# Dockless Vehicles Update: $Pilot \rightarrow Permit$

MWCOG May 30, 2019





### Pilot $\rightarrow$ Permit

#### August 2018

Baltimore City shuts down Baltimore Bike Share and launches 6 month Dockless Vehicle Pilot.

#### April 2019

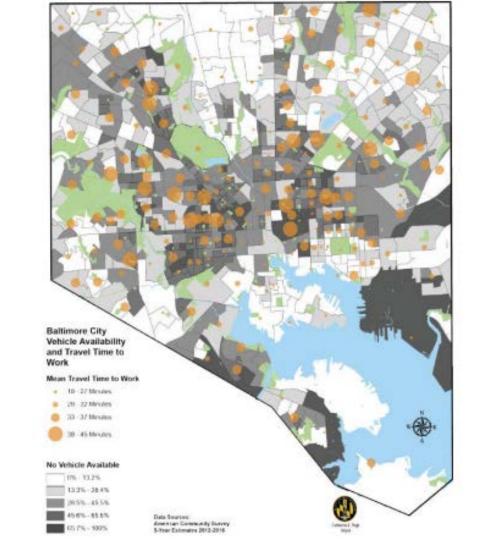
After a Pilot Evaluation, Baltimore City passes Ordinance to establish operational laws and annual permit.

#### June 2019

30 day public comment period on proposed Rules and Regulations

#### August 2019

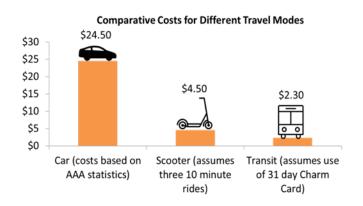
Expected date for the first annual Dockless Vehicle for Hire permits

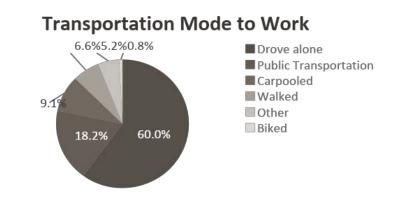


## **Dockless Vehicle Program Goals**

- **Improving Equity of Access:** Scooters and bikes are less expensive than cars, so they may be a better option for people in Baltimore with low incomes. They also can reach more places than buses which have set routes, so they can make commutes easier.
- **Promote Sustainable Transportation:** Scooters and bikes can reduce car dependency and traffic. They are healthier options for people and the environment, helping people get more

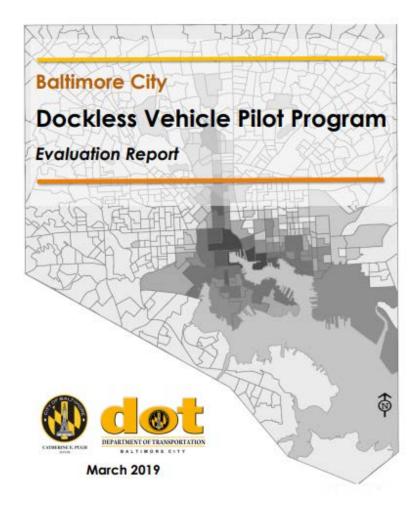
exercise and reducing pollution.





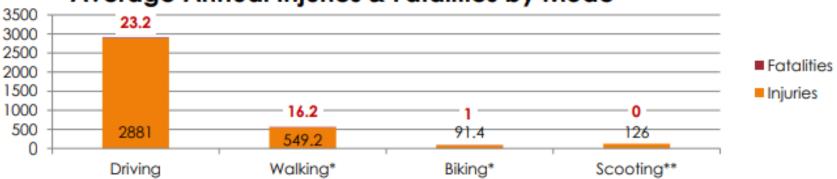
## **Pilot Evaluation**

- Led by the Dockless Vehicle Committee
  - City Agencies
  - o Advocacy Groups
  - o Providers
  - o General Public
- Evaluation focus
  - o Safety
  - o Usage
  - Perception



## Safety

- Baltimore City Health Department investigated emergency department
  - From August 15, 2018 to February 6, 2019, there were 63 ED visits related to scooters
  - .087 visits per 1,000 scooter rides
- Survey and downtown guide reporting
  - Most crashes only involved the rider



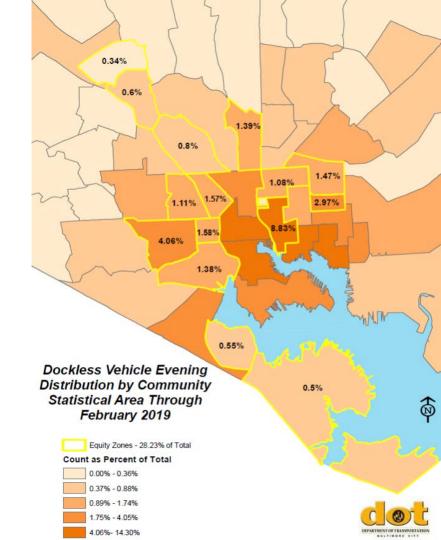
#### Average Annual Injuries & Fatalities by Mode

\* Driving, Walking and Biking fatalities and injuries included are the annual average from 2013-2017 in Baltimore City. Injuries include incapacitating and non-incapacitating injuries, but exclude counts of possible injuries.

\*\* Scooting injuries are projected based on multiplying August 15, 2018 to February 6, 2019 data to approximate one-year data.

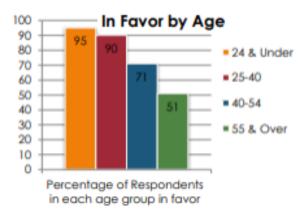
## Usage

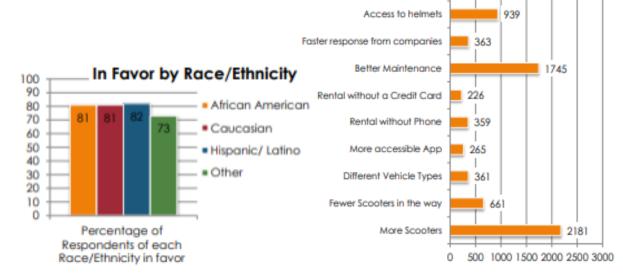
- Rides are concentrated in areas connected to downtown
- Rides mirror car volumes over the course of the day
- More and wider spread usage on weekends
- Equity zones showed 21% of vehicles in the zones in the morning, 17.4% of total trips originating there, and 28% of vehicles ending up in the equity zones.



## **Public Perception**

- 311 calls & community emails
- Community survey
  - 5283 respondents





#### How would you improve the Dockless Service?

1681

1828

2776

Slow Ride or No Ride Zones

Safe Places to Ride

More instructions

Parking Hubs

## **Evaluation & DVC Recommendations**

#### → Legislation

→ Rules and Regulation

→ DOT Support

#### **EQUITABLE IMPLEMENTATION**

- Define the program's purpose and intent. Structure budgeting and work plans to support relationship building.
- Collect relevant data and information to inform equity.
- Plan inclusive community engagement.
- Perform an ongoing Equitable Impact Analysis on access, capacity building, economic opportunity.
- Hold the program accountable.

### **City Code Article 31, Section 38: Dockless Vehicles**

- Operational and Parking laws
  - Apply to both private and for-hire vehicles
- Guidelines for a permit
  - Non- restrictive
- Fees & Seizure
  - Tax, bond, and fees to sustain program

## **Rules & Regulations**

- Competitive Application
  - 4 permits to be issued
  - Incentivize what we want
- Learning from the pilot
  - Updated Equity Requirements
- Allow for innovation
  - Application for exceptions



## **Rules & Regulations**

- Fleet size
  - 1000 vehicles for 1 type, 2000 for 2 or more -- 150 vehicle minimum
  - Dynamic increases upon application
- Updated Equity Requirements
  - Citywide zones and equity zones
  - Non-smart phone and non- credit card options
  - Software App access with Talkover and Voiceback
- Vehicle Inspections and Seizure

## **DOT Support**

- Staffing
- Resident Mobility Advisors
- Community Education
- Infrastructure- riding & parking



