned: Remember Your Goals

| Safety and Vision Zero | Environment and Climate Resiliency | Economic Development and Equitable Access | | | |
|------------------------------------------|-------------------------------------------------------------------|-------------------------------------------------------|--|--|--|
| 1-1: Enhance Pedestrian and Rider Safety | 2-1: Shift Mode Share from Auto to Bus | 3-1: Increase Access and Connections for All Users | | | |
| | 2-2: Position Transit as the First Choice in Montgomery County | 3-2: Implement Targeted Equity Actions | | | |
| 1-2: Improve Bus Operations Safety | 2-3: Plan Network to Meet Environmental Goals | 3-3: Connect Transit with Economic Development | | | |
| | 2-4: Promote an Ongoing Evaluation of the Network | 3-4: Improve Passenger Experience | | | |

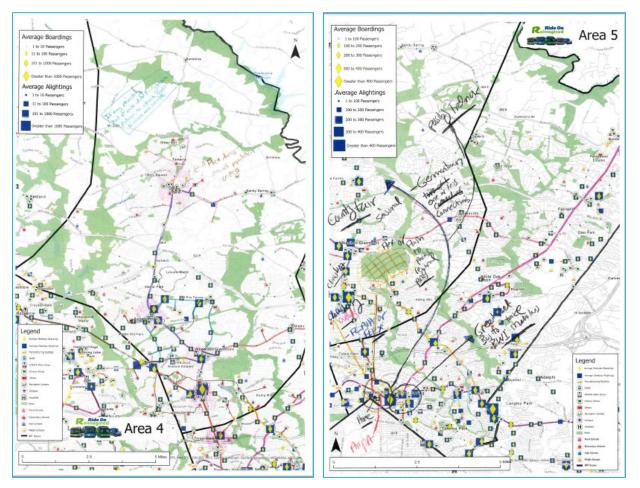
Lesson Learned: Focus Groups Help Read Into Data

- Two rounds of sessions covering five areas
- Participants include riders and non-riders
- First round of sessions, "Connect the Dots" exercise, completed Jan. 19



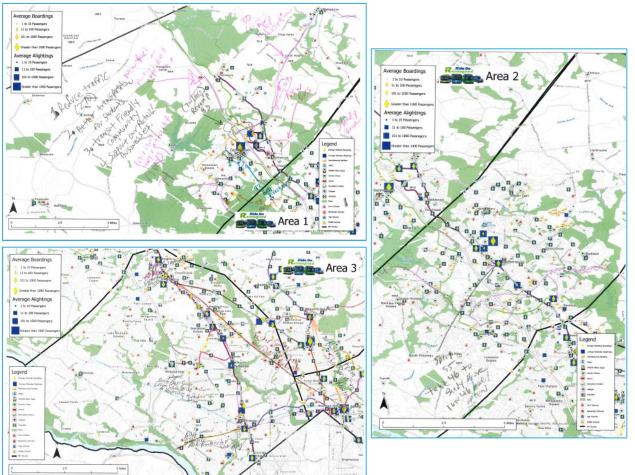
Focus Groups: What We Heard

- Additional / improved connections between Downcounty and Upcounty
- Better connections between Transit Hubs and through service
- More seasonal connections to recreational & cultural facilities
- Better connections to neighborhood destinations like retail centers and schools
- Better connections to regional facilities like hospitals and BWI



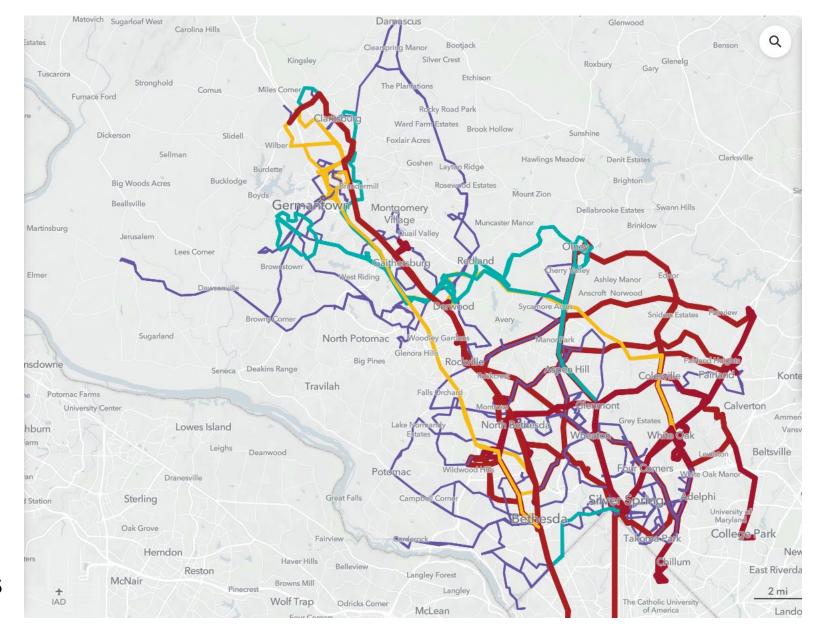
Focus Groups: What We Heard (Cont'd)

- Additional express service supplemented by last mile / local connections to Flex service
- Implement special service around events
- Expand Flash service in the northwest portion of the County
- Transfers need to be designed to be better synced between routes
- Expand span of service to accommodate shift workers (i.e., hospital staff, retail workers, etc.)



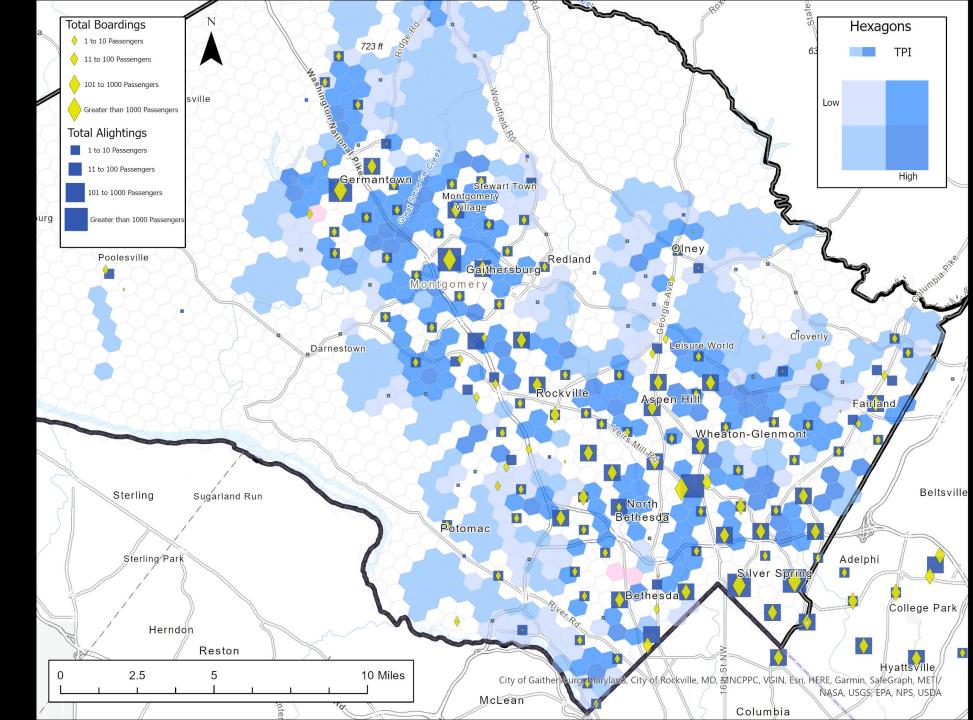
Building Up to a Network Concept

- Ridership and transit propensity
- High ridership corridors
- County's BRT (& LRT) corridors
- Customer survey requested locations
- Focus group suggestions



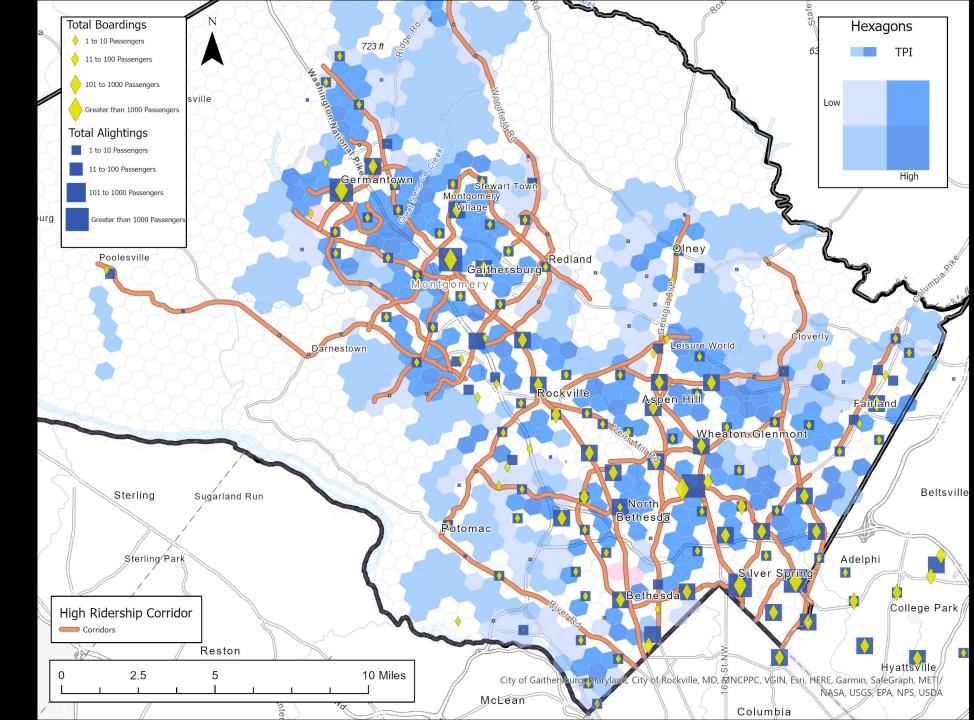
Existing Ridership & Transit Propensity

- Blue squares and yellow diamonds indicate average weekday ridership by stop.
- Darker blue shading indicates likely need for transit with limited or no current service



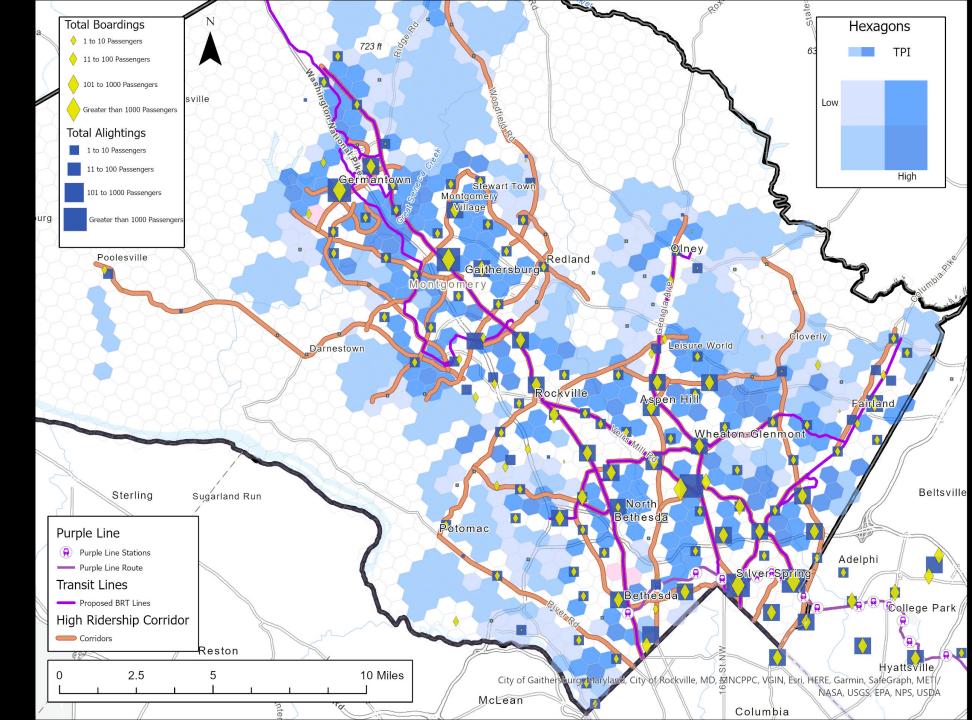
+ Higher Ridership Corridors

 Lines indicate potential links between higher ridership stops and areas of likelihood of use



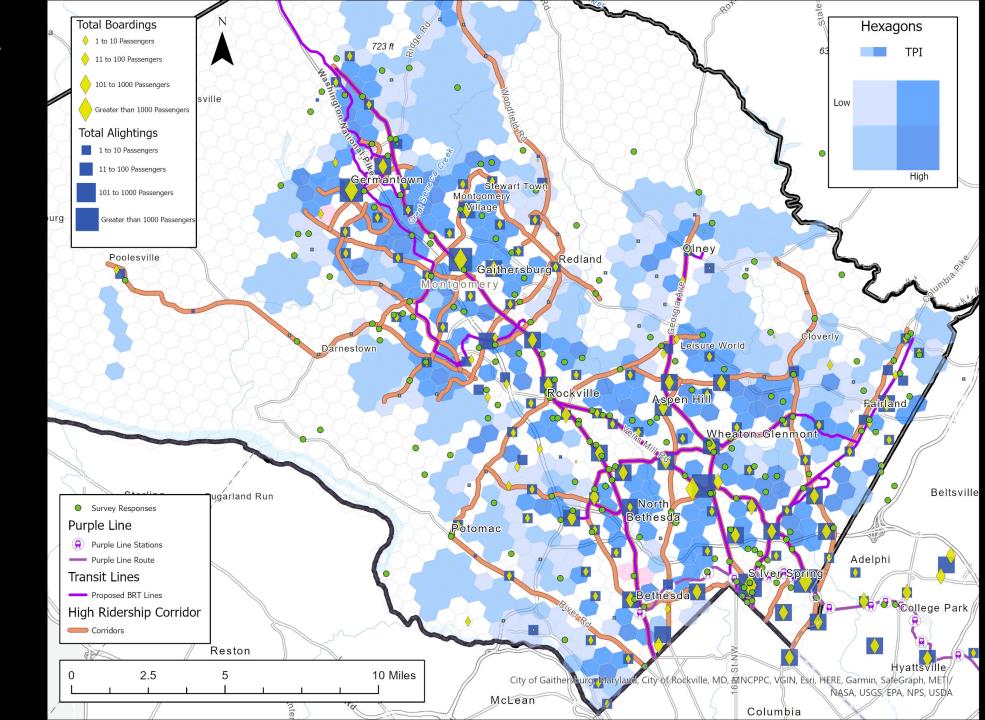
+ BRT Corridors and Purple Line

 Planned Flash routes and the Purple Line form the base of a revised network



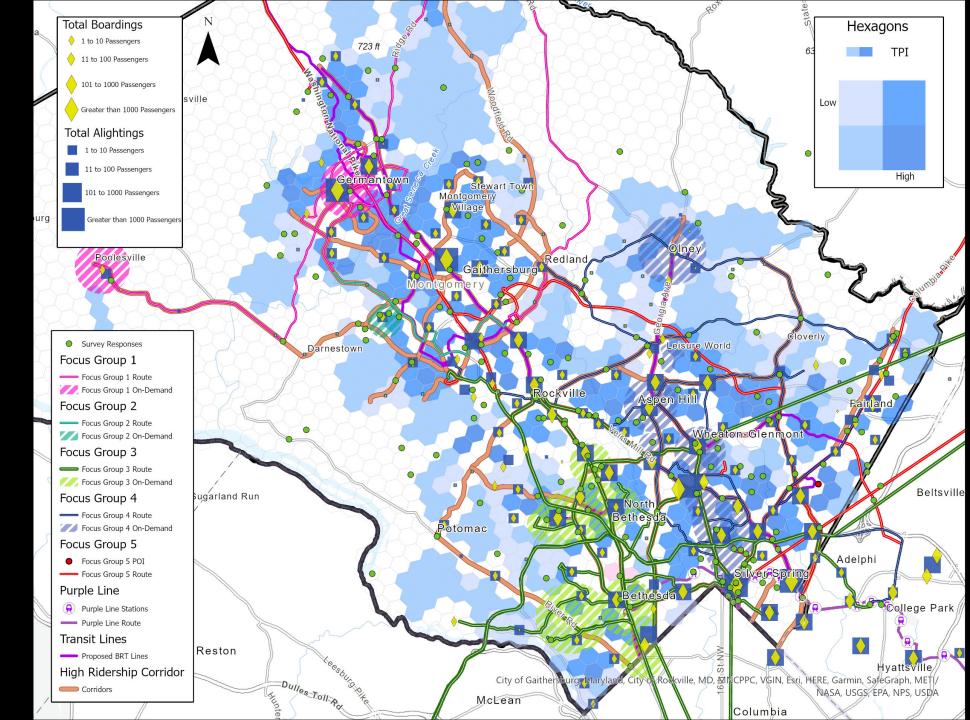
+ Customer Survey Requested Points

 Customers identified over 300 locations where they would like new/additional service



+ Focus Group Suggestions

Focus group participants
suggested
new/revised routes,
including new crosscounty express
service and Flex ondemand zones, and
other route changes



Lesson Learned: Focus Groups Participants Can Help with Resource Allocation

 "Assign the Buses" exercise to prioritize service levels

| Buses Required Exercise for Area | | 4 | | | | | | | | |
|-----------------------------------------|------------------------------------------------|-------------------|------------------------------------------------|------|------|------|------|-------------------------------|---------------------------|------------|
| Route | | | Indicate Desired Headway (Minutes) with an "X" | | | | | | | |
| Number 💌 | Description | Service Type 🗸 | Cycle Time (minutes) | 60 🔽 | 30 🗸 | 15 💌 | 10 💌 | New # of Buses Needec - | Existing # of Buses | Differen 💌 |
| | | | | | | | | | | |
| Total | | | | | | | | 134 | 134 | 0 |
| 095a | Rockville-Burtonsville | Bus | 47 | | Х | | | 2 | | |
| 102a | Silver Spring - Germantown TC Express | Bus | 102 | | | Х | | 7 | | |
| 253a | Shady Grove-Glenmont | Bus | 108 | | Х | | | 4 | | |
| 710a | Flash - Calverton-Silver Spring (aka MD092) | Flash | 92 | | | | Х | 10 | | |

Lesson Learned: Coordinate (Metro's Better Bus Network Redesign)

- Two workshops held in Rockville: 1/27 and 2/13 + one including Prince George's on 2/22
- Ongoing bi-weekly calls
- Emerging network concepts are similar for primary corridors
- WMATA will launch its public outreach on its regional concept on April 17



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Next Steps

- Develop draft network concept
- Second round of focus group meetings: service characteristics and resource allocation





A Comprehensive Review of the Montgomery County Bus Network







THANK YOU

Contact Ride On Reimagined Website: <u>https://www.montgomerycountymd.gov/DOT-</u> <u>Transit/reimagined/</u>

Email: <u>RideOn.Reimagined@montgomerycountymd.gov</u>

