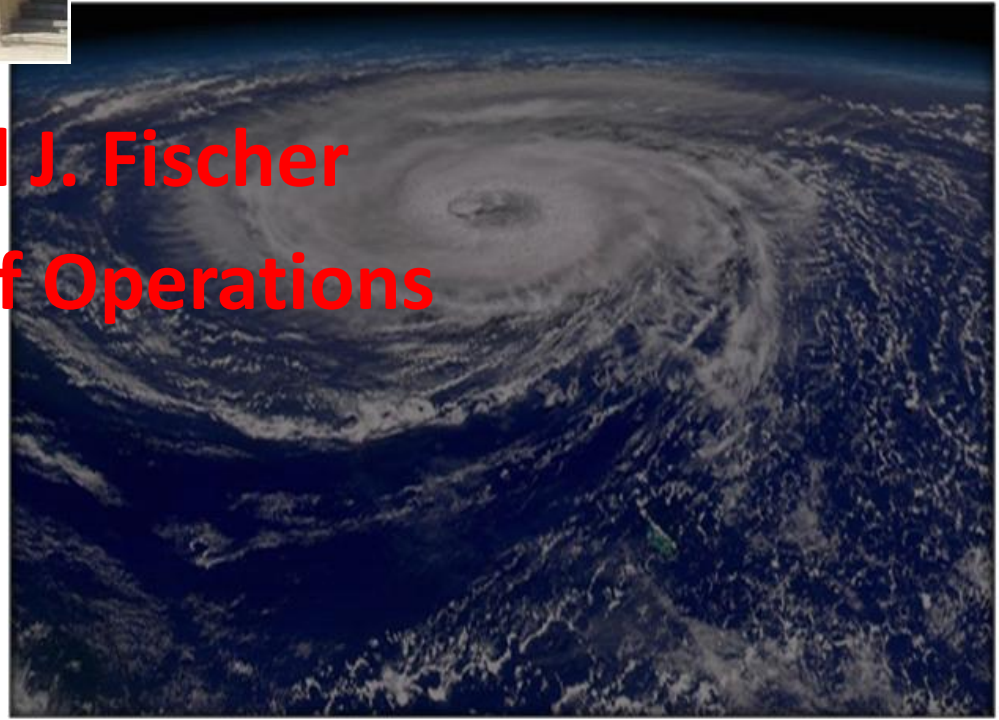




Earthquake

**The Maryland
Emergency Management Agency**

**Michael J. Fischer
Director of Operations**





The Maryland
Emergency Management Agency

- No notice event
- Confusion as to what was happening
- Lack of quick, clear and concise information
- Immediate public fears and concerns
- BWI Marshall Airport suspicious package

Earthquake



**The Maryland
Emergency Management Agency**

- **Lack of available cellular voice communications**

Earthquake

- **GETS and WPS were not effective**
- **Cellular data services worked**
- **Satellite phones worked well**



**The Maryland
Emergency Management Agency**

- **MJOC pushed out information to State and Local agencies**

Earthquake

- **Social media was engaged**
- **Outreach by Public Officials**
- **Media engagement**

An aerial photograph of a large hurricane or tropical storm over the ocean. The eye of the storm is visible in the center, surrounded by a dense, swirling cloud structure. The surrounding ocean is dark blue with white-capped waves.

The Maryland Emergency Management Agency

- SUCCESSSES
- Pre-Planning
- Pre-Landfall Declaration
- Coordinated Evacuations
 - Student workforce in Ocean City
- Pre-Deployment of:
 - Personnel
 - Resources

The Maryland Emergency Management Agency

- SUCSESSES
- Interactive Communications
- Support from MD State Departments and Agencies
- Pre-Deployment and Integration of FEMA
- Dedicated and knowledgeable workforce
- Implementation of existing plans
- Community messaging
- Social messaging

The Maryland Emergency Management Agency

- AREAS FOR IMPROVEMENT
- Non-Operational members in the SEOC
 - Confusion
 - Congestion
 - Tasking
- Lack of follow-up from local EOC's regarding critical issues posted in WebEOC
- Significant delays in resource allocations

The Maryland Emergency Management Agency

- **AREAS FOR IMPROVEMENT**
- **More depth in MEMA Command and General Staff positions**
- **Fielding inquiries from vendors**
- **Enhanced technology needs within the SEOC**
- **Conflicting priorities**
- **ADVERSE WEATHER CONDITIONS**