Prince George's County Department of Public Works and Transportation



Keeping Prince George's County Moving
Transportation Planning Board
Public Transportation Subcommittee
October 23, 2018

The Bus History



- Service began in 1996, with 6 routes and 12 buses providing feeder service to Metro Stations.
 Servicing 660,000 riders.
- Prince George's County DPW&T is responsible for planning, and overseeing transit operations in the County.
- Day to Day Transit Operations are handled by a third-party operator, Transdev.
- Designed to support community objectives:
 - Improved mobility throughout the County
 - Access to Metrorail and major destinations
 - Support Transit Oriented Development in the County

The Bus Facts

- 95 buses
 - > 77 peak pull out
- 28 Local routes
- Weekday service
- Servicing just under 3 million riders
- AVL/CAD: NextBus (2012)





Bus Stops

- > 1,600+ Bus Stops
 - 409 bus Shelters
 - 25 benches
 - County maintains stops with "The Bus" signage
 - Site Plan Review Process
 - Regional Coordination
 - > Field Work
 - •CALL 311 to report missing or damaged signs







Transit Vision Plan

DPW&T kicked off its Transit Vision Plan update in September 2017.

This is a five-year plan for improving and expanding transit within the County:

- ✓ Identify opportunities to improve "TheBus" routes, add County-sponsored service and complement WMATA Metrobus service network
- ✓ Establish a framework for evaluating new transit enhancements or expansion opportunities
- ✓ Explore best practices that can be applied to the County for improving access to public transportation services, such as partnerships with taxi companies for first/last mile services



Transit Vision Plan Outreach

WHAT WE HAVE HEARD...



203
Surveys

14 Pop Up Meetings

2,000 riders

On-Board Surveys

28 Surveys

Website Surveys

- ✓ Provide weekend service
- ✓ More early and late trips on existing service
- ✓ Improve **frequency** on existing service
- Expand geographic coverage in the County
- ✓ **Get newer vehicles** in order to maintain reliability and improve the passenger experience
- ✓ **Use of non-traditional services** to provide accessibility in areas of County not suited to fixed-route transit

Passenger Characteristics



72% of riders responding to the survey do not own a car and 83% do not have access to a car for their trip

53% of riders who responded have been riding *TheBus* for more than two years

47% of respondents use *TheBus* five days per week

65% of respondents use *TheBus* to get to work

65% of respondents walk to access *TheBus*



Stakeholder Interview Themes

Project team interviewed:

- Prince George's County
 Councilmembers
- Prince George's Economic Development Corporation
- Maryland-National Capital Park and Planning Commission
- Health Department

Common themes about *TheBus* identified by all stakeholders



Provide **greater transit access** to County Employment centers



Provide levels of service to transit dependent residents that support basic mobility needs



Improve transit access to support non-traditional work hours



Continue to pursue opportunities to use transit as a means of supporting business and economic development



Improve transit access to evolving 24-hours centers, large employment centers, and hospitals and medical facilities



Expand access to **emerging growth centers** and portions of the County not served by fixed route transit

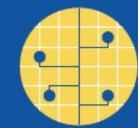


Improve access to bus stops and make stops more user friendly and convenient

Recommendations Overview



Improvements in service frequency, or the time between bus arrivals at stops.



Provide first and last mile connections to existing fixed routes.



Extension of weekday service hours.



Improvements to existing bus stops to enhance the rider wait experience.



Expansion of Service to Saturday.



New sidewalk construction to close gaps in the sidewalk network in order to improve mobility, safety, and transit access.



Modifying routes to make them more direct.



Expand Bike Share throughout The County to increase mobility options.



Extending existing routes to strengthen connections to major activity centers.



Begin the development process for a new transit operations and maintenance facility.

Recommendation Highlights

Bus Stop Improvements

Improve up to 20 stops by year

Bike Share

Support future bikeshare locations

Existing Locations

- National Harbor
- Riverdale Park
- Largo Metrorail Station
- Prince George's Community College
- Wayne K. Curry Building
- Oxon Hill Park and Ride Lot





Status

- Under review by County Executive leadership team
- Forwarded to County Council for review
- Ready for review by the County Executive-elect transition team



Questions/Comments

