

# BRIEFING ON 911

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## Sprint 911 Outage & Next Generation 911

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COG Board of Directors  
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# History & Overview

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- COG Board of Directors took decisive action in 2012 subsequent to June 29, 2012 derecho event that led to major 911 system outage in northern Virginia
- Final report on derecho received and endorsed by board in March 2013 that recommended:
  - 5 actions in collaboration with Verizon to insure reliability of existing 911 systems
  - Ongoing training, exercises, and maintenance actions to insure 911 system continuity of service
  - Supported regionally coordinated implementation of fully interoperable Next Generation 911 systems in National Capital Region
  - Formalized 911 Directors Committee



# National Capital Region (NCR) 911 Directors

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- Outreach to Sprint
- Maintained communications
- Sprint review September 9
- Developing communications plan



# 911 Systems

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- Current system began in 1968
- Supported by legacy technology
- Supports Text-to-911



# Sprint 911 Outage Briefing: Root Cause, Lessons Learned, & Next Steps

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Sprint Washington DC, Maryland, and Virginia Region President



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