TPB'S COORDINATED HUMAN SERVICE TRANSPORTATION PLAN

Updates and review of Strategies and Priority Projects

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TPB's Access for All Advisory Committee February 27, 2023



Presentation Overview

- Update AFA on 2023 Coordinated Plan status and timeline
- Present staff's summary of Unmet Needs activities from April 2022
- Review and receive AFA feedback on two major elements:
 - Strategies for Improved Service and Coordination
 - Priority Projects

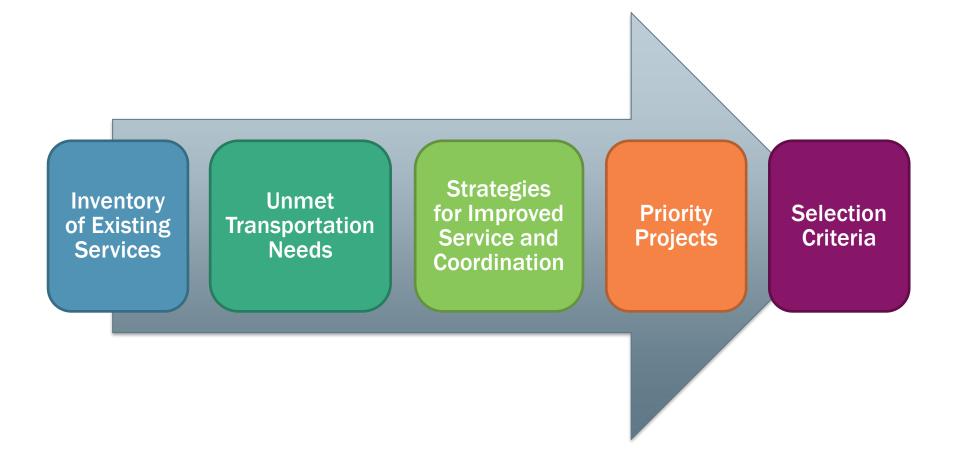


What is the Coordinated Plan?

- The Federal Transit Administration (FTA) requires a Coordinated Plan to guide implementation of the Enhanced Mobility grant program
- Must be updated every 4 years (in 2018)
- Its purpose is to:
 - Identify the transportation needs of individuals with disabilities and older adults
 - 2. Provide strategies for meeting these needs
 - 3. Prioritize transportation services for funding and implementation



Structure of the Coordinated Plan





Status and Timeline

✓ Complete

- ✓ Inventory of Existing Services
- ✓ Unmet Transportation Needs

Today

 Review and comment on "Strategies for Improved Service and Coordination" and "Priority Projects"

Next

- March 2023: AFA comment on full draft plan
- April 2023: Draft Coordinated Plan presented to TPB, CAC, & AFA. Begin 30-day public comment
- May 203: TPB action to approve



Summary of Unmet Transportation Needs

- Used to inform the development of the strategies and priority projects
- Using the "4 A's" Structure
 - Availability: Need for more options, more coordination, more reliable and specialized travel (esp. from the east to the west)
 - Awareness: More centralized and routinely updated information, promotion of existing transportation services, available in various methods, coordination of dissemination of information and marketing across programs, & new approaches for training of transportation managers



Summary of Unmet Transportation Needs

- Accessibility: Universally acceptable technology, internet availability, regular maintenance of accessible services, improve wheelchair accessibility (esp 1st and last mile), accessibility of private services, considering accessibility at the planning, design and implementation stages of a project, program or service
- Affordability: Cost is a barrier for many people, public transit can be both time and cost-prohibitive, more funding for additional transportation services, and subsidies or funding for personal care attendants for people who need them to use transportation services



Strategies for Improved Service and Coordination

- Broadly defined to address the unmet transportation needs
- Proposals must be responsive to at least one of the following four strategies where projects with a greater overall impact having a greater priority for funding:
 - Expand availability and coordination of transportation options
 - II. Increase awareness of existing transportation services
 - III. Improve accessibility of transportation options
 - IV. Make transportation options more **affordable** and sustainable



Priority Projects

- Signal to potential applicants the kinds of projects that are most needed in the region.
- Agencies may also apply for other project types not listed as priority projects



Priority Projects

- Mobility Management at the Systems and Individual Level
- Coordinated Planning Efforts
- 3. Travel Training
- 4. Door-through-Door or Escorted Transportation Service
- 5. Increase Access to Transit Stations (and First Mile/Last Mile Connections)
- 6. Increase Wheelchair-Accessible Options in Taxi and Ride-Hailing Services
- 7. Volunteer Driver Programs
- Tailored Transportation Service for Clients of Human Service Agencies (e.g. Vehicle Acquisition)



Discussion

- Are the Strategies capturing the most significant transportation needs?
- Are the Priority Projects supporting those Strategies?
- If not, what is missing? Additional comments?



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