

# SAFETRACK REACHES LIGHT AT END OF TUNNEL

SafeTrack, Metro's ambitious safety plan to accomplish three years worth of maintenance work in one year, has come to an end! Surge #16, the last and final stage, concluded on June 25th.

On June 29th, to celebrate this significant accomplishment, nearly 700 Metro employees thanked customers in-person at all 91 Metrorail stations for their continued support and ridership during SafeTrack. The employees handed out thank you notes that included a small token of appreciation offered by a Metro partner.

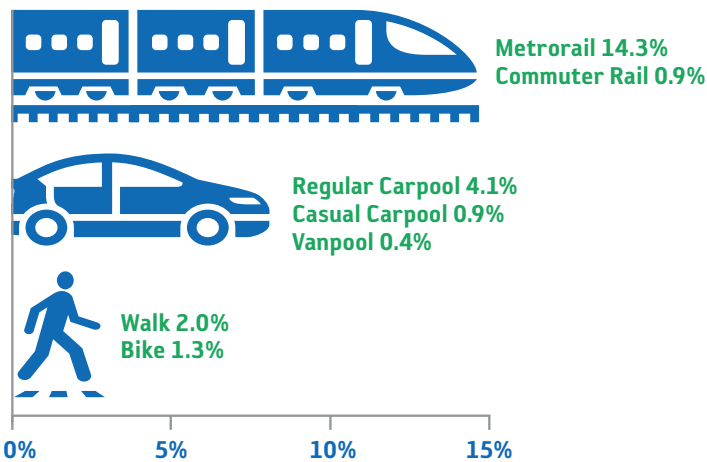
"We know that SafeTrack was an unprecedented burden on so many of our rail customers, and this is a way for us to get out there and say thanks," said Metro General Manager and CEO Paul J. Wiedefeld.

Metro has seen early signs that ridership may be recovering post-SafeTrack; June 27th, for example, was the highest weekday ridership of the first half of 2017, with nearly 700,000 trips taken.

SafeTrack was an accelerated track work plan to address recommendations to rehabilitate the Metrorail system by improving safety and reliability, and by significantly expanding maintenance

time. A total of 16 long duration track outages called "Safety Surges" were required in key parts of the system for weeks at a time. During the surges, more than 50,000 crossties were replaced resulting in improved safety and reliability.

## Modes Used 1+ Days Per Week



2016 Commuter Connections State of the Commute Report

# WORLD BANK RECOGNIZED FOR PARTICIPATION IN BIKE TO WORK DAY 2017

After breaking the record for participants in 2016, Bike to Work Day (BTWD) 2017 did it again! Held on May 19th, this year's BTWD event saw more than 18,700 registered bicyclists riding to work.

Helping to lead the way was this year's BTWD Employer Challenge winner, The World Bank, with 190 riders, which attended 35 of the 86 pit stops throughout the region.

"We are thrilled to see commuters trade in four wheels for two," said Nicholas Ramfos, Director of Commuter Connections. "Bicycling is a great commute option and we are pleased that this event provides a great first experience for novice riders. In fact, this year, 37% of World Bank registrants were new to Bike to Work Day."

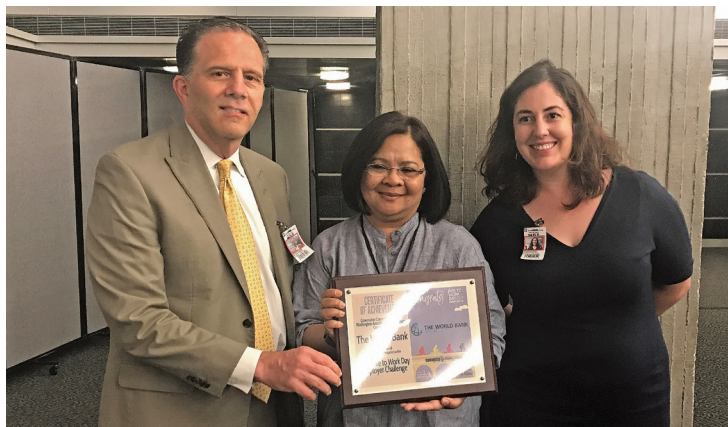
In partnership with the Washington Area Bicyclist Association, Commuter Connections sponsored a free luncheon at The World Bank on June 21st to present the Employer Challenge award.

"Bike to Work Day is a team effort and we are very grateful to be able to work collaboratively with a wide array of agencies, sponsors, and volunteers to deliver such a wonderful event," said Ramfos. "Our special thanks go out to our top regional sponsors including Allegra Allergy, ICF, Takoma Bicycle, DC Bike Lawyers.com, BicycleSpace, Bike Arlington, California Tortilla, GO Alex, and

Marriott International for their generous support of the 2017 event."

Plan on encouraging your employees to participate next year and see if you can be one of the top regional employers for BTWD 2018!

Watch for more information on BTWD 2018 at [www.biketoworkmetrodc.org](http://www.biketoworkmetrodc.org).



l to r: Nicholas Ramfos, Director of Commuter Connections; Marissa F. Barrera, Commuter Services Program Coordinator, The World Bank; Kristin Frontiera, Development Director, Washington Area Bicyclist Association.