

DC Water Emergency Preparedness and Response



Jonathan Reeves

Adaptation Strategies and Information Needs in
Response to Extreme Events Workshop
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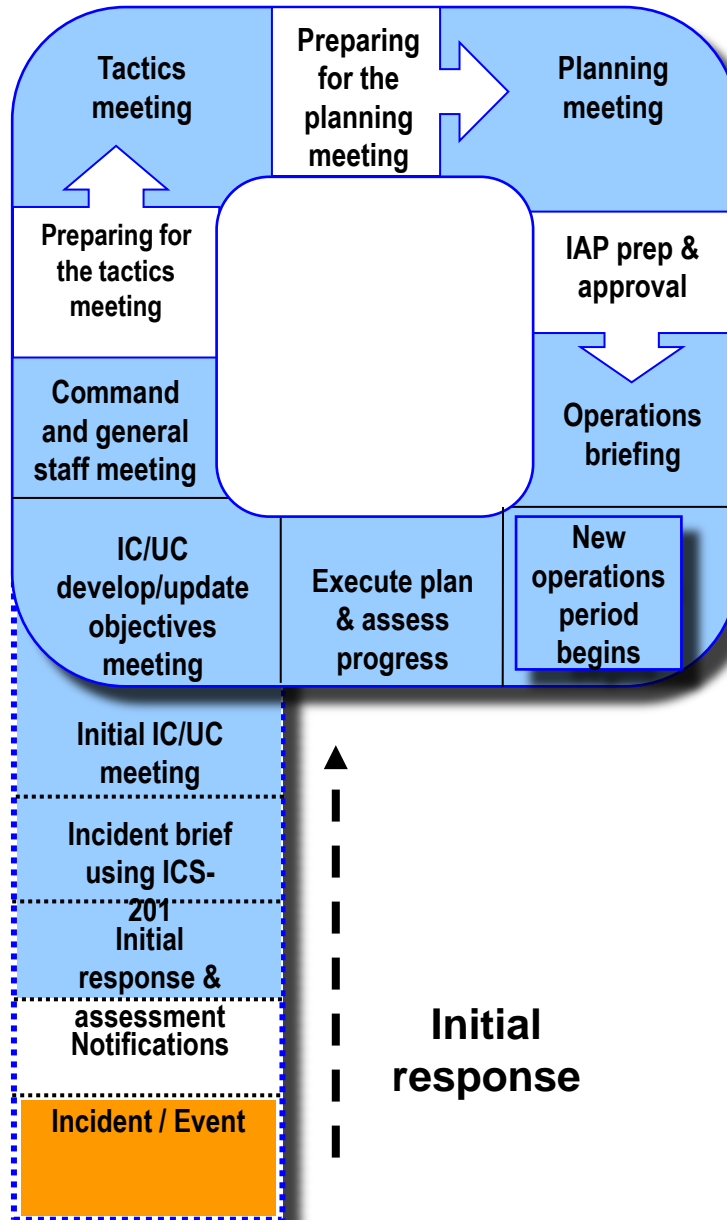
What we did to prepare.....Sandy

- Mandatory ICS training for all managers and supervisors (including senior staff)
- Communications to all stakeholders, internal and external
- Regular planned conference calls (started a week before)



What we did to prepare.....

- Distributed all pre-planning and response documents to managers and supervisors
- Started using and distributing Incident Command System documents
- Activated the DC Water Incident Management Team
- Commenced and ended the response with the planning “P”



How we planned - Challenges

- Accurate information for planning the response
- What the roles would be during the response
- Review of the current plan
- Maintaining the rage.....



What we learned – good and bad

- Supporting departments need to be included early in the planning process
- Activating the IMT early helped during the response
- Identifying what “my” role would be
- Communicating up, down, in, and out



What we needed and didn't have

- Flood and tide data to make accurate preventive predications (Not a criticism of NWS)
- Ability to reach out to our utility partners in NY and NJ
- Food support for our workers and support teams

Questions



Jonathan Reeves, Emergency Response and Planning Coordinator, DC Water.

Jonathan.reeves@dcwater.com Cell: 202-812-2141