

odonnellcompany

COUNTY DO NET THE COUNTY OF TH

PROGRAM OBJECTIVES

- Encourage alternatives to SOV commuting
- Reduce vehicle trips and miles
- Reduce traffic congestion and improve air quality



INITIATIVES

- Car Free Day
- Fall Umbrella Campaign
- Spring Umbrella Campaign
- 'Pool Rewards
- Bike to Work Day
- Employer Recognition Awards







OBJECTIVES

Promote alternative modes of transportation to commuters & other travelers

Increase engagement with area universities

Encourage audiences to go car free or car lite for a day





STRATEGY

Identify sponsors to offer raffle prizes and promotions as incentives.

Allow those who pledge to choose a team: #teambike, #teamwalk, #teamrail, #teambus, #teampool, and #teamtelework

Promote with paid placements & engage with Social Media





MEDIA BUDGET (NET)

Radio \$ 40,999

Paid Social Media \$ 4,000

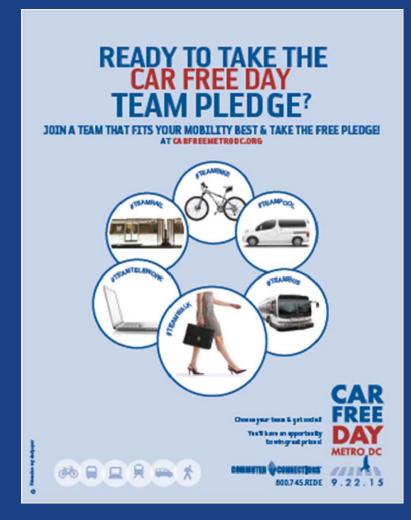
Text Messaging \$ 400

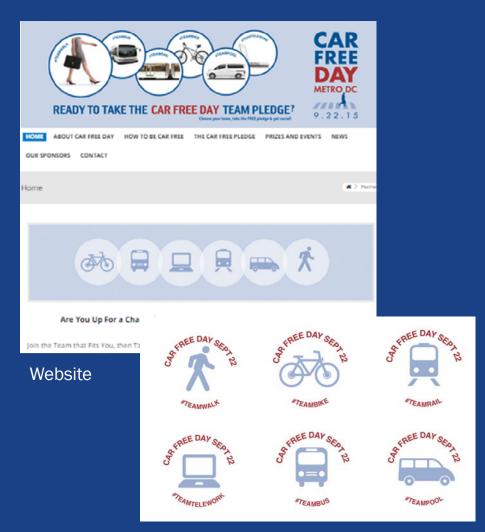
Total Paid Media: \$ 45,399

Added Value: \$ 54,000



CREATIVE APPROACH





Stickers

Poster

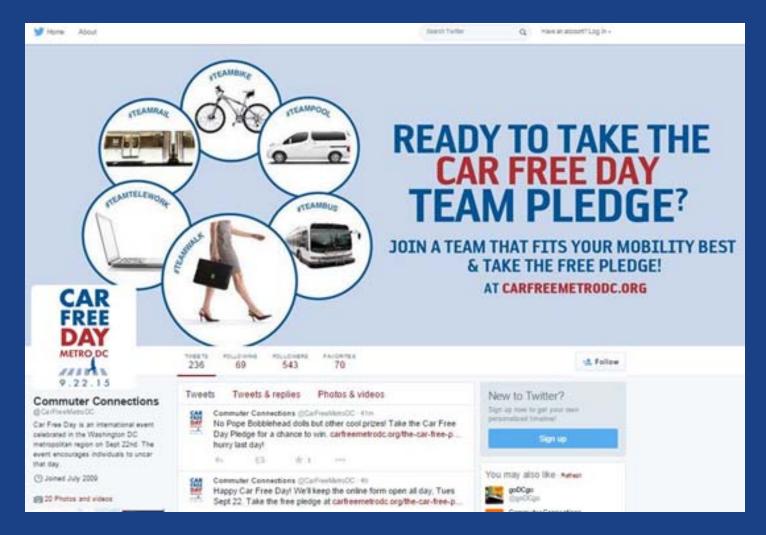


FACEBOOK





TWITTER





VALUE ADD

- Web banners, home page takeovers, and background ads
- Mobile app banner ads
- Radio: :05 and :15 sponsorship announcements
- Nominate A Friend Who Uses Alternative
 Commute Modes contest stations aired
 45:30-second announcements netted
 1.4M impressions

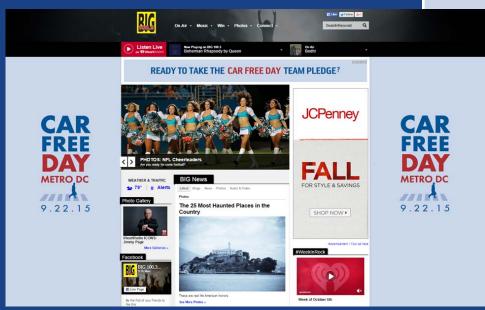






BANNER ADS

- 1,134,762 impressions
- 3,155 clicks





WASH-FM

WBIG-FM



DONATED SPACE

Free transit ads donated by:

- Arlington County
- Prince George's County
- Montgomery County Commuter Services
- Metrobus







RESULTS: COLLEGE CAMPUS CHALLENGE

- 1ST place: Georgetown University (512)
- 2nd place: George Mason University (43)
- 3rd place: University of Maryland (22)



RESULTS

41 earned media placements (newsletter, calendar listings, radio, television, and blogs)

3,442 total pledges



RECOMMENDATIONS FOR 2016

- Focus on the emotional experience, rather than transportation modes.
- Increase emphasis on prizes and promotions.
- Continue to expand university participation.







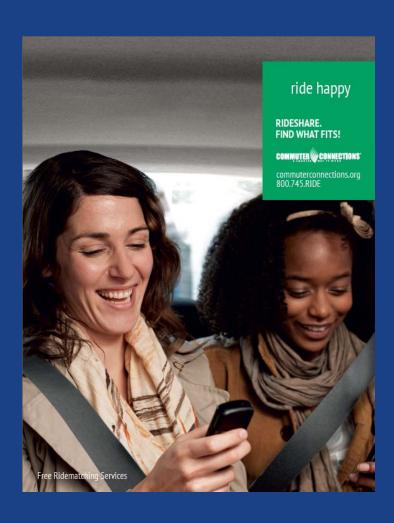
FALL CAMPAIGN STRATEGY

- Bring forward Commuter Connections benefits:
 - Large database of potential matches
 - Life experience of ridesharing
- Quality of life creative approach "Ride Happy"
- Appeal to a wide age range & culturally diverse audience



CREATIVE







FALL RIDESHARE MEDIA

- Radio
- TV
- Digital
- Social Media
- Direct Mail

Campaign Live: October 5, 2015 - December 31, 2015





FALL MEDIA BUDGET (NET)

Radio \$ 188,300

Network/Cable TV \$ 90,074

Social Media \$ 31,500

Online \$ 8,500

Total Paid Media: \$ 318,375

Added Value: \$ 90,583

Direct Mail: \$ 42,900



FALL RIDESHARE RADIO

• Flight weeks: 10/5, 10/19, 11/2, 11/16, 11/30, 12/14, and 12/28



930 AM



99.9



1500 AM



103.5



107.9



99.5



95.5





FALL RIDESHARE TV

Flight weeks: 10/5, 10/19, 11/2, 11/16, 11/30, 12/14, and 12/28



DCW50 TV



WRC/NBC 4



FALL RIDESHARE TV AD "Paula"





FALL RIDESHARE VALUE AD



WTOP Contest page





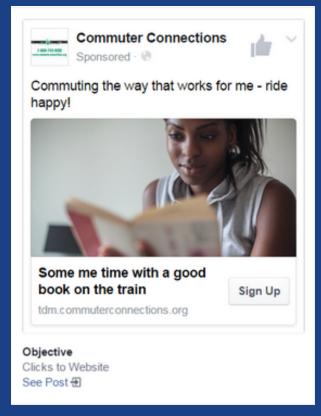
WTOP Contest Promo



NBC 4 Billboard

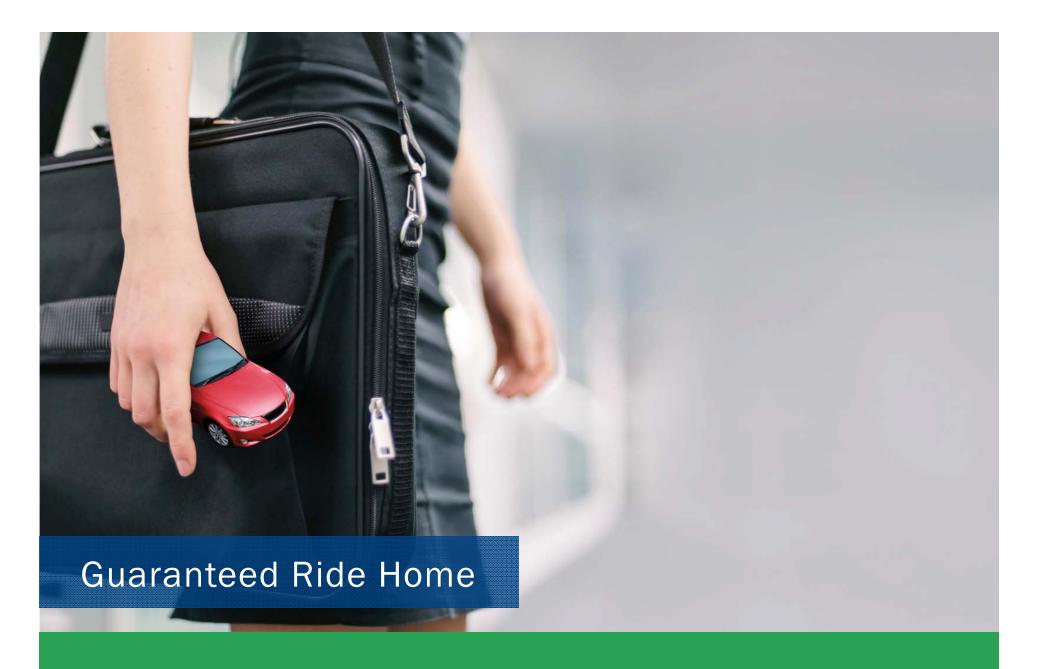


FALL RIDESHARE VALUE ADD



Facebook Ad







FALL STRATEGY

- Focus on the benefit of registration
- Eye catching creative
- Focus on things you do "Just in case"



guaranteed ride home

CREATIVE







FALL GRH MEDIA

- Radio spots
- Promotions
- Direct Mail

Campaign Live: September 28 – December 27, 2015



FALL MEDIA BUDGET

Radio \$ 212,984

Added Value: \$ 286,925

Direct Mail: \$ 42,900



FALL GRH RADIO

6 radio stations pulsing GRH creative: 9/28, 10/12, 10/26, 11/9, 11/23, 12/7, 12/21, and 12/28



103.5



97.1



100.3



101.1



99.5



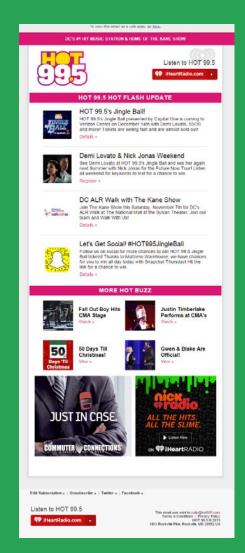
98.7

FALL GRH VALUE ADD

- Bonus spots
- 5 second live reads
- Streaming spots
- Home page takeovers
- Mobile banner ads
- Concert sponsorships
- Newsletters



FALL GRH VALUE ADD







iHeart Radio Sponsorships

WIHT/Newsletter

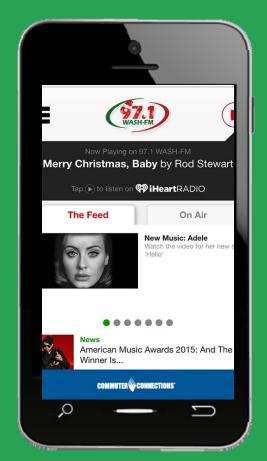


guaranteed ride home

FALL GRH VALUE ADD



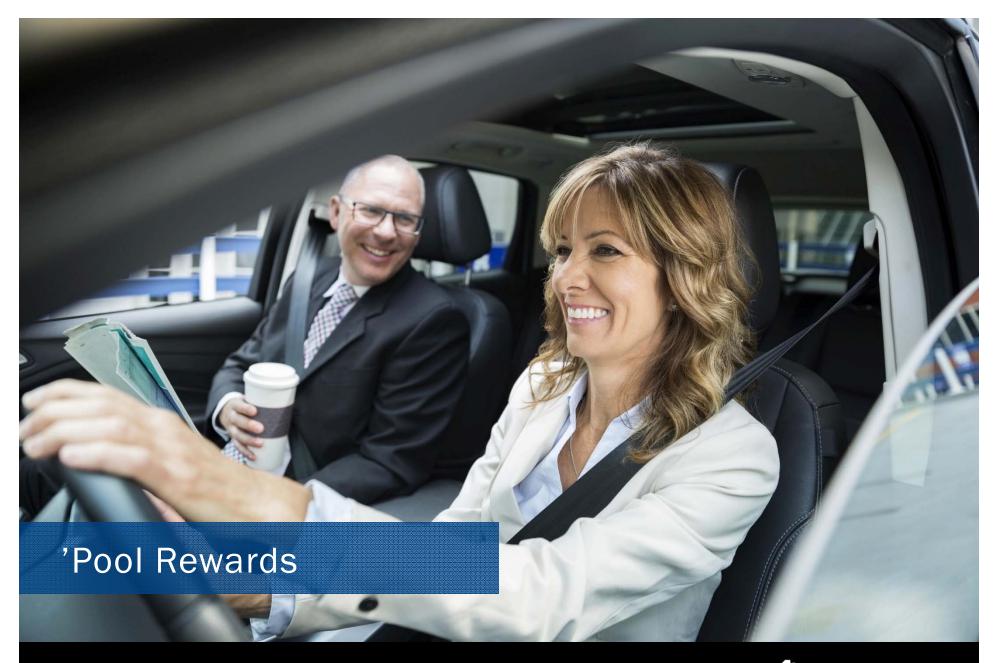
WASH-FM banner ads



WASH-FM Mobile in-app ads









FALL SOCIAL MEDIA CAMPAIGN

Promote benefits & encourage registration

Use paid social media & value add media from the fall umbrella campaign





FALL MEDIA BUDGET

Facebook Ads \$ 6,000

Twitter Ads \$ 4,995

Total Paid Media \$ 10,995

Campaign Live: October 19 – December 31, 2015







CREATIVE



Commuter Connections

X

Get an extra boost to get that latte' or just help on gas. 'Pool Rewards! Click or 800.745.RIDE



Commuter Connections

Sponsored · @

You plus a friend equals \$130 - what's not to like? Start or join a new carpool and earn with 'Pool Rewards!



Form a Carpool, Earn CA\$H Sharing a ride can get you that ext...

ring a ride can get you that ext... Sign Up

tdm.commuterconnections.org

'Pool Rewards



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Commuter Connections

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Gas prices are never down enough! Carpool & get rewarded - with 'Pool Rewards.

Click or 800.745.RIDE



'Pool Rewards

Sign up

Promoted by Commuter Connections

Facebook ads

Twitter ads



SPRING UMBRELLA CAMPAIGN TIMELINE

Review Research, Trends, and Prior Campaign Results	July 2015
Write Marketing Communications Plan	July 2015
Reg TDM Marketing Group Feedback via SharePoint	Aug 2015
Conceptual Approaches at Reg TDM Marketing Mtg	Sep 2015
Feedback from Marketing Workgroup	Oct 2015
Refine, Develop and Finalize	Nov 2015
Media Selection	Dec 2015
Production and Distribution to Media	Jan 2016
New Creative Campaign goes Live	Feb 2016



MEDIA SELECTION PROCESS

Review and analyze

- Marketing Communications Plan
- 3rd party media data: Strata, Scarborough, Arbitron

Calculate

- Reach & frequency of target demographics for each
- Media options

Analyze

Cost/value proposition of each media option

Reality check

Does it make sense?

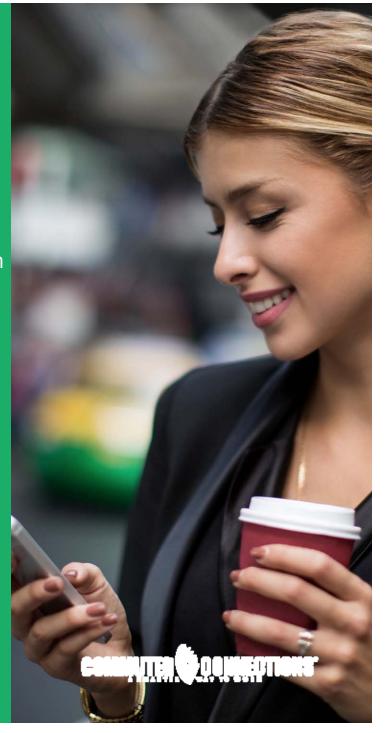
Negotiate

Evaluate best negotiated options

Media purchase

Run campaign

Evaluate results







SPRING RIDESHARE

Research

- Commuters primarily listen to broadcast radio when commuting (92.8% of listeners).
- Vertical viewing is increasing in popularity (29% simultaneously use smartphone, laptop, and TV).
- TV continues to dominate the viewing category (87% of adults).



SPRING RIDESHARE CAMPAIGN

MEDIA STRATEGY

Drive time radio supported by TV and mobile in-app ads

CREATIVE STRATEGY

- Be engaging, yet simple to comprehend
- Focus on the common sense aspect contrasting against more complex ways to save money



CREATIVE CONCEPTS













SELECTED CONCEPT



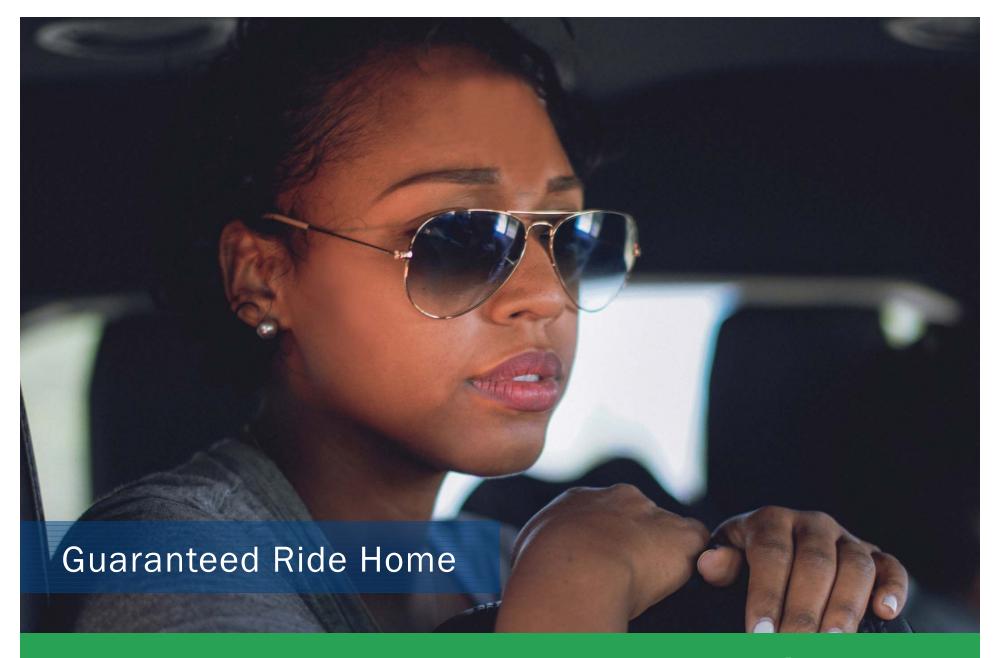
Two radio spots to be produced



DIRECT MAIL

	Varie Tarra Aúseus		
	Spenar of the desire Spenar of the desire Spenar Spenar Sp	Males &e	Sacrat Mate de Service Mate de Service d'Assistante Mate de Service d'Assistante de Service de Serv
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	Fill out the information be	elow and we'll send you a matchlist of potential to live and work near you that have you know where the closest Park &	This program is only for commuters already using a carpool, vanpool bicycling, walking or taking public transit to work at least twice a wa- once you sign up you'll receive an official Commuter Connections II card with your Guaranteed Ride Home registration number.
MUTER CONNECTIONS	It's never too early	you prefer to: lide Only	Supervisor's Name** Supervisor's Phone Number**
CATALOGIA WALL TO WHILE CONTROL	to form good habits.	l you prefer to:	How many miles is it from home to work one way?
		or minutes after my normal work time.	Here questions or seed more leifer notined Visit Committee research features great L. Eric VA synet
			ered LOOL743.000. " MADE TO SERVE IN







SPRING GUARANTEED RIDE HOME

Research

- 7 in 10 Rideshare applicants have either looked up or received Guaranteed Ride Home information, and have signed up for the FREE program.
- Seventy-seven percent of the applicants agree GRH is an important service.



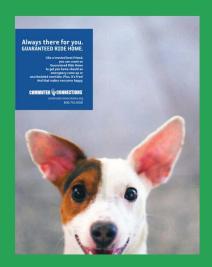
SPRING GUARANTEED RIDE HOME

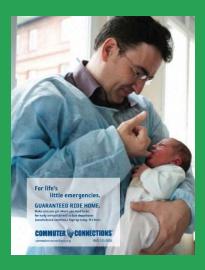
CREATIVE DIRECTION

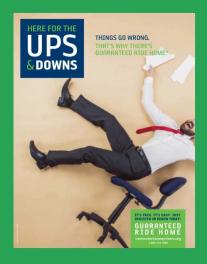
- Be engaging, while still being relatable
- Focus on life's little emergencies



CREATIVE CONCEPTS











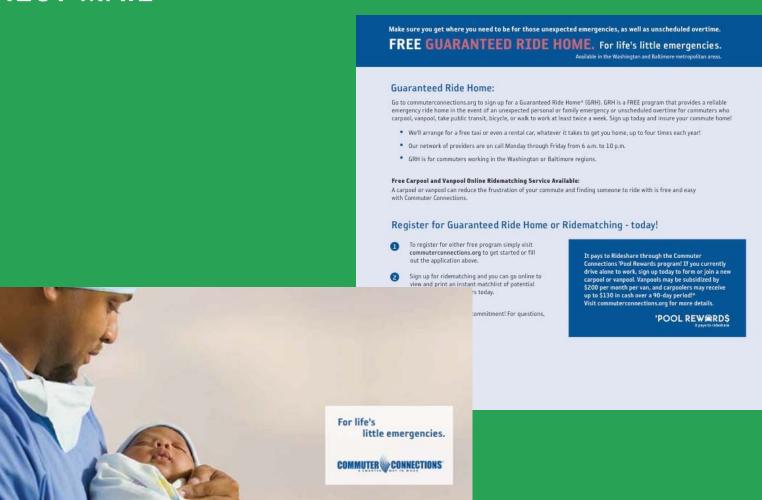
SELECTED CONCEPT



Two radio spots to be produced



DIRECT MAIL





CAMPAIGN EARNED MEDIA

OBJECTIVES

 Position the Commuter Connections network as the trusted providers of commuter information & services.

STRATEGY

- Build partnerships with the media, employers, and business associations to educate and encourage alternatives to SOV commuting.
- Differentiate free Commuter Connections services from for-hire programs operating in the region.







BIKE TO WORK DAY Friday May 14, 2016

Cash sponsors secured to date:

Takoma Bicycle: Gold

Bike Arlington: Silver

AAA Mid-Atlantic: Bronze

Crystal City BID: Bronze

\$13,000

Sponsorship drive to continue through January 2016













2016 EMPLOYER RECOGNITION AWARDS

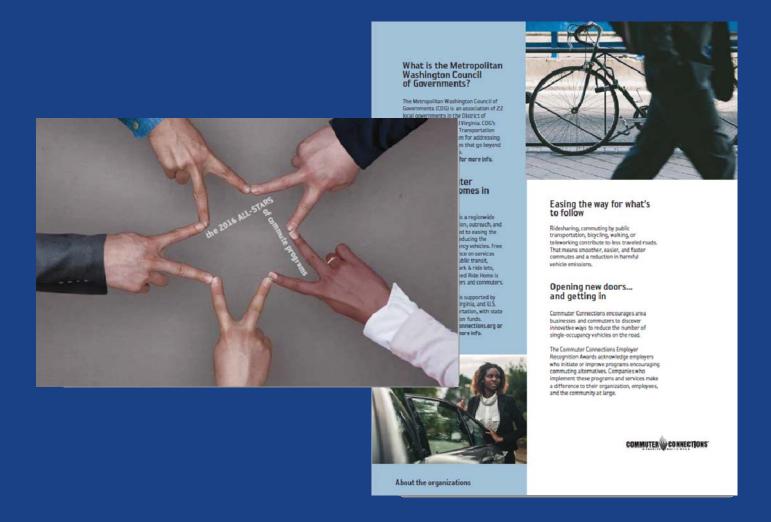
STRATEGY

Recognize regional employers who deliver measurable commuter benefits





NOMINATION FORM





SCHEDULE

SEP Form Awards Workgroup

OCT Develop concepts

OCT Selection by Workgroup

NOV Finalize brochure and nomination form

NOV Set up online nomination info and form

DEC Mailing to level 3 & 4 employers in data

DEC Mailing to level 3 & 4 employers in database

Nomination period begins

JAN Email blast to level 3 & 4 employers in database

FEB Nomination period ends

MAR Selection Committee meets

APR Development of program brochure, invitations, video and other materials

MAY Media coordination

JUN Employer Recognition Awards ceremony

JUN Print Ad

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OBJECTIVES

- Create loyalty and brand awareness
- Develop relationships and trust



STRATEGY

- Published quarterly and reaches
 - Employers
 - Committee members
 - Other TDM stakeholders
- Launched e-Newsletter (Nov 2015)



PRINT



NEW EMPLOYER CASE STUDIES RELEASED

For over 40 years, employers have come to Commuter Connections for help in starting, or expanding their employee commuting programs. Employers know that offering commute benefit programs can help increase recruitment and retention.

Commuter Connections has found that one of the most effective tools is to share real stories of program successes with other employers. What works for one employer may apply well to others.

Commuter Connections provides free assistance to employers throughout the Washington D.C. region and has a breadth of knowledge and experience with employers of all walks of life.

One of the methods used to share such information is through case studies. Commuter Connections recently released several brief, easy to digest case studies highlighting successful employer commute programs.

The first of these case studies focuses on the MITRE Corporation, headquartered in McLean, VA and Bedford, MA. With offices across the U.S. and the world, MITRE is a not-for-profit company that operates multiple research and development centers funded by the federal government. MITRE provides innovative, practical solutions for some of the nation's most critical challenges in defense and intelligence, aviation, civil systems, homeland security, the judiciary, healthcare, and cybersecurity. MITRE employs approximately 3,600 people in the Washington, D.C. metropolitan region.

For the past 14 years, MITRE has offered commuting programs to increase travel options for its employees and promote environmentally friendly practices. MITRE's Transportation Demand Management (TDM) program covers a range of benefits, amenities, and modes of transportation aimed at reducing the number of single occupancy vehicle trips to the workplace.





Newsletter



E-NEWS





2016 Employer Recognition Awards

Nominations will be accepted starting December 1, 2015.



EV Everywhere Workplace Charging Challenge...





Farifax County Program Gives \$50 in Metro Fare

Try transit with the SmartBenefits "Plus 50" Program

FOLLOW COMMUTER CONNECTIONS





E-Newsletter

National Capital Region Transportation Planning Board Metropolitan Washington Council Of Governments 777 North Capital Street, NE • Suite 500 • Washington, DC 20002



LOOKING AHEAD

'Pool Rewards Spring Ideation

Winter Newsletter

Spring Campaign Live

'Pool Rewards

Bike to Work Day Campaign

Employer Recognition Awards

Dec '15 - Jan '16

February 2016

Feb - June 2016

Feb - Mar 2016

Apr - May 2016

June 2016



