Commuter Connections State of the Commute Survey – FY10
V3 – 12-2-09

INTRODUCTION
Hello. My name is _____. I'm calling (from CIC Research) on behalf of the Metropolitan Washington Council of Governments__. We're talking to residents of Maryland, Virginia, and the District of Columbia about their travel to work. (**IF NECESSARY**: This is a genuine survey. No attempt will be made to sell you anything. Your answers will be kept completely confidential and will be used only together with those of other respondents.). Is now a good time? (**ARRANGE CALL BACK**)

SCREENING QUESTIONS

S1   Is anyone in your household employed?   By employed, I mean a wage or salaried employee, military or self-employed…

       INTERVIEWERS: SCREEN OUT KEEPING OWN HOUSE (HOUSEWIFE), DISABLED, RETIRED, STUDENT, VOLUNTEER OR UNEMPLOYED-LOOKING FOR WORK

       1   yes (**SKIP TO QS4**)
       2   no (**THANK AND TERMINATE**)

S4   Are you an employed person who is at least 16?

       1   yes (**SKIP TO Q1**)
       2   no (**ASK QS5**)

S5   Is anyone else in your household employed either full-time or part-time?

       1   yes (**ASK FOR THAT PERSON AND REPEAT INTRO, THEN GO BACK TO QS4 OR ARRANGE CB**)
       2   no (**THANK AND TERMINATE**)

EMPLOYMENT STATUS AND HOME/WORK LOCATION

1   What is your employment status right now -- are you employed 35 hours or more per week, or less than 35 hours?

       1   Employed full-time (35 hours or more) (**CONTINUE**)
       2   Employed part-time (less than 35 hours) (**CONTINUE**)
       3   Not employed, keeping house, retired, disabled, full-time student, looking for work (**GO BACK TO QS5**)
       8   Don't know (**THANK & TERMINATE**)
       9   Refuse (**THANK & TERMINATE**)

1a   What is your home zip code?

    _____

AUTOCODE COUNTY FOR CHANTILLY
IF Q1a = 20151, AUTOCODE Q2 = 6 (Fairfax), THEN SKIP TO Q3
IF Q1a = 20152, AUTOCODE Q2 = 8 (Loudoun), THEN SKIP TO Q3

AUTOCODE ALEXANDRIA (EXCEPT 22311)
IF Q1a = 22301, 22302, 22304, 22305, OR 22314, AUTOCODE Q2 = 1 (Alexandria), THEN SKIP TO Q3
IF Q1a = 22303, 22306, 22307, 22308, 22309, 22310, OR 22315, AUTOCODE Q2 = 6 (Fairfax), THEN SKIP TO Q3

AUTOCODE TAKOMA PARK, MD, TAKOMA DC
IF Q1a = 20903, 20910, 20912, 20913, AUTOCODE Q2 = 9 (Montgomery), THEN SKIP TO Q3
IF Q1a = 20011 OR 20012, AUTOCODE Q2 = 5 (DC), THEN SKIP TO Q3

AUTOCODE LAUREL
IF Q1a = 20707 OR 20708, AUTOCODE Q2 = 10 (Prince Georges), THEN SKIP TO Q3
IF Q1a = 20723 OR 20724, AUTOCODE Q2 = 12 (Other –out of area), THEN THANK AND TERMINATE

AUTOCODE SILVER SPRING (EXCEPT 20903)
IF Q1a = 20901, 20902, 20904, 20905, 20906, OR 20910, AUTOCODE Q2 = 9, THEN SKIP TO Q3

AUTOCODE STERLING
IF Q1a = 20164, 20165, OR 20166, AUTOCODE Q2 = 8 (Loudoun), THEN SKIP TO Q3

AUTOCODE FAIRFAX AND FALLS CHURCH CITIES
IF Q1a = 22030, 22041, 22042, 22043, 22044, OR 22046, AUTOCODE Q2 = 6 (Fairfax), THEN SKIP TO Q3

AUTOCODE WALDORF (EXCEPT Q20601)
IF Q1a = 20602 OR 20603, AUTOCODE Q2 = 12 (Other - out of area), THEN THANK AND TERMINATE

AUTOCODE MANASSAS, MANASSAS PARK
IF Q1a = 20110 OR 20113, AUTOCODE Q2 = 11, THEN SKIP TO Q3

IF Q1a = ANY OTHER ZIP CODE, ASK Q2

QUOTA SCREENER – NEED 600 IN EACH OF 11 AREAS 1 - 11

2   In what county (or Independent City) do you live now? (**DO NOT READ**)

      1   Alexandria City, VA
      2   Arlington Co., VA
      3   Calvert Co., MD
      4   Charles Co., MD
      5   Washington, DC (District of Columbia)
      6   Fairfax Co., VA (City of Falls Church, City of Fairfax)
      7   Frederick Co., MD (City of Frederick)
      8   Loudoun Co., VA (South Riding)
      9   Montgomery Co., MD (City of Rockville, City of Gaithersburg, City of Takoma Park, Silver Spring)
      10   Prince George's Co., MD(City of Greenbelt, City of College Park, City of Bowie)
      11   Prince William Co., VA (City of Manassas, City of Manassas Park)
      12   Other (SPECIFY) _____ (**THANK AND TERMINATE**)
      88   Don't know (THANK AND TERMINATE)
      99   Refused (THANK AND TERMINATE)

3   In what county (or independent city) do you work? (**IF "ALL OVER", ASK:** Where do you work the most?)

      1   Alexandria City (VA)
      2   Anne Arundel Co. (MD)
      3   Arlington Co. (VA)
      4   Calvert Co. (MD)
      5   Charles Co. (MD)
      6   Washington, DC (District of Columbia)
      7   Fairfax Co. (VA)
      8   Fairfax City (VA)
      9   Falls Church City (VA)
      10   Frederick Co. (MD)
      11   Howard Co. (MD)
      12   Loudoun Co. (VA)
      13   Manassas City (VA)
      14   Manassas Park City (VA)
      15   Montgomery Co. (MD)
      16   Prince George's Co. (MD)
      17   Prince William Co. (VA)
      18   Stafford Co. (VA)
      19   Baltimore County (MD)
      20   Carroll County (MD)
      21   Other _____
      88   Don't know
      99   Refuse

COMMUTE PATTERNS

Now, I'd like to ask you some questions about your commute to and from work. If you have more than one job, just tell me about your primary job.

4   First, in a TYPICAL week, how many days are you assigned to work?

           days
     "0", not currently working (**GO BACK TO QS5**)

5   How many of those days are weekdays (Monday-Friday)?

           days
     "0", (**CODE AS WKALL, THEN SKIP TO Q57**)

6   And how many <u>weekdays</u> do you commute to a work location outside your home? (**IF RESPONDENT SAYS, "VARIES BY WEEK" OR "DON'T KNOW", PROMPT "**What would you say would be most typical**?"   IF RESPONDENT STILL SAYS "DON'T KNOW," CODE AS 8**)

     10   None (**SKIP TO Q8**)

     1   One
     2   Two
     3   Three
     4   Four
     5   Five
     8   Don't know (**SKIP TO Q61**)
     9   Refuse (**SKIP TO Q61**)

~~7   At what time do you usually arrive at work? (**DO NOT READ**)~~

~~1   5 am to 5:29 am~~
~~2   5:30 am to 5:59 am~~
~~3   6 am to 6:29 am~~
~~4   6:30 am to 6:59 am~~
~~5   7 am to 7:29 am~~
~~6   7:30 am to 7:59 am~~
~~7   8 am to 8:29 am~~
~~8   8:30 am to 8:59 am~~
~~9   9 am to 9:29 am~~
~~10   9:30 am 9:59 am~~
~~11   10 am to 5:59 pm~~
~~12   6 pm to 12 midnight~~
~~13   12:01 am to 4:59 am~~

~~88   Don't know~~
~~99   Refuse~~

SKIP TO Q11

8   So to be sure I understand, you work at home every weekday you work. Is that right?

     1   Yes (**CONTINUE**)
     2   No (**INTERVIEWER PROMPT, "SO YOU COMMUTE TO A WORK LOCATION OUTSIDE YOUR HOME ONE OR MORE WEEKDAYS, IS THAT CORRECT?) GO BACK TO Q5**)

9   Are you self-employed with your primary work location at home?

     1   Yes (**PROGRAMMER, CODE AS HOMEALL**) (**SKIP TO INSTRUCTIONS BEFORE Q15**)
     2   No (**CONTINUE**)

10   Do you telecommute every weekday you work?

     1   Yes (**PROGRAMMER, CODE AS TELEALL, SKIP TO INSTRUCTIONS BEFORE Q13**)

2   No (**SPECIFY SITUATION, THEN THANK AND TERMINATE**)

11   Do you work a compressed or flexible work schedule, for example, a full-time work week in fewer than five days or a schedule with flexible start and end times?

   1   yes (**CONTINUE**)
   2   no (**SKIP TO Q13**)

12   What type of schedule do you use? (**DO NOT READ, UNLESS NEEDED TO CLARIFY**)

   1   4/40 (4 10-hour days per week, 40 hours)
   2   9/80 (9 days every 2 weeks, 80 hours)
   3   3/36 (3 12-hour days per week, 36 hours - police, fire, hospitals)
   4   flex-time or flexible work hours (core hours with flexible start & stop)
   5   Work 5 or more days per week, 35 or more hours per week (RECODE Q11 = 2)
   6   other (SPECIFY) _____

INSTRUCTIONS BEFORE Q13
IF TELEALL (FROM Q10), AUTOCODE Q13 = 1, THEN SKIP TO Q13a

13   Now I want to ask you about telecommuting, also called teleworking. For purposes of this survey, "telecommuters" are defined as "wage and salary employees who at least occasionally work at home or at a telework or satellite center <u>during an entire work day</u>, instead of traveling to their regular work place." Based on this definition, are you a telecommuter?

     1   yes
     2   no (**SKIP TO Q14a**)
     9   DK/Ref (**SKIP TO Q14a**)

13a   Does your employer have a formal telecommuting program at your workplace or do you telecommute under an informal arrangement between you and your supervisor?

     1   formal program
     2   informal arrangement
     3   N/A
     9   DK/Ref

IF TELEALL AND Q5 = 1, AUTOCODE Q14 = 4, THEN SKIP TO INSTRUCTIONS BEFORE Q15
IF TELEALL AND Q5 = 2, AUTOCODE Q14 = 5, THEN SKIP TO INSTRUCTIONS BEFORE Q15
IF TELEALL AND Q5 = 3, 4, 5, 6, OR 7, AUTOCODE Q14 = 6, THEN SKIP TO INSTRUCTIONS BEFORE Q15

14   How often do you usually telecommute? (**DO NOT READ**)

     1   occasionally for special project
     2   Less than one time per month/only in emergencies (e.g., sick child, snowstorm)
     3   1-3 times a month
     4   one day a week
     5   two days a week
     6   3 or more times a week
     7   other (**SPECIFY**) _____
     9   DK/Ref.

SKIP TO Q15

~~14a   Do you at least occasionally work at home or at a location other than your central work place during your normal work hours? (**IF ASKED:** Normal work hours means the hours that you work, which may or may not be the normal business hours of your employer.)~~

~~1   yes~~
~~2   no (**SKIP TO Q14d**)~~
~~9   DK/Ref (**SKIP TO Q14d**)~~

14d   Does your employer have a formal telecommuting program at your workplace or permit employees to telecommute under an informal arrangement with the supervisor?

1   yes, formal program
2   yes, informal arrangement
3   no
9   DK/Ref

IF Q14a = 1, AUTOCODE Q14e = 1, THEN SKIP TO Q14f

14e   Would your job responsibilities allow you to work at a location other than your main work place at least occasionally?

1   yes
2   no **(SKIP TO Q15)**
9   DK/Ref **(SKIP TO Q15)**

IF Q14c = 1, 2, 3, OR 7, AUTOCODE Q14f = 1, THEN SKIP TO Q15
IF Q14c = 4, 5, OR 6, AUTOCODE Q14f = 2, THEN SKIP TO Q15

14f   Would you be interested in telecommuting on an occasional or regular basis?

1   yes, occasional basis
2   yes, regular basis
3   no
9   DK/Ref

CURRENT COMMUTE PATTERNS

INSTRUCTIONS BEFORE Q15

IF HOMEALL FROM Q9, DON'T ASK Q15. AUTO FILL Q15, RESPONSE 18 = Q5, THEN SKIP TO Q61

IF TELEALL FROM Q10, DON'T ASK Q15. AUTO FILL Q15, RESPONSE 2 = Q5, THEN SKIP TO INSTRUCTIONS BEFORE Q34

15   Now thinking about LAST week, how did you get to work each day. Let's start with Monday? … How about Tuesday? … Wednesday? …. Thursday? …. Friday?

IF RESPONDENT MENTIONS MORE THAN ONE MODE ON ANY DAY, PROMPT FOR THE MODE USED FOR THE LONGEST DISTANCE PORTION OF THE TRIP.

IF Q12 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK: "You said you typically work a compressed work schedule. Did you have a compressed work schedule day off last week?"

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK: "You said you typically telecommute one or more days per week. Did you telecommute last week?"

IF RESPONDENT SAYS TRAVEL TO WORK IN A CAR, TRUCK, OR VAN, SAY, Were you alone in the vehicle? **IF YES, REPORT RESPONSE 3. IF NO, SAY,** "Including yourself, how many people were in the vehicle?" **IF 2-4, RECORD RESPONSE 5, IF 5, PROBE TO ASK ABOUT VANPOOL, THEN CODE RESPONSE 5 OR 7 AS APPROPRIATE, IF 6 OR MORE, RECORD AS RESPONSE 7**

IF ALL WEEKDAYS IN Q5 ARE ACCOUNTED FOR BY MODES 1-15 IN Q15 BEFORE ALL WEEKDAYS ARE COUNTED, ASK: You said you typically work only (number of weekdays reported in Q5) per week. Were the weekdays I haven't asked you about regular days off for you last week? **IF RESPONSE IS YES, CATI WILL AUTOFILL REMAINING DAYS WITH CODE 16; OTHERWISE CONTINUE AND RECORD MODES USED FOR THOSE DAYS**

IF RESPONDENT MENTIONS "SICK, VACATION, HOLIDAY" (RESPONSE 17) FOR ANY DAY, CODE RESPONSE 17, THEN ASK "If you had worked that day, how would you likely have traveled to work?" **AND CODE ADDITIONAL MODE RESPONSE FOR THAT DAY.**

	Go to Work				
Mode/Day of Week	Mon	Tues	Wed	Thur	Fri
1. compressed work schedule day off	1	1	1	1	1
2. telecommute/telework	2	2	2	2	2
3. drive alone in your car, truck, or van	3	3	3	3	3
4. motorcycle	4	4	4	4	4
5. carpool, including carpool w/family member, dropped off	5	5	5	5	5
6. casual carpool (slugging)	6	6	6	6	6
7. vanpool	7	7	7	7	7
8. buspool	8	8	8	8	8
9 rode a bus (public Bus, shuttle)	9	9	9	9	9
10. Metrorail	10	10	10	10	10
11. MARC (MD Commuter Rail)	11	11	11	11	11
12. VRE	12	12	12	12	12
13. AMTRAK/other train	13	13	13	13	13
14. bicycle	14	14	14	14	14
15. walk	15	15	15	15	15
16. regular day off (non-CWS)	16	16	16	16	16
17. sick, vacation, holiday, work out of area, etc. (prompt for travel on non sick, vacation day)	17	17	17	17	17
18. work at home – self-employed	18	18	18	18	18
19. taxi	19	19	19	19	19
20. N/A					
21. N/A					
88. N/A					

16   How long is your typical daily commute one way? Please tell me both how many minutes and how many miles. First, how many minutes?

Number of minutes _____
Time varies _____
888   Don't know
999   Refuse

17   And how many miles? (**IF LESS THAN 1 MILE, RECORD AS 0.5**)

Number of miles _____
888   Don't know
999   Refuse

USE OF ALTERNATIVE MODES

IN Q18, <MODE Q15> = ALL MODES 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19 NAMED IN Q15

18   How long have you been using <MODE Q15> to get to work? **(DO NOT READ)**

IF MORE THAN ONE <MODE Q15>, REPEAT FOR OTHER <MODE Q15>
ADD TO BRIEFING DOCUMENT INSTUCTIONS IF RESPONDENT SAYS, "DO YOU MEAN HOW LONG
HAVE I BEEN USING <MODE Q15, THIS TYPE OF TRANSPORTATION> OR HOW LONG I'VE BEEN IN
THIS PARTICULAR <MODE Q15, bus route, carpool, vanpool, etc.>," INTERVIEWER SHOULD SAY,
"USING <**MODE Q15**, this type of transportation>.

CODE MONTHS FOR EACH MODE CURRENTLY USED
IF LESS THAN ONE MONTH, CODE 1 MONTH
IF RESPONDENT SAYS "always used" OR "only used" FOR ANY <MODE Q15>, CODE MONTHS AS
666.
IF RESPONDENT SAYS, "don't know" FOR ANY <MODE Q15>, CODE MONTHS AS 999

		Number of months
1	N/A	
2	N/A	
3	drive alone	_____
4	motorcycle	_____
5	carpool	_____
6	casual carpool (slugging)	_____
7	vanpool	_____
8	buspool	_____
9	bus	_____
10	Metrorail	_____
11	MARC	_____
12	VRE	_____
13	AMTRAK, other train	_____
14	Bicycle	_____
15	Walk	_____
16	N/A	
17	N/A	
18	N/A	
19	Taxi	_____

DEFINE RECENT MODE = Q18 MODE WITH FEWEST MONTHS
IF TIE FOR RECENT MODE, DESIGNATE BOTH MODES AS RECENT MODE

IF Q18 = 666 FOR RECENT MODE, AUTOCODE Q19a = 20, THEN SKIP TO Q20

19a   Before starting to <RECENT MODE Q15> to work, what type or types of transportation did you use to get to work?   (**ALLOW MULTIPLE MODES 1 – 15. DO NOT ACCEPT MULTIPLES FOR 16-21 OR 99**)

IF Q12 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK: "You said you typically work a compressed work schedule now. Did you work a compressed schedule at that time?"
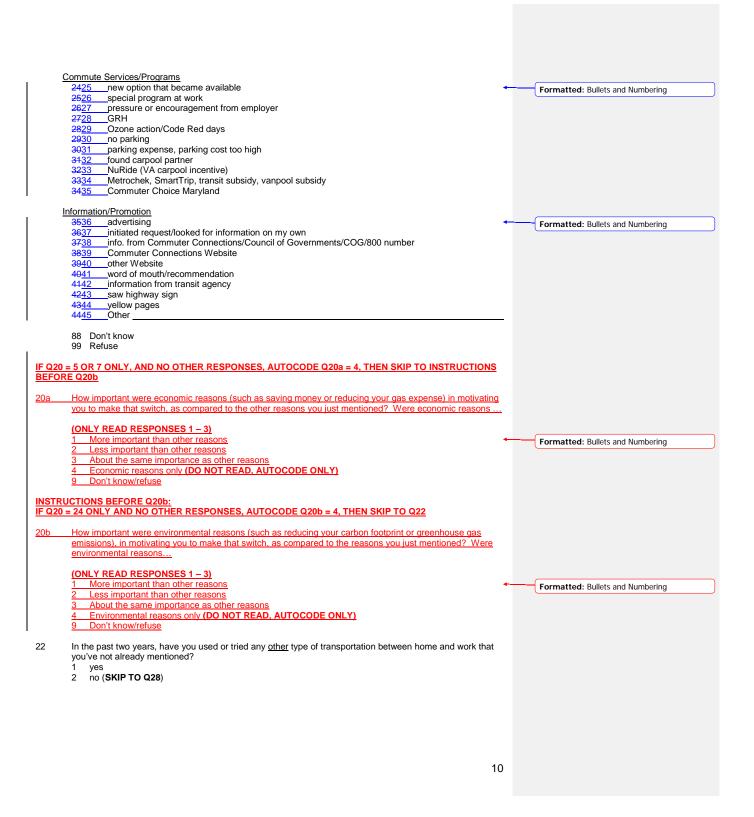
IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK: "You said you typically telecommute one or more days per week now. Did you telecommute at that time?"

(DO NOT READ OTHER RESPONSES)

1   compressed work schedule
2   telecommute
3   drive alone in your car, truck, van
4   motorcycle
5   carpool, including carpool with family member, dropped off
6   casual carpool (slugging)
7   vanpool
8   buspool
9   bus
10 Metrorail
11 MARC
12 VRE
13 AMTRAK, other train
14 Bicycle
15 walk
16 N/A
17 N/A
18 N/A
19 Taxi
20 always used, only used <RECENT MODE Q15>
21 not working then, not in DC area then
99 Don't know, refused

99 don't know, refused

20   What were the reasons you began using <RECENT MODE Q15>? **(DO NOT READ; CHECK ALL THAT APPLY) (Probe for the 3 most important and only record 3)**

Personal circumstances/preferences
1   changed jobs/work hours
2   moved to a different residence
3   employer or worksite moved
4   spouse started new job
5   save money
6   save time
7   gas prices too high
8   tired of driving
9   prefer to drive, wanted to drive
10 safety
11 no vehicle available
12 car became available, additional car in household
13 to stay with family/children
14 HOV lanes too congested
15 Congestion (other)
16 always used
17 close to work or transportation pick up/drop off location
18 afraid of or didn't like previous form of transportation
19 stress
20 weather
21 bought hybrid vehicle
22 convenient (NOT AN ANSWER, PROBE FOR WHY IT'S CONVENIENT)
23 to get exercise
24 concerned about the environment, global warming

9

Commute Services/Programs
- 25 new option that became available
- 26 special program at work
- 27 pressure or encouragement from employer
- 28 GRH
- 29 Ozone action/Code Red days
- 30 no parking
- 31 parking expense, parking cost too high
- 32 found carpool partner
- 33 NuRide (VA carpool incentive)
- 34 Metrochek, SmartTrip, transit subsidy, vanpool subsidy
- 35 Commuter Choice Maryland

Information/Promotion
- 36 advertising
- 37 initiated request/looked for information on my own
- 38 info. from Commuter Connections/Council of Governments/COG/800 number
- 39 Commuter Connections Website
- 40 other Website
- 41 word of mouth/recommendation
- 42 information from transit agency
- 43 saw highway sign
- 44 yellow pages
- 45 Other _____

88 Don't know
99 Refuse

IF Q20 = 5 OR 7 ONLY, AND NO OTHER RESPONSES, AUTOCODE Q20a = 4, THEN SKIP TO INSTRUCTIONS BEFORE Q20b

20a   How important were economic reasons (such as saving money or reducing your gas expense) in motivating you to make that switch, as compared to the other reasons you just mentioned? Were economic reasons …

(ONLY READ RESPONSES 1 – 3)
1   More important than other reasons
2   Less important than other reasons
3   About the same importance as other reasons
4   Economic reasons only **(DO NOT READ, AUTOCODE ONLY)**
9   Don't know/refuse

INSTRUCTIONS BEFORE Q20b:
IF Q20 = 24 ONLY AND NO OTHER RESPONSES, AUTOCODE Q20b = 4, THEN SKIP TO Q22

20b   How important were environmental reasons (such as reducing your carbon footprint or greenhouse gas emissions), in motivating you to make that switch, as compared to the reasons you just mentioned? Were environmental reasons…

(ONLY READ RESPONSES 1 – 3)
1   More important than other reasons
2   Less important than other reasons
3   About the same importance as other reasons
4   Environmental reasons only **(DO NOT READ, AUTOCODE ONLY)**
9   Don't know/refuse

22   In the past two years, have you used or tried any other type of transportation between home and work that you've not already mentioned?
1   yes
2   no (**SKIP TO Q28**)

23   What was that type of transportation? (**DO NOT READ; CHECK ALL THAT APPLY. IF Q23 = Q15 ANY DAY OR Q19a, INTERVIEWER PROMPT, "YOU ALREADY MENTIONED <MODE Q15, Q19a>, DID YOU TRY ANY OTHER TYPE OF TRANSPORTATION?"**

        1   compressed work schedule day off
        2   telecommute
        3   drive alone
        4   motorcycle
        5   carpool, including carpool with family member, dropped off
        6   casual carpool (slugging)
        7   vanpool
        8   buspool
        9   bus
        10 Metrorail
        11 MARC
        12 VRE
        13 AMTRAK, other train
        14 bicycle
        15 walk
        16 N/A
        17 N/A
        18 N/A
        19 taxi
        20 N/A
        21 N/A
        99 don't know, refused

24   How long did you use <Q23 mode(s)>? (**DO NOT READ**)

        _____ months (**CONVERT YEARS TO MONTHS**)
         0   less than one month
        888   occasionally (tried one, emergency use)
        999   still using (**ASK Q25**)
        -997   Don't know

SET Q23LONG = Q24, LONGEST DURATION
IF Q24 = STILL USING FOR ANY MODE, THAT MODE = Q23 LONG
IF Q24 = 888 (occasionally) FOR ANY MODE, THAT MODE = Q23LONG, UNLESS RESPONDENT MENTIONED BOTH OCCASIONAL MODE AND OTHER MODE, THEN USE OTHER MODE

SKIP TO Q26

25   How many days would you say you now < Q23LONG> in a typical **month**?

        _____ DAYS PER MONTH
        99 don't know, refused

26   What prompted you to use or try this type of transportation? **(DO NOT READ; IF MORE THAN THREE REASONS GIVEN, PROBE FOR 3 MOST IMPORTANT AND CODE ONLY THOSE 3)**

       Personal circumstances/preferences
        1   changed jobs/work hours
        2   moved to a different residence
        3   employer or worksite moved
        4   spouse started new job
        5   save money
        6   save time
        7   gas prices too high
        8   tired of driving
        9   prefer to drive, wanted to drive
        10 safety
        11 no vehicle available
        12 car became available, additional car in household
        13 to stay with family/children
        14 HOV lanes too congested

15   congestion (other)
16   always used
17   close to work or transportation pick up/ drop off location
18   afraid of or didn't like previous form of transportation
19   stress
20   weather
21   bought hybrid vehicle
22   convenient (NOT AN ANSWER, PROBE FOR WHY IT'S CONVENIENT)
23   to get exercise

Commute Services/Programs
24   new option that became available
25   special program at work
26   pressure or encouragement from employer
27   GRH
28   Ozone action/Code Red days
29   no parking
30   parking expense, parking cost too high
31   found carpool partner
32   NuRide (VA carpool incentive)
33   Metrochek, SmartTrip, transit subsidy, vanpool subsidy
34   Commuter Choice Maryland

Information/Promotion
35   advertising
36   initiated request/looked for information on my own
37   info. from Commuter Connections/Council of Governments/COG/800 number
38   Commuter Connections Website
39   other Website
40   word of mouth/recommendation
41   information from transit agency
42   saw highway sign
43   yellow pages
44   Other _____

88   Don't know
99   Refuse

IF Q23 = Q15, ANY DAY, ANY MODE, OR Q24 = STILL USING, SKIP TO Q28

27   Why didn't you continue < Q23LONG>? **(DO NOT READ; CHECK ALL THAT APPLY)**

1   too inconvenient
2   cost too much
3   gas prices fell
34   took too much time
45   safety concerns
56   job changes - job, work site, schedule
67   need vehicle during or after work
78   vehicle became unavailable/unreliable
89   moved home location
910   didn't like pool partners
1011   new/changes in employer program
1112   bus or rail schedule or route change
1213   child-related activities (e.g., school)
1314   circumstantial (e.g., car became available)
1415   used only temporarily (e.g., car in shop)
1516   weather related
1617   parking issue
1718   lost carpool partner
1819   bought a hybrid or compressed natural gas (CNG) vehicle
1920   Other (SPECIFY) _____

ALTERNATIVE MODE PATTERNS

IF Q15 = 5, 6, 7, CONTINUE, OTHERWISE, SKIP TO Q29

28   Now I'd like to ask you about your current <u>car/van pool (FROM Q15)</u>. Including yourself, how many people usually ride in your carpool or vanpool? (If more than 1 answer in Q15, select 1 using this priority: vanpool, carpool, casual carpooling/slug.)

         _____ total people in pool (must be more than 1)

IF Q15 = 5, 6, 7, 8, 9, 10, 11, 12, OR 13, CONTINUE USING THE MOST COMMON ALTERNATIVE MODE, OTHERWISE, SKIP TO INTRO BEFORE Q34

29   How do you get from home to where you meet your <u><Q15 ALT MODE: carpool, vanpool, buspool, bus, or train></u>?

         1   picked up at home by car/van pool (**SKIP TO INSTRUCTIONS BEFORE Q34**)
         2   drive alone to driver's home or drive alone to passenger's home
         3   drive to a central location, like park & ride, or train or subway station
         4   dropped off or another car/van pool
         5   bicycle
         6   motorcycle
         7   walk
         8   I am the driver of car pool/van pool (**SKIP TO INSTRUCTIONS BEFORE Q34**)
         9   bus/transit
         10   other (**SPECIFY**) _____

30   How many miles is it one way from your home to where you meet your <**Q15 ALT MODE**: <u>carpool, vanpool, buspool, bus, or train</u>? (**IF LESS THAN 1 MILE, ENTER 0.5**)

         _____ miles

TELECOMMUTE

INSTRUCTIONS BEFORE Q34
IF Q13 = 1 OR Q15 = 2 ANY DAY, CONTINUE, OTHERWISE, SKIP TO INTRO BEFORE Q44
IF TELEALL, DO NOT READ INTRO TO Q34, SKIP DIRECTLY TO Q34

INTRO TO Q34: Now I have a few more questions about telecommuting.

34   How long have you been telecommuting?

         _____ months (CONVERT YEARS TO MONTHS)
         999   Don't know/refused

IF TELEALL, AUTOCODE Q36 = 1, THEN SKIP TO Q40

36   Where do you work when you telecommute? Do you work at home, in a telework center, a satellite office provided by your employer, or someplace else? (**IF NECESSARY**: Telework Centers are federally funded facilities located around the Washington area that allow government and non-government employees to work closer to home some or all of the time.)

         1   Home (**SKIP TO Q40**)
         2   Telework Center
         3   Both home and Telework Center
         4   Satellite office provided by employer
         5   Both home and satellite office
         6   Business service center (Kinkos) or other "retail" location
         7   Both home and business service center (Kinkos) or other "retail" location
         8   Library or community center
         9   Both home and library or community center
         10   Executive office suites
         11   Both home and executive office suites
         12   other location (**SPECIFY**) _____ _____

IF Q36 = 3, 5, 7, 9, OR 11, CONTINUE, OTHERWISE, SKIP TO Q38

37   How many days per week, on average, do you telecommute from the location outside your home?

        _____ days per week

38   How many miles is it one way from your home to this location? (IF LESS THAN ONE MILE, RECORD "1")

        _____ miles (no decimals)

39   And how do you get from home to this location?

    1   N/A
    2   N/A
    3   drive alone
    4   motorcycle
    5   carpool, including carpool with family member, dropped off
    6   casual carpool (slugging)
    7   vanpool
    8   buspool
    9   bus
    10 Metrorail
    11 MARC
    12 VRE
    13 AMTRAK, other train
    14 bicycle
    15 walk
    16 N/A
    17 N/A
    18 N/A
    19 taxi
    99 DK/Ref

40   Why did you start to telecommute? (DO NOT READ) (ALLOW MULTIPLE ANSWERS)

    1   changed jobs/work hours
    2   save money
    3   save time
    4   new option that became available
    5   advertising
    6   special program at work
    7   moved to a different residence
    8   pressure or encouragement from employer
    9   safety
    10 no vehicle available
    11 tired of driving
    12 initiated request on my own
    13 info. From Commuter Connections / COG (Council of Governments) / Web (SKIP TO INTRO TO Q44)
    14 employer or worksite moved
    15 get more work done
    16 quiet, uninterrupted
    17 stay with family or children
    18 avoid congestion
    19 convenient
    20 personal circumstances (weather, repair man, sick)
    21 other (SPECIFY) _____
    99 DK/Ref

IF Q40 = 5, AUTOCODE Q42 = 1, THEN INSERT "advertising" AS <Q40 REASON> IN Q42
IF Q40 = 6, AUTOCODE Q42 = 2, THEN INSERT "a special program at work" as <Q40 REASON> IN Q42
IF Q40 = 13, AUTOCODE Q42 = 4, THEN INSERT "information from Commuter Connections or the Council of Governments" AS <Q40 REASON> IN Q42

42   **IF ANY RESPONSES AUTOCODED IN Q42, ASK**, "You mentioned <Q40 REASON> as a reason you started to telecommute. Did you learn about telecommuting from any other source?"

IF NO RESPONSES AUTOCODED IN Q42, ASK, "How did you find out about telecommuting?" (DO NOT READ)

1   advertising (radio, newspaper or TV)
2   special program at work/employer provided information
3   initiated request on my own
4   information from Commuter Connections / COG (Council of Governments)
5   word of mouth
6   newspaper or magazine article
7   Commuter Connections Website
8   Other Website
9   County or jurisdiction program
10 other (SPECIFY) _____
99 DK/Ref

IF Q42 = 4 OR 7, AUTOCODE Q43 = 1, THEN SKIP TO INTRO BEFORE Q44

43   Did you receive any information about telecommuting from Commuter Connections or from the Telework Resource Center at the Council of Governments?

1   yes (SKIP TO **INTRO BEFORE Q44**)
2   no
9   DK/Ref

AVAILABILITY OF TRANSPORTATION OPTIONS

IF TELEALL, SKIP TO Q61

INTRO BEFORE Q44: Next, I want to ask you about transportation services that might be available in your area.

44   Regardless of whether or not you use them, what train or bus companies provide service in the area where you live? (**DO NOT READ; PROBE WELL FOR BOTH BUS AND TRAIN; ACCEPT MULTIPLE RESPONSES FOR 2-12 AND FOR 14-19**)

Buses
1   No buses provide service (DO NOT ALLOW MULTIPLES WITH 2-12)
2   Alexandria DASH
3   Fairfax Connector
4   Fairfax Cue
5   Loudoun Commuter Bus
6   Metrobus
7   MTA bus
8   Omni Ride
9   Ride On
10 "The Bus"
11 TransIT Bus
12 Bus (PROBE FOR NAME) _____

Train
13 No trains provide service (DO NOT ALLOW MULTIPLES WITH 14-18)
14 AMTRAK/ACELA
15 MARC (Maryland commuter rail)
16 MetroRail/subway
17 Virginia Railway Express (VRE)
18 Train (PROBE FOR NAME) _____

19 Other (SPECIFY) _____
99 Don't know/Refused

44a   About how far from your home is the nearest bus stop? (NOTE IF MILES OR BLOCKS)

Number of miles _____
Number of blocks _____
999   Don't know

44b   How far from your home is the nearest train station? (NOTE IF MILES OR BLOCKS)

Number of miles _____
Number of blocks _____
999   Don't know

44c   What train or bus companies provide service in the area where you **work**? (**DO NOT READ; PROBE FOR BOTH BUS AND TRAIN, ALLOW MULTIPLE RESPONSES FOR 2-12 AND FOR 14-19**)

Buses
1   No buses provide service (DO NOT ALLOW MULTIPLES WITH 2-12)
2   Alexandria DASH
3   Fairfax Connector
4   Fairfax Cue
5   Loudoun Commuter Bus
6   Metrobus
7   MTA bus
8   Omni Ride
9   Ride On
10   "The Bus"
11   TransIT Bus
12   Other Bus (PROBE FOR NAME) _____

Trains
13   No trains provide service (DO NOT ALLOW MULTIPLES WITH 14-18)
14   AMTRAK/ACELA
15   MARC (Maryland commuter rail)
16   MetroRail/subway
17   Virginia Railway Express (VRE)
18   Other Train (PROBE FOR NAME)_____

19   Other (SPECIFY)
99   Don't know/Refused

Q46.   Is there a special HOV (High Occupancy Vehicle) lane that can be used only by carpools, vanpools and buses along your route to work?

1   Yes
2   No (**SKIP TO INSTRUCTIONS BEFORE Q51a**)
9   Refuse/Don't know (**SKIP TO Q52**)

 IF Q15 = 15 ANY DAY, AUTOCODE Q47 = 3, THEN SKIP TO Q56a

47   Do you ever use the HOV lane to get to or from work?

1   Yes
2   No (**SKIP TO INSTRUCTIONS BEFORE Q51a**)
3   No, not asked – walk to work
9   Refused/Don't know (**SKIP TO INSTRUCTIONS BEFORE Q51a**)

50   How much time does the HOV lane save you in your one-way trip to or from work?

_____ minutes
999 DK/Ref.

51 Did the HOV lane influence your decision to use your current way of commuting?

  1 Yes
  2 No
  9 Refused/Don't know

IF Q15 = 5, 6, OR 7, ANY DAY, SKIP TO Q51b

Q51a Toll roads are currently being built or considered in several areas of the Washington region. If you used one of these roads for your trip to work and carpools and vanpools traveled for free or for a reduced toll, how likely would you be to start carpooling or vanpooling to use these roads?   Would you be… very likely, somewhat likely, or not likely?

  1 Very likely
  2 Somewhat likely
  3 Not likely
  9 DK/Ref.

SKIP TO Q52

Q51b Toll roads are currently being built or considered in several areas of the Washington region. If carpools and vanpools that registered with a regional commute organization could use these roads for free or for a reduced toll, how likely would you be to register your carpool or vanpool?

  1 Very likely
  2 Somewhat likely
  3 Not likely
  9 DK/Ref.

52 Do you know the locations of Park 'n Ride lots along the route that you take to work?

  1 Yes
  2 No (**SKIP TO Q56a**)
  3 There aren't any (**SKIP TO Q56a**)
  8 Don't know (**SKIP TO Q56a**)
  9 Refuse (**SKIP TO Q56a**)

53 In the past year have you used Park 'n Ride lots when commuting to work?

  1 Yes
  2 No
  9 DK/Ref.

ATTITUDES TOWARD TRANSPORTATION MODES

INSTRUCTIONS BEFORE Q54
If Q15 = 8, 9 OR Q29 = 9, SKIP TO Q55
If Q23 = 8, 9 AND Q24 = 999 (still using), SKIP TO Q55
If Q44 = 1 OR Q44c = 1, AUTOCODE Q54 = 1 AND AUTCODE Q55 = 1, THEN SKIP TO Q56

54 You said earlier that you do not ride the bus regularly for your commute to work. Why don't you ride the bus? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

  1 No bus service available (in home area or in work area/bus too far away
  2 Don't know if service is available/don't know location of bus stops
  3 Need my car for work
  4 Need car before or after work
  5 Need car for emergencies/overtime
  6 It might not be safe/I don't feel safe (on bus or at bus stops)
  7 Bus is unreliable/late
  8 Trip is too long/distance too far
  9 Takes too much time
  10 Don't like to ride with strangers
  11 Prefer to be alone during commute

12 Work schedule irregular
13 Too expensive
14 Too uncomfortable/crowded
15 Buses too dirty
16 Have to transfer/too many transfers
17 Had a bad experience with the bus in the past
18 Have to wait too long for the bus or between buses
19 Other (specify) _____
99 DK/Ref

IF Q15= 10, 11, 12, 13 (TRAIN), SKIP TO Q56
If Q23 = 10, 11, 12, 13 AND Q24 = 999 (still using), SKIP TO Q56

18

55. ~~You said that you do not ride the train to work. Why not? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)~~

~~1 No train service available (in home area or in work area)/train too far away~~
~~2 Don't know if service is available/don't know location of train stations~~
~~3 Need my car for work~~
~~4 Need car before or after work~~
~~5 Need car for emergencies/overtime~~
~~6 It might not be safe/I don't feel safe (on train or at train stations)~~
~~7 Train is unreliable/late~~
~~8 Trip is too long/distance too far~~
~~9 Takes too much time~~
~~10 Don't like to ride with strangers~~
~~11 Prefer to be alone during commute~~
~~12 Work schedule irregular~~
~~13 Too expensive~~
~~14 Too uncomfortable/crowded~~
~~15 Train too dirty~~
~~16 Have to transfer/too many transfers~~
~~17 Had a bad experience with the train in the past~~
~~18 Have to wait too long for the train or between trains~~
~~19 Other (specify) _____~~
~~99 DK/Ref~~

~~**IF Q15 = 5, 6, 7 OR Q29 = 1, 4, OR 8 SKIP TO Q57**~~
~~**If Q23 = 5, 6, 7 AND Q24 = 999 (still using), SKIP TO Q57**~~

~~56. You said that you do not use a carpool or vanpool for your trip to work. Why don't you carpool or vanpool? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)~~

~~1 Don't know anyone to carpool/vanpool with~~
~~2 Need my car for work~~
~~3 Need car before or after work~~
~~4 Need car for emergencies/overtime~~
~~5 It might not be safe/I don't feel safe~~
~~6 Carpool/vanpool partners are/could be unreliable/late~~
~~7 Trip is too long/distance too far~~
~~8 Takes too much time~~
~~9 Doesn't save time~~
~~10 Don't like to ride with strangers~~
~~11 Prefer to be alone during commute~~
~~12 Work schedule irregular~~
~~13 Too expensive~~
~~14 Had a bad experience with carpooling/vanpooling in the past~~
~~15 Other (specify) _____~~
~~99 DK/Ref~~

QUALITY OF LIFE AND SATISFACTION WITH TRANSPORTATION

56a. Next, I have a few questions regarding your opinions on the area where you live. Overall, how would you rate the quality of life in the Washington region? Please use a scale of 1 to 5 where "1" means poor and "5" means excellent.

IF RESPONDENT ASKS WHAT QUALITY OF LIFE MEANS, ADD: "Quality of life" means "the general well-being of residents taking into consideration such things as employment opportunities, the economy, personal safety, housing, educational and entertainment opportunities, and so forth."

	Poor				Excellent	(Don't Know)
Scale:	1	2	3	4	5	9

56b How satisfied you are with the transportation **system** in the Washington metropolitan region? "Transportation system" means all the services and options available to travel around the region and the quality of those services, including roads, buses and trains, and services for bicycling, walking, carpooling, and so forth." Overall, how satisfied are you with the region's transportation system?

Please use a scale of 1 to 5 for your answer where "1" means not satisfied at all and "5" means very satisfied.

	Not at all satisfied				**Very satisfied**	**(Don't Know)**
Scale:	1	2	3	4	5	9

56c Are there any ways in which you feel the transportation system in the region should be improved? **(ALLOW MULTIPLES)**

1 No improvements needed
2 Reduce traffic, congestion
3 More roads
4 More bus/train service, more transit
5 Expand Metrorail to more locations
6 Transit / Metrorail / buses too crowded
7 More bicycle lanes/paths
8 More parking at Metro stations
9 More parking – other locations
10 More HOV lanes
11 Eliminate HOV lanes – open HOV lanes to everyone
12 Expand the hours for HOV lanes
13 Build more toll facilities, convert existing roads to toll roads
14 Reduce transit fares, Bus or Metrorail fares too high
15 Reduce parking fees, parking fees too high
16 Reduce fees on current or planned toll roads
17 Improve Metrorail safety
18 Improve bus safety
19 Clearer / bigger road signs
20 Roads need repair
21 Other _____
99 Don't know

56d How important to you are the following factors in choosing the type of transportation you use to get to work? Please use a scale of 1 to 5 where "1" means it is not at all important and "5" means it is very important. How important to you is …?

	Not at all Important				**Very Important**	**(Don't Know)**
Scale:	1	2	3	4	5	9

(READ & ROTATE)
1 How much time it takes to get to work
2 Cost of travel
3 Safety
4 Amount of stress you would experience on your trip to work
5 Flexibility to arrive and leave when you need to
6 Productive or personal use of your travel time
7 Impact of your travel on the environment
8 Having time alone to yourself
9 Flexibility to make stops on the way to or from work
10 Flexibility to make personal or work trips during your work day

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20

56e   How would you rate your current commute on each of these factors? Please use a scale of 1 to 5 where "1" means you rate you commute as poor on the factor and "5" means you rate it as excellent.   How do you rate your commute on …?

						(Don't
	Poor				Excellent	Know)
Scale:	1	2	3	4	5	9

(READ & ROTATE)
1   How much time it takes to get to work
2   Cost of travel
3   Safety
4   Amount of stress you would experience on your trip to work
5   Flexibility to arrive and leave when you need to
6   Productive or personal use of your travel time
7   Impact of your travel on the environment
8   Having time alone to yourself
9   Flexibility to make stops on the way to or from work
10   Flexibility to make personal or work trips during your work day

56f   Next, we have a few questions about what you believe to be the outcomes or benefits of traveling by carpool, vanpool, bus, or train. What personal benefits do you think people receive from using these types of transportation? **(DO NOT READ)**

1   Save money
2   Avoid stress
3   Not need to have a car
4   Less wear and tear on car
5   Use travel time productively (e.g., read, work, sleep)
6   Have companionship when they travel
7   Arrive at work on time, less likely to be late
8   Get exercise, health benefits
9   Help the environment
10   Reduce greenhouse gases, reduce carbon footprint
11   Can use HOV lane
12   Other (specify) _____
88   No benefits
99   Don't know

56g   What impact or benefit does a community or region receive when people use these types of transportation? **(DO NOT READ)**

1   Less traffic, less congestion
2   Reduce air pollution, help the environment
3   Reduce greenhouse gases, reduce carbon footprint
4   Save energy
5   Less wear and tear on roads
6   Reduce accidents, improve travel safety
7   Reduce government costs
8   Less stress, less road rage
9   Other (specify) _____
88   No benefits
99   Don't know

IF Q15 = 5, 6, 7, 8, 9, 10, 11, 12, 13 (use CP/VP/bus/train), SKIP TO Q56k

56h   Even though you might not carpool, vanpool, ride a bus, or ride a train, how important to you is it for the Washington region to invest in programs to support use of these options and make them more available to commuters? Please use a scale of 1 to 5, where "1" is not at all important and "5" is very important.

						(Don't
Not at all					Very	
Important					Important	Know)
Scale:	1	2	3	4	5	9

56k   How important to you is it for the Washington region to invest in programs to support use of carpool, vanpool, bus, and train and make these options more available to commuters? Please use a scale of 1 to 5, where "1" is not at all important and "5" is very important.

	Not at all Important				Very Important	(Don't Know)
Scale:	1	2	3	4	5	9

CURRENT COMMUTE COMPARED TO LAST YEAR

56m   Overall, how satisfied are you with your trip to work? Use a scale of 1 to 5 for your answer where "1" means not satisfied at all and "5" means very satisfied.

	Not at all satisfied				Very satisfied	(Don't Know)
Scale:	1	2	3	4	5	9

57   Would you say your commute is easier, more difficult, or about the same now as it was one year ago?

1   easier (**ASK Q58**)
2   more difficult (**ASK Q59**)
3   about the same (**SKIP TO Q60**)
4   not applicable (**SKIP TO Q60**)
9   DK/Ref (**SKIP TO Q60**)

58   In what way is it easier?

1   shorter distance
2   trip is faster, takes less time
3   route is less congested
4   started carpooling/vanpooling to work
5   started using bus, train to work
6   started driving alone to work
7   less stressful
8   bought a hybrid or compressed natural gas (CNG) vehicle
9   started using HOV lanes
10   gas prices are lower, gas costs less
~~10~~11   other _____
19 Refused/Don't know

59   In what way is it more difficult?

1   longer distance
2   trip is slower, takes more time
3   more congested
4   started carpooling/vanpooling to work
5   started using bus, train to work
6   started driving alone to work
7   more stressful
8   construction on route to work
9   trains, buses, metro more crowded
10 gas prices are higher, costs more
11 other _____
19 DK/Ref.

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22

60   Have you changed your work or home location in the last year? IF YES, AND RESPONDENT DOES NOT
        VOLUTEER INFORMATION, ASK, "Did you change your home or work location?"

        1   Yes, changed home location
        2   Yes, changed work location
        3   Yes, changed both home and work locations
        4   No (SKIP TO Q61)
        9   DK/Ref. (SKIP TO Q61)

60a   Was your previous location also in the Washington metropolitan region?

        1   Yes
        2   No
        9   DK/Refused

60b   What factors did you consider in your decision to make this change?   (DO NOT READ, ACCEPT
        MULTIPLE RESPONSES)

        Commute Factors
        1   Length, ease of commute
        2   Cost of commuting
        3   Commuting options that would be available (e.g., transit)

        Residential Factors
        4   Quality of schools, stay in same school system
        5   Cost of house
        6   Cost of living
        7   Size of house
        8   Quality of neighborhood
        9   Closeness to family or friends
        10   Entertainment, shopping, services nearby

        Job Factors
        11   Income, salary
        12   Job satisfaction
        13   Career advancement
        14   Job opportunities for spouse

        15   Other (SPECIFY) _____
        19   DK/Refused

60c   How important to your decision was the ease of your trip to work compared to the other factors you just
        mentioned? Was it less important than other factors, more important, or about the same importance?

        1   Less important
        2   More important
        3   About the same importance
        9   DK/Refused

IF Q60 = 1 OR 3, ASK Q60d and Q60e, OTHERWISE, SKIP TO Q61

60d   Did your employer offer you any information about financial incentives that might be available to you if you
        moved your home to a location close to work?

        1   Yes
        2   No
        9   DK/Refused

60e   Did your employer offer you any information about financial incentives that might be available if you moved
        your home to a location close to a bus stop or train station?

        1   Yes
        2   No
        9   DK/Refused

AWARENESS OF ADVERTISING

61   Have you heard, seen, or read any advertising about commuting in the past year?

     1   yes
     2   no (**SKIP TO Q81**)
     9   DK/Ref (**SKIP TO Q81**)

62   What messages do you recall from this advertising? (DON'T READ, ACCEPT MULTIPLE RESPONSES)

     1   none (**SKIP TO Q81**)
     2   that you should rideshare, carpool, vanpool) (**NOT ACCEPTABLE ANSWER; PROBE FOR WHY AND RECORD ELSEWHERE**)
     3   that new trains and/or buses are coming
     4   that you can call for carpool or vanpool info
     5   call 1-800-745-RIDE / call Commuter Connections
     6   Commuter Choice Maryland
     7   contact the Commuter Connections website (www.commuterconnections.org, www.commuterconnections.com)
     8   it saves money
     9   it saves time
     10 it is less stressful
     11 guaranteed ride home (GRH)
     12 employer would give me MetroChek benefits, SmartTrip benefits
     13 it would help the environment
     14 it reduces traffic
     15 it saves wear and tear on the car
     16 Ozone Action Days / Code Red Days
     17 Telework Center / telecommuting
     18 HOV lanes
     19 regional services/programs are available to help with commute
     20 Springfield interchange reconstruction
     21 Wilson bridge reconstruction, Bridge Bucks
     22 use the bus or train, use Metrobus
     23 Way to Go, Way to Go Arlington
     24 other (SPECIFY) _____
     99 DK/Ref. (**SKIP TO Q81**)

63   What organization or group sponsored the ad you recall? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

     1   Commuter Connections
     2   Metropolitan Washington Council of Governments, MWCOG, COG
     3   Metro, WMATA
     4   MARC, Maryland Commuter Rail
     5   VRE, Virginia Railway Express
     6   VDOT (Virginia Department of Transportation)
     7   DDOT (District of Columbia Department of Transportation)
     8   MDOT (Maryland Department of Transportation)
     9   VDRPT, Virginia Department of Rail and Public Transportation
     10 Maryland State Highway Administration
     11 MTA, Maryland Mass Transit Administration
     12 Maryland Department of the Environment
     13 WABA, Washington Area Bicycling Association
     14 Arlington County Commuter Services
     15 other (specify) _____
     99 DK/Ref.

64   And where did you see, hear, or read this advertisement? **(DO NOT READ, ACCEPT MULTIPLE RESPONSES)**

1   Commuter Connections website
2   other website, internet (specify _____)
3   radio
4   TV
5   postcard in mail
6   newspaper
7   in train station
8   on train or bus
9   at work
10 other (_____)
19 DK/Ref.

IF HOMEALL, SKIP TO Q81
IF TELEALL, SKIP TO Q81
IF WKALL, SKIP TO Q81

Attitude changes/actions taken after hearing ads

65   After seeing or hearing this advertising, were you more likely to consider ridesharing or public transportation?

1   yes
2   no (**SKIP TO Q81**)
9   DK/Ref (**SKIP TO Q81**)

66   After seeing or hearing this advertising, did you take any actions to try to change how you commute? **IF YES**, **ASK** "What actions did you take? (**DO NOT READ**)

No action
1   didn't take any action (**SKIP TO Q81**)

Sought information
2   looked for commute information on the internet
3   asked friend, family member, or co-worker for commute information (referral)
4   contacted a local or regional organization for commute information
5   looked for a carpool or vanpool partner
6   called a transit operator to ask about schedules or routes
7   asked employer about telecommuting opportunities
8   asked employer about Metrochek or SmartTrip
9   looked for information about guaranteed ride home (GRH) program
10 looked for information about HOV lanes

Started participating in commute service/program
11 registered for guaranteed ride home (GRH) program
12 purchased alternative fuel vehicle (e.g., electric car, hybrid car, CNG-fueled vehicle)
13 started using HOV lane to get to work

Changed personal situation, work schedule, or commute route
14 moved my home or job location, changed jobs
15 started going to work earlier or later
16 changed or reduced number of days I work
17 changed route to work

<u>Tried another way of getting to work, started using another form of transportation</u>
- 18   tried or started driving alone to work
- 19   tried or started carpooling to work
- 20   tried or started vanpooling to work
- 21   tried or started using bus to get to work
- 22   tried or started using train to get to work
- 23   tried or started bicycling or walking to work
- 24   tried or started telecommuting/teleworking

<u>Other</u>
- 25   other action (specify_____) (**SKIP TO Q81**)

- 99   DK/Ref   (**SKIP TO Q81**)

Autocode reasons for change for respondent currently using alt mode (Q15) named in Q66
IF Q66 = 19 AND Q15 = 5 OR 6, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 20 AND Q15 = 7, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 21 AND Q15 = 8 OR 9, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 22 AND Q15 = 10, 11, 12, OR 13, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 23 AND Q15 = 14 OR 15, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 24 AND Q15 = 2, CODE Q67 = Q20, DO NOT ASK Q67

Autocode reasons for change for respondent who tried alt mode named in Q66 within past two years (Q23)
IF Q66 = 19 AND Q23 = 5 OR 6, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 20 AND Q23 = 7, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 21 AND Q23 = 8 OR 9, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 22 AND Q23 = 10, 11, 12, OR 13, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 23 AND Q23 = 14 OR 15, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 24 AND Q23 = 2, CODE Q67 = Q26, DO NOT ASK Q67

67   What were the reasons you decided to take this action? **[DO NOT READ, ALLOW MULITPLE RESPONSES]**

Personal circumstances/preferences
- 1   changed jobs/work hours
- 2   moved to a different residence
- 3   employer or worksite moved
- 4   spouse started new job
- 5   save money
- 6   save time
- 7   gas prices too high
- 8   tired of driving
- 9   prefer to drive, wanted to drive
- 10   safety
- 11   no vehicle available
- 12   car became available, additional car in household
- 13   to stay with family/children
- 14   HOV lane too congested
- 15   congestion
- 16   always used
- 17   close to work or transportation pick up/drop off location
- 18   afraid of or didn't like previous form of transportation
- 19   stress
- 20   weather
- 21   bought hybrid vehicle
- 22   convenient (**NOT AN ANSWER, PROBE FOR WHY IT'S CONVENIENT)**
- 23   to get exercise

Commute Services/Programs
    24   new option that became available
    25   special program at work
    26   pressure or encouragement from employer
    27   GRH
    28   Ozone action/Code Red days
    29   no parking
    30   parking expense, parking cost too high
    31   found carpool partner
    32   NuRide (VA carpool incentive)
    33   Metrochek, SmartTrip, transit subsidy, vanpool subsidy
    34   Commuter Choice Maryland

Information/Promotion
    35   advertising
    36   initiated request/looked for information on my own
    37   info. From Commuter Connections/Council of Governments/COG/800 number
    38   Commuter Connections Website
    39   other Website
    40   word of mouth/recommendation
    41   information from transit agency
    42   saw highway sign
    43   yellow pages, phone book
    44   Other _____
    88   Don't know
    99   Refused

IF Q67 = 35 (advertising), CODE Q68 = 1, DO NOT ASK Q68

68   Did the advertising you saw or heard encourage you to take this action?

    1   yes
    2   no (**SKIP TO Q70**)
    9   DK/Ref (**SKIP TO Q70**)

IF Q68 = 1 AND RESPONDENT MENTIONED MORE THAN ONE MESSAGE IN Q62, ASK Q69, OTHERWISE, SKIP TO Q70

69   You mentioned that you recall several advertising messages. Which message was most important in encouraging you to start or try this type of transportation?   Was it … (**READ RESPONSES FROM Q62**)

      _____ message from Q62

IF Q66 = 2, 3, 4, 5, 6, 7, 8, 9, OR 10, AND Q66 NE 19, 20, 21, 22, 23, OR 24 ASK Q70, OTHERWISE, SKIP TO Q71

70   How likely is it that you will try another type of transportation for your commute to work, other than driving alone, taxi, or motorcycle, within the next year? Would you say it is … (**READ RESPONSES 1-3. DO NOT READ RESPONSE 9**)

    1   very likely
    2   somewhat likely
    3   not likely
    9   DK/Ref

Collect info on mode/modes used before trying/starting new alt mode – skip out respondents who did not try alt mode and respondents who answered this question in Q19
IF Q66 NE 19, 20, 21, 22, 23, OR 24, SKIP TO Q81

Autofill mode duration for respondents currently using alternative mode (Q15) named in Q66
IF Q66 EQ 19 AND Q15 = 5 OR 6, AUTOFILL Q71 = "still using," THEN SKIP TO Q72a
IF Q66 EQ 20 AND Q15 = 7, AUTOFILL Q71 = "still using," THEN SKIP TO Q72a
IF Q66 EQ 21 AND Q15 = 8 OR 9, AUTOFILL Q71 = "still using," THEN SKIP TO Q72a
IF Q66 EQ 22 AND Q15 = 10, 11, 12, 13, AUTOFILL Q71 = "still using," THEN SKIP TO Q72a
IF Q66 EQ 23 AND Q15 = 14,15, AUTOFILL Q71 = "still using," THEN SKIP TO Q72a
IF Q66 EQ 24 AND Q15 = 2, AUTOFILL Q71 = "still using," THEN SKIP TO Q72a

Autofill duration for respondents who tried alt mode named in Q66 in past two years (Q23)
IF Q66 = 19 AND Q23 = 5 OR 6, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a
IF Q66 = 20 AND Q23 = 7, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a
IF Q66 = 21 AND Q23 = 8 OR 9, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a
IF Q66 = 22 AND Q23 = 10, 11, 12, OR 13, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a
IF Q66 = 23 AND Q23 = 14 OR 15, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a
IF Q66 = 24 AND Q23 = 2, ANY DAY, AUTOFILL Q71 = Q24, THEN ASK Q72a

71   How long did you <u>ALT MODE FROM Q66</u> to work? (**IF MORE THAN ONE ALT MODE NOTED IN Q66, ASK DURATION FOR ALL**)

_____ months (**CONVERT YEARS TO MONTHS**)
_____ less than one month
_____ occasionally (tried one, emergency use) (**SKIP TO Q81**)
_____ still using

999   DK/Ref.

IF Q66 = 19, 20, 21, 22, 23, 24 (MORE THAN ONE OF THESE), THEN CHOOSE ALT MODE USED LONGEST TIME FOR Q72a. IF MORE THAN ONE ALT MODE USED SAME AMOUNT OF TIME, CHOOSE BOTH MODES.

72a   Before trying <u>ALT MODE FROM Q66</u> to work, what type or types of transportation did you use to get to work? (**ACCEPT MULTIPLE RESPONSES, PROGRAMMER, LIST MODES FOR USE IN Q72b**)

FOR EACH MODE MENTIONED IN Q72a, ASK…

72b   About how many days per week did you use <u>MODE FROM Q72a</u>?

IF SUM OF DAYS FROM Q72b NE Q5, ASK "And how did you commute on other days you were assigned to work?" **ACCEPT OPTION OF "didn't work, regular day off."**

IF Q7 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK:
"You said you typically work a compressed work schedule now. Did you work a compressed schedule at that time?"

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK:
"You said you typically telecommute one or more days per week now. Did you telecommute at that time?"

Mode/Day typically used per week		Number of days using mode				
1	compressed work schedule day off	1	2	3	4	5
2	telecommute	1	2	3	4	5
3	drive alone in your car, taxi	1	2	3	4	5
4	motorcycle	1	2	3	4	5
5	carpool, including carpool with family member, dropped off	1	2	3	4	5
6	casual carpool (slugging)	1	2	3	4	5
7	vanpool	1	2	3	4	5
8	buspool	1	2	3	4	5
9	bus	1	2	3	4	5
10	Metrorail	1	2	3	4	5
11	MARC	1	2	3	4	5
12	VRE	1	2	3	4	5
13	AMTRAK, other train	1	2	3	4	5
14	bicycle	1	2	3	4	5
15	walk	1	2	3	4	5
16	didn't work, regular days off	1	2	3	4	5
17	N/A					
18	N/A					
19	Taxi	1	2	3	4	5
20	N/A					
21	not working then, not in DC area then					5
99	don't know, refused					5

AWARENESS OF COMMUTE PROGRAMS/SERVICES

Now I have a few questions about services that might be available to commuters in your home or work areas.

81   Is there a phone number or website you can use to obtain information on ridesharing, public transportation, HOV lanes, and telecommuting in the Washington region?

1   Yes
2   No (**ASK Q86**)
9   DK/Ref (**ASK Q86**)

83   What is it? (DON'T READ, ACCEPT MULTIPLES)

1. 800-745-RIDE (7433)   Commuter Connections (COG)
2. 888-730-6664   Potomac Rappahannock Transportation
3. 703-324-1111   Fairfax County RideSources
4. 301-770-POOL   Montgomery County Commuter Services
5. 240-777-RIDE   Montgomery County Commuter Services
6. 202-637-7000   METRO (Washington Metro. Area Transit Authority)
7. www.mwcog.org   Commuter Connections (COG)
8. www.commuterconnections.org Commuter Connections (COG)
9. www.commuterconnections.com Commuter Connections (COG)
10. www.vre.org   Virginia Railway Express (VRE)
11. www.commuterdirect.com   Arlington County Commuter Services
12. www.commuterpage.com   Arlington County Commuter Services
13. 703-228-RIDE   Arlington County Commuter Services
14. www.springfieldinterchange.com Springfield Interchange (VDOT)
15. www.maryland.com   Maryland Mass Transit Admin. (MTA)
                                 MARC Commuter Rail
16. www.wmata.com   WMATA, Metro
17. www.HOVcalculator.com   VDOT
18. www.commuterchoicemaryland.com Commuter Choice Maryland
19. 866-RIDE-MTA (1-800-743-3682)
20. Other (SPECIFY) _____

84   Have you used this number or website in the past year? (**CHECK FOR ALL RESPONSES IN Q83**)

1   Yes
2   No
8   Don't know
9   Refuse

IF Q83 = ONLY 2, 3, 4, 5, 7, 8, 9, 10, 11, 12, 13, 14, SKIP TO Q86

85   How did you find out about this number or website? (**DO NOT READ; RECORD FIRST MENTION ONLY**)

1   TV
2   magazine
3   newspaper ad
4   newspaper article
5   sign/billboard
6   mail/postcard
7   brochure
8   transportation fair/special event
9   radio
10   employer
11   library
12   phonebook, yellow pages
13   word of Mouth (family, friend, co-worker)
14   internet/Web
15   InfoExpress kiosks
16   Ozone Action/Code Red days
17   other _____
88   Don't know
99   Refuse

86   **IF Q83 = 1 OR 6, CODE Q86 = 1, THEN SKIP TO Q87**
Have you heard of an organization in the Washington region called Commuter Connections?

1   yes
2   no (**SKIP TO Q88c**)
8   Don't know (**SKIP TO Q88c**)
9   Refuse (**SKIP TO Q88c**)

87   How did you learn about Commuter Connections? (**DO NOT READ; ACCEPT MULTIPLE RESPONSES)**

1   TV
2   magazine
3   newspaper ad
4   newspaper article
5   sign/billboard
6   mail/postcard
7   brochure
8   transportation fair/special event
9   radio
10   employer
11   Library
12   phonebook, yellow pages
13   word of mouth (family, friend, co-worker)
14   internet/Web
15   InfoExpress kiosks
16   Ozone Action/Code Red days
17   Other _____
88   Don't know
99   Refuse

88   What services does Commuter Connections provide? (**DO NOT READ, ACCEPT MULTIPLE RESPONSES**)

        1   guaranteed ride home
        2   rideshare (carpool/vanpool) information
        3   help finding carpool/vanpool partners, matchlists
        4   transit schedule/route information
        5   HOV lane information
        6   park & ride lot information, parking information
        7   telecommute information
        8   bicycle/walking information
        9   road construction information
        10   kiosks, InfoExpress
        11   Metrochek, SmartTrip
        12   other (specify) _____
        88   don't know
        99   Refuse

IF Q83 = 1 OR 6, AND Q84 = 1 FOR ONE OR BOTH OF THOSE PROGRAMS, AUTOCODE Q88a = 1, THEN SKIP TO Q88c (Define Local Program)

88a   Have you contacted Commuter Connections in the past year or visited a website sponsored by this organization?

        1   Yes
        2   No (**SKIP TO Q88c**)
        8   Don't know (**SKIP TO Q88c**)
        9   Refuse (**SKIP TO Q88c**)

88b   What information or services were you seeking? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

        1   transit schedule/route information
        2   carpool, vanpool (rideshare) information
        3   help finding carpool/vanpool partners, matchlists
        4   guaranteed ride home
        5   Ozone alerts
        6   park & ride lot information, parking information
        7   telecommute, telework information
        8   bicycle, walking information
        9   road construction information
        10   MetroChek / SmarTrip
        11   travel directions, driving directions
        12   other (specify) _____
        88   don't know
        99   Refuse

Define Local Program for Q88c - Q88f

88c   **SET ORGANIZATIONS TO ASK ABOUT IN Q88c-Q88f (DO NOT READ)**

IF Q2 = 1 OR Q3 = 1 (Alexandria), INSERT Alexandria Rideshare as <PROGRAM> in Q88c - Q88f
IF Q2 = 2 OR Q3 = 3 (Arlington), INSERT Arlington County Commuter Services or The Commuter Store as
        <PROGRAM> in Q88c - Q88f
IF Q2 = 3 OR Q3 = 4 (Calvert), INSERT Tri-County Council for Southern Maryland as <PROGRAM> in Q88c - Q88f
IF Q2 = 4 OR Q3 = 5 (Charles), INSERT Tri-County Council for Southern Maryland as <PROGRAM> in Q88c - Q88f
IF Q2 = 6 OR Q3 = 7, 8, OR 9 (Fairfax Co, Ffx City, Falls Church), INSERT Fairfax County RideSources as
        <PROGRAM> in Q88c - Q88f
IF Q2 = 7 OR Q3 = 10 (Frederick), INSERT TransIT Services of Frederick County as <PROGRAM> in Q88c - Q88f
IF Q2 = 8 OR Q3 = 12 (Loudoun), INSERT Loudoun County Office of Transportation Services as <PROGRAM> in
        Q88c - Q88f
IF Q2 = 9 OR Q3 = 15 (Montgomery), INSERT Montgomery County Commuter Services, Bethesda Transportation
        Solutions, or North Bethesda Transportation Center as <PROGRAM> in Q88c - Q88f
IF Q2 = 10 OR Q3 = 16 (Prince Georges), INSERT RideSmart as <PROGRAM> in Q88c - Q88f

IF Q2 = 11 OR Q3 = 13, 14, OR 17 (Prince William, Manassas, Manassas Park), INSERT PRTC OmniMatch as <PROGRAM> in Q88c-Q88f

1   Alexandria Rideshare
2   Arlington County Commuter Services, The Commuter Store
3   Tri-County Council of Southern Maryland (Calvert, Charles)
4   Fairfax County RideSources
5   TransIT Services of Frederick County
6   Loudoun County Office of Transportation Services
7   Montgomery County Commuter Services, Bethesda Transportation Solutions, North Bethesda Transportation Center
8   RideSmart (Prince Georges)
9   PRTC OmniMatch (Prince William)

88d   Have you heard of an organization or service called <PROGRAM>?
IF YES AND Q88c = 2 OR 7, CLARIFY WHICH PROGRAM OR PROGRAMS ARE KNOWN. THEN CODE THAT/THOSE PROGRAMS IN 88d

1   Alexandria Rideshare
2   Arlington County Commuter Services, The Commuter Store
3   Tri-County Council of Southern Maryland (Calvert, Charles)
4   Fairfax County RideSources
5   TransIT Services of Frederick County
6   Loudoun County Office of Transportation Services
7   Montgomery County Commuter Services, Bethesda Transportation Solutions, North Bethesda Transportation Center
8   RideSmart (Prince Georges)
9   PRTC OmniMatch (Prince William)

88   Don't know (SKIP TO Q88g)
99   Refuse (SKIP TO Q88g)

ASK Q88e FOR ANY RESPONSE CODED YES IN Q88d

88e   Have you contacted <**Q88d PROGRAM OR SERVICE**> in the past year or visited a website sponsored by this organization?

1   Alexandria Rideshare
2   Arlington County Commuter Services, The Commuter Store
3   Tri-County Council of Southern Maryland (Calvert, Charles)
4   Fairfax County RideSources
5   TransIT Services of Frederick County
6   Loudoun County Office of Transportation Services
7   Montgomery County Commuter Services, Bethesda Transportation Solutions, North Bethesda Transportation Center
8   RideSmart (Prince Georges)
9   PRTC OmniMatch (Prince William)

88   Don't know (SKIP TO Q88g)
99   Refuse (SKIP TO Q88g)

IF ONE OR MORE <Q88e PROGRAM OR SERVICE> CODED YES IN Q88e, ASK Q88f, DO NOT ASK ABOUT EACH PROGRAM INDIVIDUALLY

88f   What information or services were you seeking? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

1   transit schedule/route information
2   carpool, vanpool (rideshare) information
3   help finding carpool/vanpool partners, matchlists
4   guaranteed ride home
5   Ozone alerts
6   park & ride lot information, parking information
7   telecommute, telework information
8   bicycle, walking information
9   road construction information
10 MetroChek / SmarTrip
11 travel directions, driving directions
12 other (specify) _____
88 don't know
99 Refuse

88g   IF Q83 = 11, AUTOCODE Q88g = 2, THEN SKIP TO Q88h
       IF Q83 = 12, AUTOCODE Q88g = 1, THEN SKIP TO Q88h
       Have you heard of a service called CommuterPage.com or CommuterDirect.com?

1   yes, know CommuterPage.com
2   Yes, know CommuterDirect.com
3   no (SKIP TO Q88c)
8   Don't know (SKIP TO Q88c)
9   Refuse (SKIP TO Q88c)

88h   IF Q84 = 1 for CommuterDirect.com or CommuterPage.com, AUTOCODE Q88h = 1, THEN SKIP TO Q89
       Have you used one of these services in the past year?

1   Yes
2   No
8   Don't know
9   Refuse

EMPLOYER SERVICES

IF HOMEALL SKIP TO Q105
IF TELEALL SKIP TO Q105

89   Next, please tell me if your employer makes any of the following commute services or benefits available to you. How about information on commuter transportation options?

1   yes
2   no (**SKIP TO Q90**)
9   Don't know/Ref (**SKIP TO Q90**)

89a   Have you received or used this information from your employer?

1   yes
2   no
9   DK/Ref

90   What about free on-site parking? Does your employer make that available to all employees at your worksite?

1   yes
2   no (**SKIP TO Q91**)
9   Don't know/Ref (**SKIP TO Q93**)

90a   Have you used this free parking?

1   yes

33

2   no
9   DK/Ref

SKIP TO Q93

91   Does your employer pay part of your parking cost or do you have to pay the entire cost if you drive to work?

1   employer pays part/employee pays part
2   employee pays all
3   free offsite parking
9   DK/Ref

92   Does your employer offer parking discounts for carpools or vanpools?

1   yes
2   No (**SKIP TO Q93**)
9   Don't know/Ref (**SKIP TO Q93**)

92a   Have you used this parking discount?

1   yes
2   no
9   DK/Ref

93   Does your employer set aside special parking spaces for carpools or vanpools?

1   yes
2   no (**SKIP TO Q94**)
9   Don't know/Ref (**SKIP TO Q94**)

93a   Have you used one of these special spaces?

1   yes
2   no
9   DK/Ref

94   Does your employer offer MetroChek, SmarTrip, or other subsidies for public transportation or vanpooling?

1   yes
2   no (**SKIP TO Q95**)
9   Don't know/Ref (**SKIP TO Q95**)

94a   Have you used the transit or vanpool subsidy?

1   yes
2   no
9   DK/Ref

95   Does your employer offer cash payments or other subsidies for carpooling?

1   yes
2   no (**SKIP TO Q96**)
9   Don't know/Ref (**SKIP TO Q96**)

95a   Have you used the carpool subsidy?

1   yes
2   no
9   DK/Ref

96   Does your employer offer any facilities or programs to employees who bike or walk to work?

1   yes
2   no (**SKIP TO Q97**)
9   Don't know/Ref (**SKIP TO Q97**)

96a   Have you used any of these facilities or programs?

    1   yes
    2   no (**SKIP TO Q97**)
    9   DK/Ref (**SKIP TO Q97**)

96b   What have you used? (**DO NOT READ**)

    1   Bike lockers or racks
    2   Personal shower or lockers
    3   Cash or subsidies for bike or walk
    4   Bike club
    5   Bike equipment or clothing
    6   Participation in Bike to Work Day
    7   Other _____
    9   DK/Ref

97   And last, does your employer provide guaranteed rides (GRH) home in case of emergencies or unscheduled overtime? (**NOTE: DOESN'T HAVE TO BE A PART OF A FORMAL GRH PROGRAM**)

    1   yes
    2   no (**SKIP TO Q102**)
    9   Don't know/Ref (**SKIP TO Q102)**

97a   Have you used this service or have you participated in this program? (**DO NOT READ**)

    1   yes, used GRH trip / participate in the program (e.g., registered/signed up for, eligible for)
    2   no
    9   DK/Ref

GUARANTEED RIDE HOME

102   Do you know if there is a regional GRH or Guaranteed Ride Home program available in the event of unexpected emergencies and unscheduled overtime for commuters who rideshare or use public transportation?

    1   yes, there is
    2   no , there isn't (**SKIP TO Q104a**)
    9   DK/Ref (**SKIP TO Q105**)

IF Q97a = 1, CODE Q103 = 1, CODE Q104 = 2, THEN SKIP TO Q104a

103   In the past two years, have you registered for or used any guaranteed Ride Home service?

    1   Yes
    2   No (**SKIP TO Q104a**)
    9   DK/Ref (**SKIP TO Q104a**)

104   Who sponsored or offered the service? (**DO NOT READ**)

    1   Commuter Connections/Council of Governments/COG
    2   Employer
    3   VRE
    4   TMA (TyTran)
    5   Other _____
    9   Don't know/Refuse

NEW PROGRAM OPTIONS

104a   ~~In some U.S. cities, commuters can find carpool partners through an internet website. Commuters who want to carpool enter information about when and where they work and a phone number or email address where they can be contacted. They also can search for other commuters who have similar travel and want to carpool.~~

If a service like this was available in the Washington metro area and your personal information was kept confidential, how likely would you be to use it? Would you …definitely use it, probably use it, maybe or maybe not use it, probably not use it, or definitely not use it?

1   definitely use **(SKIP TO Q104c)**
2   probably use **(SKIP TO Q104c)**
3   maybe or maybe not use (**SKIP TO Q104c)**
4   probably not use
5   definitely not use
9   DK/Ref **(DO NOT READ, SKIP TO Q104d)**

104b   For what reasons would you not be interested in using this service? **(DO NOT READ RESPONSES; CHECK ALL THAT APPLY)**

1   not interested in carpooling or vanpooling
2   cannot carpool or vanpool because of circumstances (work hours irregular, need car for work,,…)
3   already carpool
4   concerned about privacy, don't want personal information on internet
5   no access to internet
6   other _____
9   DK/Ref

SKIP TO Q104d

104c   Would you be willing to provide any of the following information on this website for other commuters to use to contact you…? **(READ CHOICES 1 - 3) (ALLOW MULTIPLE RESPONSES, 1 – 3)**

1   A postal address
2   An email address
3   A phone number
4   Not willing to provide any of this information
9   DK/Ref **(DO NOT READ)**

104d   **IF Q15 = 5-15, ANY DAY, SKIP TO Q105**
Suppose commuters who carpool to work could receive a monthly $25 gift card for purchases at area merchants. How likely would you be to try carpooling to receive the gift card? Would you … definitely try, probably try, maybe or maybe not try, probably not try, or definitely not try carpooling?

1   definitely try **(SKIP TO Q105)**
2   probably try **(SKIP TO Q105)**
3   maybe or maybe not try
4   probably not try
5   definitely not try
9   DK/Ref **(DO NOT READ)**

104e   What if the monthly gift card was for $50? In this case, would you … definitely try, probably try, maybe or maybe not try, probably not try, or definitely not try carpooling?

1   definitely try
2   probably try
3   maybe or maybe not try
4   probably not try
5   definitely not try
9   DK/Ref **(DO NOT READ)**

Check Carpool/Vanpool Status
IF Q15 = 5, 6, OR 7 (carpool, casual carpool, vanpool), THREE OR MORE DAYS, SKIP TO Q113
IF Q15 = 5, 6, OR 7, ONE OR TWO DAYS, ASK Q104f, INSERTING "more often"
IF Q15 NE 5, 6, OR 7, ANY DAY, ASK Q104f, INSERTING, "at least occasionally"

104f. Suppose commuters who carpool or vanpool to work could receive a financial reward or incentive for each day they rode to work with other people. How willing would you be to carpool or vanpool to work <at least occasionally, more often> to receive these points? Please use a scale of 1 to 5 where "1" is not willing at all" and "5" is "very willing" to carpool or vanpool

Not willing at all				Very willing	Don't know
Scale: 1	2	3	4	5	9

KIOSKS

105 Have you ever seen any self-service computer kiosks, located in shopping malls and other public places in the Washington area, which offer information on transit and ridesharing, and other travel information?

1 Yes
2 No (**SKIP TO Q113**)
9 DK/Ref. (**SKIPT O Q113**)

106 In the past two years, have you used one of these kiosks to obtain commute or other transportation information, other than to purchase transit or train tickets?

1. Yes
2 No (**SKIP TO Q113**)
9 DK/Ref. (**SKIP TO Q113**)

107 Where was the kiosk that you used located? (**READ ONLY IF NECESSARY; CHECK ALL THAT APPLY**)

1 Ballston Common Mall
2 Fair Oaks Mall
3 La Promenda at L'Enfant Plaza
4 Pentagon
5 Reston Town Center
6 Springfield Mall
7 Tysons Corner Center
8 Union Station
9 Montgomery County (White Flint Mall, County Executive Building)
10 Fairfax County(libraries, government center, etc.)
11 United States Department of Agriculture - Alexandria,
12 United States Department of Agriculture, Washington, DC
13 Dulles Town Center
14 Manassas Mall
15 Pentagon City Mall.
16 Hoffman Center, Alexandria
17 Mitre Corp, McLean, VA
18 Other _____
99 DK/Ref.

108 What information did you obtain from the kiosk? (**DO NOT READ, CHECK ALL THAT APPLY; GET TOP 3 ANSWERS ONLY**)

1 general rideshare information
2 carpool/vanpool matchlist
3 transit route/schedule info
4 P&R info
5 GRH information or registration
6 telecommuting information
7 HOV lane information
8 Mall/retail center information
9 Weather information
10 Traffic information (SmartTraveler)
11 Fairfax County Information
12 Maps and guides
13 Springfield Interchange construction information
14 Ozone Action/Code Red days
15 Other _____

IF TELEALL OR HOMEALL, SKIP TO Q113

109 Did any of the information you received encourage you to use or try another type of transportation, other than driving alone, even if only temporarily, for your commute to work?

1. Yes
2. No (**SKIP TO Q113**)
9. DK/Ref. (**SKIP TO Q113**)

110 What was that type of transportation? (**DO NOT READ; CHECK ALL THAT APPLY**) (**NOTE: DRIVE ALONE IS NOT A VALID ANSWER; PROBE FOR OTHER ANSWER. IF DRIVE ALONE IS ONLY ANSWER, SNAP BACK AND CHANGE Q109 TO "NO."**)

1 N/A
2 N/A
3 drive alone in your car (N/A)
4 motorcycle (N/A)
5 carpool
6 casual carpool (slugging)
7 vanpool
8 buspool
9 bus
10 Metrorail
11 MARC

~~111   How long did you use or have you used that type of transportation?~~

~~_____ months (**CONVERT YEARS TO MONTHS**)~~

~~112   How did you usually travel to work before you obtained information from the kiosk?~~

~~1N/A~~
~~2N/A~~
~~3drive alone in your car~~
~~4motorcycle~~
~~5carpool~~
~~6casual carpool (slugging)~~
~~7vanpool~~
~~8buspool~~
~~9bus~~
~~10Metrorail~~
~~11MARC~~
~~12VRE~~
~~13AMTRAK, other train~~
~~14bicycle~~
~~15walk~~
~~16N/A~~
~~17N/A~~
~~18N/A~~
~~19N/A~~
~~20N/A~~
~~21N/A~~
~~22other _____~~

DEMOGRAPHICS

113   In total, how many motor vehicles, in working condition, including automobiles, trucks, vans, and highway motorcycles are owned or leased by members of your household? _____

114   How many persons live in your home? Please count yourself, family and friends, and anyone who may be unrelated to you such as live-in housekeepers or boarders.

_____ persons

88   Don't know (**SKIP TO Q115**)
99   Refuse (**SKIP TO Q115**)

IF Q114 = 1, AUTOCODE Q114a = 0, THEN SKIP TO Q115

114a   And how many of these household members are under the age of 16?

_____ household members
888   Don't know
999   Refuse

~~115   Do you have access to the Internet at home? Do you have access at work? **IF ANSWER IS YES TO BOTH QUESTIONS, CODE RESPONSE 3**~~

1 Yes, at home only
2 Yes, at work only
3 Yes, at home and work
4 No, don't have access to the internet at home or work **(SKIP TO INSTRUCTIONS BEFORE Q118)**
9. Don't know/refused

116 Do you currently use any of the following social networking sites or have you used any of them in the past? Have you used . . .

(ROTATE 1 - 4, THEN ASK RESPONSE 5, ACCEPT MULTIPLES FOR 1 - 5)
1 Facebook
2 MySpace
3 Twitter
4 LinkedIn
5 Other social networking site **(SPECIFY)**
6 None of these
9 Don't know/refused

Instructions before Q118
IF TELEALL OR HOMEALL SKIP TO Q119

118 Now I have a few last questions for classification purposes. First, about how many employees work at your worksite? Is it . . . (**READ CHOICES**)

1 1 – 25
2 26-50
3 51-100.
4 101-250
5 251-999.
6 1,000 or more
9 DK/Ref.

119 What is your occupation? _____

IF HOMEALL SKIP TO Q121, AUTO CODE "5" IN Q120

120 What type of employer do you work for? Is your employer a federal agency, a state or local government agency, a non-profit organization or association, a private employer, or are you self-employed?

1 federal agency
2 state, or local government agency
3 non-profit organization/association
4 private sector employer
5 self-employed
6 other (SPECIFY) _____
9 DK/Ref.

120a What is your zip code at work? _____

121 Which of the following groups includes your age? (**READ CHOICES**)

1 under 18
2 18 - 24
3 25 - 34
4 35 - 44
5 45 - 54
6 55 - 64
7 65 or older
9 Refused (**DON'T READ**)

122 Do you consider yourself to be Latino, Hispanic, or Spanish?

1 Yes
2 No

9   DK/Ref.

123   Now I want to ask you about your race. Which one of the following best describes your racial background.
Is it . . . (**READ CHOICES 1-5; SELECT ONE RESPONE ONLY**)

1   White
2   Black or African-American
3   American Indian or Alaska Native
4   Asian
5   Native Hawaiian or Other Pacific Islander
6   Other (SPECIFY) _____
9   Refused

124   Finally, please stop me when I reach the category that best represents your household's total annual
income. Is it . . . (**READ CHOICES**)

1   less than $20,000
2    $20,000 - $29,999
3    $30,000 - $39,999
4    $40,000 - $59,999
5    $60,000 - $79,999
6    $80,000 - $99,999
7    $100,000 -$119,999
8    $120,000 - $139,999
9    $140,000 - $159,999
10   $160,000 or more
~~117~~99   Refused (**DON'T READ**)

Thank you very much for your time and cooperation!

(**RECORD SEX**:) _1_ male _2_ female

(**RECORD LANGUAGE OF INTERVIEW**:) _1_ English   _2_ Spanish