



HOMELESS SERVICES COMMITTEE

January 10, 2020
10:00 A.M. - 12:00 P.M.
777 N. Capitol Street, NE, Meeting Room 4 & 5
WiFi: COG_Guest password: cogregionforward

Remote Participants:

1. Click this [link](https://mwkog.webex.com/mwkog/j.php?MTID=m862eaad77d0ea0ad5e9b2e687d25eee6) or <https://mwkog.webex.com/mwkog/j.php?MTID=m862eaad77d0ea0ad5e9b2e687d25eee6>
2. Use your email address and the password **Homeless2020** to log in
3. Call in information will appear on screen immediately after log in
4. Call the phone number then enter the **access code** and **participant id** when prompted
5. Please remember to enter your name as a participant on the login screen

Phone only participants:

1-855-244-8681 Call-in toll-free number (US/Canada)
1-650-479-3207 Call-in toll number (US/Canada)
Meeting number 646 842 860

(As a reminder, please mute your phone unless speaking and refrain from placing the call on hold so that your background music is not projected into the meeting.)

AGENDA

- 10:00 A.M. 1. WELCOME, INTRODUCTIONS AND ANNOUNCEMENTS**
Tony Turnage, Co-Chair
- 10:10 A.M. 2. USE OF MOBILE TECHNOLOGY IN THE POINT IN TIME COUNT**
Elisabeth Young, TCP, Molly Vetter, TCP, and all Participants

For this peer-exchange session, committee members will discuss the use of mobile technologies in conducting the unsheltered portion of the annual Point-in-Time enumeration. Molly Vetter and Elisabeth Young will share highlights of the District of Columbia's decision to use a mobile platform for survey entry in 2020. Other committee members are asked to share local CoC methodology for the upcoming count and what considerations for use of technology may be in use or under consideration.

- 10:40 A.M. 3. DEVELOPING A PROTOCOL FOR SHELTER WARM HAND OFFS**
Kim Ball, Co-Chair, Tony Turnage, Co-Chair, and All Participants

Building upon prior committee discussions regarding regional shelter policies and practices, committee members will have an opportunity to discuss how best to

implement a cross-jurisdictional warm handoff for persons seeking shelter.

Questions to consider:

1. **Does shelter bed availability impact your recommendation?**
 - a. What would you recommend in cases when your CoC has a bed immediately available?
 - b. What would you recommend in cases when your CoC *does not* have a bed immediately available?
2. **Does the client's location preference impact your recommendation?**
 - a. What would you recommend when the client prefers to return "home" for permanent housing but there is no short term (shelter) available?
 - b. What would you recommend when the client prefers to stay in your jurisdiction?
3. **Does the time of day the client presents impact your recommendation?**
 - a. For example, what is the response at 10am vs 10p? (Would you turn someone away in the middle of the night if you had a bed available?)
4. **Do you need to make contact with the receiving jurisdiction and confirm bed availability before referring a client back?**
5. **Will transportation assistance be provided when referrals are made?**
6. **As a receiving jurisdiction, would you require documentation before accepting someone?**
7. **What data should be captured, and by whom?**
8. **Does the recommendation vary at all by population?**

Responses to these questions will inform the internal hand off chart with contact information for each CoC to be able to communicate with peers in other jurisdictions.

11:30 A.M. 5. JURISDICTIONAL ROUNDTABLE AND OTHER COMMITTEE BUSINESS

Kim Ball, Co-Chair, Tony Turnage, Co-Chair, and All Participants

Committee members will each have an opportunity to share current activities and work focus in their jurisdictions, with the goal of fostering cross-jurisdictional collaboration and identifying opportunities for furthering shared goals to end the experience of homelessness.

12:00 P.M. 5. ADJOURN

Next Meeting: Wednesday, February 5th at 10am

Reasonable accommodations are provided upon request, including alternative formats of meeting materials. For more information, visit: www.mwcog.org/accommodations or call (202) 962-3300 or (202) 962-3213 (TDD)