

## **Freight Facilitation: Delivering Quality of Life**

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By 2050, nearly 70 percent of the world's population will live in cities.

How will those residents get around, get to work, get to school and get the things they need?



In this new paradigm, it's essential to understand that freight and e-commerce delivery services facilitate quality of life.

In fact, they are essential to the neighborhoods of tomorrow.



#### **Quality of life:**

reduced congestion and personal automobile use

better air quality and lowered environmental impact

walkable and bikeable

robust retail and local business growth

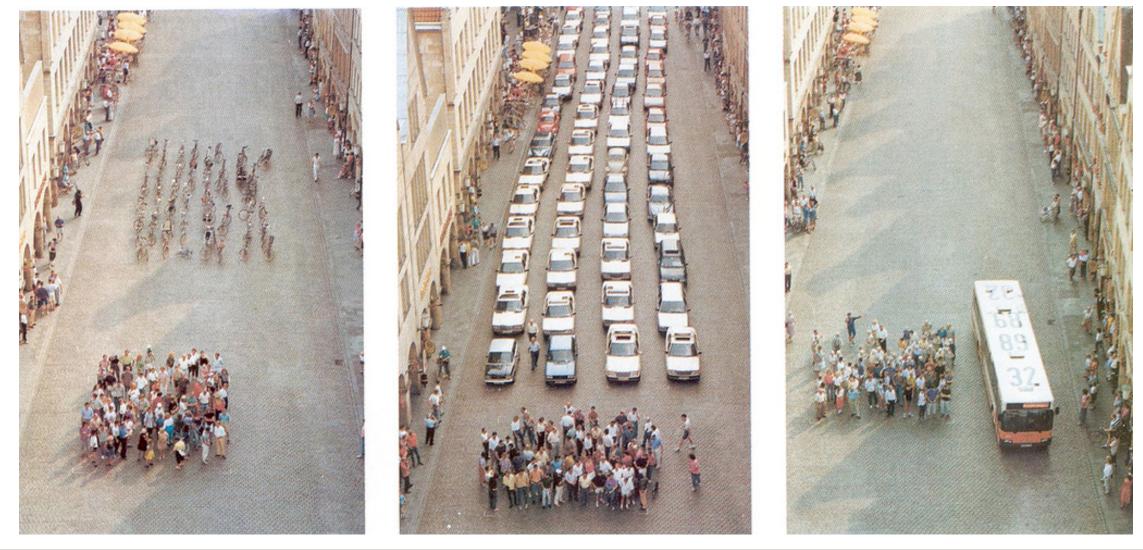
sense of place



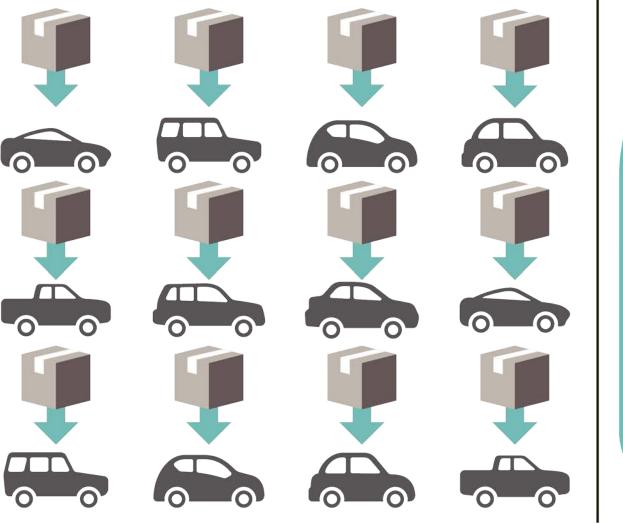
Delivering quality of life requires delivery services



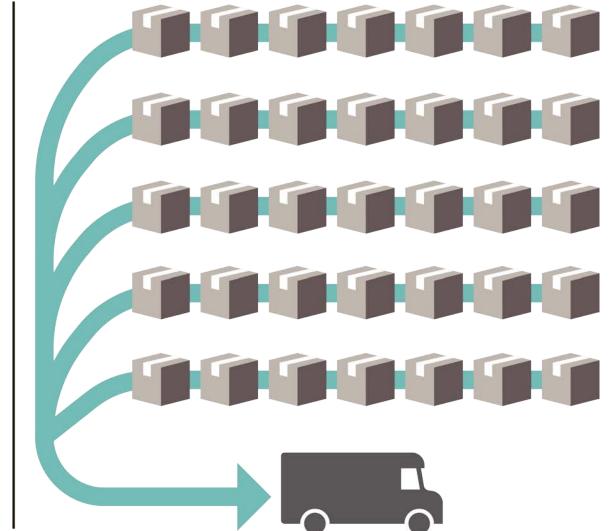
### **What does this have to do with UPS?** *Everything*



# **A World Without E-Commerce**



#### **A World With E-Commerce**



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#### But the key will be how cities and companies can work together to solve mutual challenges:

- REDUCING PERSONAL AUTOMOBILE USE THE TRUE DRIVER OF CONGESTION
- BETTER INTEGRATION OF ALL MODES TRULY COMPLETE STREETS
- CURBSIDE MANAGEMENT AND LOADING ZONE CHALLENGES - BOTH FOR DELIVERY COMPANIES AND UBER/LYFT MODELS
- PROACTIVE PLANNING APPROACHES FOR NEW TECHNOLOGIES - FROM AUTONOMOUS VEHICLES TO DRONES TO E-TRIKES TO SMART SENSORS
- BIG DATA AND HOW TO LEVERAGE PRIVATE SECTOR BEST PRACTICES



#### UPS is already working with cities to develop future delivery solutions that promote quality of life:

- MORE THAN 20 ONGOING PILOT PROJECTS IN EUROPE - INCLUDING HAMBURG, DUBLIN, LONDON, MUNICH AND MANY MORE
- TESTED E-TRIKE LAST YEAR IN SEATTLE; JUST LAUNCHED IN TORONTO AND SOON TO LAUNCH IN PITTSBURGH
- WASHINGTON DC PILOT PROJECT IS MOST PROMISING OF THEM ALL, WITH POTENTIAL TO BUILD OUT "DELIVERY OF THE FUTURE" ECOSYSTEM
- WORKING WITH ACADEMIC PARTNERS LIKE UNIVERSITY OF WASHINGTON URBAN FREIGHT LAB, GEORGETOWN UNIVERSITY AND THE MIT MEGACITIES LOGISTICS LAB
- PLUS, EXISTING SUSTAINABLE SOLUTIONS LIKE ORION ROUTE NAVIGATION AND MORE THAN 8000 ALTERNATIVE FUEL VEHICLES



## There's no silverbullet solution to urban delivery

- OUR GOAL IS TO DEVELOP BEST PRACTICES IN THE APPLICATION OF TECHNOLOGY, OPERATION, LONG-TERM PLANNING, AND CITY POLICY FOR SUSTAINABLE URBAN DELIVERY - NOT JUST THE LAST MILE, BUT THE LAST 50 FEET, TOO
- WE KNOW A FEW PARTS OF THE TOOLKIT, BUT DON'T HAVE ALL THE ANSWERS YET - NEED FOR TRANSPARENT PARTNERSHIPS WITH CITIES
- HUGE RANGE OF POTENTIAL APPROACHES IT'S NOT JUST E-TRIKES - IT COULD BE ZONING OR BUILDING CODE, LOCKERS / ALTERNATIVE DELIVERY LOCATIONS, PARKING REGULATIONS, ENFORCEMENT, CURB CUTS, INNOVATIONS IN HANDCART DESIGN, DATA SHARING OR EVEN JUST WALKING INSTEAD OF DRIVING
- HOW CAN WE COLLABORATE TO DELIVER MUTUALLY BENEFICIAL RESULTS?

