

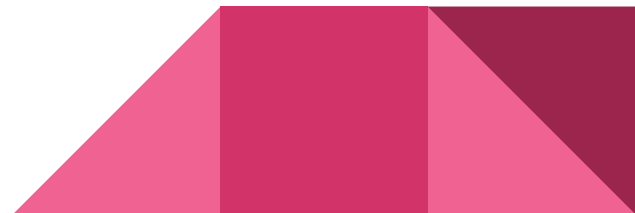
SNAP in Maryland

MWCOG



Overview

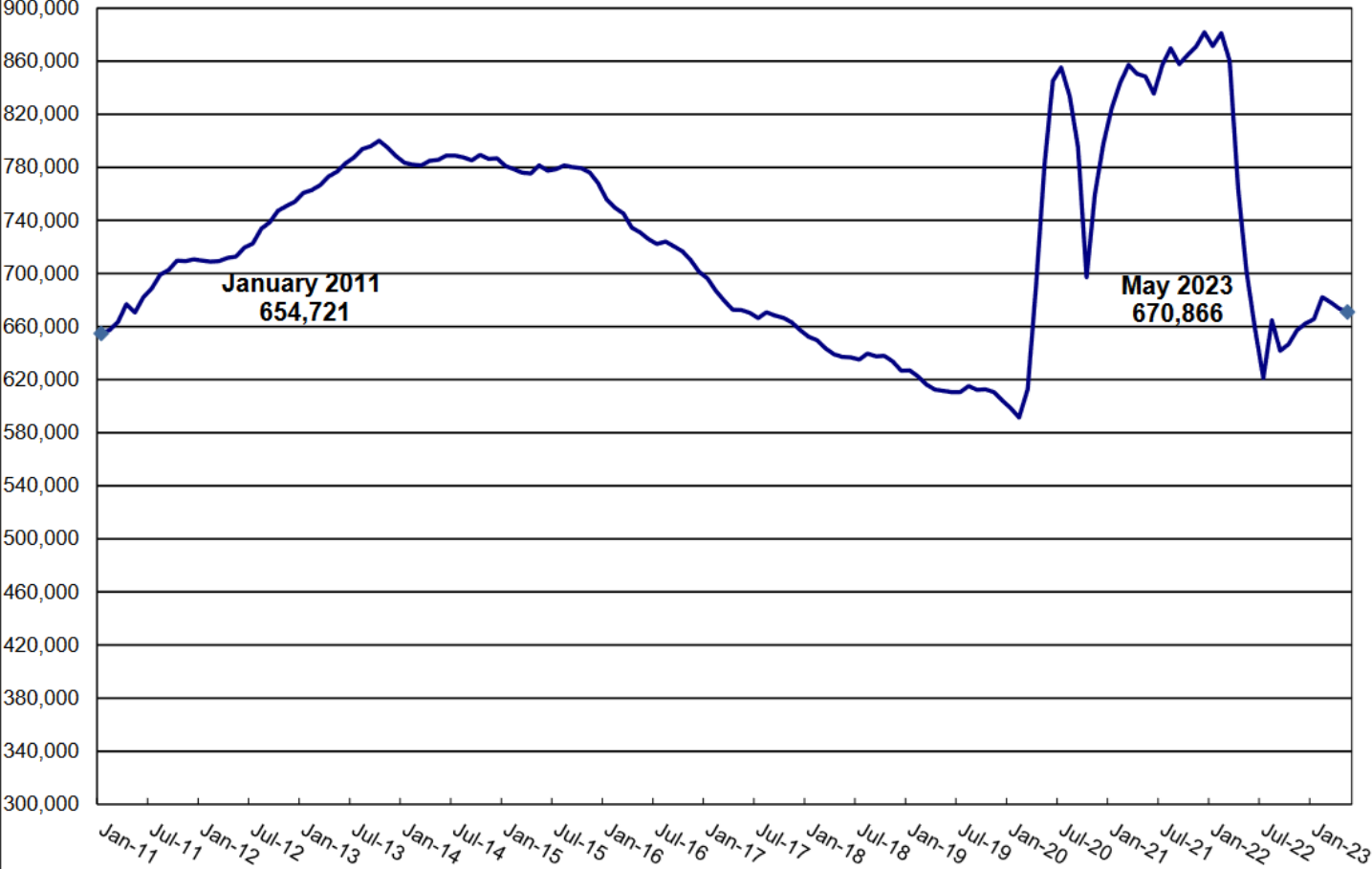
- SNAP by the numbers
- Winding down from PHE/EAs
- State Programs
 - Older Adult Minimum
 - Restaurant Meals Program
 - Summer SNAP for Children
 - Fraud Reimbursement
- Stories
 - What the call center can tell us



MD SNAP Data

- 670,000 total participants
 - 106,000 older adults (62+)
 - 267,000 children
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TOTAL SNAP PARTICIPANTS



Ending of PHE

- Participation is declining overall
 - ~96,000 households (25%) saw decrease to minimum
- Return of ABAWD Time Limits
 - 5 jurisdictions waived (Balt. City, PG, Wicomico, Somerset, Worcester)
 - 35k ABAWD population, 50% in waived areas
 - 75k discretionary exemptions
 - Guidance on new exemptions soon
- Benefit adequacy and eligibility
 - Extending student eligibility
 - Minimum benefit increase coalition



State Programs

- Older Adult Minimum
 - \$40 a month for 62+
 - Increased from original \$30 a month

- Restaurant Meals Program
 - Implementation began 2022
 - 2 Soul Sisters and Burger King
 - More restaurants seeking to join, barriers at multiple levels



Summer SNAP for Children

- Summer SNAP for Children
 - MD specific state-funded SNAP benefit
 - Matched by jurisdiction
 - \$30/month per child for June-August, \$10 for December
 - Funding increase from \$200,000 to \$4.4 million
 - Jurisdiction decides eligibility/selection of households



EBT Fraud Reimbursement

Federal Plan

- Only reimburses **SNAP benefits**
- Covers theft between **10/1/2022-9/30/2024**
- Reimburses **up to two months**
- Can be submitted online or in person
- Claims must be made within **45 days** of noticing theft

State Plan

- Reimburses **SNAP and cash benefits**
- Covers theft between **1/1/2021-9/30/2022**
- **No monthly cap** on reimbursement
- Can be submitted online or in person
- Currently **no deadline** on submitting claims
- Potential to cover theft beyond retroactive if state funds are available

EBT Fraud Reimbursement Data

As of June 2023

- ❖ 16,000 claims
 - ❖ 11,600 approved
 - ❖ 1,100 denied but eligible with state plan
 - ❖ \$4.7 million SNAP & \$2.3 million cash reimbursed
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MD Hunger Solutions SNAP Call Center

- Fielding 100-180 callers per week
 - Renewals continue to be pain point
 - Leads to churn
 - Fraud claims steadily rising
 - Card locking introduced July 1
 - Application navigation
 - Case management and technical assistance



Questions?

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