

COORDINATED HUMAN SERVICE TRANSPORTATION PLAN FOR THE NATIONAL CAPITAL REGION

2022 Update

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Access for All Advisory Committee
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Purpose

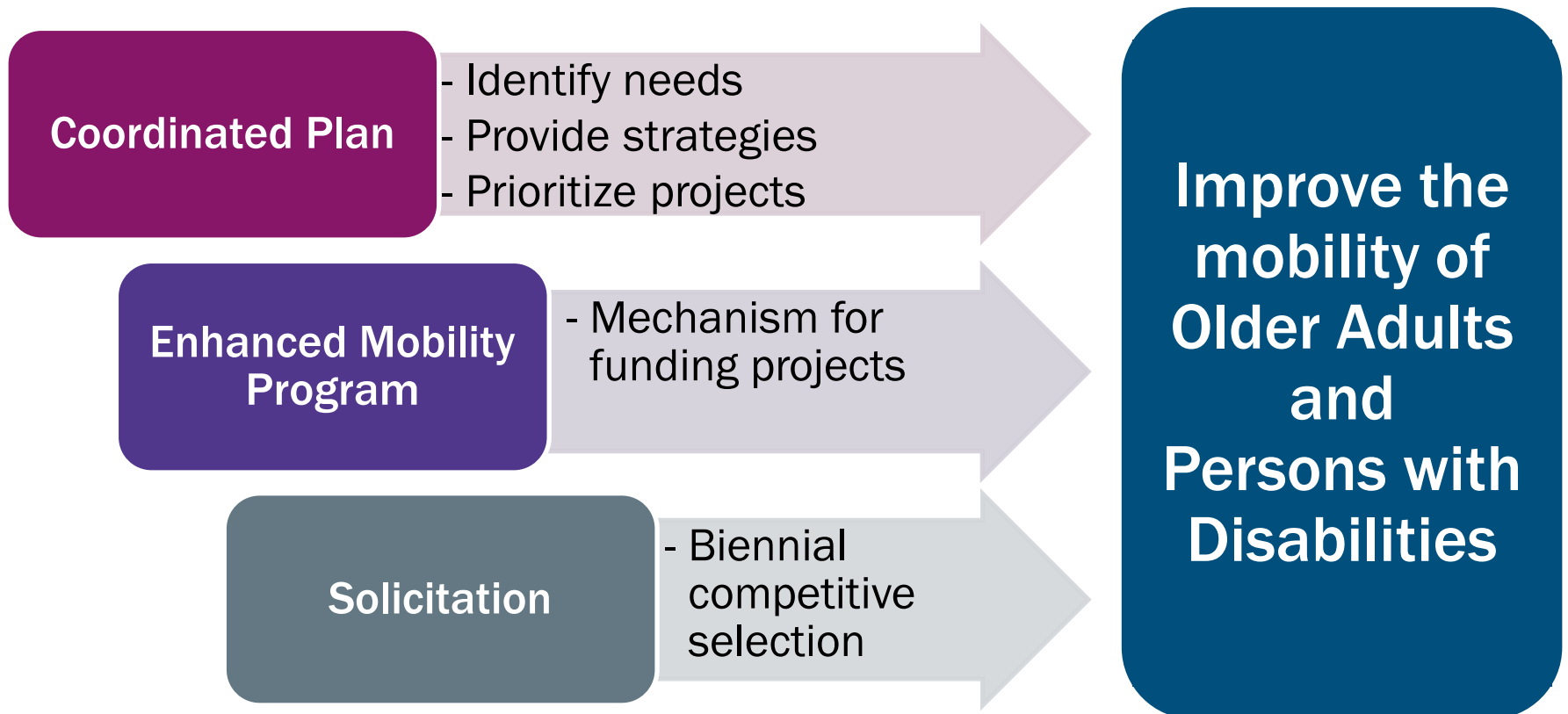


Source: New Horizons Supported Services, Inc.

- Overview of the plan and its connection to the Enhanced Mobility Program
- Discuss AFA role in plan update
- Timeline for the update

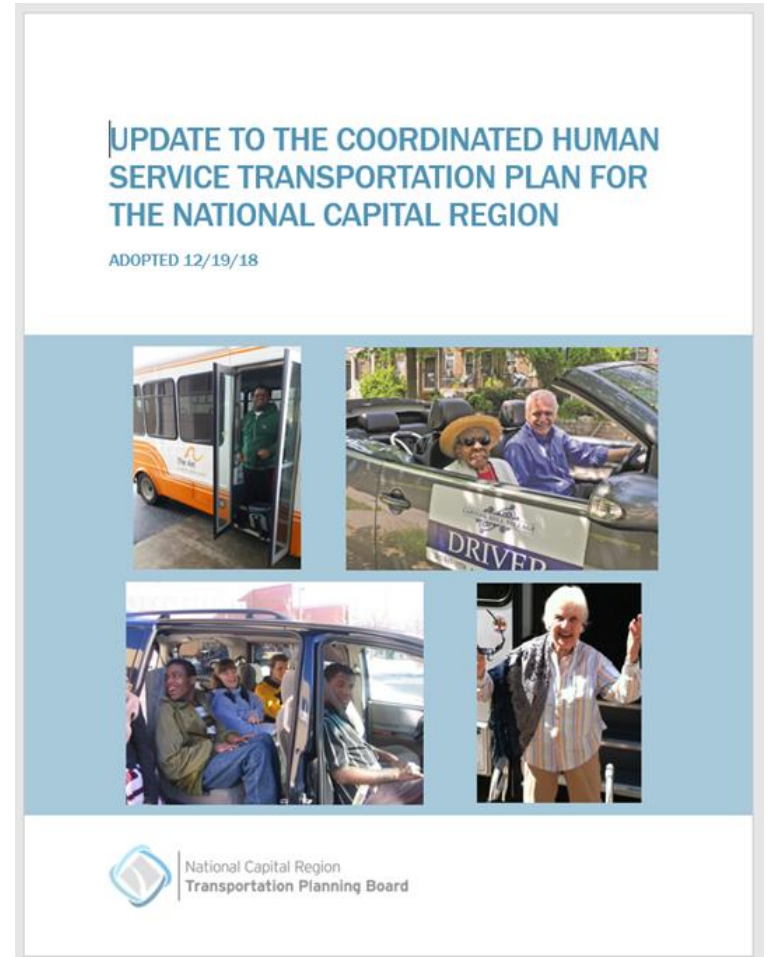


Process and Goal



Coordinated Plan

- FTA required plan to guide implementation of the Enhanced Mobility program
- Updated every 4 years
- Guided with input from TPB's Access for All Advisory Committee



Key Elements



- Inventory of Existing Services
- Unmet Transportation Needs
- Strategies for Improved Service & Coordination
- Priority Projects
- Competitive Selection Process



Inventory of Existing Services

- Reach a Ride database

The screenshot shows the Reach a Ride website homepage. At the top left is the "reach a ride" logo. To the right, there is a link for "EN ESPAÑOL" and contact information: "CALL US TOLL FREE 855-732-2427", "855- REACH-A-RIDE", and "TTY / TTD: 202- 962- 3213". A dark blue navigation bar contains links for "HOME", "ABOUT US", "SEARCH", "FAQ", "CONTACT US", and "PROVIDER LOGIN". Below the navigation bar is a "WELCOME" section with a paragraph explaining the service. To the right of the text is a photograph of a subway train in a station. Below the welcome text is a search form with fields for "Street Address", "City", "State" (a dropdown menu), and "Zip code", and a "SEARCH NOW" button. Below the form is a link for "Advanced Search".

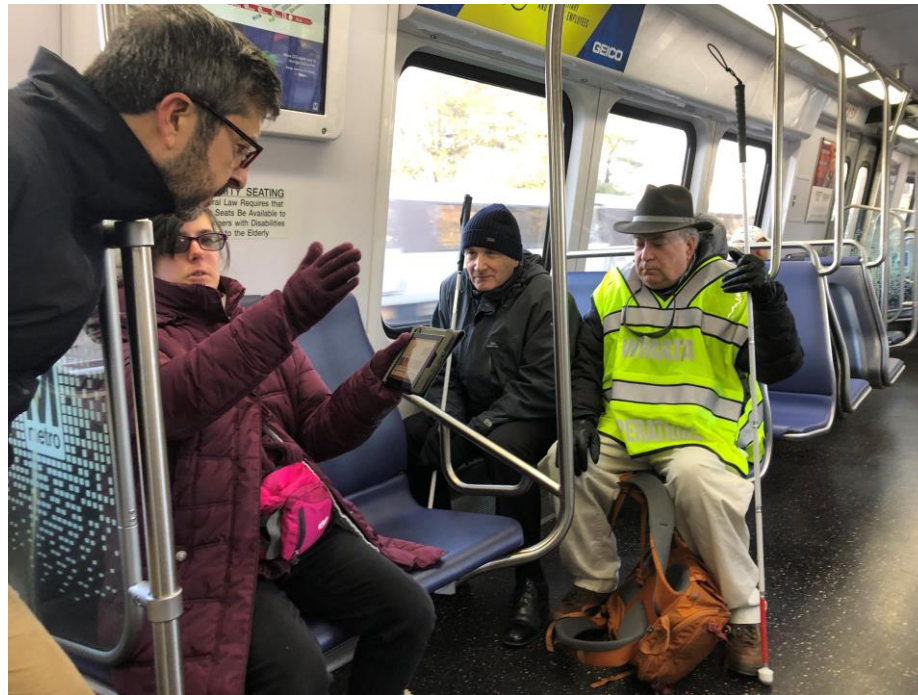
- Stakeholders – AFA, Technical Committee



Unmet Needs

The 4 As of Unmet Transportation Need:

1. Availability
2. Awareness
3. Accessibility
4. Affordability



Source: *The Arc of Northern Virginia*



Current Priority Projects

- Mobility Management
- Coordinated Planning Efforts
- Travel Training
- Door-through-door or Escorted Transportation Service
- Increase Access to Transit Stations
- Increase Wheelchair-Accessible Options in Taxi and Ride-Hailing Services
- Volunteer Driver Programs
- Tailored Transportation Service for Clients of Human Service Agencies (Vehicle Acquisition)



Current Selection Criteria

Criterion	Maximum Points
Coordination among jurisdictions and agencies	25
Responsiveness to the TPB's Coordinated Plan: Priority Projects (up to 12 points) Strategies (up to 8 points)	20
Institutional capacity to manage and administer an FTA grant	20
Project feasibility	15
Regional need	5
Equity Emphasis Areas	5
Customer focus and input	10



Timeline

- **April & July AFA Meetings**
 - determine unmet need, strategies, priority projects
- **September AFA Meeting**
 - Present draft plan
 - Provide timeline for feedback and incorporation as appropriate
- **November**
 - Draft plan open for 30 days of public comment
 - Present plan to TPB
- **December**
 - Request TPB approval of the plan



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