The facilitated discussion covered successes, barriers, and opportunities in recruiting, retaining, and advancing a diverse workforce.

#### **Prompt:**

Create workforces comprised of **planners that differ from us**, whether it be different backgrounds, upbringings, or lifestyles. Different perspectives are valuable.

Topic: Diverse planners' recruitment, retention, promotion, and leadership

- a. What are some barriers or successes that you have experiences in these areas throughout the region?
- b. What opportunities are available that you can implement to reduce barriers or build on your successes?

	Barriers	Successes
•	A lot of competition in the region.	Leverage venues to post job opportunities
	<ul> <li>Outside the region – applicants.</li> </ul>	Leverage personal and national network
•	HR processes for interns are arduous.	o LinkedIn
•	Support candidates through the interview	Next Door Group
	process.	o Universities
	•	Position temporary positions as transition positions – i.e. special projects
	•	Host local trainings at nearby Community Colleges
	•	Reach out to HBCUs and create recruitment efforts.
	•	Provide internships for University Students
	•	First jobs out of school programs
	•	Building career paths to leadership
	•	Pathways to certification
	•	Increased benefits for longevity
	•	Intentional at internal promotions, new hires, and recruitment
		efforts  o Who isn't at the table?
	•	Salary disparity reviews/adjusted - work with HR for fair salaries

# **Action Items**

### Recruitment

- Be intentional in internal promotions, new hires, and recruitment efforts.
  - o Ask yourself who isn't at the table, then go and find them.
- Participate in job fairs at nearby Universities and Community Colleges.
- Host interview practice sessions throughout the year to help support potential candidates in the workforce.
- Provide access to salary ranges during advertisement period.

## Promotion

- Prepare staff with less experience to transition into roles where pending retirements of experienced staff occur or will occur.
- Develop pathways to certifications and career ladder advancement.
- Create opportunities for staff to maximize their potential and hone their leadership skills.
- Research leadership programs to enroll staff to build their management and leadership skills.

## Hiring

- Review the minimum criteria/requirements used to hire people.
- Work with HR to reduce bureaucracies to get summer interns, temporary positions, and permanent positions.
- Provide access to scoring criteria for interview candidates.
- Provide sample practice interview questions to candidates.