

TPB'S COORDINATED HUMAN SERVICE TRANSPORTATION PLAN

2018 Update

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TPB Technical Committee
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Purpose of Presentation

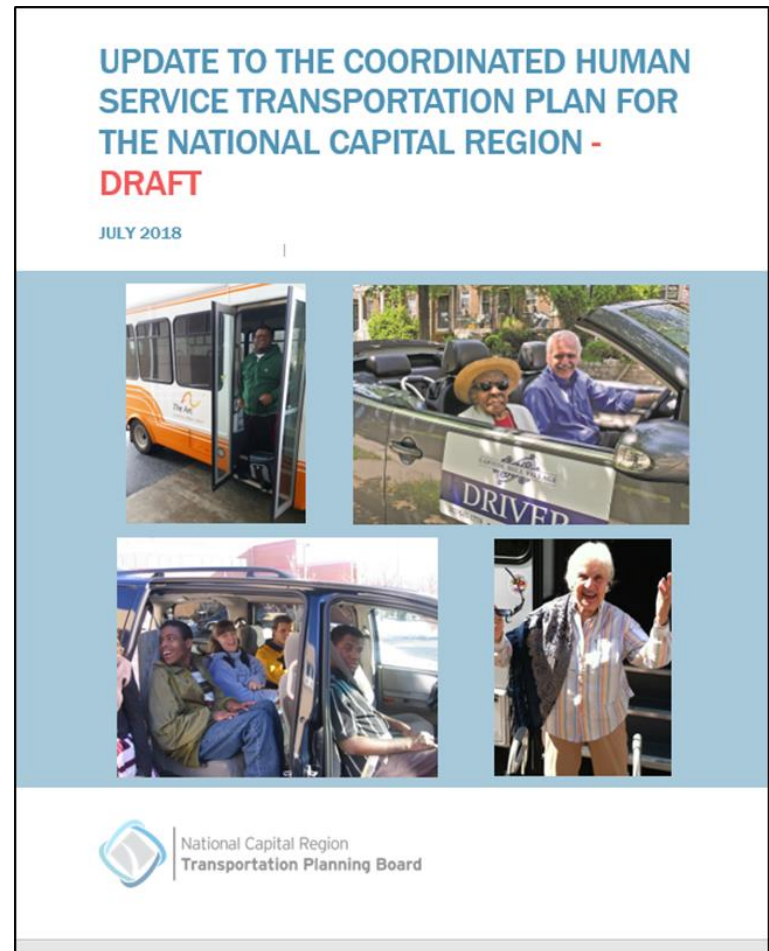
Describes:

- Purpose of Coordinated Plan
- Key Elements in the Updated Draft Plan
- TPB Approval December 19th



What is the Coordinated Plan?

- The Federal Transit Administration (FTA) requires a Coordinated Plan to guide implementation of the Enhanced Mobility grant program
- Must be updated every 4 years
- Guidance from TPB's Access for All Advisory Committee



Enhanced Mobility Program

- TPB prioritizes, selects and implements projects
- Approximately \$2.5 million per year in matching grants to improve transportation for people with disabilities and older adults in the DC-MD-VA urbanized area
- Eligible applicants: Non-profits, transit agencies, local governments, and private providers
- Matching funds required by applicant:
 - 20% for capital or Mobility Management
 - 50% for operating



Benefits of Coordination

- Greater efficiency with limited funding/more cost effective service delivery
- Less duplication of service
- More extensive service/increased capacity for unmet needs
- Easier access to transportation
- Improved quality of service

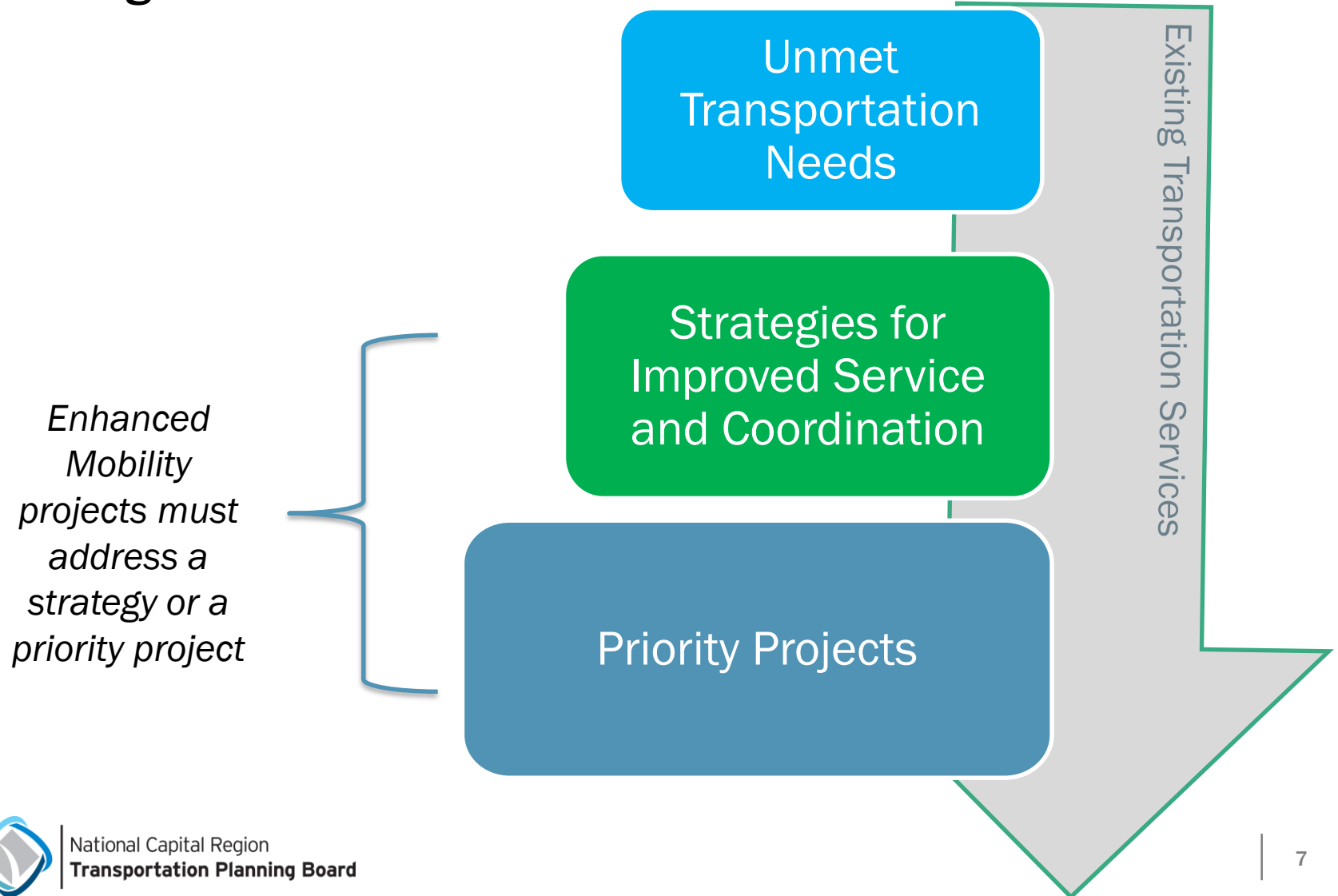
Source: Federal Coordinating Council on Access and Mobility

Key Elements of the Coordinated Plan

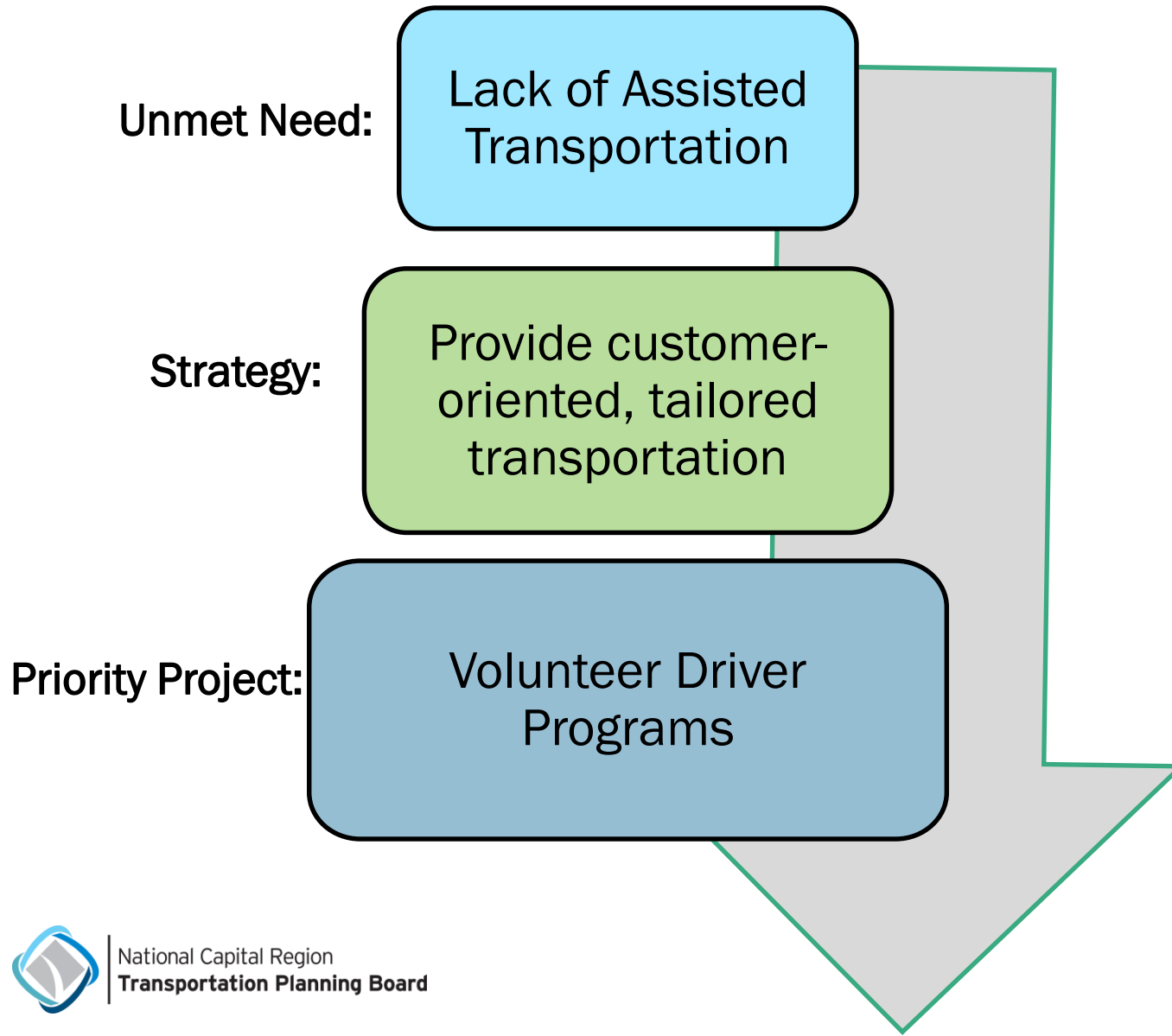
- Unmet Transportation Needs
- Inventory of Existing Services
- Strategies for Improved Service and Coordination
- Priority Projects
- Competitive Selection Process

Unmet Transportation Needs

Building blocks for the Coordinated Plan



Example



Themes of Unmet Transportation Needs

- **Availability**

- Fragmented transportation services and programs
- Frequency and geographic coverage
- Lack of reliability
- More assisted-transportation and same-day services needed

- **Affordability**

- Fares are expensive
- Tighter budgets are making it more difficult for agencies to fund services



Themes of Unmet Transportation Needs

- **Awareness**

- Services need to be more customer-focused
- Lack of user-friendly information tailored to the audience
- Need for interjurisdictional coordination

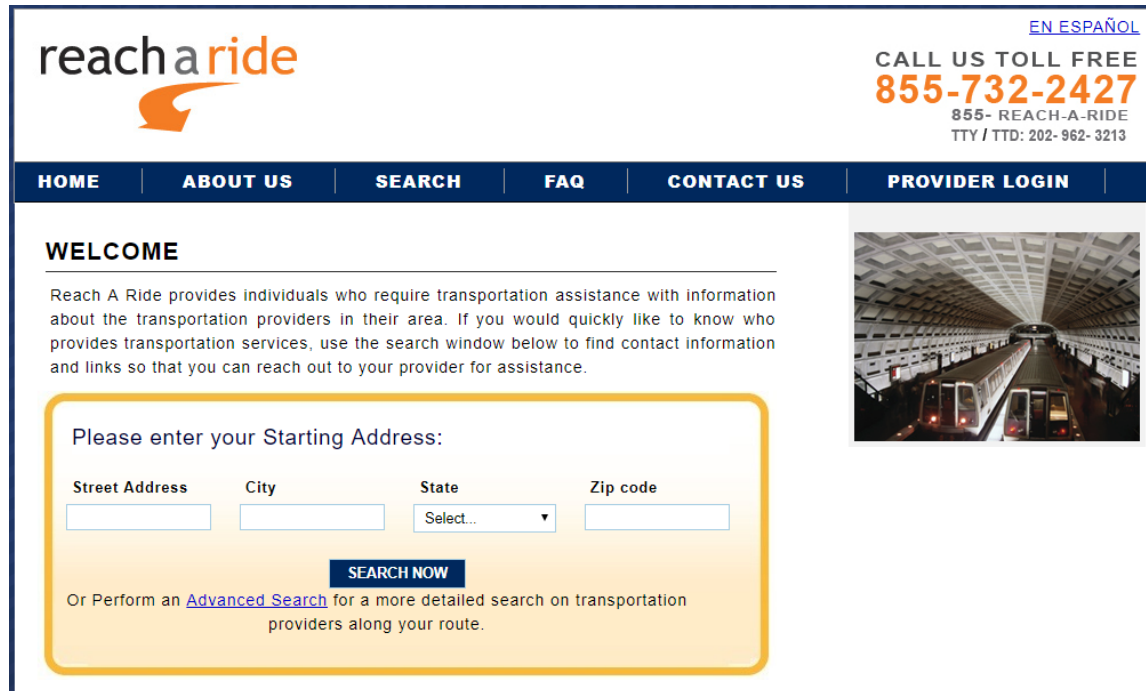
- **Accessibility**

- Services/features not always easy to use (stops, stations, vehicles, taxis, sidewalks, payment systems, apps)
- Safety concerns
- Accessibility an after-thought
- Lack of accessibility in new/popular modes:
 - Bike Lanes and bike-sharing
 - Ride-hailing Services (e.g. Lyft and Uber) and Microtransit (e.g. Via)



Inventory of Existing Services

- Reach a Ride database



The screenshot shows the Reach a Ride website homepage. At the top left is the "reach a ride" logo with an orange arrow. To the right, it says "EN ESPAÑOL" and "CALL US TOLL FREE 855-732-2427" with "855- REACH-A-RIDE" and "TTY / TTD: 202-962-3213" below. A dark blue navigation bar contains links for "HOME", "ABOUT US", "SEARCH", "FAQ", "CONTACT US", and "PROVIDER LOGIN". Below the navigation bar, the "WELCOME" section contains a paragraph: "Reach A Ride provides individuals who require transportation assistance with information about the transportation providers in their area. If you would quickly like to know who provides transportation services, use the search window below to find contact information and links so that you can reach out to your provider for assistance." To the right of this text is a photograph of a subway station with a train. Below the welcome text is a yellow-bordered search box with the prompt "Please enter your Starting Address:". It contains four input fields: "Street Address", "City", "State" (a dropdown menu with "Select..." visible), and "Zip code". Below these fields is a blue "SEARCH NOW" button. At the bottom of the search box, it says "Or Perform an [Advanced Search](#) for a more detailed search on transportation providers along your route."

- Stakeholders – AFA Committee, Tech Committee

Strategies for improved service & coordination

- I. Expand **availability** and coordination of transportation options
- II. Increase **awareness** of existing transportation services
- III. Improve **accessibility** of transportation options
- IV. Make transportation options more **affordable** and sustainable



Priority Projects

Eight priority projects

- Applications that respond to Priority Projects AND strategies can score higher; however:
 - Applicants can propose other eligible projects
 - Competitive selection process is dependent on applications received



Priority Projects

A. Mobility Management

- Systems Level: Mobility Manager for a jurisdiction
- Individual Level: Mobility counselor

B. Coordinated Planning Efforts

C. Travel Training

D. Door-through-Door or Escorted Transportation Service



Priority Projects

E. Increase Access to Transit Stations (and First Mile/Last Mile Connections)

Pedestrian infrastructure, Adaptive Cycling and Taxi/Ride-hailing/Shuttle

F. Increase Wheelchair-Accessible Options in Taxi and Ride-Hailing Services

G. Volunteer Driver Programs

H. Tailored Transportation Service for Clients of Human Service Agencies (e.g. Vehicle Acquisition)



Competitive Selection Process: Criteria

Criterion	Maximum Score
Coordination Among Agencies	25
Responsiveness to Coordinated Plan Applications that propose Priority Projects can score up to 12 points; those that address the Strategies up to 8 points)	20
Institutional Capacity to Manage & Administer an FTA grant	20
Project Feasibility	15



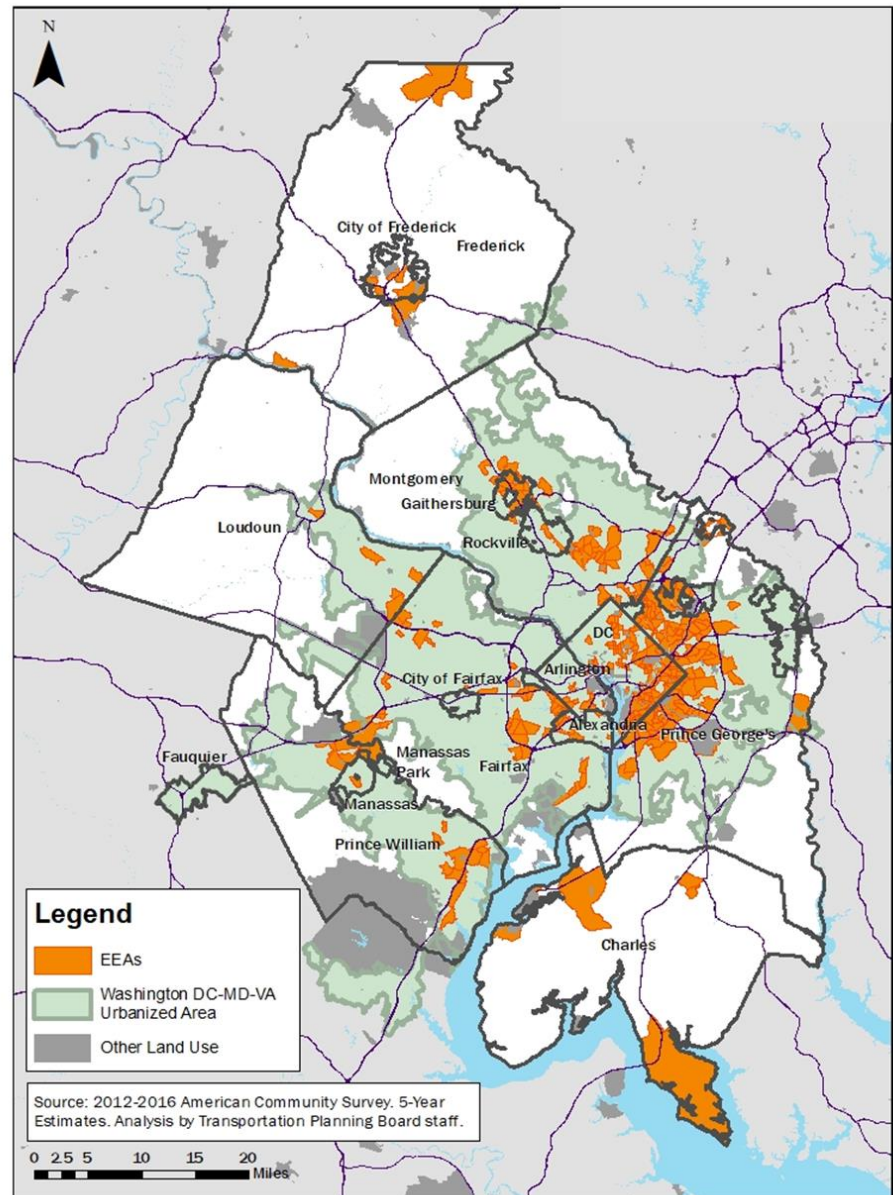
Competitive Selection Process: Criteria

Criterion	Maximum Score
Customer Focus	10
Regional Need Applications that propose to serve more than one jurisdiction can score up to 5 points	5
Equity Emphasis Areas Applications that propose to serve these areas can score up to 5 points	5
TOTAL POSSIBLE SCORE	100



Equity Emphasis Areas

- Enhanced Mobility grants must serve the Washington DC-VA-MD Urbanized Area
- Grant proposals that serve EEAs in this Urbanized Area will receive extra points in the scoring process



Timeline

- Release for Public Comment
 - November 8 to December 7
- Presentation to and Approval by TPB
 - November and December 2018
- Next Solicitation for Enhanced Mobility grant applications
 - Summer 2019

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