

Please provide any additional comments about **MTA'S** services.

Large empty box for providing additional comments about MTA's services.

Thank you!

Return the completed survey to the surveyor, OR drop it in any mailbox (no postage required).



BALTIMORE MD 21217-4250

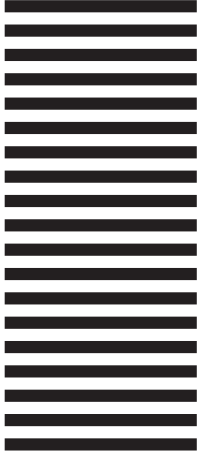
81 MOSHER ST

MTA Transit Rider Survey

POSTAGE WILL BE PAID BY ADDRESSEE

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 5478 AUSTIN TX



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



If returning by mail, please close with tape.

LOGO

Transit Rider Survey

Barcode on piggy back label (2" wide x 1" tall)

Please take a minute to help us plan for your transit needs by filling out this survey. Return the completed survey to the surveyor OR drop it in any mailbox (no postage required).

Please fill out this form even if you completed one on another one-way trip.

All personal information is confidential and WILL NOT be shared or sold.

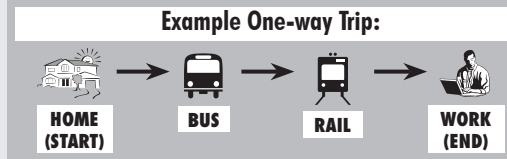
Print letters/numbers clearly in upper case: A B C 1 2 3 Fill bubble with: ●

1. REGISTER TO WIN \$XXX WHEN YOU ANSWER ALL QUESTIONS!

Please provide your name, telephone number, and home address or if you are just visiting, where you are staying in the Baltimore/Washington, D.C. area.

Form for personal information: Name, Telephone, Street Number, Street Address (NO P.O. BOXES PLEASE), Apt. #, City, State, Zip.

The following questions are about this ONE-WAY trip you are making NOW!



2. What type of place are you COMING FROM NOW? (starting place of this one-way trip) (mark one only)

- Work, College/University (student only), School (K-12) (student only), Home -> If you gave your Home address in Question 1 -> Go to Question 3, Recreation/Sightseeing/Restaurant, Medical appointment/Hospital visit, Airport (air passenger only), Shopping, Social visit/Church/Personal, Sporting event, Other (specify):

a. What is the name of the PLACE, BUSINESS OR BUILDING you are COMING FROM NOW?

Example: BALTIMORE CITY HALL

Place Name input field

b. What is the ADDRESS or CROSS STREETS?

Example: 100 HOLIDAY ST

Address input field

Cross Street input field

City, State, Zip input fields

For office use only: ○

3. How did you get to the FIRST BUS/TRAIN on THIS ONE-WAY trip? (mark one only)

- Walked/Wheelchair: -> # blocks? Bicycled, Drove by myself, Dropped off, Carpool (ride with someone else), Other (specify):

Continue inside ->

4. If you **TRANSFERRED** to get to **THIS BUS/TRAIN**, which **ROUTE** did you use? (mark one only)

- I did not transfer
- MTA Bus Route Number/Name: _____
- WMATA Bus MARC - Brunswick Line MARC - Penn Line Baltimore Light Rail
 WMATA Rail MARC - Camden Line Baltimore Metro Subway

5. If you will **TRANSFER FROM THIS BUS/TRAIN** to get to your **FINAL DESTINATION** which **ROUTE** will you use? (mark one only)

- I will not transfer
- MTA Bus Route Number/Name: _____
- WMATA Bus MARC - Brunswick Line MARC - Penn Line Baltimore Light Rail
 WMATA Rail MARC - Camden Line Baltimore Metro Subway

6. How will you **GET FROM THE LAST BUS/TRAIN** to your **FINAL DESTINATION** on **THIS ONE-WAY** trip? (mark one only)

- Walk/Wheelchair: → # blocks? Bicycle Drive by myself
- Get picked up Carpool (ride with someone else) Other (specify): _____

7. What type of place are you **GOING TO NOW?** (ending place of this one-way trip) (mark one only)

- Work Recreation/Sightseeing/Restaurant Shopping
- College/University (student only) Medical appointment/Hospital visit Social visit/Church/Personal
- School (K-12) (student only) Airport (air passenger only) Sporting event
- Home → Other (specify): _____

a. What is the name of the **PLACE, BUSINESS OR BUILDING** you are **GOING TO NOW?**

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Place Name

b. What is the **ADDRESS** or **CROSS STREETS?**

--	--	--

Address

--	--	--

Cross Street

--	--	--

City State Zip

8a. If you used/will use **RAIL** (WMATA, MARC, Baltimore Metro Subway or Baltimore Light Rail) on **THIS ONE-WAY** trip, what was/will be the **FIRST** station where you boarded? (If you transfer between lines, write where you boarded your first train.)

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Rail Station Name Did not/will not use rail on this one-way trip

8b. If you used/will use **RAIL** (WMATA, MARC, Baltimore Metro Subway or Baltimore Light Rail) on **THIS ONE-WAY** trip, what was/will be the **LAST** station where you will get off? (If you transfer between lines, write where you will get off your last train.)

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Rail Station Name Did not/will not use rail on this one-way trip

9. **LIST ALL** of the **BUS ROUTES AND RAIL LINES** in the **EXACT ORDER** you will use to make **THIS ONE-WAY TRIP:**

FIRST Bus Route or Rail Line:	→	SECOND Bus Route or Rail Line:	→	THIRD Bus Route or Rail Line:	→	FOURTH Bus Route or Rail Line:

10. How did you **PAY** for **THIS ONE-WAY TRIP?** (mark one only)

- One-Way Cash Fare Ten-Trip Ticket Student Pass Senior/Disability Weekly Pass
- Day Pass Monthly Pass Senior/Disability One-Way Cash Senior Disability Monthly Pass
- Weekly Pass Transit Link Card Senior/Disability Day Pass Other (specify): _____

11. Does your employer pay for all or part of **YOUR** fare?

- Not employed Employer paid nothing Employer paid part Employer paid all

12. How many registered **CARS, TRUCKS, or MOTORCYCLES** are available to your household?

- None 1 2 3 4 or more

13. Was a personal vehicle available to make **THIS ENTIRE ONE-WAY TRIP?**

- Yes No

14. If **MTA** service was **NOT AVAILABLE** how would you make **THIS ONE-WAY** trip?

- Walk/Wheelchair Drive by myself Bicycle Would not make this trip
- Get dropped off Carpool (ride with someone else) Taxi Other (specify): _____

15. How **FREQUENTLY** do you make **THIS ONE-WAY TRIP?**

- 1 day a week 4 to 5 days a week 1 to 3 days a month First time riding
- 2 to 3 days a week 6 to 7 days a week Less than once a month

16. Including yourself, how many **PEOPLE** live in your household?

- 1 2 3 4 5 or more

17. Of all the people **OVER THE AGE OF 15** who live in your household, **HOW MANY** are employed either **FULL-TIME** or **PART-TIME?**

- None 1 2 3 4 5 or more

18. What is your **AGE?**

- 16 - 24 25 - 34 35 - 49 50 - 64 65 + years of age

19. What was your estimated **TOTAL HOUSEHOLD INCOME** in 2006 before taxes?

- \$10,000 or less \$20,001 - \$30,000 \$40,001 - \$50,000 \$60,001 - \$70,000 \$80,001 - \$100,000
- \$10,001 - \$20,000 \$30,001 - \$40,000 \$50,001 - \$60,000 \$70,001 - \$80,000 More than \$100,000

20. Are you...

- Female Male

21. What is your **ETHNICITY?** (mark the bubble that best describes you)

- Asian Hispanic White
- Black/African American Native American Other (specify): _____