

TDM SYSTEM UPDATE

Recent and Planned Improvements

Stephen Finafrock
Commuter Operations Center Manager

Commuter Connections Ridematching Committee
March 15, 2022

Updated Correspondence Templates



Dear KARA DUKE,

Welcome to Commuter Connections - A smarter way to work! An account has been created for you based on information you provided through our website, or the Commuter Connections, CarpoolNow, or incenTrip mobile app's.

Your username is: kduke1990
Your password is: *****

Accessing your Commuter Connections account is quick and easy. Simply point your web browser to: <https://tdm.commuterconnections.org/mwcog> and use the login information supplied in this email.

Commuter Connections provides complimentary information on a host of commuter programs to help you find which commuting option works best for you. Creating a Commuter Connections account does not automatically register you for a program! Simply login and you will see at a glance which programs you're currently enrolled in! Or try one of our links below to learn more about the amazing services we offer free of charge to commuters in our region.



Ridesharing

Match Up! Save time and money by searching our 17,000-member rideshare database to instantly find someone to share your commute.

[Learn More](#)



Guaranteed Ride Home

Ride Free! Commuters who rideshare or take transit are just a phone call away from being home in the case of an emergency.

[Learn More](#)

- Home address (P.O. box not accepted)
- Employer/Company name
- Work Address
- Home or cell phone number
- Work schedule
- Current commute mode (e.g. Carpool, vanpool, public transportation, etc...)

For Guaranteed Ride Home, please select the Guaranteed Ride Home tab from the green menu bar and please complete the following:

- Work phone number
- Supervisor First and Last name
- Supervisor phone number
- Street address (A street address is required to let the taxi or Uber driver know where to pick you up.)

If you need help at anytime please email ridematching@mwcog.org or call 1-800-745-RIDE.

Commuter Connections maintains a strict privacy policy that you can view at <http://www.commuterconnections.org/quick-links/privacy-policy/>. All personal information provided to Commuter Connections will remain confidential. Commuter Connections will never share or sell your information to outside organizations or companies. Happy Commuting!

Metropolitan Washington Council of Governments National Capital Region Transportation Planning Board

777 North Capitol Street, NE, Suite 300, Washington, DC 20002-4290
www.commuterconnections.org 800-745-RIDE

The Commuter Information Source for Maryland, Virginia, and the District of Columbia

Download our Mobile Apps

You now have a choice! Download our CarpoolNow and Commuter Connections mobile apps for free at the iOS App Store or Android Google Play.



Updated Correspondence Templates



Hello STEPHEN M FINAFROCK

Welcome and thank you for using Commuter Connections to request a ridematch. We suggest the following commute options for you:

Home

STEPHEN M FINAFROCK
820 S ARLINGTON MILL DR
ARLINGTON, VA 22204

Work

MWCOG
777 NORTH CAPITOL ST NE
WASHINGTON, DC 20002

POTENTIAL RIDEMATCHES

REBECA [REDACTED]

Work Schedule: 8:30-AM-5:45:PM
Distance from your HOME: 1 mi
Distance from your WORK: 2 mi
(601 MASSACHUSETTS AVENUE, NW)

Currently in a carpool: No
Currently in a vanpool: No
Interested in carpool: Carpool Driver Needs Riders
Interested in vanpool: N

Please contact us at 1-800-745-RIDE(7433) to connect with this commuter using reference ID #123442

DERRICK [REDACTED]

Work Schedule: 8:30-AM-5:45:PM
Distance from your HOME: 1 mi
Distance from your WORK: 2 mi
(601 MASSACHUSETTS AVENUE, NW)

Currently in a carpool: No
Currently in a vanpool: No
Interested in carpool: Carpool Driver Needs Riders
Interested in vanpool: N

Phone: [REDACTED]

[REDACTED]
Work Schedule: 8:30-AM-5:45:PM
Distance from your HOME: 1 mi
Distance from your WORK: 2 mi
(601 MASSACHUSETTS AVENUE, NW)

Currently in a carpool: No
Currently in a vanpool: No
Interested in carpool: Carpool Driver Needs Riders
Interested in vanpool: N

Please contact us at 1-800-745-RIDE(7433) to connect with this commuter using reference ID #123442

PARK AND RIDE LOTS

- [4800 Columbia Pike](#) (at S Four Mile Run Dr) Arlington, VA 22204
- [627 N Glebe Rd](#) (at Randolph St) Arlington, VA 22203
- [2201 N Sycamore St](#) (at I-66) Arlington, VA 22205
- [5690 Eisenhower Ave, Alexandria, VA 22304](#)

METRO STATIONS & VRE/MARC RAIL STATIONS

- WMATA Metro Station 'VIRGINIA SQUARE - GMU' on ORANGE line, about 1.79 miles away.
- VRE Commuter Rail Station 'CRYSTAL CITY' on Manassas & Fredericksburg line, about 3.47 miles away.
- VRE Commuter Rail Station 'ALEXANDRIA' on Manassas & Fredericksburg line, about 4.51 miles away.

For more information, call MetroRail at 202-637-7000, MTA at 1-866-RIDE-MTA, or VRE at 1-800-RIDE-VRE

BUS STOPS

- S DINWIDDIE ST & S 8TH RD, about .058 miles away
- S DINWIDDIE ST & S 9TH ST, about .119 miles away.
- DINWIDDIE ST & COLUMBIA PIKE, about .144 miles away.
- 5100 8TH RD S, about .166 miles away.

TELEWORK CENTERS

- Georgetown Business Center 1101 30th St NW Washington DC 20006, about 4.29 miles away.



Updated Correspondence Templates



This email has been generated by Commuter Connections Rideshare Program for:
MICHAEL HEMRY

Please forward any responses to FLEXMEDIA@MEDIABEEF.COM

This is a test. Lorem ipsum dolor sit amet.

Metropolitan Washington Council of Governments National Capital Region Transportation Planning Board
777 North Capitol Street, NE, Suite 300, Washington, DC 20002-4290 www.commuterconnections.org 800-745-RIDE
The Commuter Information Source for Maryland, Virginia, and the District of Columbia

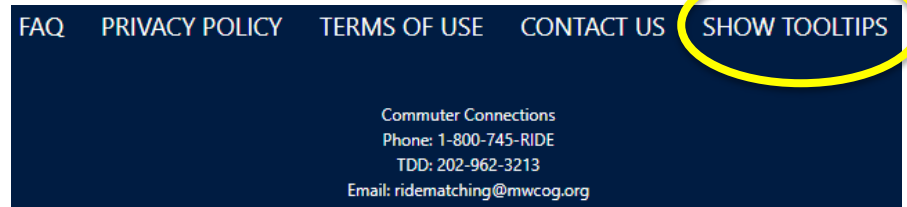
Download our Mobile App

Download our Commuter Connections mobile app for free at the
iOS App Store or Android Google Play.




Other Recent Updates

- Maximum GRH trips permitted per “registration year” increased to 6
- Togglable tooltips re-instituted (located in website footer)
- Blank spaces in usernames are now restricted
- New “Payments Module” created for COG staff to facilitate incentive payments as part of ‘Pool Rewards, Flextime Rewards, CarpoolNow, and incenTrip.
 - COG staff add notes to user profiles who receive payments; local rideshare coordinators will be able to view payment status



Date Entered	Entered By	Follow up Required By	Contact Method	Status	Notes
03/01/2022	dsheehan2018		Other	Other	Reviewed and approved \$10 incenTrip PayPal incentive requested on 2/12/22.
01/25/2022	dsheehan2018		Other	Other	\$25 incenTrip PayPal incentive requested on 12/11/21 approved.

Pending: Vanpool Enhancements

 **COMMUTER CONNECTIONS.**
A SMARTER WAY TO WORK

[EDIT PROFILE](#) [ADMIN](#) [LOG OUT](#)

Home > Admin Activities > Vanpool Home > Vanpool Search

Vanpool Home

Pending Vanpools

Vanpool ID	Vanpool Code	Lease Holder Name	Status
1258	153285	Test Commuter	Inactive
Schedule Complete:	Lease Complete:	Location Complete: Y	PA LH:
PA PD:	PA PD NAME:	PA AVR:	PA AVR NAME:
1266	154333	First Last	Active
Schedule Complete: N	Lease Complete: N	Location Complete: Y	PA LH:
PA PD:	PA PD NAME:	PA AVR:	PA AVR NAME:

Vanpool ID: (VL #s only in #### format)

Vanpool Code: (XXXX.YYYY.ZZZZ format or any combination for search)

Vanpool Name:

Employer Name:

Leaseholders's First Name:

Leaseholders's Last Name:

Application Status:

Leaseholder's Email:

Add Vanpool >>
Search Vanpool >>

Pending: Vanpool Enhancements

COMMUTER CONNECTIONS
A SMARTER WAY TO WORK

HOME ABOUT US COMMUTERS EMPLOYERS NEWS & EVENTS QUICK LINKS RESOURCES

RIDESHARING - RIDEMATCH RESULTS

Map Driving Directions Match Letter Search Criteria

Vanpool #1234
From: 123 Main St, Arlington, VA
To: 777 N. Capitol, Washington, D.C.
Mon - Fri, 9am to 6pm
Single Ride Cost: \$10

Schedule Ride Learn More

LIMIT RESULTS TO YOUR EMPLOYER ONLY

Email Matches Print Matches

Vanpools Found
Click on a vanpool marker on the map to learn more!

HEIDI
Anonymous (120271)
703-
202-
Matched on alternate destination address.

STEPHEN FINAFROCK
STEPHEN.FINAFROCK@GMAIL.COM
START: END:777 NORTH CAPITOL ST NE WASHINGTON DC 20002

INA

REQUEST A RIDEMATCH
VIEW RIDEMATCH HISTORY
PROGRAM STATUS

EDIT PROFILE
FIND RIDEMATCHES
GUARANTEED RIDE HOME
LOG YOUR COMMUTE
BIKE ROUTING
POOL REWARDS
FLEXTIME REWARDS
SPECIAL EVENTS
COMMUTE COST CALCULATOR

TOGGLE TRAFFIC TOGGLE BIKESHARE TRY ROUTE MATCHING

Stephen Finafrock

Commuter Operations Center Manager

(202) 962-3385

sfinafrock@mwkog.org

commuterconnections.org

Metropolitan Washington Council of Governments

777 North Capitol Street NE, Suite 300

Washington, DC 20002