

2. What is the address of the place you started your trip today?

\_\_\_\_\_  
 Street Number      Street Name      City Quadrant  
 (e.g., SW, NE)

\_\_\_\_\_  
 City      State      Zip Code

\_\_\_\_\_  
 Hotel/Motel or Business Name

3. What time did you begin your trip to the airport today? (Enter time and circle AM or PM)

□□ : □□ AM PM

4. What time did you arrive at the airport today? (Enter time and circle AM or PM)

□□ : □□ AM PM

5. How many people who came to the airport with you are on your flight?

\_\_\_\_\_ Person(s) (Including yourself)

6. How did you travel to this airport today? (Check ONE primary mode of travel)

- <sub>01</sub> Private Car
- <sub>02</sub> Rented Car
- <sub>03</sub> Taxi
- <sub>04</sub> Ride-hailing (e.g., Uber, Lyft)
- <sub>05</sub> Airport van/limo (e.g., SuperShuttle)
- <sub>06</sub> Hotel/Motel courtesy bus
- <sub>10</sub> Metrobus / Silver Line Express / Fairfax Connector

- <sub>11</sub> Walked from place where your trip started today
- <sub>12</sub> Biked from place where your trip started today
- <sub>95</sub> Other: \_\_\_\_\_

→ If you walked or biked to the airport, please describe your trip route, including your start and end point.

\_\_\_\_\_

\_\_\_\_\_

7. What was your MAIN reason for choosing your mode of GROUND transportation to this airport TODAY? (Check ONE answer)

- <sub>01</sub> Cost
- <sub>02</sub> Reliability
- <sub>03</sub> Travel Time
- <sub>04</sub> Convenience
- <sub>05</sub> Comfort
- <sub>95</sub> Other: \_\_\_\_\_

8. How much did you spend on all ground transportation to this airport except parking?

- <sub>01</sub> \$0
- <sub>02</sub> \$1-\$4
- <sub>03</sub> \$5-\$9
- <sub>04</sub> \$10-\$24
- <sub>05</sub> \$25-\$49
- <sub>06</sub> \$50-\$99
- <sub>07</sub> \$100 or more

9. If you arrived in a private or rented car, taxi, or ride-hailing vehicle (e.g., Uber, Lyft) did you carpool with someone else? (Skip if does not apply)

- <sub>01</sub> Yes    <sub>02</sub> No

10. If you arrived in a private vehicle - excluding rental cars - answer below. (Skip if does not apply)

a. Were you dropped off at the terminal curbside?

- <sub>01</sub> Yes    <sub>02</sub> No

b. Where was that vehicle parked (after drop-off)?

- <sub>01</sub> It was not parked
- <sub>08</sub> Short term/hourly parking lot
- <sub>09</sub> Long term/daily parking garage
- <sub>10</sub> Long term/economy parking lot
- <sub>11</sub> Valet parking

**C. ABOUT YOUR AIRPORT CHOICE**

1. Rank the three most important reasons for choosing Washington Dulles International Airport for your flight today. (Write 1 for first choice, 2 for second, etc.)

- \_\_\_\_\_ Closest airport
- \_\_\_\_\_ Easy road access
- \_\_\_\_\_ Easy access by Metrorail or public transit
- \_\_\_\_\_ Convenient van/limo or shuttle bus service
- \_\_\_\_\_ Good parking facilities
- \_\_\_\_\_ More convenient flight times
- \_\_\_\_\_ Less expensive airfare
- \_\_\_\_\_ Only airport with non-stop flights
- \_\_\_\_\_ Only airport that serves my destination
- \_\_\_\_\_ Frequent flyer / airline loyalty program
- \_\_\_\_\_ Other: \_\_\_\_\_

2. Rank the region's airports in your order of preference. (Write 1 for first choice, 2 for second, etc.)

- \_\_\_\_\_ Washington Dulles International
- \_\_\_\_\_ Reagan Washington National
- \_\_\_\_\_ BWI Marshall

**D. ABOUT YOURSELF**

1. If you live locally, how many nights will you be away?

\_\_\_\_\_ Night(s) (Write '0' if you will return today)

2. If you were visiting, how many nights did you stay in the area?

\_\_\_\_\_ Night(s) (Write '0' if you arrived today)

3. What is the location of your current residence?

\_\_\_\_\_  
 City/County      State      Zip Code

Country

4. How many people live in your household, including yourself?

\_\_\_\_\_ Person(s) (Write '1' if you live alone)

5. Check your age group:

- <sub>01</sub> 18 or younger
- <sub>02</sub> 19–24
- <sub>03</sub> 25–34
- <sub>04</sub> 35–49
- <sub>05</sub> 50–64
- <sub>06</sub> 65 or older

6. What is your household's total annual income?

- <sub>01</sub> Less than \$25,000
- <sub>02</sub> \$25,000-\$49,999
- <sub>03</sub> \$50,000-\$99,999
- <sub>04</sub> \$100,000-\$149,999
- <sub>05</sub> \$150,000-\$199,999
- <sub>06</sub> \$200,000 or more

7. How much did you spend on airport concessions during your visit? (Include expenses only within the airport terminal area such as food, souvenirs, spa visit, etc. Do not include expenses outside of the airport terminal area such as parking.)

- <sub>01</sub> \$0
- <sub>02</sub> \$1-\$24
- <sub>03</sub> \$25-\$49
- <sub>04</sub> \$50-\$99
- <sub>05</sub> \$100 or more

E. PLEASE WRITE ANY COMMENTS YOU WOULD LIKE TO SHARE

Empty box for comments.

Thanks for Your Help!

Small empty box.



2019 WASHINGTON – BALTIMORE REGIONAL AIR PASSENGER SURVEY

TO DETERMINE LOCAL AIRPORT NEEDS IAD

This survey concerns your trip today. Please complete this form, even if you have received a form on other days.

All answers are confidential. Personal identification is not required. Thank you for your cooperation.

You can take this survey online by visiting

http://tinyurl.com/oop9u62

or scan the QR code below.



ID number below is required to access online survey.

This survey is being conducted by: Metropolitan Washington Council of Governments Metropolitan Washington Airports Authority Maryland Aviation Administration in cooperation with the airlines serving the region's airports.

ID NUMBER (PASSWORD)

AIR PASSENGER SURVEY – IAD AIRPORT

A. ABOUT YOUR TRIP TODAY

1. How did you get to Washington Dulles International Airport for this trip? (Check ONE answer)

- <sub>01</sub> By GROUND TRANSPORTATION (e.g., car, taxi, ride-hailing, Metro, etc.)

If this was your selection, continue to QUESTION #2

- <sub>02</sub> I was on this flight when it arrived at this airport.
- <sub>03</sub> I made a connection at this airport from a DOMESTIC FLIGHT...
- <sub>04</sub> I made a connection at this airport from an INTERNATIONAL FLIGHT... with \_\_\_\_\_ Airlines.

STOP – That is all we need to know.

2. What is the final destination of your trip today?

City, State/Province, Country

3. What is the primary purpose of your trip? (Check ONE answer)

- <sub>01</sub> Business related to the federal government (Including military)
- <sub>02</sub> Business related to state or local government
- <sub>03</sub> Business that is not related to government
- <sub>04</sub> Vacation or holiday
- <sub>05</sub> Personal or family affairs
- <sub>06</sub> Student or school related
- <sub>95</sub> Other: \_\_\_\_\_

B. ABOUT YOUR GROUND TRIP TO WASHINGTON DULLES INTERNATIONAL AIRPORT:

1. Where did you start your ground trip to this airport (IAD)? (Check ONE answer)

- <sub>01</sub> Private residence
- <sub>02</sub> Hotel/Motel
- <sub>03</sub> Short term rental (e.g., Airbnb, VRBO)
- <sub>04</sub> My regular place of employment
- <sub>05</sub> Another place of business
- <sub>95</sub> Other: \_\_\_\_\_

