



Metropolitan Area Transportation
Operations Coordination

Item #12

After-Action Briefing on Metropolitan Area Transportation Operations Coordination (MATOC) Program Activities for the Presidential Inauguration

Presentation to the Transportation Planning Board

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"Working together to reduce incident-related travel delays through improved coordination, cooperation, and information-sharing."

Goals for Inauguration

- ***Maintain regional situational awareness of transportation incidents***
- ***Communicate incident information in a timely, consistent, and reliable manner***
- ***Ensure that traffic management actions are coordinated***

Inauguration Preparation

- ***Invited to participate in major stakeholders planning activities***
- ***Attended meetings, training sessions and conference calls***
- ***Identified specific information to facilitate***
- ***Developed communications strategy***

Inaugural Activities

- ***Physically located at DC's Emergency Operations Center (EOC)***
- ***Monitored numerous transportation data sources***
- ***Communicated incident information and provided situational awareness to DDOT, VDOT, MD SHA, WMATA, Transit Agencies and DC Emergency Mgt.***
- ***Took advantage of opportunity***
 - ***Confirm relevance***
 - ***Test “trial phase” procedures***
 - ***Build relationships***

Coordination and Information Sharing

- ***Relaying METRO Parking Lot Status***
 - *DOT's using message signs to route motorists to closest available parking lot facility*
 - *Needed timely "fill rate" information*
 - *MATOC coordinated information exchange with WMATA liaison at DC EOC*
 - *Relayed information to DOTs*
- ***Clara Barton Parkway Incident***
 - *Major incident with parkway closed for > 3 hours*
 - *MD SHA received initial report over scanner, needed confirmation*
 - *MATOC coordinated information exchange with US Park Police liaison at DC EOC*
 - *Relayed information to MD SHA and Montgomery County Traffic Management Center*

Technical Systems Supporting MATOC

- ***Capital Wireless Information Net (CapWIN)***
 - *Used by transportation, transit, law enforcement, and other key agencies*
 - *Secure instant messaging and functional chat rooms*
 - *Incident information and situation reports posted immediately*
 - *Responders provided “on-scene” information or verification directly to stakeholders*
- ***Regional Integrated Transportation Information System (RITIS)***
 - *Fuses real time incident information from multiple sources*
 - *Provides an “At-a-Glance” Regional View/Map of transportation incidents and events*

After Action Review

- ***Feedback requested from stakeholders***
- ***Perception***
 - ***Well received***
 - ***Utilized***
 - ***Value added***
 - ***Relevant***
- ***Identified areas for improvement, which will be addressed during the remainder of trial phase***
 - ***Refined standard operating procedures***
 - ***Training***
 - ***Equipment***



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Q & A

