



TPB Work Session: The New Era of Rail

Jeffrey Ensor

Sr. Director of Portfolio Management – NEC South End

October 18, 2023



Quick Facts

More than 40 routes

21,400 route-miles

300 weekday trains

500+ stations in 46 states, plus D.C. & Canada

20,000+ employees

More than 32 million riders annually

Ridership is rebounding w/8m+ NEW riders in FY23!



Record Demand

- ***Northeast Regional*** ridership surpassed pre-pandemic levels in FY23
 - >9 million customer trips on Northeast Corridor (NEC)
 - Virginia service continues to set records
- ***Acela*** ridership totaled ~3 million customer trips in FY23
 - Last 3 months have surpassed pre-pandemic levels
- Significant demand for travel on Fridays & Sundays



**We're Committed to Doubling Ridership
(64M+) and Net Zero by 2045**

Carbon-Free Electricity by
2030

Pushing the development of
zero-emission equipment

Company-Wide Resilience
Program

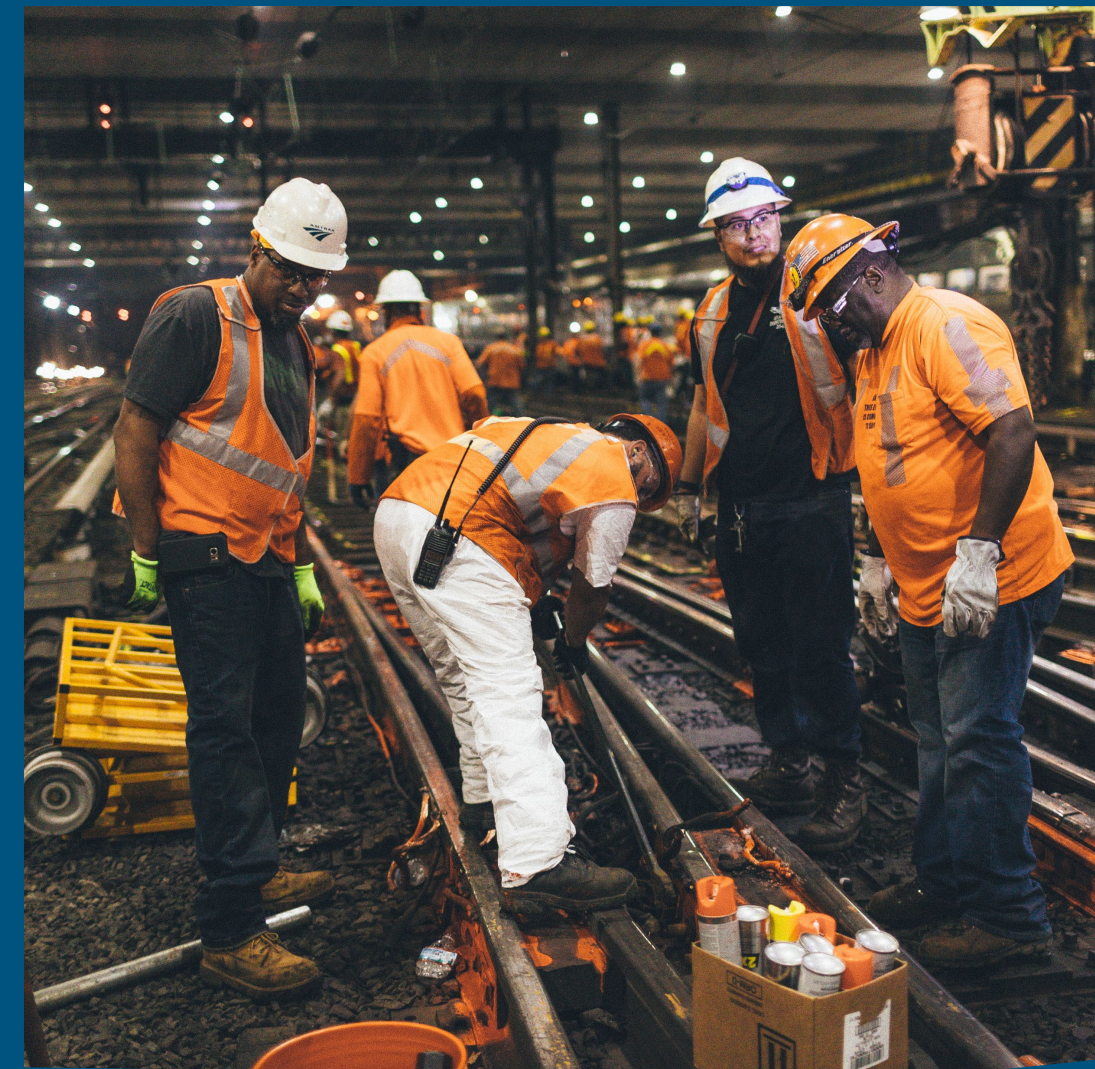
Modernizing Our Assets



Stations



Fleet



Infrastructure

What Can You Do?

- 1. Awareness:** Promote use of Amtrak through state & local communication channels (e.g., newsletters, community engagement activities) and travel demand management programming.
- 2. Access:** Consider ways to enhance access to Amtrak stations (e.g, improving local transit & bikeshare connections, pick up/drop off operations).
- 3. Communication:** The Bipartisan Infrastructure Law provides historic levels of funding, but sufficient Congressional Appropriations (and local match funding) are essential to continuing the investments needed for future growth.



AMTRAK®