

# VANPOOL FUNCTIONALITY UPDATE

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## Vanpool Admin and Flexible Vanpool Enhancements in the TDM System

Stephen Finafrock  
Commuter Operations Center Manager

Commuter Connections Ridematching Committee  
June 21, 2022

# Presentation Overview

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1. Administrative Updates for Traditional Vanpool
2. Flexible Vanpool
  - Scheduled
  - Real-time
3. Sneak Peak: Summer 2022 Mobile App Enhancements

# New Vanpool Administration Module

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- Independent of the TDM System, yet connected
- New functionality for vanpool management:
  - Vanpool stops along route
  - Flexible Vanpool seat cost
  - Ridematching capabilities for Local Coordinators
- Available to all current TDM System administrators
  - Vanpool providers will also have access for Flexible Vanpool administrative purposes

# Manage Vanpool – Multiple Vanpools

## Vanpool Home

### Pending Vanpools

Vanpool ID	Vanpool Code	Coordinator Name	Status
1271	VP1	First Last	Pending
Schedule Complete: N	Lease Complete: N	Location Complete: N	PA LH:
PA PD:	PA PD NAME:	PA AVR:	PA AVR NAME:

### Recently Changed Vanpools

Vanpool ID	Vanpool Code	Coordinator Name	Status
1258	15328	First Last	Recently Changed
Schedule Complete: N	Lease Complete: N	Location Complete: Y	PA LH:
PA PD:	PA PD NAME:	PA AVR:	PA AVR NAME:

### Active Vanpools

Vanpool ID	Vanpool Code	Coordinator Name	Status
1254	154319	First Last	Active
Schedule Complete: Y	Lease Complete: Y	Location Complete: Y	PA LH:
PA PD:	PA PD NAME: MICHAEL HEMRY	PA AVR:	PA AVR NAME:
1255	154321	First Last	Active
Schedule Complete: N	Lease Complete: N	Location Complete: Y	PA LH:
PA PD:	PA PD NAME:	PA AVR:	PA AVR NAME:
1253	154324	First Last	Active
Schedule Complete: N	Lease Complete: N	Location Complete: Y	PA LH:
PA PD:	PA PD NAME:	PA AVR:	PA AVR NAME:

# Manage Vanpool – Basic Info

### Vanpool Information - 1254

Vanpool Code:  \* XXXX.YYYY.ZZZZ format

Vanpool Status:  \*

Recently Changed:

Last Updated Date: 2022-05-24

Entered By: TEST HEMRY

Entered On: 03/09/2022

Edited By: TEST HEMRY

Vanpool Admin:

### Lease info

Vanpool Lease Provider:

### Vanpool Schedule

Leave Origin:  :  :  \*

Leave Destn:  :  :  \*


Arrive Destn:  :  :  \*

Arrive Origin:  :  :  \*

Operating Days: \* Sun Mon Tue Wed Thu Fri Sat

# Manage Vanpool – Basic Info

**Display Information**

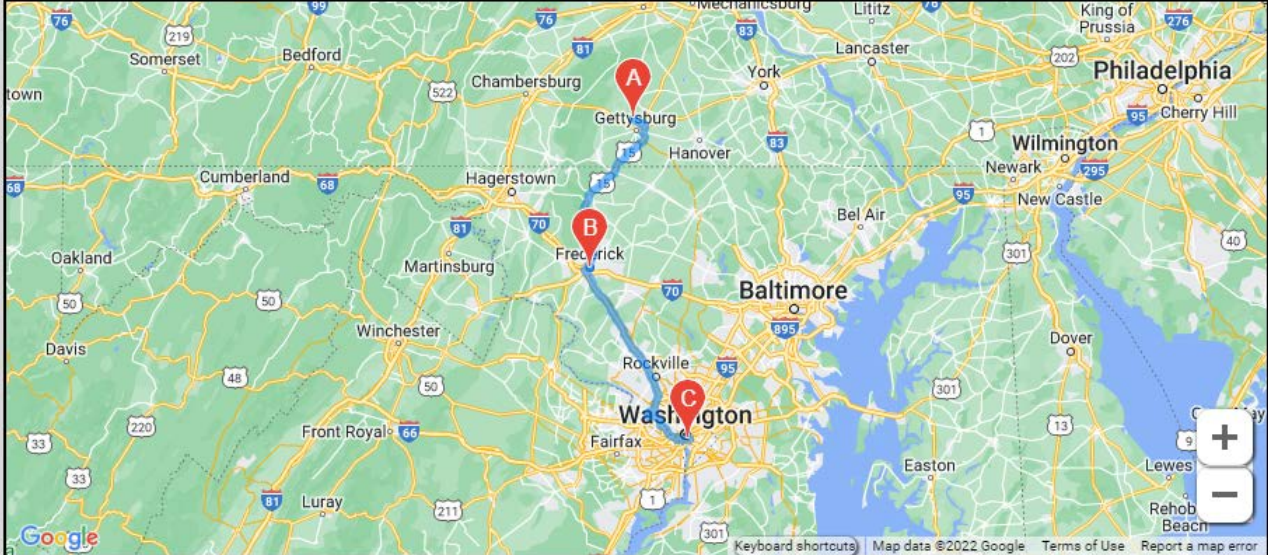
Contact Name:   Cost for a single ride:

Contact Number:

**Other Information**

Public Comments:

Private Comments:



Map showing a route from Gettysburg (A) to Frederick (B) to Washington (C) with red location pins and a blue route line. The map includes labels for various cities and highways in the region, such as Philadelphia, Baltimore, and Washington.

# Manage Vanpool – Seatfinder

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**Vanpool Locations** [Edit](#)

[Find A to C Riders](#) Stop A:  Meadow Drive, Gettysburg, PA 17325, USA

[Find B to C Riders](#) Stop B:  Court St, Frederick, MD 21701, USA

Stop C:  Pennsylvania Avenue Northwest, Northwest Washington, Washington, DC 20530, USA

# Manage Vanpool - Seatfinder Results

Home > Admin Activities > Vanpool Home > Vanpool Search > Vanpool Manage

### Manage Vanpool

**Vanpool Information - 1254**

Vanpool Code: 154319

Last Updated Date: 2022-05-24

Entered By: TEST HEMRY

Entered On: 03/09/2022

Edited By: TEST HEMRY

Vanpool Admin: MWCOG

**Lease info**

Vanpool Lease Provider: Commute with

**Vanpool Schedule**

Leave Origin: 8 : 10 : A

Arrive Destn: 9 : 00 : A

Operating Days: Sun Mon Tue

**Vanpool Locations** [Edit](#)

[Find A to C Riders](#) Stop A: 2708 Meadow Drive, Gettysburg, PA 17325, USA

[Find B to C Riders](#) Stop B: 101 N Court St, Frederick, MD 21701, USA

Stop C: 935 Pennsylvania Avenue Northwest, Northwest Washington, Washington, DC 20530, USA

### Ridematch Results

[Print Matches](#)

**BRANTLEE** [REDACTED]  
[REDACTED]@GMAIL.COM  
[REDACTED] SOUTH EDGEWOOD STREET  
ARLINGTON, VA 22204

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**BRIANNA** [REDACTED]  
[REDACTED]@COMCAST.NET  
[REDACTED] FAIRFAX DR #800  
ARLINGTON, VA 22203

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**REGAN** [REDACTED]  
[REDACTED]@GMAIL.COM  
[REDACTED]-955-5148



# Commuter Experience

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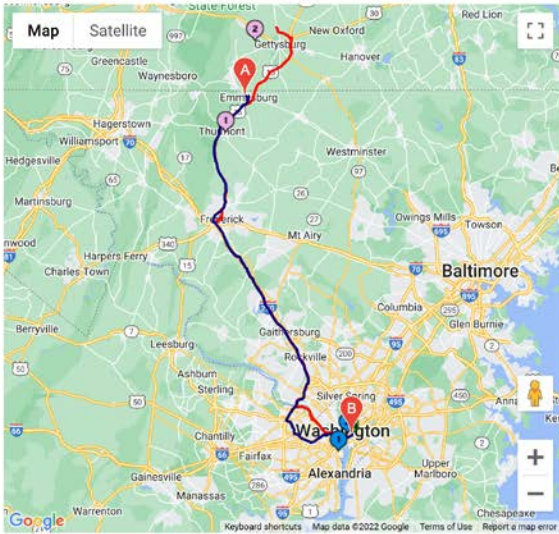
- Vanpools more prevalent across Commuter Connections products
  - Elevated importance in matchlists
  - Clear delineation of what is a vanpool v. carpool
  - New matchlist symbology for vanpools
  - Vanpools opted-in to real-time Flexible Vanpool will appear in CarpoolNow

# Vanpool Results – TDM Website

## RIDESHARING - RIDEMATCH RESULTS

[Map](#)
[Driving Directions](#)
[Match Letter](#)
[Search Criteria](#)

LIMIT RESULTS TO YOUR EMPLOYER ONLY



[Map](#)
[Satellite](#)

[TOGGLE TRAFFIC](#)
[TOGGLE BIKESHARE](#)
[TRY ROUTE MATCHING](#)

Email Matches    Print Matches

**Vanpool 154319**  
 Start: 2708 Meadow Drive, Gettysburg, PA 17325  
 End: 935 Pennsylvania Avenue Northwest, Northwest Washington, Washington, DC 20530  
 Hours: 9:00AM to 5:00PM  
 Contact Steve Higgins @ 202-222-3333  
 Cost for a one-time ride: \$10

**DEBORAH** ████████  
 @GMAIL.COM  
 788-0165  
 341-3000

**DORIS MEDIA BEEF**  
 DORISGRANT1@MEDIABEEF.COM  
 302-383-3131

- [REQUEST A RIDEMATCH](#)
- [VIEW RIDEMATCH HISTORY](#)
- PROGRAM STATUS**
- [EDIT PROFILE](#)
- [FIND RIDEMATCHES](#)
- [GUARANTEED RIDE HOME](#)
- [LOG YOUR COMMUTE](#)
- [BIKE ROUTING](#)
- [POOL REWARDS](#) JOIN NOW
- [FLEXTIME REWARDS](#)
- [SPECIAL EVENTS](#)
- [COMMUTE COST CALCULATOR](#)

# Vanpool Results – TDM Website

## RIDESHARING - RIDEMATCH RESULTS

Map Driving Directions Match Letter Search Criteria

**LIMIT RESULTS TO YOUR EMPLOYER ONLY**

Map Satellite

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PROGRAM STATUS  
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Email Matches Print Matches

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Greencastle Waynesboro Hanover

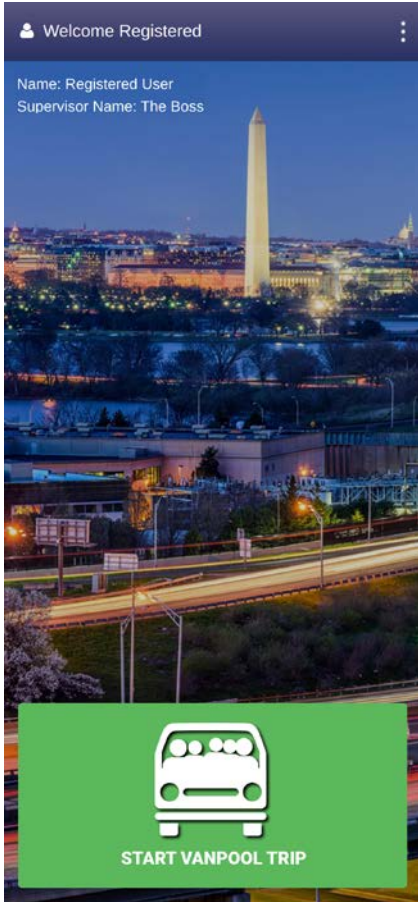
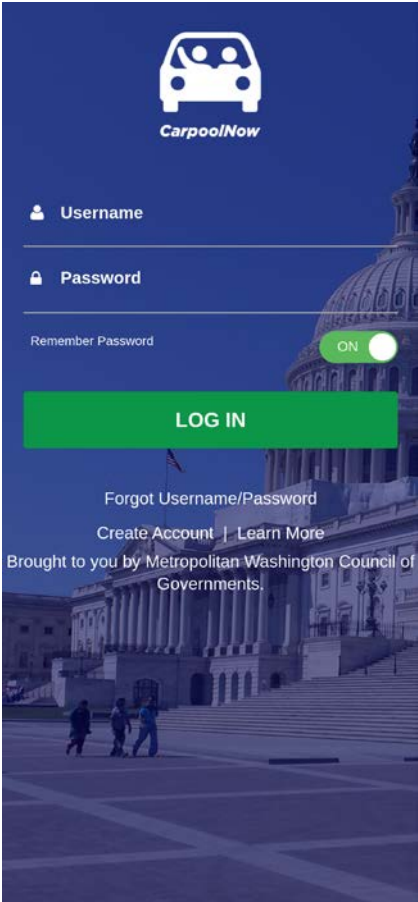
TOGGLE TRAFFIC TOGGLE BIKESHARE TRY ROUTE MATCHING

# Real-time Flexible Vanpool

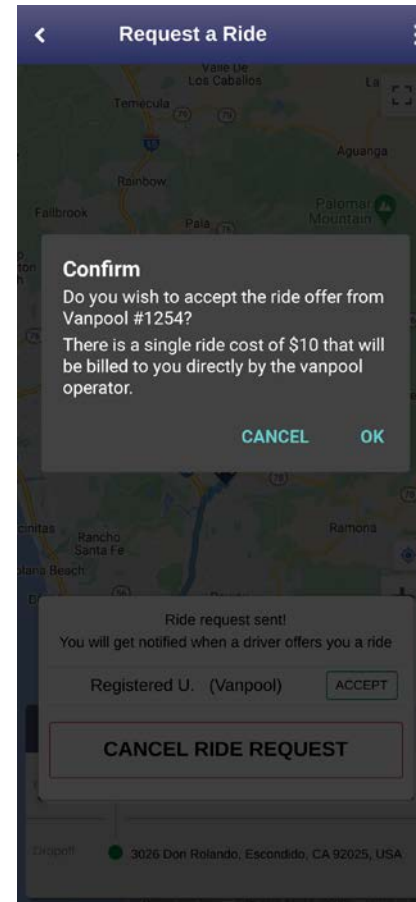
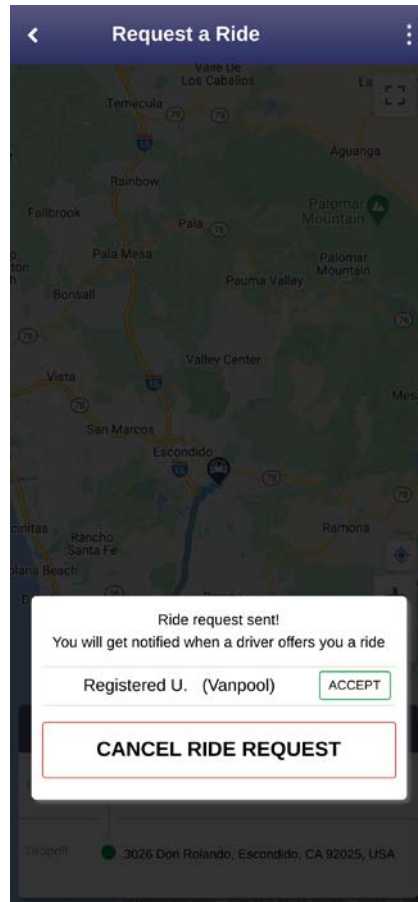
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- Vanpool coordinator or passenger (not the driver) starts vanpool trip in CarpoolNow – just like a carpool
- System will automatically identify if the user's account is associated with a vanpool upon login and present the user with a single button to start their vanpool trip
- Potential riders can request the vanpool stop to pick them up in real-time
  - Contact information will be shared

# CarpoolNow – Vanpool Driver Screens



# CarpoolNow – Vanpool Rider Screens

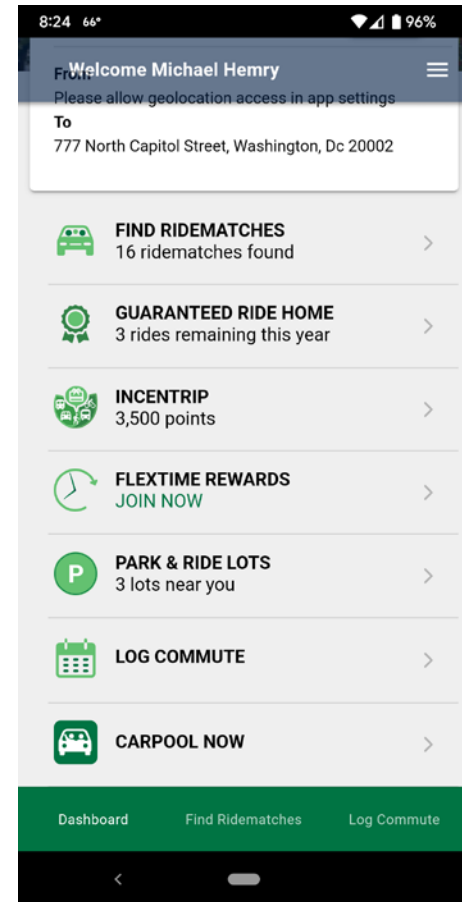
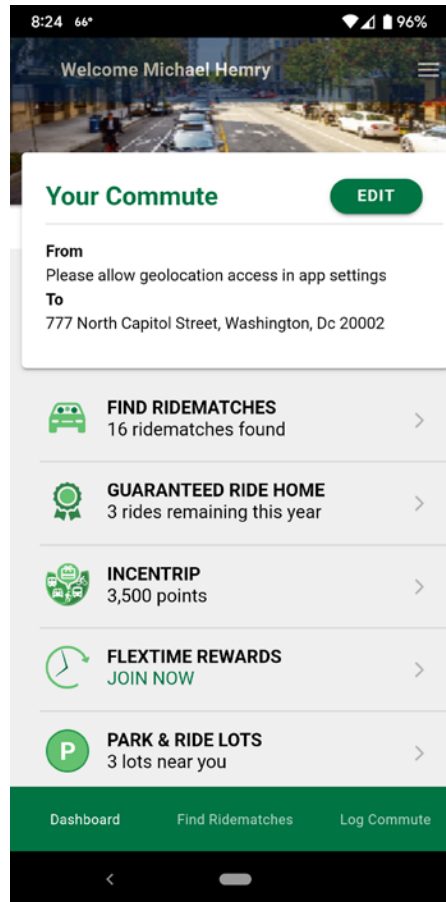
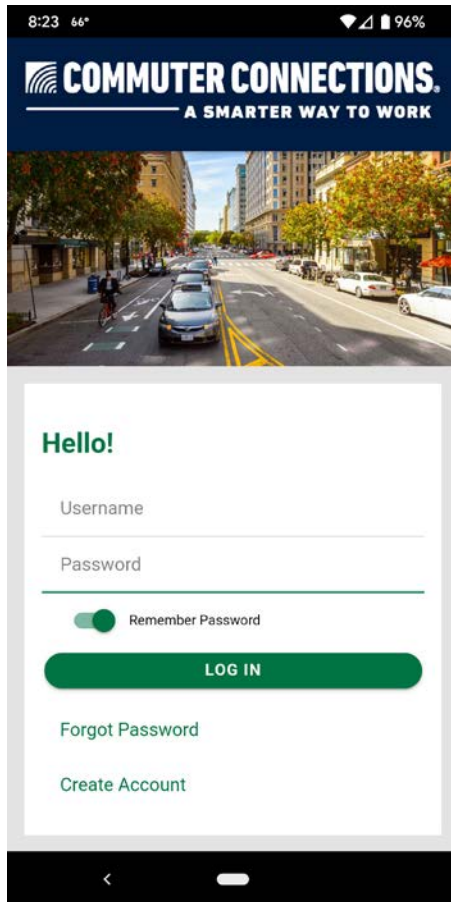


# Next Steps

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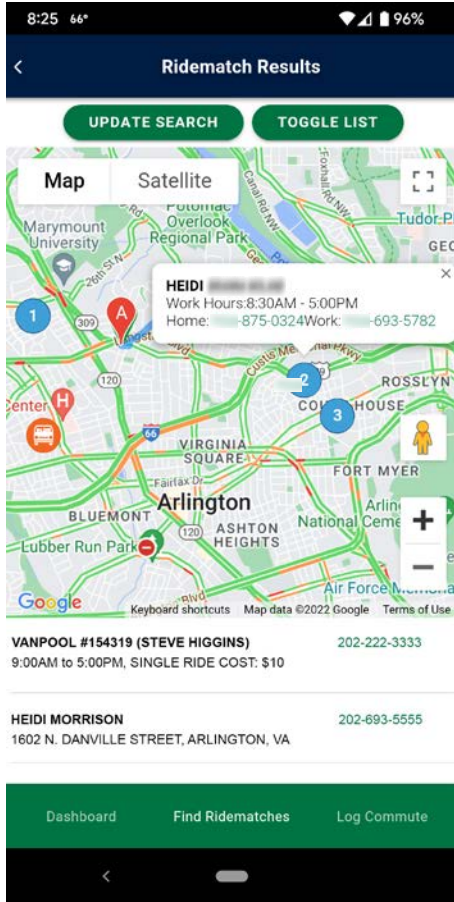
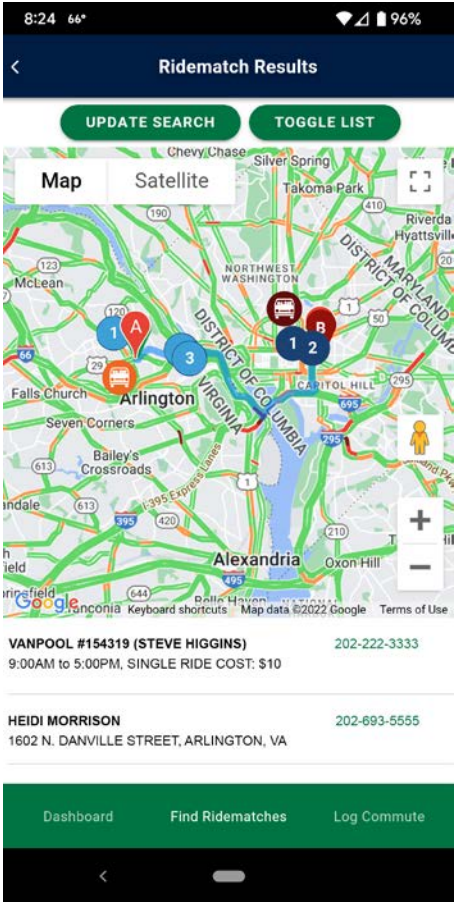
- Expected release
  - Vanpool Administration Module: late June
  - Real-time Flexible Vanpool (CarpoolNow): early July
- Documentation will be added to the TDM System users Manual and sent to Rideshare Coordinators for reference
- Voluntary training scheduled for Rideshare Coordinators on July 21, 2022 @ 10:00 am
- Email [commutersupport@mwkog.org](mailto:commutersupport@mwkog.org) for questions or assistance

# Sneak Peak: Mobile App Updates





# Sneak Peak: Mobile App Updates



## Stephen Finafrock

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[commuterconnections.org](http://commuterconnections.org)

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