# Slide 1:

# Presentation Title: Impacts of COVID-19

Enhanced Mobility Projects

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Access for All Advisory Committee

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Logos: Metropolitan Washington Council of Governments

Slide 2: Purpose

* Provide information on the impact of the pandemic on transportation services for older adults and people with disabilities and the agencies who serve them.
* Highlight the work of Enhanced Mobility subrecipients in meeting the transportation needs of older adults and people with disabilities during the pandemic.
* Provide specific, innovative examples of how two grantees have risen to the challenges.

Slide 3: Background

COVID-19 hits

* Phone calls/emails with grantees
* Reporting of impact as part of regular Quarterly Reporting

CARES Act did not include 5310. No specific FTA guidance

Grants Management procedures

* Budget modifications
* FTA approved Budget Revisions
  + purchase of PPE
  + slight changes in delivery of services

Slide 4: Broad Impacts

* Recommended travel restrictions for populations at high risk
* Decline in drivers willing to drive taxis/ride-hailing and people willing to ride
* Decline in number of volunteers
* Shut down of adult day and vocational programs
* Significant decreases in ridership
* No in-person activities

Slide 5: Types of Enhanced Mobility Projects

Mobility Management

* Mobility/options counseling
* Travel Training
* Volunteer driver programs

Vehicles

* Wheelchair accessible taxis
* Transportation for adult day programs, group homes, work

Operating

* Voucher programs

Slide 6: Mobility Management

* Developing virtual travel training and volunteer training platforms
* Developing outreach materials, translating marketing materials into Spanish, increasing social media presence
* Planning for next steps in Workplans, planning for safe reopening, holding virtual meetings with partners
* Purchasing PPE for volunteer drivers as part of supply budget line item
* Recruiting volunteer drivers for the future

Slide 7: Vehicles & Operating

Vehicles

* Adjusting vehicles use to meet emerging needs
* Using vehicles to deliver Meals on Wheels, prescriptions, and groceries
* Providing rides for critical medical needs only
* Ensuring safety of passengers by purchasing PPE and following guidelines
* Partnerships

Vehicles not in use

* Planning for safe reopening
* Maintaining vehicles

Operating

* Allowing additional trip purposes
* Using vouchers for grocery delivery

Photo of mechanic fixing a bus

Slide 8: What’s Next?

* Some programs are slowly starting up certain services
* Ridership/voucher use has increased slightly, though still down from normal volume
* Some staff are returning to work (call centers reopening, over the phone transportation counseling, etc.)
* Protocols for safe transport and travel have been established
* Telework continues for many
* We will continue monitoring impacts

Slide 9:

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