

Mabilities-Ride

Overview

Abilities-Ride is a program that allows MetroAccess customers with trips that begin or end in Maryland to choose a direct trip via a taxicab instead of MetroAccess.

The program began on September 18, 2017. Since that time (thru January 2019) 3,183 MetroAccess customers have taken more 108,000 than trips.

Currently, there are two Abilities-Ride service provider partners; Regency Taxi and Silver Cab. Metro has an active solicitation open in an effort to add more service provider partners and expand the program to other parts of the MetroAccess service area.



Photo: Current Abilities-Ride Logo

Metrobus and Metrorail Improvements

- Continued multi-million dollar investment in station lighting improvements.
- •90 of 91 stations now have bumpy tiles, could be 100% in less than a year.
- Retrofitting the entire 7000-series railcar fleet with the traditional chain barrier. Completion expected by the end of May 2019.
- 100% Low-Floor Metrobus fleet.
- •51 bus stops improved, and 300 more have already been designed and awaiting construction.

MetroAccess Improvements

- Substantial redesign of the interior of the new Ford Transit vehicles.
- Converted ID cards to Smartrip cards for easier use of fixed route services.
- Introduction of Promotion Trips on Abilities-Ride.
- Sedans will be re-introduced into the MetroAccess fleet, and low-floor ramps are being considered for new MetroAccess vans.