

# TPB'S COORDINATED HUMAN SERVICE TRANSPORTATION PLAN

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## 2018 Update Process and AFA Input

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Access for All (AFA) Advisory Committee  
February 8, 2018



National Capital Region  
Transportation Planning Board

# Purpose of Presentation

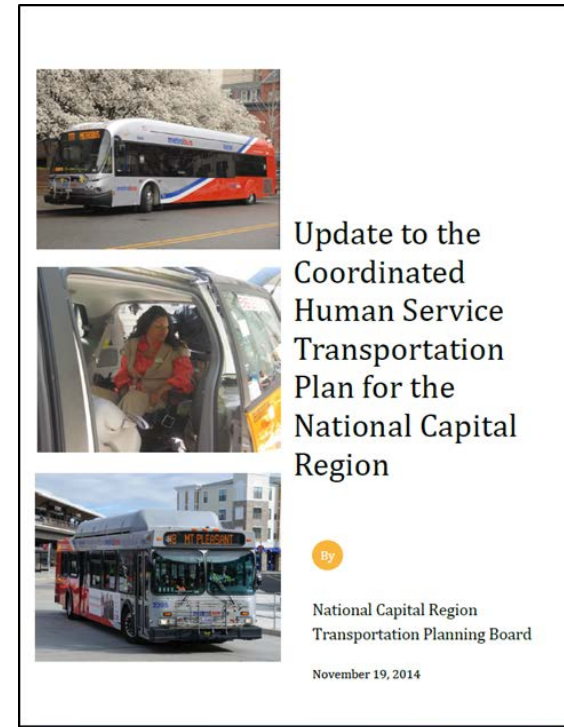
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- Describe:
  - The Coordinated Plan
  - AFA role in the Coordinate Plan update
  - Timeframe



# What is the Coordinated Plan?

- The Federal Transit Administration (FTA) requires a Coordinated Plan to guide implementation of the Enhanced Mobility grant program
- Must be updated every 4 years
- The Coordinated Plan:
  - Identifies unmet transportation needs of individuals with disabilities, older adults and those with limited incomes
  - Provides strategies for meeting those needs
  - Inventories existing services
  - Prioritizes projects for Enhanced Mobility funding
  - Outlines framework for competitive selection process



# What is “Coordination”?

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- A process through which representatives of different agencies work together to achieve any one or all of the following goals:
  - more cost effective service delivery;
  - increased capacity to service unmet needs;
  - improved quality of service; and
  - services more easily understood and accessed by riders

As defined by the Federal Coordinating Council on Access and Mobility



# Key Elements and AFA Input

(or what you will be asked to contribute)

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- Unmet Transportation Needs
  - Feb 8 AFA meeting and member input via email
- Inventory of Existing Services
  - Review of Inventory by AFA members Feb - April
- Strategies for Improved Service and Coordination
  - Review at May AFA Meeting
- Priority Projects
  - Reviewed in 2017; Confirm at May AFA Meeting



# Timeline

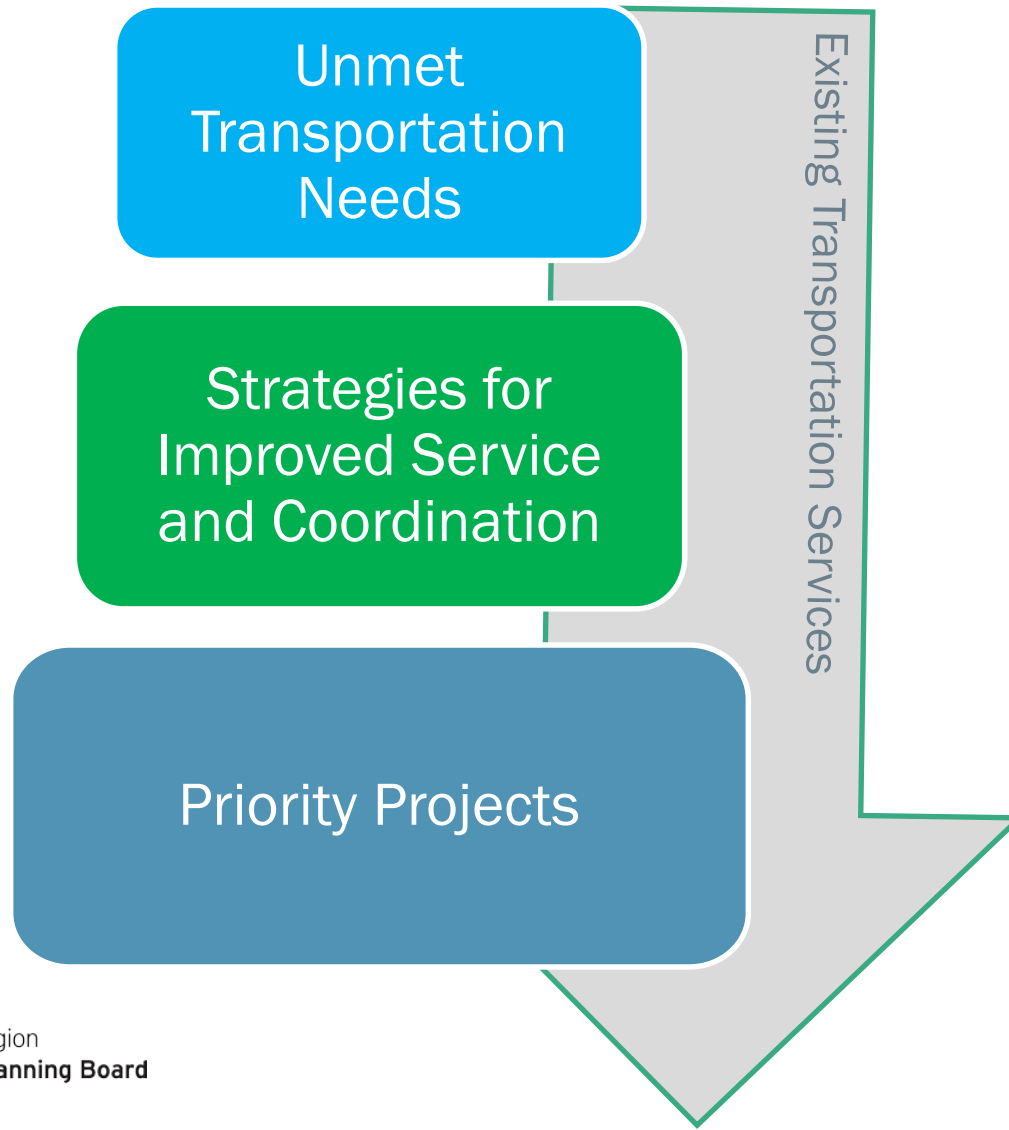
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- Draft Plan Document
  - July 2018
- Release for Public Comment
  - Oct 2018
- TPB Approval
  - Nov 2018
- Next Solicitation for Enhanced Mobility grant applications
  - Summer 2019

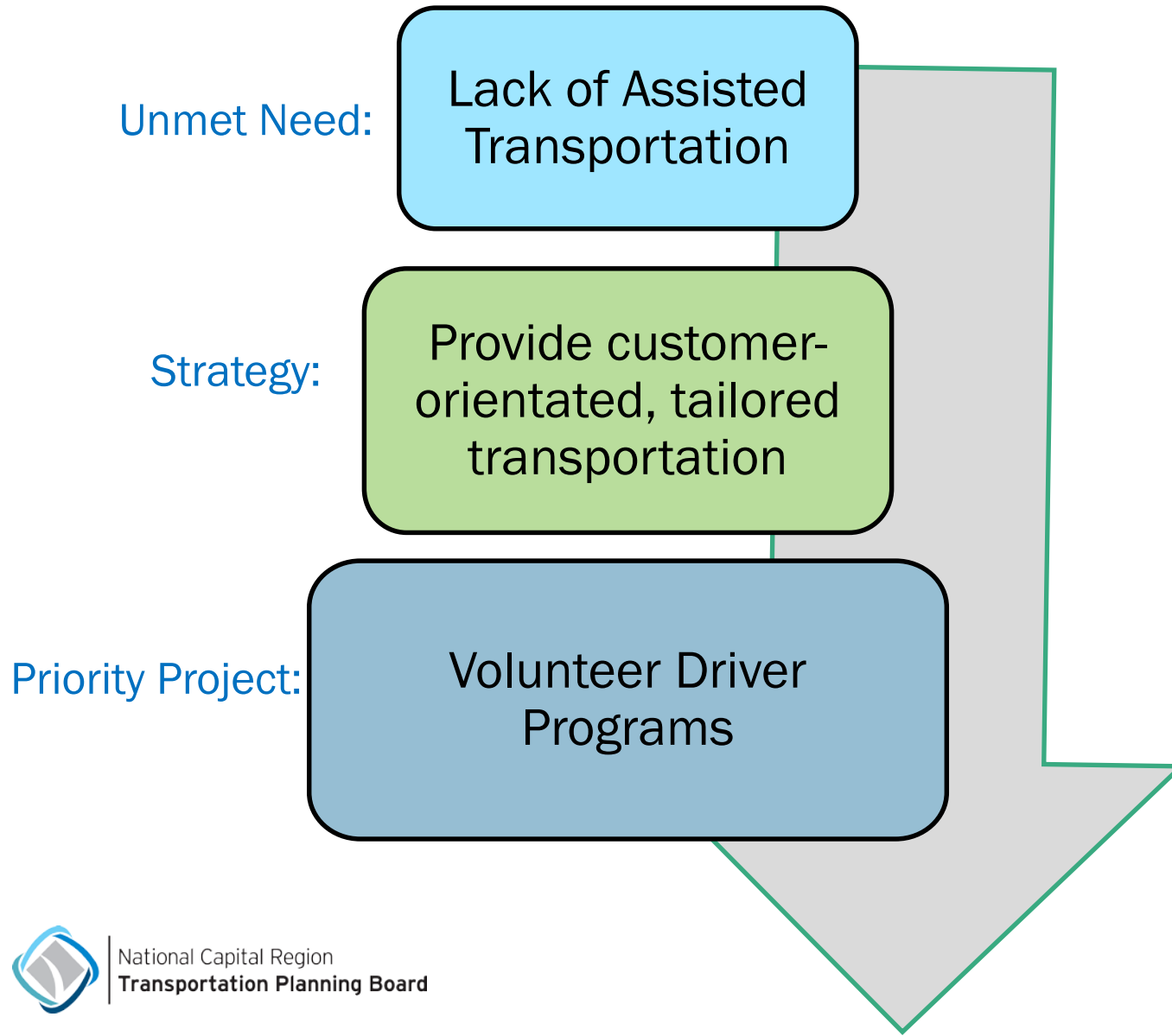


# Unmet Transportation Needs

## Building Block for Coordinated Plan



# Example





# Existing Transportation Services

- Traditional Public Transit – Bus, Metrorail, Commuter Rail
- Paratransit (Demand Responsive-Services)
- Private services: Taxi, Ride-hailing services (e.g. Uber and Lyft), Medical, Microtransit (e.g. Via)
- Human service agency
- Walking and biking



# Complex Region: Many Different Services



# Themes of Unmet Transportation Needs

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- **Availability**

- Fragmented transportation services and programs
- Frequency and geographic coverage
- Lack of reliability
- More assisted-transportation and same-day services needed

- **Affordability**

- Fares are expensive for people
- Tighter budgets are making it more difficult for agencies to provide services



# Themes of Unmet Transportation Needs

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- **Awareness**

- Services need to be more customer-focused
- Front-line employees need sensitivity- training
- Lack of user-friendly information tailored to the audience
- Need for interjurisdictional coordination

- **Accessibility**

- Services/features not always easy to use (stops, stations, vehicles, taxis, sidewalks, payment systems, apps)
- Safety concerns
- Accessibility an after-thought
- Lack of accessibility in new/popular modes:
  - Bike Lanes and bike-sharing
  - Ride-hailing services (e.g. Lyft and Uber) and Microtransit (e.g. Via)
  - Tolloed Lane Facilities



# Directions for Small Break-out Groups

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- Break-out by number
  - Group 1: Availability
  - Group 2: Affordability
  - Group 3: Awareness
  - Group 4: Accessibility
- Identify a notetaker and a presenter
- **Question for the group** (20 minutes for discussion)
  - What are the most **significant** unmet transportation needs under the assigned theme ?
    - What should be added or changed from the list presented?
    - What needs are universal for all groups that the AFA represents? (people with disabilities, older adults, those with low-incomes, minority communities, and people with limited English skills)



# Next Steps

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- Staff will write-up group input and send out for review and comment
- AFA members asked to review of inventory of existing services (via email)
- At May AFA meeting, review of strategies for improvement and priority projects

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