

STREET
/// SMART



STREET SMART PEDESTRIAN AND BICYCLE SAFETY
PUBLIC AWARENESS CAMPAIGN

FALL 2007 AND SPRING 2008



ANNUAL REPORT & CAMPAIGN SUMMARY

WELCOME TO STREET SMART

The Street Smart Campaign is an ongoing public safety program in the District of Columbia, suburban Maryland and Northern Virginia. The program, which was created in 2002, aims to change motorist and pedestrian behavior by increasing awareness of the consequences of pedestrian and bicycle crashes, raising awareness of law enforcement targeting pedestrians and motorists, and recommending ways to reduce risks.

Street Smart is directed and funded by several federal, state, county and local agencies all concerned about pedestrian and motorist safety issues. Working together through Street Smart, these agencies are making a difference in public safety.

Since its inception, the campaign has used news and advertising media and public awareness efforts, as well as increased law enforcement activity, to respond to the challenges of pedestrian and cyclist safety. The goal is to prevent injuries and deaths, and to make the public more Street Smart.

While the metropolitan region is beginning to see some change in behavior, work still needs to be done. It takes between 8 to 12 years to change behavior patterns in a population, according to the National Highway Traffic Safety Administration.

This report details the Street Smart Program and the results of its Fall 2007 and Spring 2008 campaigns.

STREET SMART IS FUNDED BY THESE ORGANIZATIONS:

- City of Alexandria, Office of Transit
- Arlington County, Department of Environmental Services
- City of Rockville, Maryland
- City of Takoma Park, Maryland
- Commonwealth of Virginia, Department of Motor Vehicles
- District of Columbia, District Department of Transportation
- Fairfax County, Department of Transportation
- City of Gaithersburg, Maryland
- City of Manassas Park, Virginia
- Montgomery County, Maryland
- Maryland State Highway Administration, Highway Safety Office
- Prince George's County, Maryland
- Washington Metropolitan Area Transit Authority

The National Capital Region Transportation Planning Board gratefully acknowledges technical support and comments of staff from the following organizations:

- Arlington County, Department of Environmental Services
- City of Alexandria, Office of Transit
- Commonwealth of Virginia, Department of Motor Vehicles
- Commonwealth of Virginia, Department of Transportation
- District of Columbia, District Department of Transportation
- Fairfax County, Department of Transportation
- Maryland Department of Transportation
- Maryland State Highway Administration, Highway Safety Office
- Montgomery County, Maryland
- United States Department of the Interior
- The Washington Area Bicyclist Association
- Washington Metropolitan Area Transit Authority





TOO MANY ARE STILL HIT, HURT & KILLED ON OUR STREETS

On average 82 fatalities and more than 2,000 injuries occur each year in the region. A pedestrian is killed, on average, in the region every 4.4 days and 5.6 pedestrians are injured each day.

In the DC metropolitan area, in 2007, there were 88 pedestrian deaths (22 in DC, 29 in Northern Virginia and 37 in four Maryland counties: Charles, Montgomery, Prince George's and Frederick).

In the DC metro area, pedestrians account for about 20 percent of traffic fatalities. The issue of pedestrian crashes is complicated with several contributing factors and variables. However, a close examination of the crash data shows:

- 95 percent of pedestrian crashes involved passenger vehicles
- Most pedestrian injuries occur around the afternoon rush hour on weekdays
- Most pedestrian injuries occur at a location other than at an intersection
- The majority of pedestrians struck had no evidence of drug or alcohol use and the majority of drivers in striking vehicles had no evidence of drug or alcohol use.

The toll of the crash is even greater than the physical effects. Not only do pedestrians and cyclists get hit, hurt and killed, but the drivers involved are also impacted psychologically, emotionally, financially and even physically – even if the crash is not their fault.

PEDESTRIAN SAFETY IS PARTICULARLY CHALLENGING IN THE METRO AREA

The Washington metropolitan area is an extremely diverse region with a rapidly growing population. In addition, it is a popular location for immigrants from all over the world, as well as a major tourist destination. Fast growth in the region has meant more drivers on the roads and more people walking, especially in suburban areas where pedestrians were not as common in years past. In addition, tourists and newcomers are often unfamiliar with roads, local traffic rules and dangers. Street design, motorist behavior and pedestrian behavior must change to allow people to walk more safely.

DEADLY BEHAVIOR

There is daily, deadly behavior among drivers, cyclists and pedestrians, on any street or thoroughfare throughout the region. Drivers, pedestrians and bicyclists often neglect to pay attention to each other and local traffic rules when traveling in the area.

Pedestrians and cyclists frequently fail to look both ways before crossing. Many times, they don't cross with traffic signals or in crosswalks. In many instances, they are preoccupied with cell phones, music players, conversation and more.

At the same time, drivers have many of the same distractions, which can make for a deadly situation. Drivers often fail to share the road with pedestrians and cyclists and ignore crosswalk laws. In many instances, they are also driving too fast and carelessly – especially around schools and busy intersections.

SO WHO'S AT FAULT?

Pedestrian crash research reveals the responsibility for this type of incident is shared almost equally between drivers and pedestrians.

According to a recent study of pedestrian crashes by the National Capital Region Transportation Planning Board, drivers often fail to pay attention to pedestrians or yield the right-of-way. In addition, most drivers were driving straight ahead when crashes occurred, seemingly not taking action to avoid the collision.

The study also looked at the last action of pedestrians before they were involved in a crash. Crossing at mid-block was the principal infraction by pedestrians, trailed by crossing the street without obeying traffic signals. Other causes included coming into a road from behind parked cars, standing in a roadway, and crossing against signals at an intersection.

"We have to get the message out to save lives and save injuries that people need to obey the law and think and act safely in driving and in walking."

*David Rohrer, Fairfax County chief of police
D.C. Officials Launch Campaign To Promote Pedestrian Safety
NBC4.com (DC), March 7, 2008*



OTHER PEDESTRIAN SAFETY INITIATIVES

Even with the extensive research and work being done to address pedestrian safety, about one fifth of the people killed on the roads in the Washington Metropolitan area are pedestrians. The District of Columbia and many jurisdictions in the region are taking steps to combat the problem.

Washington, DC recently released a plan, which included recommendations to make the city safer and more walkable by improving sidewalks and roadway crossings, and by ensuring that DC policies and procedures support pedestrians. In addition, DDOT installed countdown pedestrian signals at more than 1,400 intersections – the most of any major city – and plans to complete installation at all of the city's 1,550 signalized intersections by the end of 2008.

Fairfax County allotted \$37 million for pedestrian and bus stop improvements toward its \$60 million pedestrian capital improvement funding goal. The county also provided \$163,000 to VDOT to install countdown pedestrian signals at priority intersections.

Montgomery County supported Maryland State legislation to authorize the testing of speed cameras in the county. In addition, County Executive Isiah Leggett recently announced a new Countywide Pedestrian Safety Initiative which, for the first time, creates a blueprint for action. The plan highlights performance goals, timelines and budgets for achieving recommended actions regarding pedestrian safety.

The City of Rockville installed several sidewalks using the Safe Routes to School grant money. Rockville also plans to install pedestrian countdown signals at all signalized traffic intersections by the end of 2008.

Arlington County is in the process of developing a new Pedestrian Element to address pedestrian safety and related issues. The county has also provided pedestrians more crossing time at traffic signals countywide.

The region is looking for new ways to promote pedestrian safety and walkability. The Metropolitan Washington Council of Governments, the Washington Metropolitan Area Transit



Authority and AAA held a Pedestrian Safety Workshop on April 29, 2008, at the National Press Club. More than 200 regional leaders and experts in motorist and pedestrian safety discussed the problems and issues associated with motorist and pedestrian safety. In addition, speakers gave recommendations on how to decrease the number of pedestrian injuries and deaths in the region.

As a result of the workshop the Washington Council of Governments adopted a resolution stating that the region will continue to support the improvement of transportation safety education, including the Street Smart program.





STREET SMART PUBLIC AWARENESS CAMPAIGN

GOALS:

- Increase public awareness of pedestrian and bicycle safety issues with pedestrians, bicyclists and drivers to help reduce the number of pedestrian and bicycle injuries and deaths. The public includes drivers and pedestrians throughout the metropolitan Washington area as the primary audience and bicyclists, employers, driver education providers, judicial agencies, law enforcement and tourists as secondary audiences.
- Coordinate and support an intensive region-wide education and enforcement effort.
- Continue to improve the behaviors of all drivers, pedestrians and cyclists to help decrease injuries and deaths through intensified public awareness and education in conjunction with increased law enforcement.

Targeted Approach:

Research directed the campaign strategies for Fall 2007 and Spring 2008:

- The most up-to-date data for the DC metro region showed there were 88 pedestrian deaths in 2007.
- Most pedestrian fatalities occurred in urban areas, at non-intersection locations and in normal weather conditions.
- The greatest number of pedestrian incidents occur Wednesday through Sunday from 3pm to 8pm. Broadcast advertising was concentrated during this time period for both campaigns.
- Regional data reveals that male drivers, ages 18-34, were involved in more than half of pedestrian crashes. Accordingly, the target profile for both campaigns was male drivers ages 18-49, with a strong emphasis on men ages 18-34 and pedestrians and bicyclists of all ages in Washington, DC.
- Hispanics in the region are eight times more likely than whites to be hospitalized for a pedestrian injury. To address this problem, the program targeted areas with high Hispanic populations, as well as areas that have a high number of pedestrian fatalities and/or injuries.

Methods:

The campaign used concentrated three-to-four week waves of advertising, law enforcement and public relations.

1. Advertising included a mix of radio spots, transit shelter messages, bus side messages, bus cards and Internet advertising. Separate media approaches targeting drivers through radio, pedestrians through transit advertising, and separate messages for the Latino market in more urban areas. Both radio and transit messages were produced in English and Spanish.



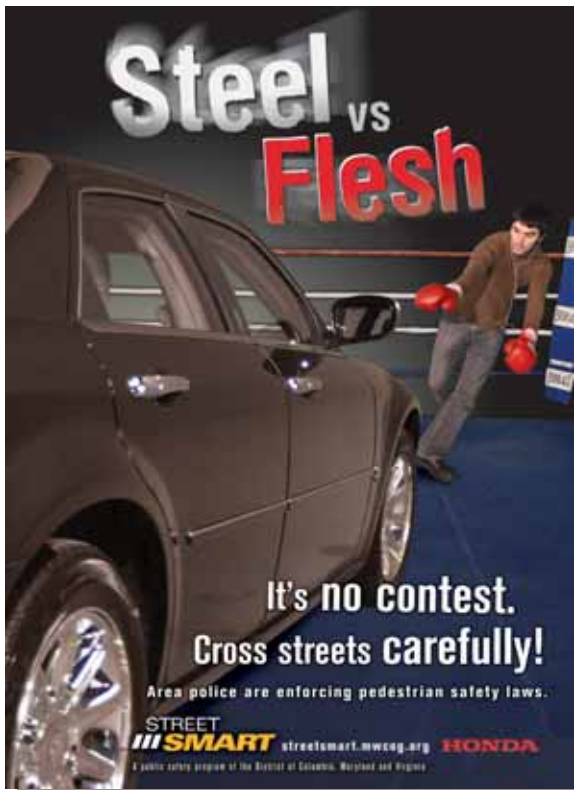
2008 Travel Billboards

2. Increased law enforcement by agencies at various times and in several specific locations across the region such as in Alexandria, Arlington County, Fairfax County, Montgomery County and the District of Columbia. In fact, 19 state and local law enforcement organizations participated in the Fall 2007 and Spring 2008 Street Smart campaign, up from 14 enforcement organizations during the Spring 2007 campaign.
3. Concentrated value-added media advertising and public relations activities targeting behaviors, such as distracted driving, speeding, and slowing or stopping at crosswalks, to maximize awareness through additional media and earned media coverage. In addition, radio stations handed out fliers at radio station van hits and movie premieres, radio stations aired public service announcements and banner ads ran on station websites that linked to the Street Smart web page.
4. Pedestrians, drivers and bicyclists were further targeted with Internet advertising.



5. Transit shelters in key locations including high-density Hispanic and African-American locations were made more visible to pedestrians.
6. Posters, produced in English and Spanish, and brochures produced in up to six languages helped increase public awareness of pedestrian and bicycle safety issues and educate the public concerning the “rules of the road.”
7. Internet campaign was monitored for click-throughs and modified to take advantage of sites that were performing better than others.
8. Campaign evaluation using pre- and post-surveys to determine public awareness and attitudes toward pedestrian and bicycle safety and to measure change in awareness, attitudes, and driving behavior.

An additional goal was to develop a program that can be easily replicated by other localities that want to decrease pedestrian and bicycle injuries and fatalities.



2007 Street Smart Transit Shelters

“STEEL VS. FLESH, IT’S NO CONTEST”

Fall 2007 Street Smart Campaign

“Steel vs. Flesh, It’s No Contest” was the theme for the Fall 2007 campaign, reminding both pedestrians and drivers of the risks and dangers of poor behavior on the roads. It worked because it addressed anyone on the roads – walkers, runners, cyclists and drivers – and reminded them, if they act in a negligent or careless manner, or behave competitively on the road, pedestrians will pay the ultimate price.

The theme ran as a headline on most media placements, and as a tagline for radio spots, TV messages, brochures, and anywhere else the campaign was seen or heard.

Radio Messages

The radio campaign ran in conjunction with enforcement efforts, for three weeks from November 1, to November 22, 2007.

Since research showed that the greatest number of pedestrian incidents occur from Wednesday through Sunday from 3pm to 8pm, broadcast advertising was concentrated during that time period. Some spots ran in the morning, midday, evening and during the day on weekends to increase reach for the message.

The media plan targeted male drivers ages 18-49 and pedestrians and bicyclists of all ages in the Washington, DC area. Special emphasis was given to high-density Hispanic areas, as well as areas that have a high number of pedestrian fatalities and/or injuries.

Radio spots were recorded in both English and Spanish versions and provided frequency for the message. The campaign ran a variety of spot lengths to increase frequency, using 15-second and 30-second versions. The campaign was designed to reach predominantly men 18-49. The spots ran on the following stations:

- WHUR-FM Pop Contemporary
- WLZL-FM Spanish Tropical
- WPGC-FM Rhythmic Contemporary Hits
- WRQX-FM Hot Adult Contemporary
- WWDC-FM Alternative

There were total of 542 spots that ran, adding up to 10,103,000 total impressions.* Total net reach was 1,099,142. Reach was 47 percent.** Frequency was 9.4.

*Total impressions are the total number of times a message was heard or seen in a given schedule.

**Reach is the percentage of different people reached in a given schedule. Frequency is the average number of times a person is exposed to a radio spot during the schedule.

Transit Messages

The Fall 2007 campaign targeted pedestrians and drivers with a variety of messages in transit shelters and on bus sides.

The "Steel vs. Flesh: It's No Contest" message was used in transit shelters in key locations including high-density, highly visible Hispanic and African-American locations.

Pedestrians, cyclists and drivers were pinpointed with 129 bus sides of Metro buses that were concentrated on routes in high-risk areas for pedestrian accidents. There were 95 paid placements and 34 bonus units given to the campaign.

In addition, 450 interior bus cards ran to reach bus riders.

Bus side messages on 25 Fairfax Connector buses provided additional outdoor exposure in Fairfax County.

Transit shelters carried the message in 20 total shelters, gaining 289,800 total impressions for the campaign. Six shelter messages reached audiences in Hispanic neighborhoods. Altogether, there were 25,992,895 total impressions for transit media.

Internet Messages

The message was also delivered through the web, as the overall population of the Washington area, and particularly the 18-49 male demographic, are frequent Internet users.

Pre-roll videos and in-banner videos ran in a variety of web-sites with the Advertising.com network. Placement was geo-targeted to reach only people who live in the metro Washington, DC area through IP, demographic and geographic targeting. Sites included: aol.com; myspace.com; facebook.com; PGA.com; people.com; movietickets.com; stuffmagazine.com; maximon-line.com; about.com; and cardomain.com.

The total impressions via the Internet were 5,263,158 during the course of the campaign.

Web Page



2007 Press Event

Additional Outreach

The Fall 2007 Street Smart campaign also took advantage of other forms message distribution by offering additional materials to communities throughout the region for use by schools, law enforcement, radio stations and other public service agencies.

2,000 posters and 270,000 handouts were created promoting safety tips for pedestrians, drivers and bicyclists and were distributed throughout the region. Posters and handouts were produced in both English and Spanish.

Press Event

The Street Smart press event was held at the Montgomery County Police Public Safety Training Academy on November 7, 2007. The campaign and event were widely covered in the Spanish-language media.

Among the coverage highlights:

- This event generated a conservative estimate of 829,208 media impressions.
- Hispanic media coverage included El Tiempo Latino, The Washington Hispanic, El Pregonero, Radio America and Univision
- At least nine TV placements throughout the Washington, D.C. market.
- Print coverage included an article in the Washington Post.
- Radio coverage included the WAMU and WMAL.

Note: Complete audience estimates are unavailable for some media outlets (including radio, online outlets and wire services). Therefore, the total audience is likely much greater.



2007 Street Smart bus sides

Print/Online Coverage

Dr. G's Tips

The Washington Post
November 11, 2007, By Robert Thomson

Una Campaña Regional Busca Evitar La Muerte De Peatones Y Ciclistas En Las Carreteras Metropolitanas

El Tiempo Latino
9 de noviembre de 2007, Por Ramón Jiménez

Para Prevenir Fatalidades Entre Peatones

Washington Hispanic, Víctor Caycho

El Pregonero

Radio Coverage

It should be noted that no comprehensive monitoring service for radio exists. Monitoring services cannot track all times, dates, or the number of occurrences.

WMAL-AM
Radio America, Police Highlight Pedestrian Fatalities
WAMU-FM, November 8, 2007



TV Broadcast Coverage

Audience estimates and media values are calculated by our monitoring service, based on Nielson ratings. This calculation can only be generated if stations release their data.

(Note: Coverage is not available for all broadcast that attended)

November 7, 2007
NCDC, Afternoon Report
1:00; 2:00; 3:00 pm

WJLA, ABC 7 News
12:00; 5:00 pm

WMDO, Univision
6:00; 10:00 pm

November 8, 2007
NCDC, NC8 News
7:00; 8:00 am

Law enforcement agencies want drivers to remember how long it takes to stop a car: 86 feet at 25 mph, 137 feet at 35 mph under ideal conditions.

By Robert Thomson
Dr. G's Tips, Washington Post, November 11, 2007

Cross like your life depends on it.



**Use crosswalks. Obey signals.
Look left, right, left.**

**STREET
SMART**
streetsmart.mwco.org

Police are enforcing safety laws!

A public safety program of the District of Columbia, Maryland and Virginia

“CROSS LIKE YOUR LIFE DEPENDS ON IT”

Spring 2008 Street Smart Campaign

For the Spring 2008 Street Smart campaign, the theme for outdoor media and Internet was “Cross Like Your Life Depends On It,” which emphasized to pedestrians the importance of following the basic rules of crossing streets and the importance of paying attention to vehicles.

In conjunction with the outdoor media and Internet, radio ads ran targeting drivers with the message “Drive Like Their Life Depends On It.” This campaign successfully got its point across because it stressed the importance - to both drivers and pedestrians - of paying careful attention to traffic rules, as well as to each other.

Radio Messages

The radio campaign ran in conjunction with enforcement efforts, for three weeks from March 10, to March 30, 2008.

Broadcast advertising was concentrated from Wednesday through Sunday from 3pm to 8pm, since research revealed that the greatest number of pedestrian incidents occur during that time period. Some spots ran in the morning, midday, evening and during the day on weekends to increase reach for the message.

The media plan targeted male drivers ages 18-49 and pedestrians and bicyclists of all ages in the Washington, DC area. Special emphasis was given to high-density Hispanic areas, as well as areas that have a high number of pedestrian fatalities and/or injuries.

Like the Fall 2007 campaign, radio spots were recorded in both English and Spanish versions and provided frequency for the message. The campaign ran a variety of spot lengths to increase frequency, using 15-second and 30-second versions. The campaign was designed to reach predominantly men 18-49. Spots ran on the following stations:

Posters and Transit Transit Shelter, Spring 2008

- WIHT-FM Pop Contemporary
- WKYS-FM Urban Contemporary
- WLZL-FM Spanish Tropical
- WPGC-FM Rhythmic Contemporary Hits
- WWDC-FM Alternative

There were a total of 560 spots that ran, adding up to 3,992,000 total impressions.* Total net reach was 11,672,000. Reach was 51.5 percent.** Frequency was 9.7.

*Total impressions are the total number of times a message was heard or seen in a given schedule.

**Reach is the percentage of different people reached in a given schedule. Frequency is the average number of times a person is exposed to a radio spot during the schedule.

Transit Messages

Like the Fall 2007 campaign, the Spring 2008 campaign targeted pedestrians and drivers with a mix of messages in transit shelters and on bus sides and mobile billboards.

An additional message telling bus riders to “Be Alert Around Buses” along with safety tips was combined with the “Cross Like Your Life Depends On It” message targeting pedestrians in key locations including high-density, highly visible Hispanic and African-American locations.

Pedestrians, cyclists and drivers were also targeted with 125 bus sides of Metro buses (including 25 Ultra Kings) that were concentrated on routes in high-risk areas for pedestrian accidents. In addition, 500 interior bus cards ran to target bus riders. Bus side messages on 25 Fairfax Connector buses provided additional outdoor exposure in Fairfax County.

Be alert around Buses.

- 1 Stay out of blind spots. If you can't see the driver, they can't see you.
- 2 Cross after the bus leaves the stop.
- 3 Stay alert. Buses make wide turns.



Mobile billboard, Spring 2008



In addition, a mobile billboard was used to provide exposure in key target areas. The huge size (10 feet by 22 feet) of the billboard made it difficult to miss.

Transit shelters carried the message in 20 total shelters, gaining 283,400 total impressions for the campaign. Ten shelter messages reached audiences in Hispanic neighborhoods. Altogether, there were 60,370,023 total impressions for transit media.

Internet Messages

Pedestrians, drivers and bicyclists were further targeted with internet advertising. The message was delivered through the web, as the overall population of the Washington area, and particularly the 18-49 male demographic, are frequent Internet users.

In-banner videos ran in a variety of websites through Advertising.com and Wtopnews.com, to provide added local exposure during the mid-day in-office time period. Placement was geo-targeted to reach only people who live in the metro Washington, DC area through IP, demographic and geographic targeting. Sites included: aol.com; myspace.com; facebook.com; PGA.com; people.com; movietickets.com; stuffmagazine.com; maximonline.com; about.com; and cardomain.com.

There were 4,856,121 total impressions via the Internet over the course of the campaign.

Print

During the Spring 2008 campaign, half page ads ran in two local newspapers. Eight total insertions (two per week) ran in The Washington Post Express and four total insertions (one per week) ran in the El Tiempo Latino. There were 2,653,896 total impressions for print.



Spring 2008 Press Event

Additional Outreach

The 2008 Spring Street Smart campaign also took advantage of other forms of message distribution by distributing materials to communities throughout the region for use by schools, law enforcement, radio stations and other public services agencies.

A total of 2,250 posters were used to increase exposure. Posters were created in English and Spanish.

100,000 handouts were created emphasizing the importance of crossing the street safely and giving tips to pedestrians, drivers and bikers. The handouts were produced in all languages.

In addition, Montgomery County conducted additional enforcement and education in the Summer 2008 in bus shelters and on king bus sides.

Press Event

The Street Smart spring press event was held in Fairfax County on March 7, 2008. The event was highly successful. It was attended by multiple print and broadcast media outlets and has garnered more than seven million estimated impressions.

Coverage highlights:

- Print/Online: Notable coverage included five Washington Post articles and an article in the Washington Examiner. The event generated nine articles with a combined circulation of over 5 million readers.
- Broadcast: Coverage on all area affiliates totaling more than 45 broadcast hits and 2.3 million viewer impressions.
- Radio: Coverage by WTOP and WAMU.
- Hispanic Media: Coverage included broadcast (Univision), radio (Radio America) and print (El Pregonero).

Key Media Coverage

Broadcast

WTTG-TV (Fox)	WJLA-TV (ABC)	NewsChannel 8
WRC-TV (NBC)	WUSA-TV (CBS)	

Radio

WAMU-FM	WTOP-FM
---------	---------

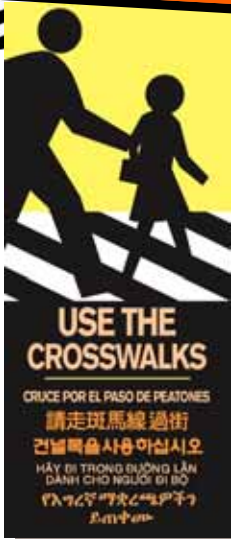
Print

Washington Post	Washington Examiner
-----------------	---------------------

Hispanic Media

El Pregonero	Radio America	Univision-TV
--------------	---------------	--------------

Note: Complete audience estimates are unavailable for some media outlets (including radio, online outlets and wire services). Therefore, the total audience is likely much greater. Print media value total is derived by calculating the cost of advertisements of like size and duration in the covering media outlets multiplied by 3 to reflect the additional value of news versus ads.



Handouts created in English, Spanish, Chinese, Vietnamese, Korean and Amharic were distributed throughout the region.

Print/Online Coverage

Summary:

Total Hits: 9

Total Audience Impressions: 5,064,222

Total Publicity Value: \$40,407.08

Dr. Gridlock's Get There Blog: Renewed Focus on Safety

WashingtonPost.com

March 5, 2008

Robert Thomson

Ad Campaign Grabs For Public's Attention

Washington Post

March 7, 2008

Clarence Williams

Terrifying Pedestrian Safety Ads Running In D.C.

DCist.com

March 7, 2008

Sommer Mathis

D.C. To Install Devices To Cut Pedestrian Deaths

Washington Examiner

March 8, 2008

Kathleen Miller

Week In Review: Ad Blitz Aims To Keep Pedestrians Safe

Washington Post

March 9, 2008

Letter To The Editor: Cellphones On A Collision Course

Washington Post

March 10, 2008

Karen Mitrano Snyder

Peatones y conductores deben ser más precavidos

El Pregonero

March 12, 2008

Andrea Acosta

Pedestrian Safety Ads Vs. Wish Fulfillment (Blog)

WashingtonCityPaper.com

April 2, 2008

Andrew Beaujon

Police Push Anew to Halt Increase in Pedestrian Fatalities

Washington Post

April 3, 2008

Jerry Markon

Radio Coverage

It should be noted that no comprehensive monitoring service for radio exists.

Monitoring services cannot track all times, dates, or the number of occurrences.

WTOP-AM

WAMU-FM

Radio America

TV Broadcast Coverage

D.C. Officials Launch Campaign To Promote Pedestrian Safety

NBC4.com (DC)

March 7, 2008

D.C. Officials Launch Pedestrian Safety Campaign

WJLA.com (DC)

News8.net (DC)

March 7, 2008

Police Encourage N. Va. Residents To Be Street Smart

NBC4.com (DC)

March 10, 2008

Audience estimates and media values are calculated by our monitoring service, based on Nielson ratings. This calculation can only be generated if stations release their data.

(Note: Coverage is not available for all broadcast that attended)

TV Broadcast Summary:

Total Hits: 47

Total Audience Impressions: 2,396,312

Total Publicity Value: \$108,482.08

March 7, 2008

WRC, NBC 4 News

6:00; 11:00 am

WRC, NBC 4 Local Cut-In

7:30; 8:30; 10:00 am

WTTG, FOX Morning News

7:00; 8:00 am

WTTG, FOX News

5:00 pm

WJLA, ABC 7 News

12:00 pm

WUSA, CBS 9 News

5:30 am

NCDC, Live This Morning

9:30 am

NCDC, Afternoon Report

12:00; 1:00; 2:00; 3:00 pm

NCDC, Newstalk

4:00 pm

March 8, 2008

WUSA, CBS 9 News

7:00 am

March 10, 2008

WRC, NBC 4 News

5:00; 6:00 am

12:00; 5:00; 6:00 pm

WRC, NBC 4 Local Cut-In

7:30; 8:30 am

WTTG, FOX News

5:00; 6:00; 7:00; 8:00; 11:00 am

5:00 pm

WJLA, ABC 7 News

5:00 am

6:00 pm



Spring 2008 Press Event

March 11, 2008 (continued)

WJLA, ABC 7 Local Cut-In
8:00 am

WUSA, CBS 9 News
9:00 am
12:00; 5:00 pm

NCDC, Live This Morning
9:30; 10:30 am

NCDC, Afternoon Report
12:00; 1:00; 2:00; 3:00 pm

NCDC, Live Tonight
5:00; 6:00 pm

March 11, 2008

WUSA, CBS 9 News
6:00 am

"...The rules and the laws have been in the books for a long time. People are not obeying the law. They're not crossing at crosswalks. They're not walking safely. They're crossing at nighttime in dark clothing. They're riding bikes the wrong direction into oncoming traffic."

*David Rohrer, Fairfax County chief of police
D.C. Officials Launch Campaign To Promote Pedestrian Safety
NBC4.com (DC), March 7, 2008*

ADDED AND EARNED MEDIA REPORT – FALL 2007 AND SPRING 2008

The Fall 2007 and Spring 2008 Street Smart Campaigns generated outstanding local and national media coverage and public visibility.

Launch events gained initial media attention and informed the public about increased law enforcement activities throughout Virginia, Maryland and the DC Metro area. It is estimated that coverage for the events generated more than eight million media impressions.

With a public safety campaign such as Street Smart, news and media outlets often donate to the cause. For the Fall 2007 and Spring 2008 campaigns' media efforts, 950 extra interior bus cards were donated, as well as 59 extra bus sides and additional radio spots.

Total Added and Earned Media Message value was approximately \$372,885.00

Earned Broadcast, Print and Online Value: \$164,330

Added Media Value: \$208,555

(Note: Earned media value total is derived by calculating the cost of advertisements of like size and duration in the covering media outlets multiplied by 1.875 to reflect the additional value of news versus ads.)

Added Media Value:

Every radio station that Street Smart ran spots on gave free spots and/or free mentions or announcer-read spots for the campaign – resulting in a large amount of free coverage. Along with paid media, the campaign realized significant added value with:

- The message was highlighted during various station events.
- Fliers were handed out at radio station van hits and movie premiers.
- The message aired as public service announcements.
- Law enforcement spokespersons appeared on public affairs shows when possible to deliver the message.
- Banner ads ran on station websites that linked to the Street Smart web page.

The campaign realized more than \$165,705 in radio spots that ran for free along with the paid media.

Outdoor media vendors also contributed to the campaign by supplying additional transit shelters, interior bus cards and media on the exterior of buses.

The campaign realized more than \$37,000 in outdoor media that ran for free along with the paid outdoor media.



More than Eight Million Media Impressions

The Fall 2007 and Spring 2008 campaigns launch earned an estimated 8,289,742 media impressions, with at least 45 broadcast hits, and at least nine print and online articles.

Total media impressions included:

- A conservative estimate of the television audience reach of 2.3 million area viewers.
- A combined circulation of over 5 million area readers for print and online articles.
- Print coverage included several articles in The Washington Post and The Washington Examiner.
- Radio coverage included WTOP, WMAL and WAMU (NPR).
- Broadcast coverage included mentions on all area affiliates.
- Hispanic media coverage included El Tiempo, Latino, The Washington Hispanic, El Pregonero, Univision (broadcast), and Radio America (radio).

(Note: Complete audience estimates are unavailable for some media outlets (including radio, online outlets and wire services). Therefore, the total audience is likely much greater.)

THE STREET SMART WEBSITE: www.streetsmart.mwcog.org

The Street Smart website provides information, facts and safety tips for pedestrians, drivers and bicyclists. Visitors can read about the pedestrian safety problem and the Street Smart program.

The site also acts as a portal to other web-based information, with a resources page that leads visitors to several other informational sites.



Spring 2008 Press Event

ENFORCEMENT

Nineteen state and local law enforcement organizations participated in the Fall 2007 and Spring 2008 Street Smart campaigns, up from 14 enforcement organizations during the Spring 2007 campaign. All of the law enforcement organizations implemented pedestrian and bicycle safety laws along with traffic laws, according to their state and local jurisdictions. Many efforts were concentrated at intersections and crosswalks with high pedestrian traffic flow and areas with high incidences of accidents.

In order to promote law enforcement involvement and promote best practices, the Metropolitan Washington Council of Governments hosted a half-day seminar on pedestrian enforcement. Instructors from DDOT, DCMPD, and Arlington and Montgomery County police discussed their policies and practices with respect to pedestrian enforcement. Fifty law enforcement agents from around the Washington region attended.

Each organization managed the Street Smart campaign in different ways. These included:

- Increasing enforcement efforts and bringing a visible presence to roads and problem areas, especially while the campaign is running.
- Targeting specific behaviors including distracted driving, speeding, and slowing or stopping at crosswalks, and handing out citations for infractions to drivers, pedestrians and cyclists.
- Conducting educational events and training, such as in crosswalk enforcement.
- Usage of posters in high traffic areas and distributing them in schools.
- Distributing handouts along with citations at various events. These promoted safety tips for pedestrians, drivers and bicyclists. Some of these were created in English, Spanish, Korean, Chinese, Vietnamese and Amharic.

More than 5,666 citations and 1,254 warnings were issued to motorists, pedestrians and bicyclists in Alexandria, Arlington County, Fairfax County, Montgomery County and the District of Columbia during the Fall and Spring campaigns.

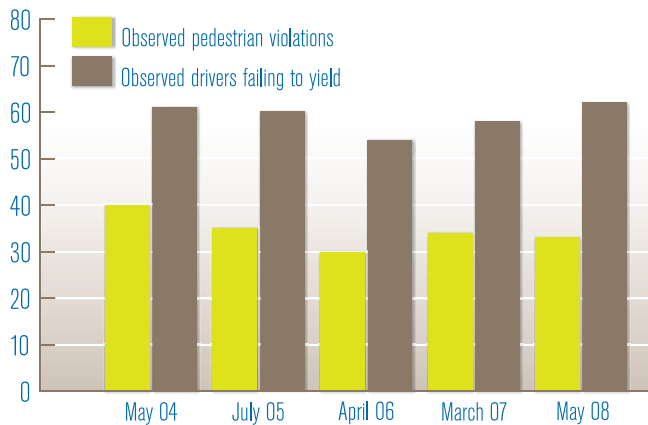


CAMPAIGN EVALUATION

Street Smart has conducted pre- and post-campaign surveys on all campaigns since 2002. The following are survey result highlights related to observations of driver and pedestrian actions; awareness of police efforts to address pedestrian safety and awareness of Street Smart and its campaign messaging.

DRIVERS AND PEDESTRIANS

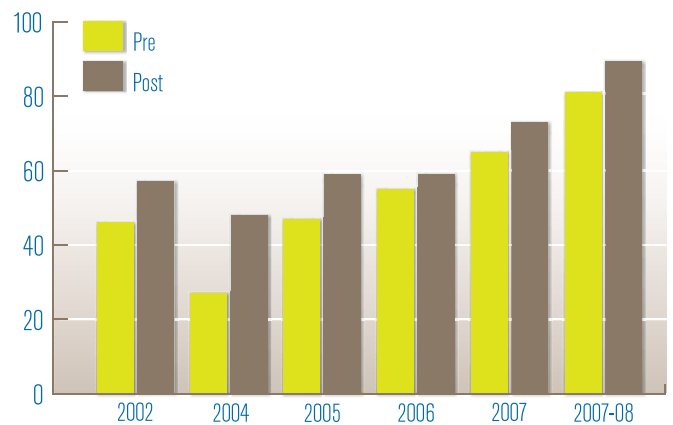
Survey participants observed that drivers were more likely to commit pedestrian related violations than pedestrians.



Note: post-campaign survey results only

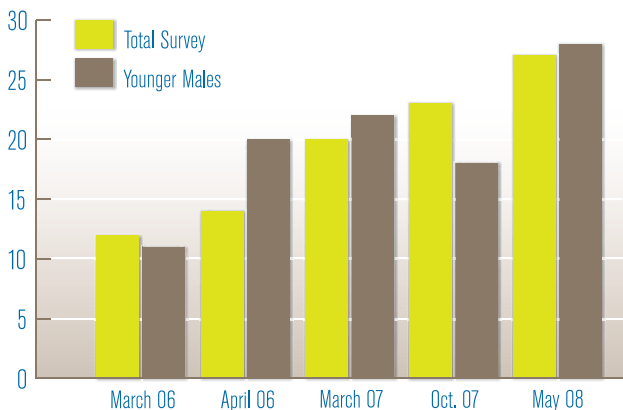
NET AWARENESS OF ALL MESSAGES

Total net awareness of all Street Smart messages shows steady increases in both pre- and post-campaign surveys.



AWARENESS OF POLICE EFFORTS

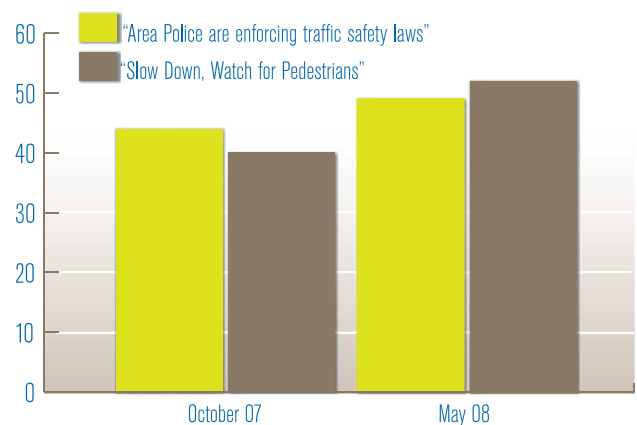
While the general audience shows a steady increase in awareness of police efforts, 18-34 year old males showed a 10% increase between 2007 and 2008.



Note: post-campaign survey results only

MAIN CAMPAIGN MESSAGES

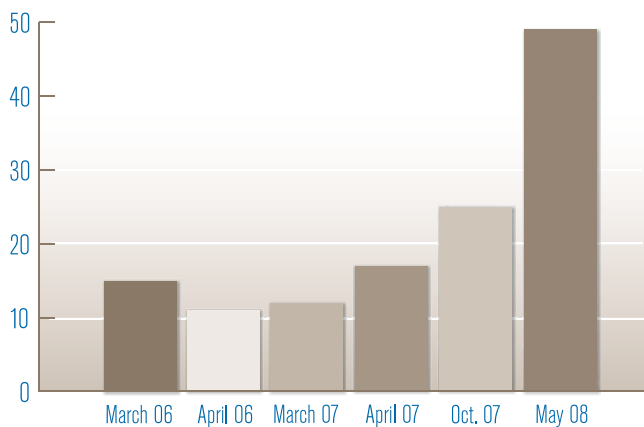
Two key campaign messages are shown to resonate with the DC metropolitan general audience.





MULTI-YEAR AWARENESS OF STREET SMART

Name recognition of Street Smart improved significantly in May 2008.



"We've got to get people's attention back on the road and the street... We haven't gotten angry about the number of people dying on our roadways. We can't tolerate any of these fatalities. These are preventable incidents."

*D.C. Assistant Police Chief Patrick A. Burke
Washington Post, March 7, 2008.*

Article: Ad Campaign Grabs For Public's Attention

Studies show that it takes between 8 to 12 years to permanently change behavior patterns. The Street Smart campaign has measured results since its inception in 2002 in order to quantify the level of impact, and it has shown to be effective. Every year, Street Smart aims to address the region's critical needs for safety and quality of life through driver and pedestrian safety awareness. Street Smart works.





**STREET
/// SMART**

STREET SMART PEDESTRIAN AND BICYCLE SAFETY PUBLIC AWARENESS CAMPAIGN

FALL 2007 AND SPRING 2008

FOR MORE INFORMATION CONTACT:

NATIONAL CAPITAL REGION TRANSPORTATION
PLANNING BOARD

Metropolitan Washington Council of Governments
777 North Capitol Street, NW, Suite 300
Washington, DC 20002

www.mwcog.org
202-962-3760



ANNUAL REPORT & CAMPAIGN SUMMARY