COMMUTER CONNECTIONS

FY21 Second Half Marketing Activities

Douglas Franklin Senior Marketing Manager

Regional TDM Marketing Group March 16, 2021



FY21 Second Half Marketing Activities

- Bike to Work Day
- Employer Recognition Awards
- Newsletters
- Regional Recovery Campaign



Posters







Rackcard





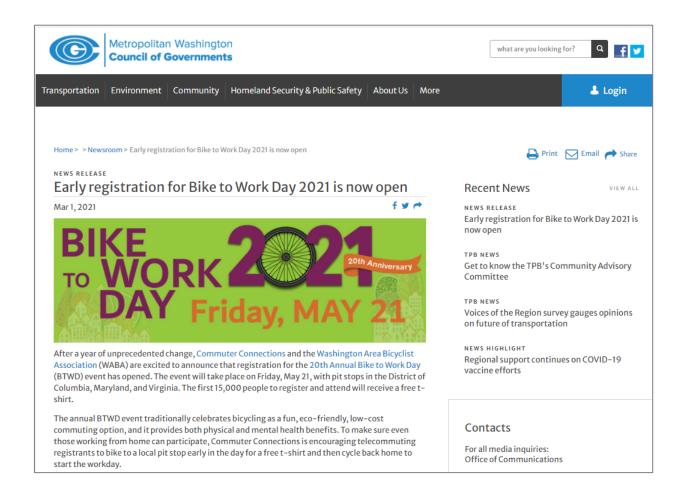


T-shirt





Press Release





Employer Recognition Awards





Employer Recognition Awards

- Selection Committee meeting March 19, 2021
- Review and rank nominees
- Silent Balloting







Employer Recognition Awards

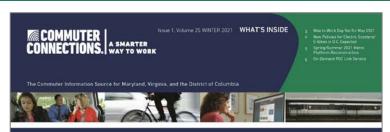
- Giveaway items
- Invitations
- Print ad
- Program Booklet
- Trophies
- Venue logistics
- Video production







Newsletter



TRANSIT INNOVATIONS IN THE REGION

While 2020 was a year most said good riddance to, transit agencies can reflect back on several diamonds in the rough. Last fall brought state-of-the-art and groundbreaking bus innovations to the Washington. DC metropolitan region to help get your employees to and from work.

The appeal of developing bus solutions to relieve the region's congested roadways are many, beyond environmental gains, topping the reasons are lower costs and quicker deployment to get bus systems up and running.

Flash is a new bus rapid transit (BRT) network which serves the East side of Montgomery County, traveling along Colesville Road/Columbia Pike (US 29) and Lockwood Drive, between the downtown Silver Spring Transit Center, Four Corners, White Oak, Fairland, and Burtonsville.

Unique station designs come with weather protection, prepayment stations, and real-time transit information. The new articulated (bendy) style 8D passenger buses are extra-long and spacious. Buses are equipped with features such as free Wi-Fi and USB charging ports.

Flash buses are the first within the region where bicycles can be taken onboard, unlike conventional buses which have bike racks mounted to the front. Wheelchairs and strollers are also welcome to roll on board.

The October launch of Flash significantly improved transportation options for Montgomery County residents. We've been encouraged by the community's enthusiastic reception and the growing ridership on our new service. Our success on US 29 informs and inspires our ongoing work to implement our countywide bus rapid transit plan," said Chris Conklin, Director, Montgomery County Department of Transportation.

Flash is not the first BRT in the region, but it is the first in Maryland. Metroway was introduced in 2014 as part of the Metrobus system and has gained wide popularity for speedily transporting riders along Route 1 between

Arlington and Alexandria from Pentagon City to the Braddock Road Metrorail station, via Potomac Yard.

The Flash system has bus-only shoulders in the northern part of the US 20 contidor, north of fits Tech Rd. Station allowing the buses to travel at more predictable rates of speed, making them more reliable, especially during rush hours. In addition, Flash buses us transt signal, priority to extend green lights and shorten red lights to advance through some 15 intersections more efficiently.

With several features similar to Metroralis efficiency, BRT platforms are essentially level with bus entryways to make boarding and deboarding faster. Additionally, all doors open when the bus arrives, allowing riders to enter or exit from any of the three doors instead of waiting in line for just one.

Flash's Blue route operates weekdays only during rush hours, (5:30 to 8:00 am) and (3:30 to 7:00 pm), and travels between the Silver Spring Transit Center and Burtonsville. Buses arrive at least every 15 minutes, and where Blue and Orange routes overlap, service is every 1 to 8 minutes.

Flash's Grange route operates seven days a week, all day (5:30 am to 11:55 pm) and travels between the Silver Spring Transit Center and Briggs Chaney, Buses arrive at least every 15 minutes, and on weekdays where Orange and Blue routes overlap, every 7 to 8 minutes during rush hours.



Photo courtesy of Montgomery County Departme of Transportation.

Continued on page 2

SPRING/SUMMER 2021 METRO PLATFORM RECONSTRUCTION

An ongoing effort by the Washington Metropolitan Area Transit Authority (WMATA) to improve deteriorating outdoor Metrorail platforms will cause several stations to temporarily close for reconstruction in 2021. According to a WMATA press release, six Metrorail stations are anticipated to close for a portion of 2021.

Artington Cemetery and Addison Road stations will be closed for approximately three months from February, through May 2021. Silver Line trains will pass through the Addison Road construction site, using a single track and without stopping. As a result of the Artington Cemetery station closure, there will be no Blue Line rail service. The Yellow Line will serve all. Metroral stations south of Artington Cemetery, including Van Dorn Street and Franconia-Springfield.

During summer 2021, four Green Line Metrorall stations in Maryland will be closed for platform replacement and station renovations. Those stations include West Hyattsville, Prince George's Plaza, College Park – University of Maryland, and Greenbelt.

WMATA is working closely with local jurisdictions and transportation agencies to identify transportation solutions



Photo courtery of WMAT

for riders displaced by the construction work. Free shuttle buses will be utilized to assist the mitigation efforts.

Commuter Connections will monitor the construction process and update its Metroral Station Platform Improvement Project webpage with a complete isting of transportation alternatives as WMATA and local jurisdictions provide further announcements. Commuter Connections' free ridematching services and real-time ridesharing app. CarpoolNow, are available to commuter seeking transportation solutions during the service disruptions. For more information, visit www.commuterconnections.org/metro-station-shutdown.

ON-DEMAND PGC LINK SERVICE

The Prince George's County Department of Public Works and Transportation (DPW&T) launched a demonstration project to provide an app-based on-demand curb to curb service.

"The COVID-19 pandemic has greatly impacted the Prince George's County community. However, this did not stop DPWAT from implementing innovative service options for residents and essential workers," said Anthony Foster, Chief of Transit Planning.

The PGC Link is classified as Microtransit and has no fixed stops or schedules and comes directly to you when a ride is booked Monday through Saturday, during service hours. Passengers will be picked up or dropped off inside a defined zone, an approximate 17-square mile service area. Wait times are based on vehicle availability.

The service works similar to Uber or Lyft and is driven through TransLoc, a Ford Mobility company. After requesting a ride using the TransLoc app, customers will be given an estimated pickup time and can track their vehicle using their mobile device as it travels toward the pickup point.

"PGC Link, a new on-demand, door to door transit option is operating in the greater Fort Washington area, safely connecting residents to important services and amenities in southern Prince George's County," Foster added.

Fare is \$2 and payable only by credit card, either through the app or the driver. Popular destinations within the PGC Link zone include Fort Washington Hospital, Harmony Hall, Livingston Square, MGM Casino, National Harbor, Old Forte Village Shopping Center, and Tanger Outlets.

For more information to share with your employees about PGC Link, including how to download and use the app, visit www.princegeorgescountymd.gov/3391/microtransit.





Federal ETC

FEDERAL ETC UPDATES

NAVSEA - THE FORCE BEHIND THE FLEET

Naval Sea Systems Command (NAVSEA) known as "The Force Behind the Fleet" designs, builds, delivers, and maintains the United States Navy's ships and submarines and their combat systems. NAVSEA is the largest of the Navy's five system commands and with a fiscal year budget of more than \$40 billion, NAVSEA accounts for about one quarter of the Navy's entire budget.

The origin of NAVSEA dates back to the late 18th century when piracy against American merchant trading vessels became problematic along the Barbary Coast of Northern Africa. After the Revolutionary War, ships from the newly independent American colonies were no longer under the protection of the British Empire. This enabled the Barbary States to overtake unprotected American ships at will and without repercussion.

Lacking a proper navy, the fledgling American government could do little to prevent such seizures and in 1793, matters got worse when eleven American merchant ships were captured and held for ransom. As part of the Naval Act of 1794, passed by the 3° U.S. Congress and signed into law by President George Washington, Commodore John Barry was charged to oversee the construction of a 44-gun frigate, it was the beginning of what is now NAVSEA.

Fast forward to modern day warfare, and the Navy's mission to protect U.S. interests here and abroad has not changed; although the size, scope, and weaponry has. Today, with a global workforce of more than 82,000 civilian and military personnel. NAVSEA's challenges are much like any large

government agency, which includes the concerns of getting its employees to and from work cost-effectively and efficiently.

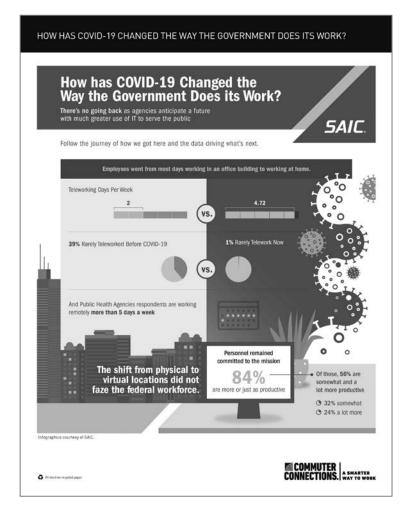
In December 2020, NAYSEA held a virtual commuter event for the approximately 5.000 Washington Navy Yard headquarters personnel with the anticipated return of normal-level commuting options, in a post-pandemic environment. Online attendees learned about the latest developments from representatives of Commuter Connections, Omnikide, Transform 66, and Vanpool Alliance.

For example, half-price fares are available on OmniRide I-66 bus routes from Gainesville.

In Virginia, riders in new vanpools of 5 or more riders pay only \$150 per month for the first 12 months: Plus, mobile apps and incentives programs (CarpoolNow, incenTrip, and 'Pool Rewards) from Commuter Connections pay cash rewards to commuters for using greener ways to commute.

The commuter subject experts from these various organizations presented on a multitude of topics such as: Upcoming Improvements on 1-66, Local and Regional Commuter Assistance Programs, Commuter Resources Available Online and on Mobile Devices, and Financial Incentives for New and Existing Vanpools & Carpools. Afterward, the format of the event consisted of a panel discussion and allowed for the guest panel to field questions from NAVSEA personnel.

For more information, visit www.navsea.navy.mil.





eNewsletter







Regional Recovery Marketing Campaign

Goals and Objectives:

- Part of a larger regional recovery from the pandemic
- Messaging will focus on safe and reliable commuting options
- Focus on essential workers and equity emphasis areas
- Focus on a return to local transit, commuter bus routes, and carpools and vanpools
- Determine optimal timing to release the campaign



Regional Recovery Messaging

- Restore trust in transit use.
- Optimism and confidence.
- Safety assurance and regional readiness.
- Ridesharing with "people you know."
- Bus ridership incentives for specific populations in equity emphasis areas.



Douglas Franklin

Senior Marketing Manager (202) 962-3792 dfranklin@mwcog.org

commuterconnections.org

Metropolitan Washington Council of Governments 777 North Capitol Street NE, Suite 300 Washington, DC 20002-4290

