

National Capital Region Pandemic Recovery Bus Operators Service Questionnaire

Name of Bus Service		Info as of	
Contact Information			
Name		E-mail	
		Tel	

CURRENT SERVICE

Describe current level of bus service (AM Peak/Midday/PM Peak/Evening (% of normal))

- Any bus routes not in operation?

Describe upcoming plans (next 30 days) for changes in bus service levels. (AM Peak/Midday/PM Peak/Evening (% of normal))

- Any bus routes that will restart service?

What passenger capacity are your buses operating at?

How many customers are you allowing onboard? Any plans to change this (next 30 days)?

RIDERSHIP OBSERVATIONS

Describe Ridership trends and facility usage the past two weeks.

- Identify any bus routes with locations and time periods when buses are at capacity. (Example. Route 401 in Tysons around 8 AM.)

OTHER INFORMATION

Is there other information that you would like to pass to customers and/or employers?

- Are masks required onboard buses?
- Are masks available onboard buses?
- Besides masks, are there any other health precautions available or that should be followed?
- Is information posted at all bus stops?
- Is boarding by rear door only (for all but mobility needs customers)?
- Status of fare collection: Yes/No/Next 30 days?
- Any other information?