### Briefing on COG and WMATA Metrorail Safety Coordination

#### Presented by:

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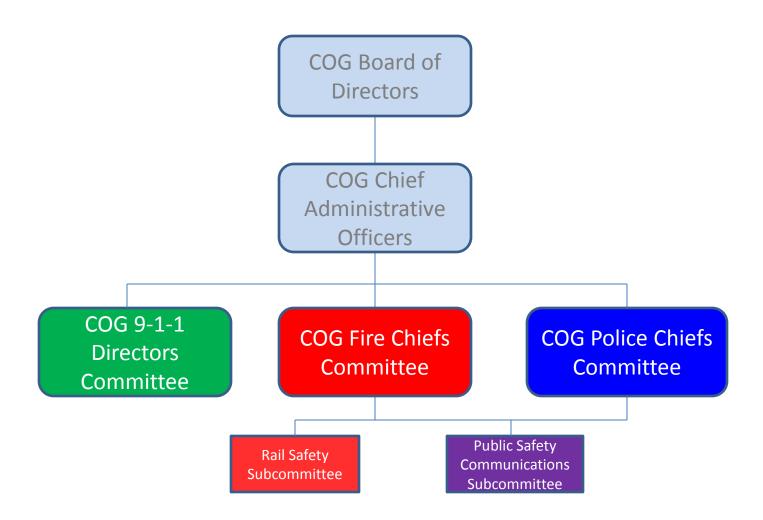
#### Overview of Presentation

- Overview of 2011 Agreement
- COG Public Safety Committee Structure
- Response to Senator Warner Letter 1/22/15
  - Radio testing; 9-1-1 Report; communications study
- Response to Senator Mikulski Letter 2/9/15
  - Training first responders on Metrorail system
- Next steps

#### 2011 Metro Rail Transit Fire/Rescue Emergency Procedures Policy Agreement

- Signed by COG Fire Chiefs & WMATA
- Maintained by COG Passenger Rail Safety Subcommittee
- Outlines common operating procedures/concepts used during emergencies involving Metro system
  - Does not supplant individual governing procedures for WMATA or any jurisdictional fire department
- Review/Revision of current agreement is in progress
- Updates to 2011 agreement will require review and approval of the CAOs, COG Board and WMATA Board

### COG Public Safety Committee Structure and Supporting Technical Committees



# Response to Senator Warner's Letter of Jan. 22<sup>nd</sup> Radio Testing and Protocol

- Report submitted to Senator Warner addresses radio testing assessment and commits to new testing protocol for region
  - Quantified current performance level of radio communication system at 89% reliability
- New protocol includes following elements:
  - Frequency: 5 jurisdictions testing on biweekly basis; DC testing on weekly basis; WMATA also has instituted independent testing
  - Procedure: Standardized process for testing/reporting across region
  - Reporting: New web-based reporting system
  - Corrective Actions: Outage reporting to all parties to insure situational awareness

## Response to Senator Warner's Letter of Jan. 22<sup>nd</sup> Report on Cell and 9-1-1 Coverage in Metro

- COG 9-1-1 Directors Committee in cooperation with WMATA conducted cell phone 9-1-1 testing throughout underground Metrorail system in February
- Over 400 calls made on all 4 carriers to 9-1-1
- Results confirmed cell calls to 9-1-1 get through 90% of time at stations and 28% in tunnels
- WMATA Neutral Host project designed to greatly increase cell phone capability

# Response to Senator Warner's Letter of Jan. 22<sup>nd</sup> Communications Study

- New study will evaluate current underground communications system by 6/30/2015
  - Technical Oversight by jurisdiction and WMATA communication subject matter experts
- Purposes of study:
  - Identify near-term solutions to improve radio communications to comply with the public safety grade communications standard
  - Identify options for expediting implementation of new WMATA radio communications system currently targeted for 2021
  - Examine cell phone connectivity issues, options for improvement,
  - Review of WMATA/Public Safety Agency interoperable communications policies and procedures

## Response to Senator Mikulski's Letter of February 9<sup>th</sup> First Responder Training Plan

- Collaboration of Fire Chiefs and WMATA to establish regional training & exercise plan for first responders on Metro system
- Work plan completed and transmitted to Senator Mikulski
- Document current best regional training practices
- Assemble schedule of upcoming training & exercise opportunities
- Identify enhanced training using through assessment of best practices in other regions; national associations
- Prepare regional training plan as appendix to updated COG/WMATA Emergency Procedures / Policy Agreement

#### **Next Steps**

- Preparation of reporting on radio testing results
- Update to Procedures / Policy Agreement
  - Include new radio testing protocol (5/30/15)
  - Add new regional training plan as appendix (6/15/15)
- Ongoing WMATA-Fire Chiefs Leadership Coordination