

Rushern L. Baker, III County Executive

### Department of Public Works and Transportation

Metropolitan Washington Council of Governments Regional Bus Sub-Committee Briefing

#### Overview of Prince George's County DPW&T Transportation Program

Tuesday, July 22, 2014



Darrell B. Mobley, Director



## Purpose

### The purpose of this presentation is to:

- Familiarize the audience with the transportation services provided by the Prince George's County Department of Public Works & Transportation (DPW&T);
- Provide an overview of *TheBus, Call-A-Bus* and *Call-A-Cab* transportation services;

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- Provide an overview of the T.R.I.P. Center;
- > Provide an update on current transit initiatives within the County; and
- > Discuss challenges to providing efficient transit service.





### Prince George's County DEPARTMENT OF PUBLIC WORKS & TRANSPORTATION

### The Prince George's County Department of Public Works & Transportation (DPW&T) provides:

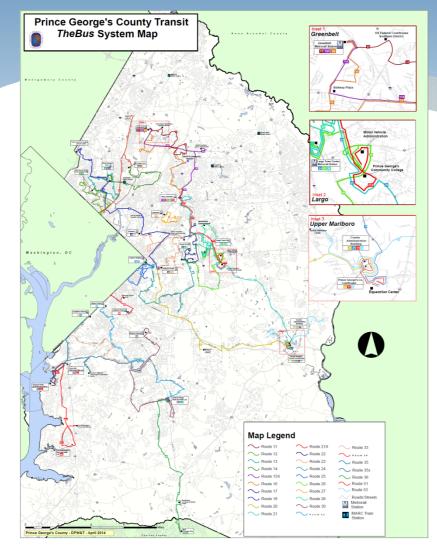
- Fixed Route Transit Service via, *TheBus*;
- > ADA/Paratransit Service via, *Call-A-Bus*;
- > Taxi Service via, **Call-A-Cab**;
- Roadway planning, design, engineering, construction & maintenance of over 1,900 miles or roadway in Prince George's County; and
- Management of Traffic Operations via the Traffic Operations Center (TRIP).

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#### Prince George's County Map & Bus Route Schedule



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To Mattawoman Beantown Road Monday-Friday						To Clinton Fringe Parking Lot Monday-Friday					
Leave Clinton Fringe Parking Lot	Brandy- wine Rd. @ Surratts Rd.	Brandy- wine Rd. @ Groveton Dr.	Gwynn Park High School	Brandy- wine Crossing	Arrive Matta- woman Beantown Rd.	Leave Matta- woman Beantown Rd.	Brandy- wine Crossing	Gwynn Park High School	Brandy- wine Rd. @ Groveton Dr.	Brandy- wine Rd. @ Surratts Rd.	Arrive Clinto Fringe Parkin Lot
#1	#4	#7	#8	#10	#11	#11	#12	#14	#15	#18	#21
-		-	-	-		6:00	6:04	6:12	6:18	6:23	6:30
6:00	6:08	6:12	6:19	6:26	6:33	6:40	6:44	6:52	7:58	8:03	7:10
6:40	6:48	6:52	6:59	7:06	7:13	7:20	7:24	7:32	7:38	7:43	7:50
7:20	7:28	7:32	7:39	7:46	7:53	8:00	8:04	8:12	8:18	8:23	8:30
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Service to: Clinton Fringe Lot Clinton Gwynn Park

Brandywine Crossing



#### Fares Adults: \$1.25

Seniors (60+) & Disabled: FREE\* First child under 5: FREE

\*Proper ID required (i.e., driver's license, State issued ID card, MetroAccess card, Metro senior or persons with disabilities card, Medicare card, etc.)

Other passes are available. Electronic transfers are available with paid fares only. Please have exact fare ready when you board. Drivers do not carry change.



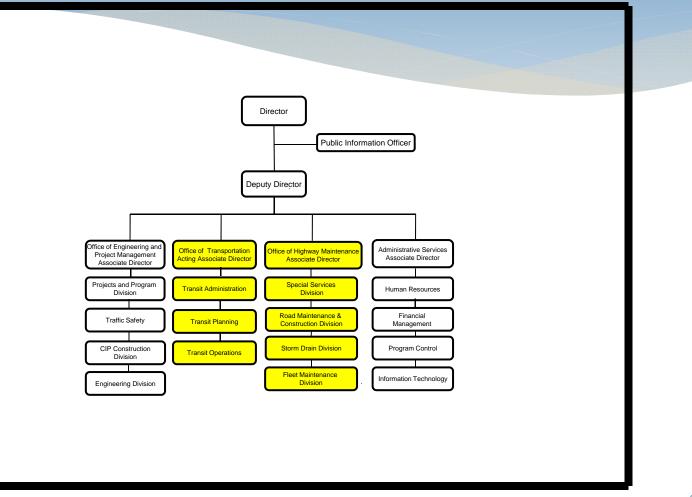
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Overview of Prince George's County DPW&T Transportation Program



### DEPARTMENT OF PUBLIC WORKS & TRANSPORTATION Organization Chart

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## **TheBus**

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#### Service Characteristics

- Total of 28 routes serve the County;
- Operates Monday-Friday:
  - 6:00am 7:00pm;
- TheBus service to to 15 Metrorail Stations in the County;
- 3,728 County Bus Stops;
- FY14 Ridership 3.8 million;
- \$26.1 million FY15 budget (projected);
- Fleet Mostly Low-Floor Gillig Phantoms;
- Fare structure:
  - Adults: \$1.25
  - Seniors (60+) & Disabled: Free
  - First child under 5: Free







## **TheBus**

#### > Bus Stop/Shelter Program

- 10-Year Contract with Signal Outdoor, Inc.
  - 60 Bus Benches installed throughout the County annually – 2014 Beginning Installation!
  - 43 Shelters installed throughout the County annually

#### Bicycle Rack Installation

- Beginning installation in Fall 2015
  - Currently evaluating vendors
  - Installing 3-bike racks











## Paratransit Operations & Call-A-Cab Program

#### Paratransit – Senior Transportation Services (STS)

 Provides regularly scheduled curb-to-curb transportation throughout Prince George's County to senior and disabled County residents.

**Department of** 

**Family Services** 

- Nutrition Program
- Medical Program

• General Transportation -

#### Paratransit - Call-A-Bus Service

- Demand Response curb-to-curb service available to all residents of Prince George's County who are not served by or cannot use existing fixed route services. Priority given to senior and disabled persons.
- Reservation based service 14 day advance notice
- Fare: \$1.00, Senior Citizens and Disabled Citizens ride free





## Call-A-Bus









#### Service Characteristics

- Demand Response ADA/Paratransit
- Operates Monday-Friday:
  - 6:30am-3:30pm
  - Trips can be requested up to 14 days in advance.
- Fleet of 52 vehicles;
- FY14 Ridership 26,280 passengers
- Call-A-Bus service throughout the County to seniors, disabled and low-income persons;
- Fare structure:
  - Adults: \$1.00
  - Seniors (60+) & Disabled: Free
  - First child under 5: Free







## Call-A-Cab

Transportation service that provides mobility within Prince George's County at a reduced cost for senior (age 60 & over) and/or disabled County residents;

#### Service Characteristics

- **Operates Monday-Friday.**
- Coupon based program featuring participating taxi cab companies.
- Up to fourteen (14) \$20.00 coupon books can be purchased in a six-month period for \$10.00 per book.
- Coupons can be applied to cost of cab trip.





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# "Raising the Profile of Transit" Current Initiatives

- 2013 Recalibration Recent assessment of overall trip time performance revealed that several routes required schedule revisions. Several route schedules underwent schedule modifications designed to improve on time performance. This effort is ongoing.
- 2014 Bus Stop Improvement Program \$2.3 million state grant which will facilitate passenger, pedestrian and ADA accessibility improvements to over 500 bus stops.
- 2014 Identifying Opportunities for Exposure & Growth Recent extension of service into Charles County along emerging business/retail corridor. Partnering talent in house to forward exciting customer/passenger centric projects.



Office of Transportation



# "Raising the Profile of Transit" Current Initiatives

#### 2014- Identifying Opportunities for Exposure & Growth

- Google Transit Compiling GTFS files to launch TheBus transit service in Google Transit;
- Bus Shelter/Bench Program Installation of new bus shelters and benches; maintenance of current amenities;
- Bus Stop Improvement Program Increase the number of accessible stops and ensure ADA compliance;
- RPIDS (Real Time Passenger Information Display) Enhanced traveler information system can be positioned at a transit hub or remotely; and
- Installation of bike racks onto *TheBus* vehicles Creates multi-modal transit opportunity for cyclists, thereby increasing access to destinations. options





# Service Challenges

- Obtaining resources to operate higher frequencies in dense transit dependent areas;
- 'Coverage' routes versus 'High Ridership' routes
  - Balancing routes that facilitates coverage and routes that facilitate frequent service
- Pockets of fixed route demand in fringe areas;
- > Obtaining dedicated funding for operations





### TRAFFIC RESPONSE AND INFORMATION PARTERNSHIP CENTER TRIP CENTER

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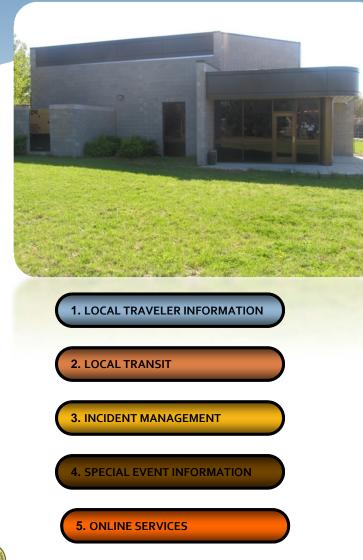


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### **TRAFFIC MANAGEMENT CENTER**

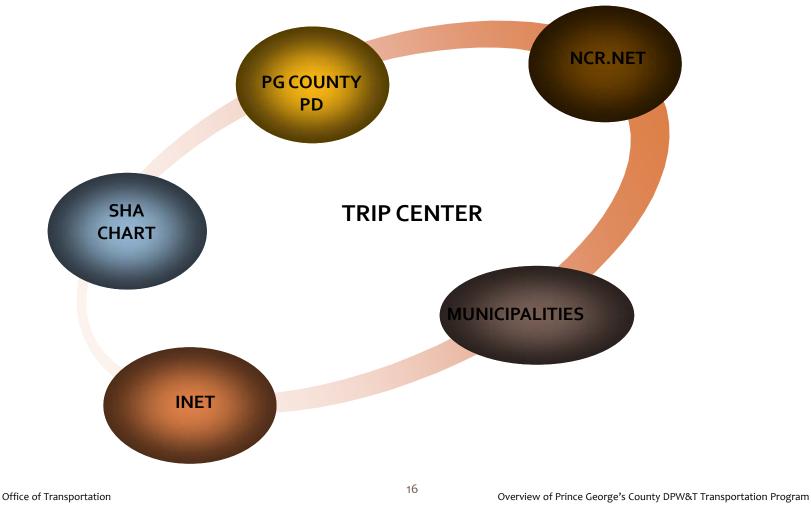




Our mission is to provide efficient, wellmaintained and environmentally friendly transportation infrastructure systems for all users.

### **DATA SHARING**

#### Traffic data & video sharing with authorized users



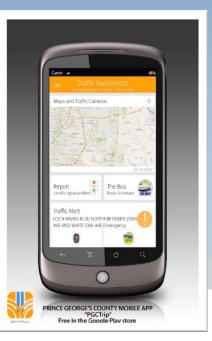
### **ITS PROGRAMS**





### Prince George's County PGCTrip Mobile App

The Prince George's County Department of Public Works and Transportation created a FREE Commuter App that allows the traveling public to have access to Transit route schedules and arrival times, Traffic Cameras, Traffic Incidents, Road Conditions, Pavement sensor information and more....







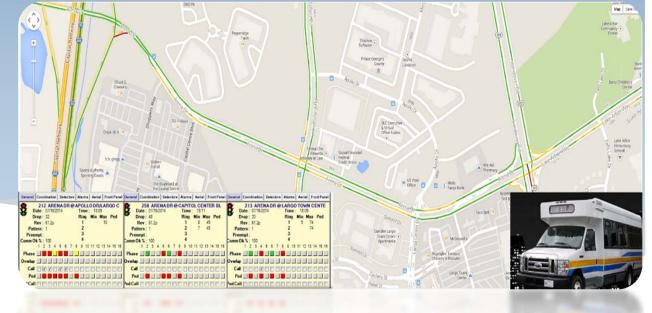
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### PRINCE GEORGE'S COUNTY TRANSIT PRIORITY PILOT

The County plans to implement an Active GPS based TSP approach by adjusting the signal timing along system corridors dynamically to improve service for the transit vehicle.

In preparation for Transit Priority, the County will evaluation 19 of its traffic signal systems along transit routes. Consideration will given to:

- Traffic Volumes
  Level of Service
  Cycle length
  Pedestrian movement
  Bike lanes
- •Communications
- Type of Detection





### Prince George's County TRANSIT PRIORITY PILOT

- •Detailed report with recommendations for optimization and improved coordination
- Conception of operation for TSP
- •Pilot Implementation plan
- •Testing
- •Re-evaluate the systems and determine if LOS is acceptable after TSP
- •Make changes based on recommendations

### THANK YOU

## **QUESTIONS?**

