





#### A Regional Pedestrian and Bicyclist Safety Campaign Regional TDM Marketing Group 3/15/2016

Michael J. Farrell, DTP







#### What is Street Smart?

- Street Smart focuses on Education through Mass Media
  - One media campaign for one media market
  - Multi-year "Tired Faces" Creative
  - http://bestreetsmart.net
- Concentrated waves of Radio, Transit, and Internet advertising designed to change driver, pedestrian, and cyclist behavior
  - Fall and Spring Waves
- Since Fall 2002
- Supported by concurrent law enforcement
- Funded by:
  - Federal Funds administered by DC, Maryland, and Virginia
  - WMATA
  - TPB Member Governments COG dues (63k)
    - Covers project administration
  - FY 2016 Budget \$750k for consultant, ad placement
    - Increase from 675k for FY 2015









**FY 2015 RECAP** 



#### **PAID MEDIA: Transit**

#### **EXTERIOR BUS ADS**

- Fall 2014: 4 weeks paid + 4 weeks overrides 50 kings, 65 tails, 200 bonus bus cards
- Spring 2015: 4 weeks paid + 2 weeks overrides 80 kings, 200 bonus bus cards
- 18.4 million impressions (includes bonus)





**Bus Tail** 



**Bus King** 





### **PAID MEDIA: Pumptoppers**

- Fall: 4 weeks paid + 4 weeks overrides of 508 cards and 127 bonus clings at 127 gas stations (2 bonus)
- Spring: 4 weeks paid + 4 weeks overrides of 500 cards and 125 bonus clings at 125 gas stations (9 bonus)
- 119.38 million total impressions (including bonus locations/overrides)







#### PAID MEDIA: RADIO

- 15-second English & Spanish radio liners
- Targeted mainly drivers
- Focused during key drive times
- 2 weeks in fall; 2 weeks in spring
- 7 radio stations
- 6.3 million impressions (includes bonus spots)



















#### PAID MEDIA: TELEVISION

- 2 weeks in spring
- 15-second spots
- 62 paid spot plays + 92 bonus on NBC
- 46 paid spot plays + 47 bonus on Univision
- 3.87 million impressions
- http://bestreetsmart.net/i ndex2.php











#### PAID MEDIA: DIGITAL

#### **YOUTUBE & PANDORA**

- Spring: 4 weeks
- 1.28 million impressions
- 5,000+ clicks













#### **FALL 2014 PRESS EVENT**

- November 7<sup>th</sup> at Sherman Ave. & Euclid St. in Washington, DC.
- Speakers from FHWA, DDOT, VDOT, and Prince George's County PD.
- Kenniss Henry, mother of bicyclist killed gave personal story.

 Live enforcement "crosswalk sting" demo by Metro PD.









#### **SPRING 2015 PRESS EVENT**

- March 25<sup>th</sup> at College Park City Hall near MD Route 1 in Prince George's County.
- Speakers from Maryland MVA, Virginia DMV, DDOT, Prince George's County Executive's Office, Riverdale Park PD, and City of College Park.
- Gwen Ward, mother of teen killed while crossing the street gave personal story.









#### **FALL 2014 STREET TEAMS**

- 10/13: Wisconsin & M St NW, Washington, DO
- 10/21: Minnesota Ave Metro Station, Washington, DC
- 10/23: MD193 between 650 & 212 Langley Park, Maryland
- 10/28: Algonkian Pkwy & Cascades Pkwy, Loudoun County, Virginia
- 10/30: Georgia at Colesville RD, Silver Spring, Maryland
- 11/10: Silver Hill at Suitland, Maryland
- 11/7: Gallery Place/Chinatown, DC
- 11/8: King Street btw Washington & Union, Alexandria, Virginia
- 11/11: George Mason University, Virginia













#### **SPRING 2015 STREET TEAMS**



- 3/25: College Park, MD 1 at Knox, Prince George's County, Maryland
- 4/8: Congress Heights/ Anacostia Metro, Washington, DC
- 4/9: Tysons Corner Metro, Fairfax County, Virginia
- 4/10: Petworth Metro, Washington, DC
- 4/13: 17th and K St. NW, Washington, DC
- 4/13: Addison Road Metro, Prince George's County, Maryland
- 4/15: Courthouse Metro, Arlington County, Virginia
- 4/17: Wheaton Triangle, Montgomery County, Maryland











### **Partnerships**

### Donated Bus Card and Bus Shelter Placement

- Work through the regional Public Transportation Subcommittee (formerly the Bus Subcommittee)
- · Bus Cards in English and Spanish
- Two Concepts: Jaywalking & Bus Safety

#### **Concurrent Pedestrian Safety Enforcement**

- Held September 30<sup>th</sup> workshop on <u>Pedestrian and Bicyclist</u> <u>Safety Enforcement</u>.
- Work though Street Smart Advisory Group
- 10,993 citations and 1,288 warnings issued.
- · Publicity about Enforcement during the campaign
  - Press Event, Media Tour





















# **Annual Evaluation Survey:** Traditional Methodology

Pre-test Post-test







# Communication campaign

- Web-based, pre-defined questionnaire used for the Spring wave
- 50/50 male/female
- Geographically and Demographically Representative
- •Half drivers, half pedestrians
- •300 respondents
- •95% confidence interval
- English only





#### **CAMPAIGN SURVEY RESULTS**

#### ADVERTISING AWARENESS

- 27% unaided ad awareness recall
- 68% overall aided ad awareness recall, up from:
  - 56% in 2014
  - 39% in 2013
  - 19% in 2012
- Aided advertising awareness was slightly higher for pedestrians (73%) than for drivers (63%)
  - Smaller gap than in the 2014 survey (62% vs. 51%)
  - Smaller gap than in the 2013 survey (50% vs. 27%)





#### **CAMPAIGN SURVEY RESULTS**

#### ADVERTISING AWARENESS

- Net aided awareness broken down by jurisdiction:
  - DC increased from 57% to 69%.
  - Maryland increased from 73 to 74%.
  - Virginia increased from 36 to 60%.
- 32% of respondents recalled seeing the TV spot.
- The main source of ad awareness was on buses and other public transportation television as the next most important source.





#### **CAMPAIGN SURVEY RESULTS**

#### **GENERAL AWARENESS**

- General awareness for the Street Smart advertising program remained consistent (35% to 41%).
- About one in five respondents said they had heard of police efforts to enforce pedestrian traffic laws.
- In general, the respondents do not perceive the authorities to be very strict in enforcing laws for pedestrians, drivers, or bicyclists.













### FALL 2015 At a Glance

FALL MUNITED			November					December				January					
FALL – WINTER	5	12	19	26	2	9	16	23	30	7	14	21	28	4	11	18	25
PUBLIC RELATIONS																	
Press Event																	
Media Tour																	
Suggested Enforcement Dates																	
PAID MEDIA																	
Radio :15 Traffic Sponsorships																	
TV :15																	
Pumptoppers																	
Exterior Bus Ads																	
Digital (Pandora/YouTube)																	
OUTREACH/PARTNERSHIPS																	
Street Teams																	
Digital/Social Media																	

TPB is Wednesday 10/21 Halloween is Saturday 10/31 Daylight Savings is Sunday 11/1 Election is Tuesday 11/3 Thanksgiving is Thursday 11/26







#### Fall 2015 Press Event

Tuesday, October 27<sup>th</sup>
Market Square, Alexandria, VA
"Be Safe, Be Seen"



**Speakers** 

- · William D. Euille, Mayor, City of Alexandria, Virginia
- Tim Lovain, First Vice Chair, Transportation Planning Board; City of Alexandria Council Member
- · Captain Shirl Mammarella, Alexandria Police Department, Virginia
- John Saunders, Director of Highway Safety, Virginia Department of Motor Vehicles
- Greer Gillis, Deputy Director, District of Columbia Department of Transportation
- Michael Sabol, Pedestrian Safety Manager, Maryland Department of Transportation's Highway Safety Office

#### Press attending the event:

- WJLA-TV (ABC, Channel 8)
- WUSA-TV (CBS, Channel 9)
- WTOP Radio
- WMAL Radio
- Alexandria Times
- Capital News Service/University of Maryland

#### • Other media coverage/interest:

- WJLA: <a href="http://wjla.com/news/local/street-smart-launches-new-campaign-to-improve-pedestrian-bicyclist-road-safety">http://wjla.com/news/local/street-smart-launches-new-campaign-to-improve-pedestrian-bicyclist-road-safety</a>
- Alexandria News <a href="http://www.alexandrianews.org/alexandria-increases-traffic-safety-enforcement-as-part-of-regional-street-smart-campaign/">http://www.alexandrianews.org/alexandria-increases-traffic-safety-enforcement-as-part-of-regional-street-smart-campaign/</a>
- Reston Now <a href="https://www.restonnow.com/2015/10/26/fairfax-county-police-want-pedestrians-driver-to-be-street-smart/">https://www.restonnow.com/2015/10/26/fairfax-county-police-want-pedestrians-driver-to-be-street-smart/</a>
- Mike Farrell interviewed on WNEW
- Marco Trigueros on Univision's Buenos Dias DC morning show (Spanish language). <a href="http://noticias.entravision.com/washington-dc/2015/10/28/campana-inteligente-en-las-calles/">http://noticias.entravision.com/washington-dc/2015/10/28/campana-inteligente-en-las-calles/</a>



#### **Fall 2015 Street Teams**

Tuesday, 10/27

Campaign Kickoff in Alexandria Market Square, Alexandria, VA

Tuesday, 10/27, 4PM-7PM

Wiehle/Reston Metrorail area, Fairfax County, VA

Thursday, 10/29, 4PM-7PM

MD 191 from Cordell to Commerce near Bethesda Metrorail Station, Montgomery County, MD

Friday 10/30, 11AM-2PM

Union Station/Columbus Circle, Washington, DC

Saturday 10/31 11AM-2PM

Route 1 at Mary's Way/Mt. Pleasant Drive and Longview Drive, Prince William County, VA

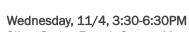
Monday, 11/2, 3PM-6PM

Rhode Island Ave at Reed St/Washington Place NE, Washington, DC

Tuesday, 11/3, 3:30-6:30PM

MD 5 Branch Avenue/Naylor Road Metrorail Station, Prince George's County, MD

Silver Spring Transit Center, Montgomery County, MD









## **Spring 2016 At a Glance**

	Ma	rch		Α	pril			N	1ay	
	21	28	4	11	18	25	2	9	16	23
PUBLIC RELATIONS										
Press Event										
Media Tour										
Enforcement Activations										
Suggested Enforcement Dates										
PAID MEDIA										
TV										
Transit										
Digital										
OUTREACH/PARTNERSHIPS										
Street Teams										
Digital/Social Media										
ONLINE SURVEYS										
April is "Distracted Driving Month"										
Click It or Ticket – Earned starts 5/9, paid 5/16, enforcement 5/23										<u> </u>



#### SPRING CAMPAIGN OUTREACH

- Press event at Silver Spring
   Transit Center March 13
- "Enforcement activation" media events – week of 4/25
  - DC MPD
  - Prince George's County
     PD
  - Arlington County PD
- Street Teams (7 total)

### **BUS BACK/MOTORIST MESSAGES**









Bicycles don't come with bumpers.

Give cyclists room to ride.

#### **MOTORIST MESSAGES**





### **TELEVISION**



- 2 weeks
- 15-second spots
- <a href="http://bestreetsmart.net/index2.php">http://bestreetsmart.net/index2.php</a>

### **BUS CARDS/PEDESTRIAN MESSAGES**











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#### JEWISH COUNCIL FOR THE AGING











#### THANK YOU

#### Contacts:

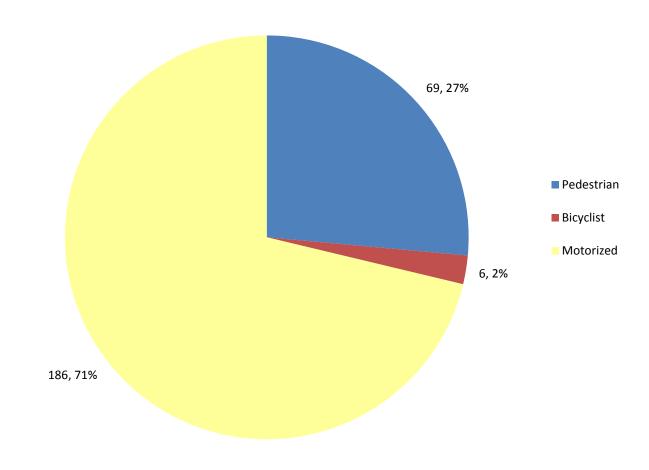
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## **Appendix Slides**

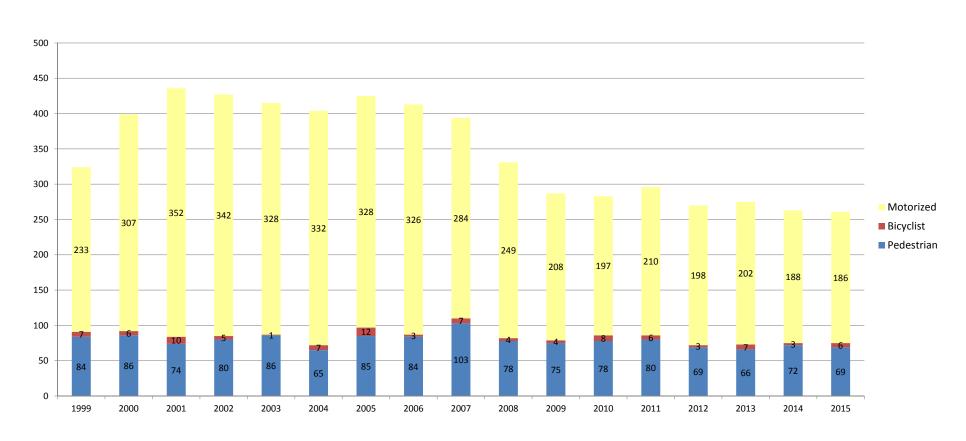


# Pedestrian, Bicyclist, and Motorized Fatalities in the Washington Region in 2015





# Pedestrian, Bicyclist, & Motorized Fatalities by Year



### **Pedestrian Fatalities by Jurisdiction**

Jurisdiction	2009	2010	2011	2012	2013	2014	2015	Average
District of Columbia	16	14	11	8	12	10	15	12
Charles County	3	3	8	4	3	2	1	3
Frederick County	1	3	0	4	4	1	1	2
Montgomery County	11	14	10	7	12	9	13	11
Prince George's County	22	23	31	24	17	29	20	24
Arlington County	3	1	4	4	1	2	1	2
City of Alexandria	0	2	2	2	2	0	1	1
Fairfax County	11	8	10	6	8	9	13	9
City of Fairfax	2	0	1	1	0	0	0	1
City of Falls Church	0	2	0	0	0	0	0	0
Loudoun County	1	2	2	3	1	5	2	2
City of Manassas	0	0	0	0	0	0	0	0
City of Manassas Park	0	0	0	0	0	0	0	0
Prince William County	5	6	1	7	6	5	2	5
Total Washington	75	78	80	70	66	72	69	73

#### 2014 Crashes and Fatalities by Jurisdiction

2014	Alexandria City	Arlington Co.	Charles Co.	Fairfax City	Fairfax Co.	Falls Church City	Frederick Co.	Loudoun Co.	Manass as City	Manassa s Park City	Montgomery Co.	Prince George's Co.	Prince William Co.	DC	TOTALS
Crashes involving pedestrians	56	143	40	17	188	4	42	53	10	3	424	397	56	1,171	2,064
Crashes involving bicyclists	19	39	13	5	102	3	23	30	5	0	129	87	25	842	1,322
Pedestrian fatalities	0	2	2	0	9	0	1	5	0	0	9	29	5	10	72
Bicyclist fatalities	0	0	0	0	0	0	0	0	0	0	1	1	0	1	3
All traffic fatalities	0	5	8	0	32	1	18	12	0	0	40	98	23	26	263



#### ■ Crashes Involving Pedestrians in the Washington Metropolitan Region - 2014



					FIR GINIA						MARY	LAND		DC	
MONTH	Alexandria City	triington Co.	Feirfex City	Fairfax Co.	Fells Church City	Leedous Co.	Nemases City	Honessas Pork City	Princo William Co.	Cherles (o.	Fraderick (a.	Mortgomery (e.	Prince George's Co.	DC .	TOTALS
January	9	12	1	19	0	3	1	0	2	5	3	41	47	98	241
February	2	12	0	8	0	5	0	0	4	1	0	29	30	80	171
Morch	1	9	2	9	0	1	0	1	2	4	4	32	28	103	196
April	6	11	3	13	1	4	1	1	4	0	6	22	35	97	204
May	4	16	3	15	1	6	1	0	3	4	1	37	31	122	244
Jure	3	16	2	13	0	5	0	0	8	5	2	34	30	116	234
July	3	4	1	17	0	- 4	3	0	5	4	4	32	42	76	195
August	3	9	1	12	2	- 4	2	0	6	5	3	25	32	84	188
September	7	10	1	13	0	6	1	0	2	1	5	38	29	118	231
October	5	19	1	33	0	7	0	1	10	2	5	49	39	135	306
Movember	6	15	2	16	0	2	0	0	2	4	6	41	27	110	231
December	7	10	0	20	0	6	1	0	8	5	3	44	42	117	263
Total Crashus	56	143	17	188	4	53	10	3	56	40	42	424	412	1256	2704