

MOBILE APPLICATION UPDATE

Overview of upcoming changes to the Commuter Connections Mobile App

Stephen Finafrock
Commuter Operations Center Manager

Ridematching Committee
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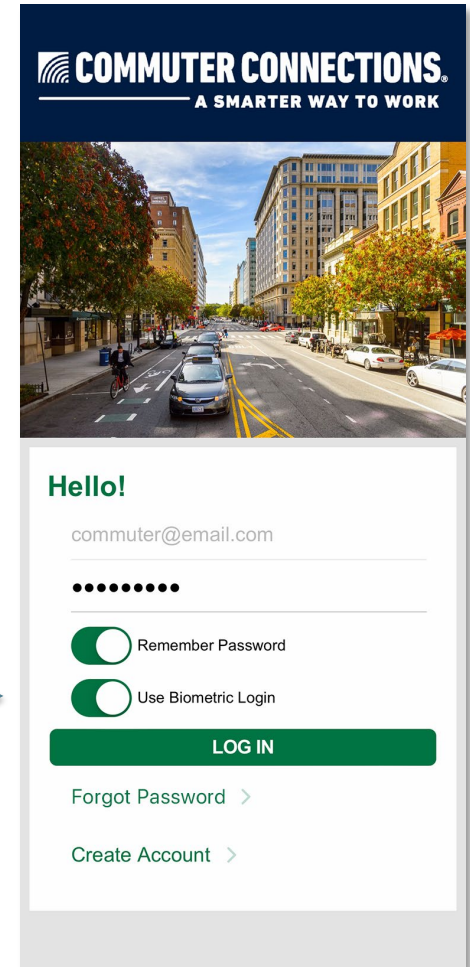
Pending Enhancements

- Design updates
- Program enrollment: Ridematching, GRH, Flextime Rewards
- Ridematching preference updates
- Biometric login
- GRH Trip Request
- Notifications
 - “Push” and “Toast”
- Help features
 - FAQ and tutorials

New Feature: Biometric Login

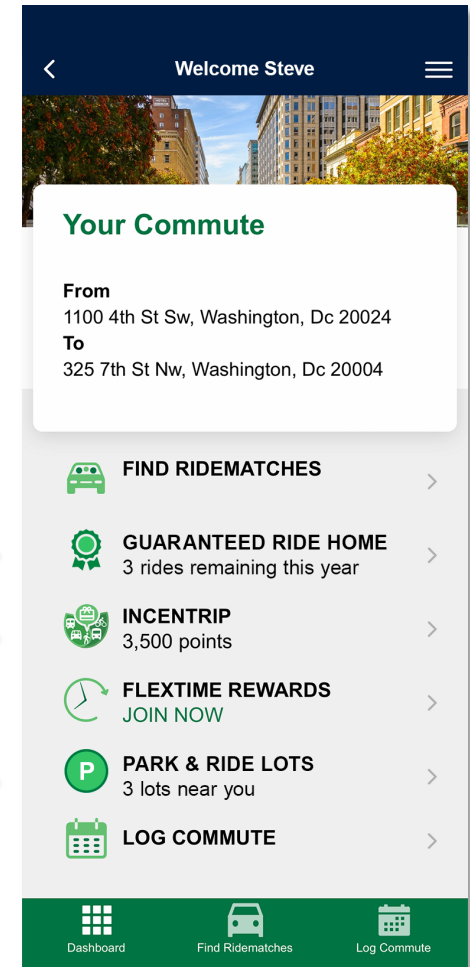
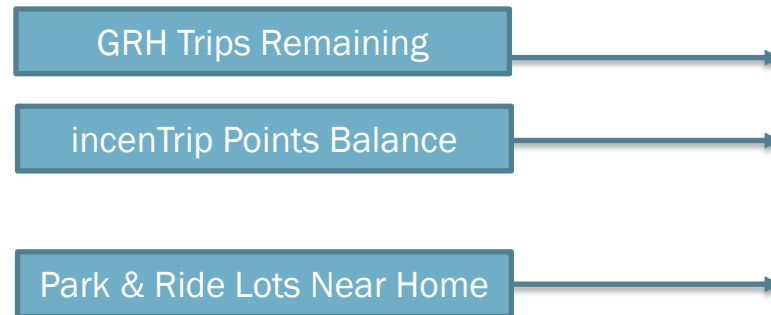
- Same credentials as desktop login
- Bypass entering username & password through biometric login
 - Face ID
 - Thumbprint

Biometric login →



New Feature: Customized Menu

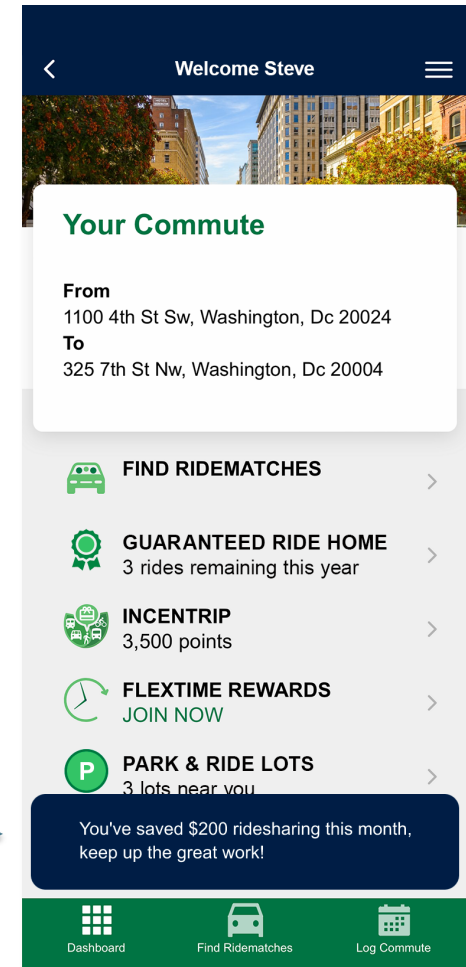
- Upon login, commuters see key profile information embedded in the main menu
- Primary app functions – ridematching and commute log – always available on bottom menu



New Feature: Notifications

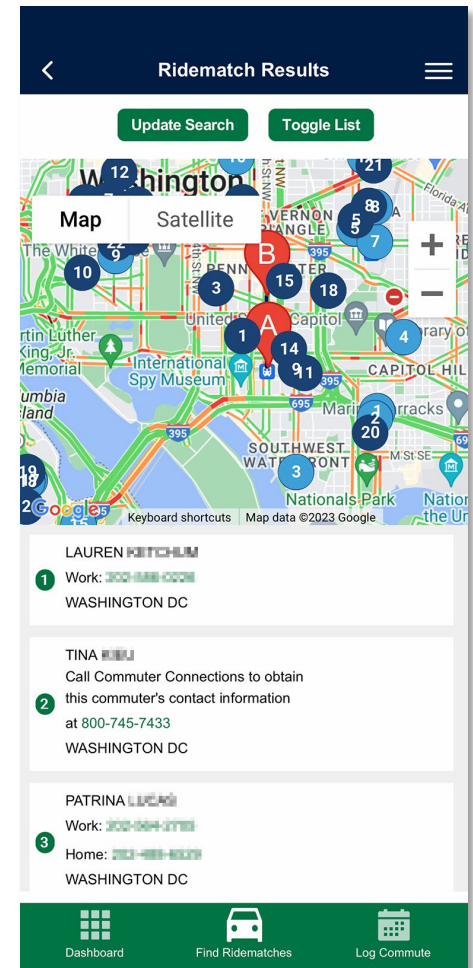
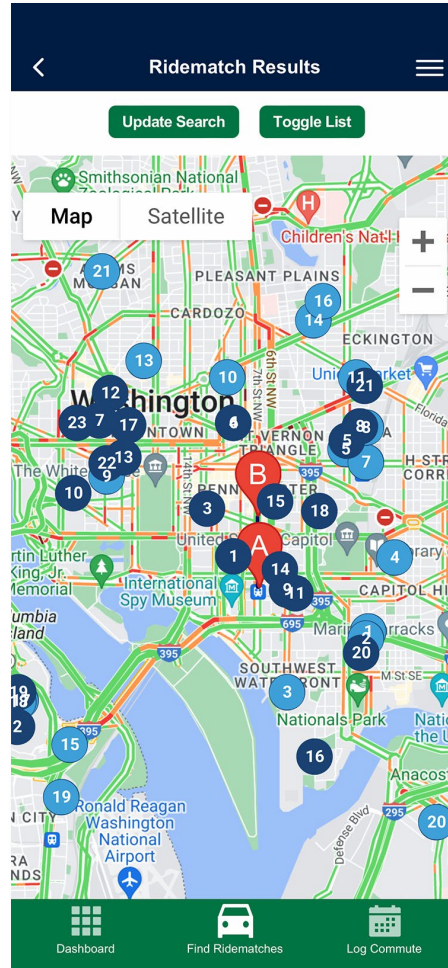
- “Alert” notifications prompt end-users to open app
 - Program Renewals
 - New ridematch to view
 - Reminders to log trips
- “Toast” notifications while end-users are logged-in to app
 - Positive reinforcement

Ridesharing savings “toast” notification



New Design: Ridematching

- Ridematching
 - Map View
 - List View
 - Call and email commuters via hyperlinks in app



Stephen Finafrock

Commuter Operations Center Manager

(202) 962-3385

sfinafrock@mwkog.org

commuterconnections.org

Metropolitan Washington Council of Governments

777 North Capitol Street NE, Suite 300

Washington, DC 20002