

CommuterCash

Launching December 2024

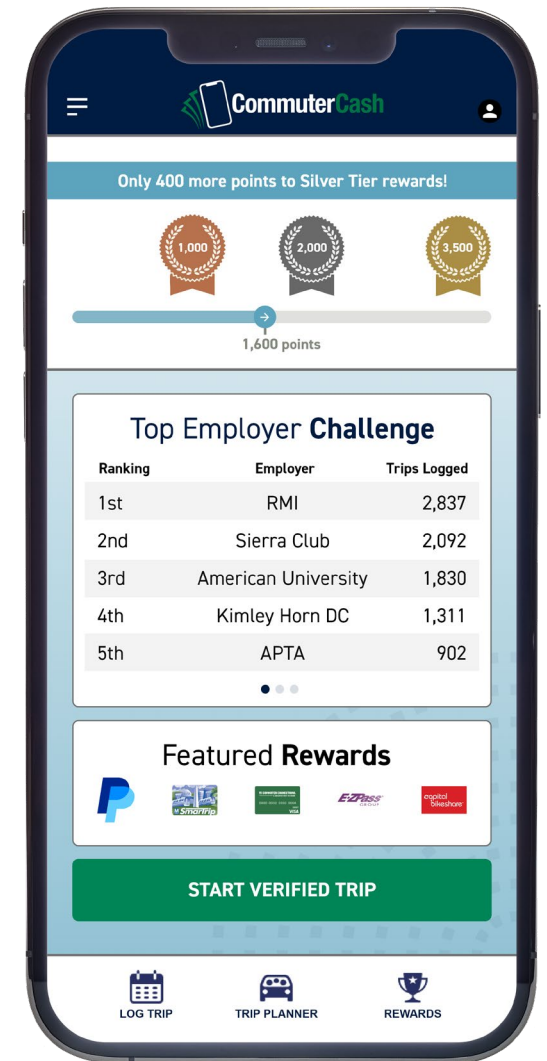
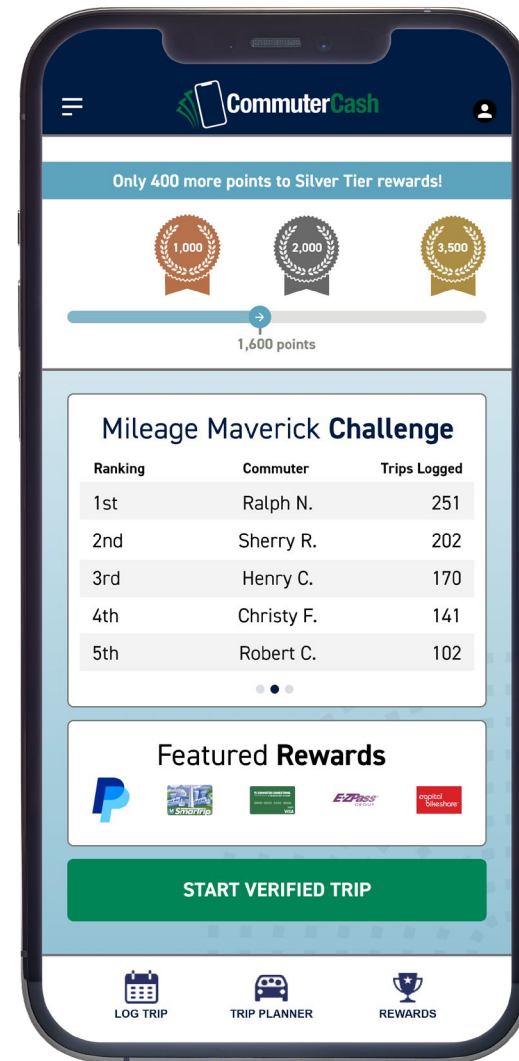
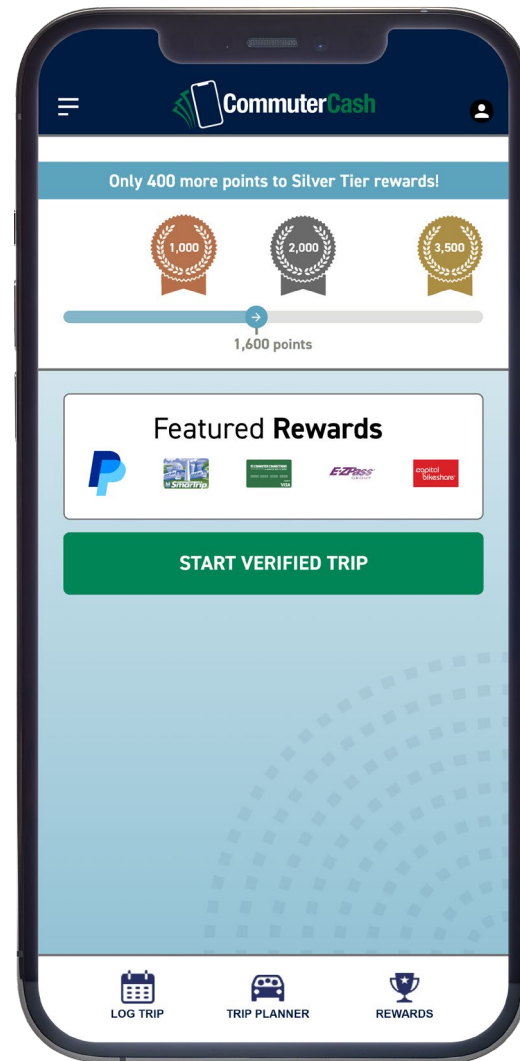
Dan Sheehan

Transportation Planning Board Technical Committee, Item #12

October 4, 2024

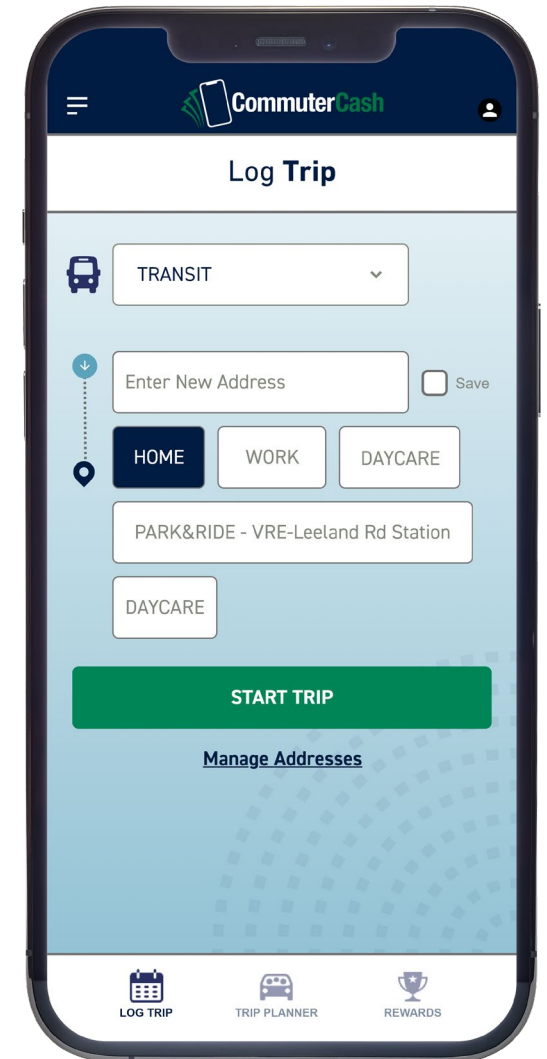
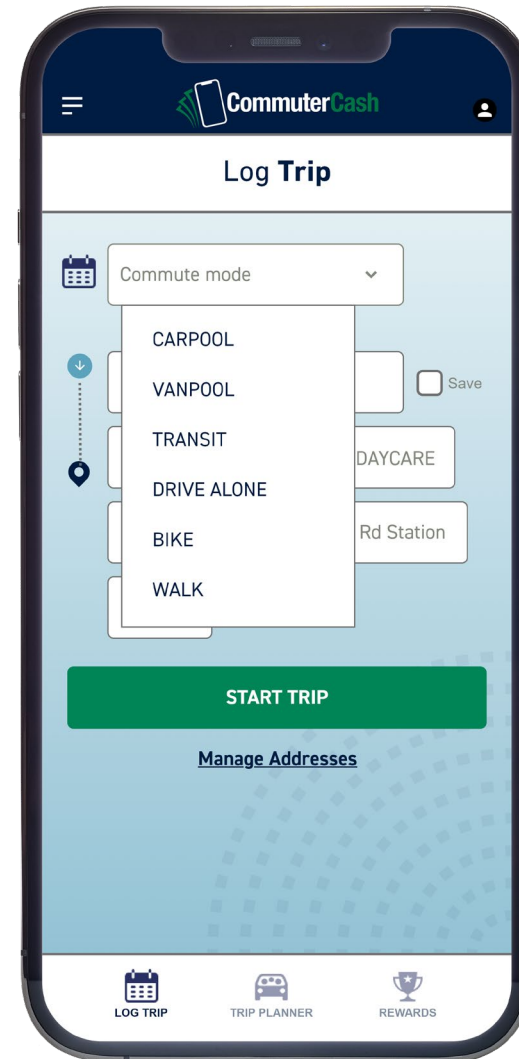
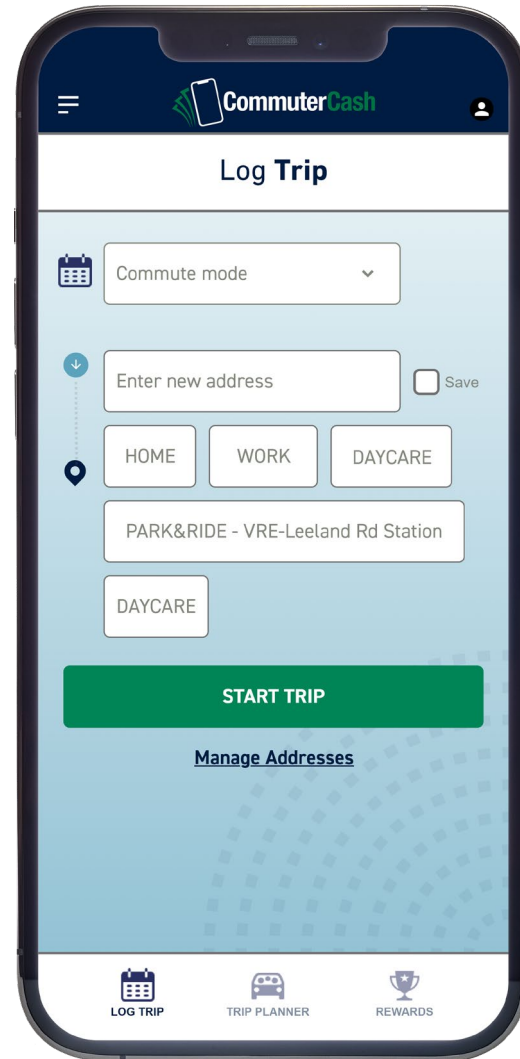
Dashboard

- Gamification for reward tiers
- Featured Rewards
- Leaderboards
- Easy to read navigation



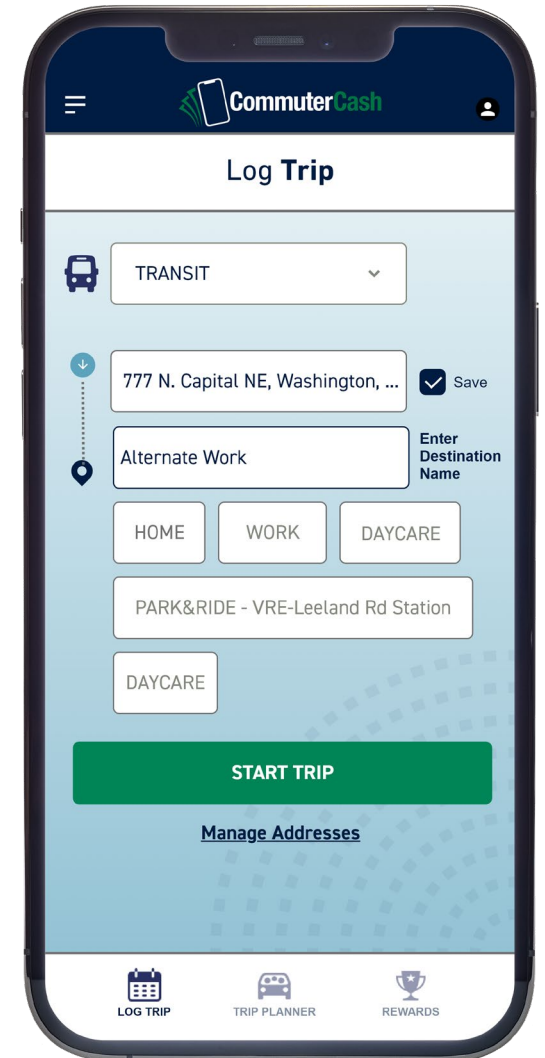
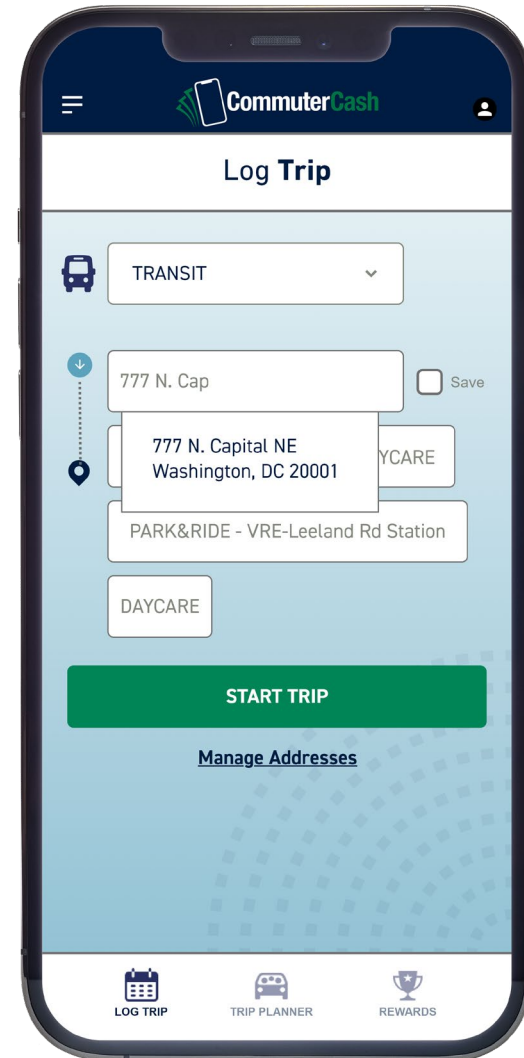
Log Trip

- Uses saved trip profile for commute mode
- Allows for one touch selection of any saved address from profile



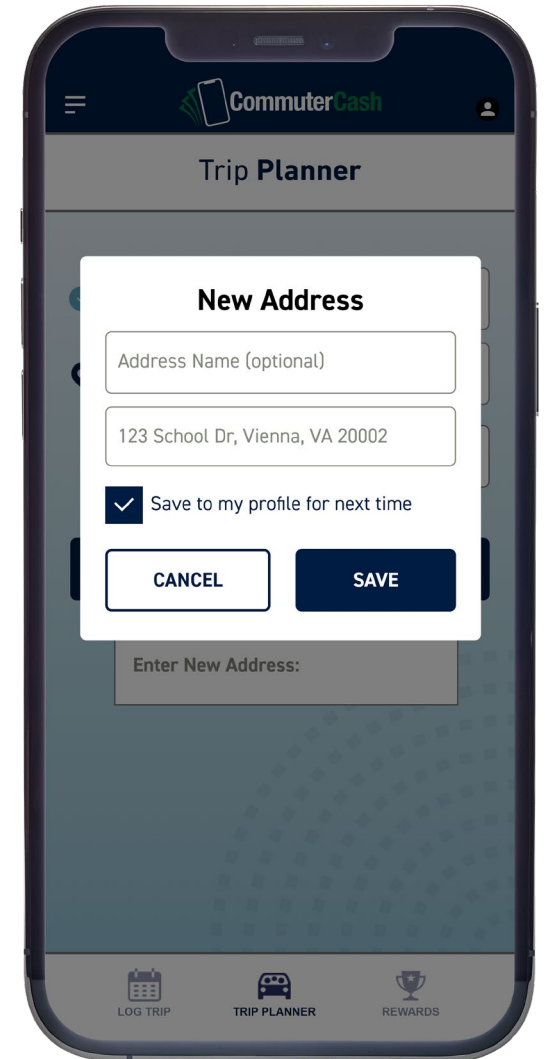
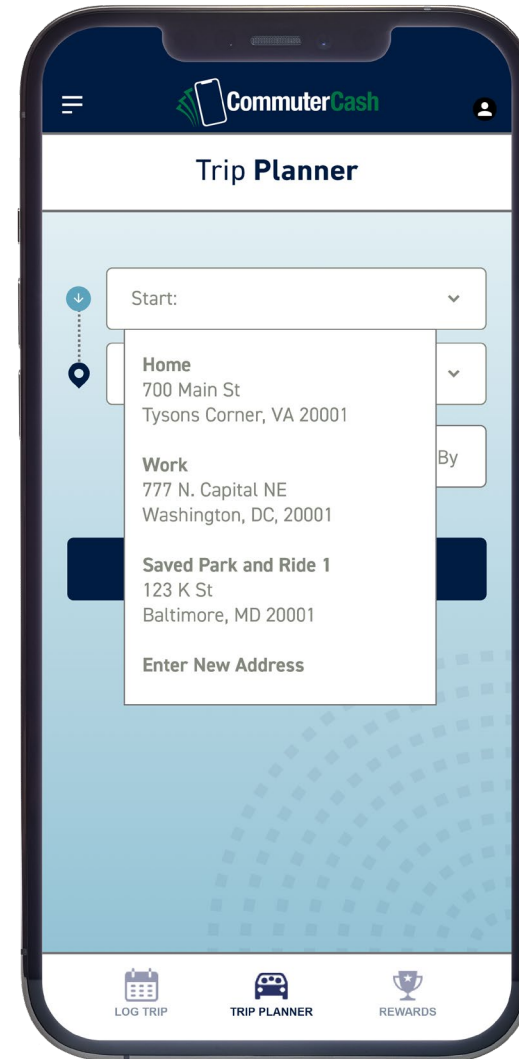
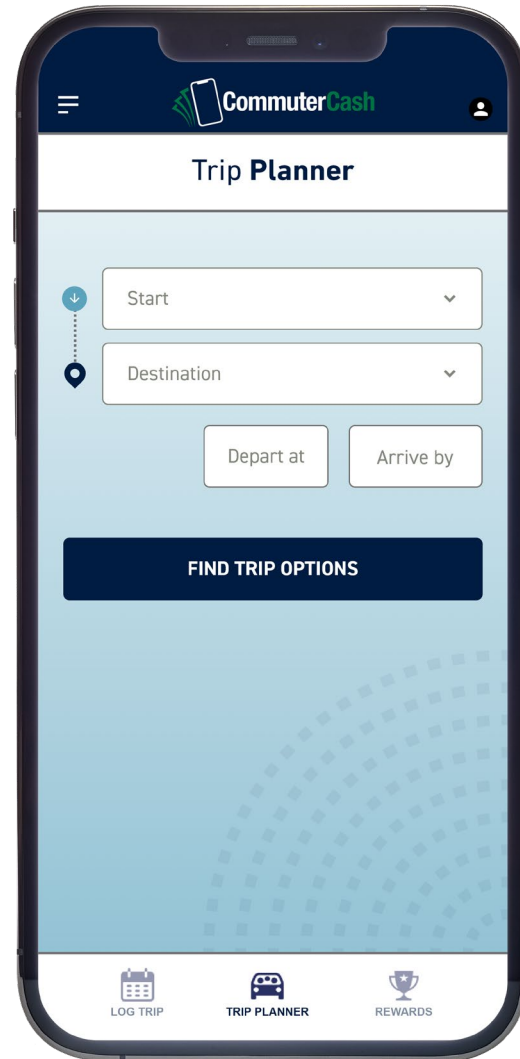
Log Trip

- CommuterCash will also support custom destination powered by MWCOCG's ARCGIS autocomplete
- User can choose to **SAVE** the new address by providing a destination name and the new destination will automatically be added to the set of buttons available on this screen and in the Trip Planner
- User can also access **Manage Addresses** from this screen to edit button list



Trip Planner

- Easy to read navigation
- Use saved addresses from commuter's profile
- Allows for new addresses and address management



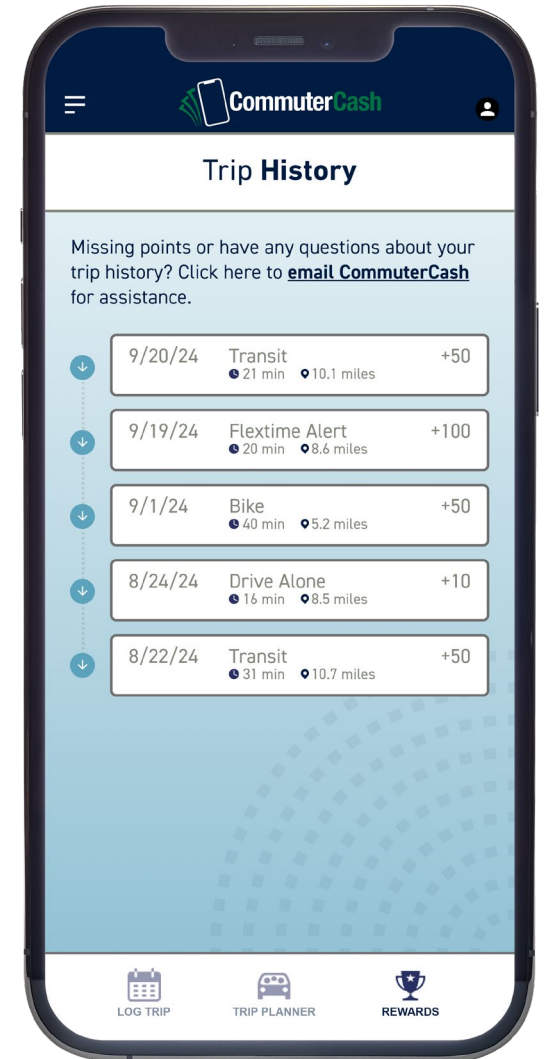
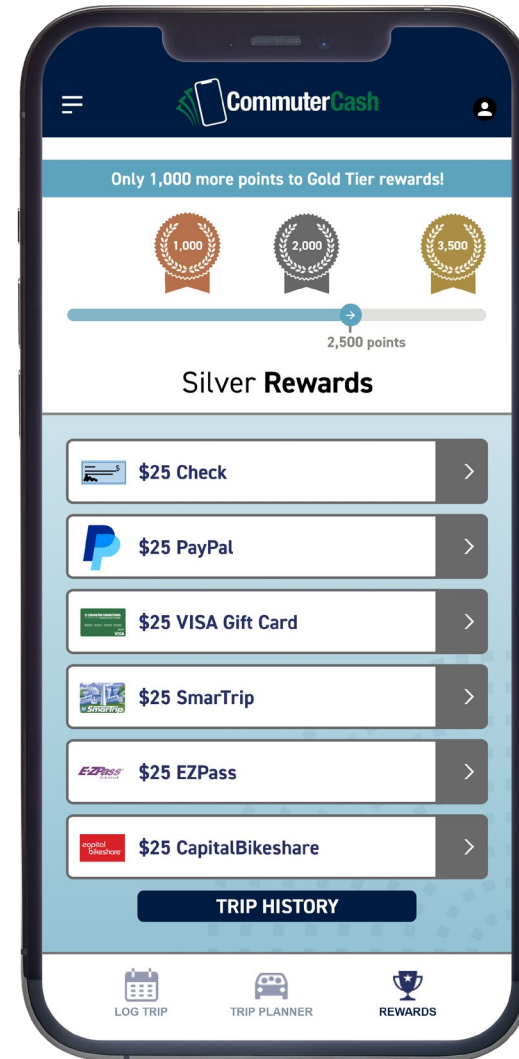
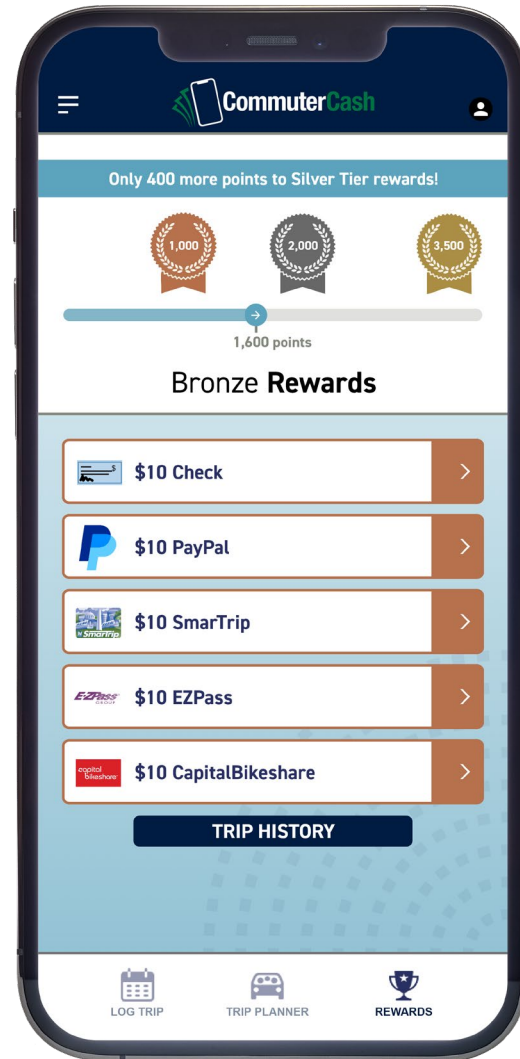
Trip Planner

- Shows relevant commute modes in a single view
- Trip planning is NOT required in order to log a trip but rather a marketing feature to promote multimodal trip options in the region
- Rideshare modes, when available, will be highlighted and pushed to the top of the result set
- Allows for marketing text to be included to further shift commuter behavior



Rewards

- Uses gamification strategy to reorganize existing rewards into tiers
- Allows for behavioral “nudge” techniques to gently incentivize users towards logging more trips



Flextime Alerts

- Flextime program enrollment can be managed through Commuter Connections website or CommuterCash mobile app
- User defines their normal home/work commute and the system monitors traffic and incident data to identify congestion and suggest alternate departure times
- If congestion is detected, alert will be sent via push notification, email, and will be available in CommuterCash when planning a trip with “Depart Now” selected as an option

