

Utility Support to Federal Government Employees Impacted by Shutdown

ELECTRIC AND NATURAL GAS UTILITIES

[BGE](#)

Expanding awareness of programs that can help customers through temporary or extended financial hardship, including budget billing and flexible payment plans

[Columbia Gas of Maryland](#)

Call customer service line to find out eligibility for payment assistance, including payment arrangements and one-month credit delays

[Columbia Gas of Virginia](#)

Call customer service line to find out eligibility for payment assistance, including payment arrangements and one-month credit delays

[Dominion Energy](#)

Offering options for individuals in need of financial assistance, including extensions, payment assistance, and payment deferments

[Manassas Electric](#)

Offering arrangements based on individual circumstances

[NOVEC](#)

Late fees will not be imposed, and electric disconnections will be deferred for the duration of the shutdown for eligible federal employees who are directly affected

[Pepco](#)

Offering energy assistance to those impacted by the government shutdown through the Low-Income Home Energy Assistance Program, Utility Discount Program, Greater Washington Urban League, and Electric Universal Service Program

[Potomac Edison](#)

Arrangements based on individual circumstances and referring customers to other organizations that may be able to assist them

[Southern Maryland Electric Cooperative \(SMECO\)](#)

Discussing payment plans with individual customers based on their specific circumstances and referring customers to other organizations that may be able to assist them

[Washington Gas](#)

Offering flexible payment arrangements for government employees directly impacted through the Washington Gas Budget Plan, payment deferments, and Washington Area Fuel Fund

WATER UTILITIES

[Alex Renew](#)

Waiving late fees and can set a payment plan for those experiencing difficulty

[Arlington County Water & Utilities](#)

Offering the opportunity to set up payment arrangements without accrual of late fees

[Bowie Water and Sewer](#)

Waiving late fees

[Charles County](#)

Lowering first payment deposit from \$50 to \$25 and can push payment to next bill

[DC Water](#)

Offering extended payment plans via customer support number

[Fairfax Water](#)

Offering payment plan for those on furlough

[Frederick County](#)

Working on a case-by-case basis if customers call in needing assistance

[Leesburg](#)

One-time penalty waiver with 24-month on-time payment history and payment arrangements

[Loudoun Water](#)

Waiving late fees on a case-by-case basis upon financial hardship, offering promises to pay and flexible payment plans that meet the individual customer's financial needs

[Manassas](#)

Working on a case-by-case basis if customers call in needing assistance

[Prince William County Service Authority](#)

Working case-by-case, including the TAP program and Helping Hand Program

[Rockville](#)

Offering late bill payment without penalties, if customers call or email per link

[Virginia American Water](#)

Will work out payment plan with customers who call before their bills come due

[Vienna](#)

January 31 payment extended until after the federal government reopens, late fees waived

[WSSC](#)

Waiving late fees; suspending shutoffs; and will work one-on-one with impacted customers