

# Commuter Connections TDM Evaluation FY 2022 Project – Detailed Survey Schedule

## Tasks

- Task B - Evaluation Framework
- Task C – GRH Surveys
- Task D – State of the Commute Survey

### Task B - TERM Evaluation Framework

Draft document

- Review FY 2018-2020 framework – propose updates; send to COG staff Sept 20, 2021
- Refine recommendations per COG staff comments October 4, 2021
- 1<sup>st</sup> presentation of recommendations to TDM Evaluation Group Oct 19, 2021
- Refine recommendations per COG staff/TDM Eval Group comments Nov 2, 2021
- 2<sup>nd</sup> presentation of recommendations to TDM Evaluation Group Nov 16, 2021
- Refine recommendations per COG staff/TDM Eval Group comments Dec 6, 2021
- Present draft of 2021-2023 framework to TDM Evaluation Group Dec 21, 2021
- Send draft 2021-2023 framework to COG Dec 31, 2021

Final document

- Present draft framework to CC Subcommittee Jan 18, 2022
- Review and comment period Feb 11, 2022
- Revise report Feb 28, 2022
- Endorse for release of final document (CC Subcommittee) March 15, 2022

## **Task C – Guaranteed Ride Home Survey – Interviews in April 2022**

### Survey questionnaire and sample plan

- Update 2019 methodology, sample plan, and questionnaire Oct 5, 2021
- Revise questionnaire per COG comments Oct 29, 2021
- Present method/questionnaire to TDM Evaluation Group Nov 16, 2021
- Revise method/questionnaire per COG staff/TDM Eval Group comments Dec 10, 2021
- Finalize questionnaire Dec 31, 2021

### Questionnaire and database programming/testing

- Conduct meeting with COG online vendor; review survey/schedule Early Dec 2021
- Program logic for internet questionnaire/database Jan 10 – Jan 31, 2022
- Test and revise Internet logic/database Feb 1–18, 2022
- Program and test internet interface Feb 21 – Mar 7, 2022
- Obtain sample internet data from vendor; verify phone compatibility Mar 8–15, 2022
- Program and test CATI questionnaire for phone survey Feb 21 – Mar 18, 2022

### Survey sample

- Prepare instructions for COG sample draw from GRH database Jan 7, 2022
- COG sends preliminary sample (registered through Jan 31) Feb 4, 2022
- Clean, dedupe sample, separate into sample groups Mar 15, 2022
- COG sends final sample (Feb 1 – March 15) Mar 21, 2022
- Update sample, prepare for online and postal mail alerts Mar 28, 2022
- Finalize sample plan Mar 28, 2022

### Internet Interviews

- COG sends email/postal mail alerts Apr 5, 2022
- COG sends 1<sup>st</sup> reminder email alerts Apr 11, 2022
- COG sends 2<sup>nd</sup> reminder email alerts Apr 18, 2022
- COG sends 3<sup>rd</sup> (final) reminder email alerts Apr 25, 2022
- Close online survey Apr 27, 2022

### Telephone Interviews

- Conduct phone survey for phone-only respondents Apr 14–22, 2022
- Conduct phone follow-up for internet non-respondents Apr 20 – May 3, 2022

### Analysis and report

- Online vendor sends Internet data to WBA; clean/prepare data Apr 28, 2022
- Clean/prepare telephone data; merge with online data May 13, 2022
- Weight data; prepare frequencies and crosstabs May 24, 2022
- Conduct analysis, prepare draft report June 30, 2022
- Incorporate comments and finalize technical report Oct 28, 2022

### Presentations – FY 2023 anticipated

- Present draft technical report to CC Subcommittee July 19, 2022
- Present revised draft technical report to CC Subcommittee Sept 20, 2022
- Present Final technical Report to CC Subcommittee Nov 15, 2022

## **Task D – State of Commute Survey – Interviews in Jan-Mar 2022**

Survey questionnaire and methodology	
<ul style="list-style-type: none"><li>• Update 2019 methodology and questionnaire; send to COG staff</li><li>• Revise questionnaire per COG comments</li><li>• Present method and questionnaire to TDM Evaluation Group</li><li>• Revise method/questionnaire per COG staff/TDM Eval Group comments</li><li>• 2<sup>nd</sup> presentation of method/questionnaire to TDM Evaluation Group</li><li>• Finalize questionnaire</li></ul>	Sept 20, 2021 October 4, 2021 Oct 19, 2021 Nov 1, 2021 Nov 16, 2021 Nov 22, 2021
Questionnaire programming/testing	
<ul style="list-style-type: none"><li>• Program internet questionnaire/database</li><li>• Test and revise Internet questionnaire</li></ul>	Nov 23 – Dec 16, 2021 Dec 16–31, 2021
Survey sample and Internet survey postcard printing/mailing	
<ul style="list-style-type: none"><li>• Finalize ABS sample plan for sample selection/count by jurisdiction</li><li>• Design and finalize Internet invitation postcard</li><li>• Define Wave 1 sample counts by jurisdiction</li></ul>	Nov 30, 2021 Dec 1 – 20, 2021 Dec 10, 2021
Wave 1	
<ul style="list-style-type: none"><li>• Obtain Wave 1 sample file</li><li>• Append Wave 1 passcodes to sample file</li><li>• Postcard artwork/sample file to printer for Wave 1 printing</li><li>• Mail Wave 1</li></ul>	Dec 17, 2021 Dec 22, 2021 Dec 27, 2021 Jan 7, 2022
Wave 2	
<ul style="list-style-type: none"><li>• Review Wave 1 response by area; rebalance sampling plan for Wave 2</li><li>• Obtain Wave 2 sample file</li><li>• Append Wave 2 passcodes to sample file</li><li>• Postcard artwork/sample file to printer for Wave 2 printing</li><li>• Mail Wave 2</li></ul>	Jan 21, 2022 Jan 28, 2022 Feb 1, 2022 Feb 2, 2022 Feb 14, 2022
Internet Interviews	
<ul style="list-style-type: none"><li>• Internet Wave 1 survey open</li><li>• Internet Wave 2 survey open</li><li>• Close survey</li></ul>	Jan 7, 2022 Feb 14, 2022 Mar 14, 2022
Analysis and report	
<ul style="list-style-type: none"><li>• Clean/code data</li><li>• Weight data and prepare frequencies and crosstabs</li><li>• Conduct analysis, prepare draft report</li><li>• Incorporate comments and finalize technical report</li></ul>	Mar 28, 2022 Apr 22, 2022 June 30, 2022 Oct 28, 2022
Presentations – FY 2023 anticipated	
<ul style="list-style-type: none"><li>• Present draft technical report to CC Subcommittee</li><li>• Present revised draft technical report to CC Subcommittee</li><li>• Present Final technical Report to CC Subcommittee</li></ul>	July 19, 2022 Sept 20, 2022 Nov 15, 2022