#### A. ABOUT YOUR TRIP TODAY

- 1. How did you get to Ronald Reagan Washington National Airport for this trip? (Check ONE answer)
  - □ I came to this airport by GROUND TRANSPORTATION (e.g., car, taxi, Metro, etc.) (Go to QUESTION #2)
  - I was on this flight when it arrived at this airport.
    (STOP. That is all we need to know)
  - DOMESTIC FLIGHT...
  - I made a connection at this airport from an
    INTERNATIONAL FLIGHT...
    - with \_\_\_\_\_\_ Airlines. (Fill in the name of the airline and STOP. That is all we need to know)

#### If you arrived at this airport by GROUND TRANSPORTATION, please complete the rest of this survey.

2. What is the final destination of your trip today?

City

State/Province

Country

- 3. What is the primary purpose of your trip? (Check ONE answer)
  - □ Business related to the federal government (Including military)
  - $\Box_{02}$  Business related to state or local government
  - $\square_{03}$  Business that is not related to government
  - $\Box_{04}$  Vacation or holiday
  - $\Box_{05}$  Personal or family affairs
  - □<sub>06</sub> Student or school related

□<sub>95</sub>Other purpose (Specify:\_

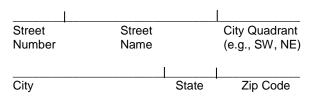
# B. ABOUT YOUR GROUND TRIP TO REAGAN WASHINGTON NATIONAL AIRPORT:

1. Where did you start your ground trip to this

airport (DCA)? (Check ONE answer)

- Private residence
- Hotel/Motel
- $\square_{03}$  Short term rental (e.g., Airbnb, VRBO)
- $\square_{04}$  My regular place of employment
- $\Box_{05}$  Another place of business
- □<sub>95</sub> Other (Specify:\_\_\_\_\_

2. What is the address of the place you started your trip today?



Hotel/Motel or Business Name

3. What time did you begin your trip to the airport today? (Enter time and circle AM or PM)

AM

PM

4. What time did you arrive at the airport today? (Enter time and circle AM or PM)



5. How many people who came to the airport with you are getting on the plane with you (including yourself)?

\_\_\_\_\_ Person(s) (Including yourself)

- 6. How did you travel to this airport today? (Check ONE primary mode of travel)
  - D<sub>01</sub> Private Car
  - Rented Car
  - 🗖 🛛 🖓 Taxi
  - □<sub>04</sub> Ride-hailing (e.g., Uber, Lyft)
  - □<sub>05</sub> Airport van/limo (e.g., SuperShuttle)
  - □<sub>06</sub>Hotel/Motel courtesy bus
  - D<sub>07</sub> Metrorail
  - **D**<sub>08</sub>VRE
  - Metrobus
  - □<sub>11</sub> Walked from place of **origin** (see question B2)
  - $\square_{12}$  Biked from place of <u>origin</u> (see question B2)
  - □<sub>95</sub> Other (Specify:\_\_\_\_\_)
- If you walked or biked to the airport, please describe your trip route

7. What was your MAIN reason for choosing your mode of GROUND travel to this airport TODAY? (Check ONE answer)

□ <sub>01</sub> Cost	
□ <sub>02</sub> Reliability	
$\Box_{03}$ Travel Time	
<b>D</b> <sub>04</sub> Convenience	
□ <sub>05</sub> Comfort	
□ ₀₅ Other (Specify:	)

8. If you arrived in a private or rented car, taxi, or ridehailing vehicle (e.g., Uber, Lyft) did you carpool with someone else?



- 9. If you arrived in a private vehicle (excluding rental cars):
  - a. Were you dropped off at the terminal curbside?

<b>D</b> <sub>01</sub>	Yes		No
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- b. Where was that vehicle parked (either directly or after dropping you off)?
  - $\Box_{01}$  It was not parked
  - □<sub>08</sub> Short term/hourly parking lot
  - □<sub>09</sub> Long term/daily parking garage
  - $\Box_{10}$  Long term/economy parking lot

#### C. ABOUT YOUR AIRPORT CHOICE

1. Rank the three most important reasons for choosing Reagan Washington National Airport for your flight today. (Write 1, 2, or 3 in the appropriate spaces)

Closest airport

\_\_\_\_\_ Easy road access

- \_\_\_\_\_ Easy access by Metrorail or public transit
- \_\_\_\_\_ Convenient van/limo or shuttle bus service
- \_\_\_\_\_ Good parking facilities
- \_\_\_\_\_ More convenient flight times
- \_\_\_\_\_ Less expensive airfare
- \_\_\_\_\_ Only airport with non-stop flights
- \_\_\_\_\_ Only airport that serves my destination
- \_\_\_\_\_ Frequent flyer specific airline
- \_\_\_\_ Other (Specify: \_\_\_
- 2. Rank the region's airports in your order of preference. (Write 1, 2, or 3 in the appropriate spaces)

(while 1, 2, or 3 in the appropriate space

BWI Marshall

Washington Dulles International

\_\_ Reagan Washington National

#### D. ABOUT YOURSELF

1. What is the location of your current residence?

Zip Code

City/County State

Country

## 2. How many people live in your household?

### \_\_\_\_ Person(s) (Write '1' if you live alone)

## 3. Check your age group:

$oldsymbol{\square}_{_{01}}$ 18 or younger	<b>D</b> <sub>04</sub> 35–49
<b>D</b> <sub>02</sub> 19–24	<b>D</b> <sub>05</sub> 50–64
<b>D</b> <sub>03</sub> 25–34	$\Box_{06}$ 65 or older

- 4. What was your household's total annual income?
  - $\square_{01} \text{ Less than } \$25,000$  $\square_{02} \$25,000-49,999$  $\square_{03} \$50,000-99,999$  $\square_{04} \$100,000-149,999$  $\square_{05} \$150,000-199,999$  $\square_{06} \$200,000 \text{ or more}$
- 5. If you were visiting, how many nights did you stay in the area?

\_\_\_\_ Night(s) (Write '0' if you are leaving the same day you arrived)

6. How much did you spend on airport concessions during your visit?

(Include expenses only within the airport terminal area such as food, souvenirs, spa visit, etc. Do not include expenses outside of the airport terminal area such as parking.)

Less than \$25

- **D**<sub>02</sub>\$25-\$49
- **D**<sub>03</sub>\$50-\$99

**D**<sub>04</sub>\$100 or more

#### E. PLEASE WRITE ANY COMMENTS YOU WOULD LIKE TO SHARE

# Thanks for Your Help!



## 2019 WASHINGTON – BALTIMORE REGIONAL AIR PASSENGER SURVEY

### TO DETERMINE LOCAL AIRPORT NEEDS

DCA

This survey concerns your trip today. Please complete this form, even if you have received a form on other days.

All answers are confidential. Personal identification is not required. Thank you for your cooperation.

#### You can take this survey online by visiting

## http://tinyurl.com/oop9u62

#### or scan the QR code below.



ID number below is required to access online survey.

This survey is being conducted by: Metropolitan Washington Council of Governments Metropolitan Washington Airports Authority Maryland Aviation Administration in cooperation with the airlines serving the region's airports.

## ID NUMBER (PASSWORD)