



FedEx Operations in the DC Metropolitan Region

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FIVE FEDEX FACILITIES SERVICE THE WASHINGTON, DC METROPOLITAN AREA

- Northeast DC
 - Processes all of the packages moving in and out of DC
 - Employs hundreds of personnel
- Downtown Northwest (foot courier operation)
- Rockville, MD
- Alexandria, VA
- Herndon, VA

The DC market is currently serviced via the Dulles Airport



FEDEX GROWTH AND SUSTAINABILITY

- Current economic climates are considerable
 - Influence day-to-day volumes
- Internet shopping and e-commerce ordering are growing
 - FedEx is positioned to service those customers with multiple service and product options
- Customers' shipping choices are changing and evolving
- FedEx works to stay ahead of the curve through forecasting and constant communication with customer base



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VEHICLE ASSET SELECTION AND USAGE

- FedEx is actively working toward more fuel efficient vehicles
- The DCA location has its first electric vehicle
- We use a variety of types of vehicles to suit the specific requirements of each route
- Foot couriers are shuttled to various areas in order to reduce vehicle traffic downtown
- Customer drop off options (for consolidation)
 - Dropboxes
 - FedEx Office



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OBSTACLES AND CHALLENGES

- **Parking**
 - Customers demand timely delivery and pickup
 - Parking space is limited
 - Costs created as a result of limited parking are ever increasing
- **Traffic is challenging and oftentimes restrictive**
 - Constantly changing traffic patterns
 - Numerous public events
 - Excessive traffic volume with limited infrastructure

