



## COMMUTER CONNECTIONS SAFETRACK WORK GROUP CONFERENCE CALL MEETING NOTES

**Wednesday, January 25, 2016**

**1:30 p.m. – 3:00 p.m.**

**Metropolitan Washington Council of Governments**

**Staff Contact: Nicholas Ramfos 202/962-3313**

### 1. Introductions:

Conference call participants introduced themselves. Participants included:

Julie Hershorn  
Larry Filler  
Bobbi Greenburg  
Geraldyn Taylor  
Erin Potter  
Pinky Advani  
Melissa McMahon  
Marina Budimir  
Nicholas Ramfos

### 2. WMATA Review of initial observations from SafeTrack Surge #11 (November 28 – December 21) East Falls Church – West Falls Church – Single Tracking and Upcoming Surge #12 (February 11 – 28) – Rosslyn – Pentagon – Line Closure

Julie Hershorn reported that Surge #11 was very successful and was completed ahead of schedule. Commuters took the work in stride due to all of the previous surges that occurred.

Ms. Hershorn stated that before Surge #12, there will also be a weekend shutdown between Rosslyn and McPherson Square. There will be bus shuttles provided during Saturday and Sunday and the following weekend there will be a shutdown between Foggy Bottom and Eastern Market. The Silver Line will only run between Wiehle Avenue and Ballston. This shutdown will also affect the Blue and Orange Lines. This will be Super Bowl weekend which could mean lower ridership in general.

The Metro shuttles will be run based on demand. The goal is to have customers not wait for more than 5-7 minutes. There will be track, cable and telephone work down during these weekend shutdowns.

There will also be quite a bit of work going on during the week in the mid-day in the Medical Center area on the Red Line with single tracking from January 30<sup>th</sup> through February 10<sup>th</sup>.

Surge #12 will be a full closure on the Blue Line between Rosslyn and Pentagon. The best thing for users to do is take the Yellow Line. A bus will also run between the Pentagon and Arlington Cemetery during the cemetery's operating hours. The ART43 line will also have larger buses. Metro's 10E bus will also be running from Rosslyn to the Pentagon.

Currently, the web site is stating that there will no Blue Line service. There will also be a brochure available for Surge #12 that is currently being printed. Metro will also have customer representatives at the stations during the Surge time period.

### 3. SafeTrack Surge 12 (February 11 – 28)

#### a. Arlington County Plan

Larry Filler reported that the County is going to use the mobile commuter store units that go to the Pentagon to get information out about Surge #12. Information will also be pushed out electronically to customers that are impacted. The ART43 line will be using larger buses on some of the runs. The bus will be running every 10 minutes during rush hour. Information will be placed on the website and posted on social media. Surge #12 information will also be shared with employers, residential properties, and facility managers.

#### b. Commuter Connections Plan:

Nicholas Ramfos stated that geo-targeted messages to employers and employees surrounding the impacted Metrorail stations for Surge #12 will be developed and would be sent to commuters and employers in affected area within the next week or so. The messages will also promote the CarpoolNow mobile app. Social media will be used to promote the various alternatives during the surge.

#### c. Other Jurisdictional TDM Plans:

Geralyn Taylor reported that the City of Alexandria was meeting internally to decide how to address upcoming Surge #13.

4. Other Business

**Next Meeting Date: February 22, 2017 10 a.m.**