



MetroNow

2023 Washington Area Bus Transformation Project Progress Report



Bus Transformation Project

1. Provide frequent and convenient bus service
2. Give buses priority on roadways
3. Create an excellent customer experience
4. Empower a publicly appointed task force to transform the bus



WASHINGTON AREA
BUS TRANSFORMATION
PROJECT

Initiative Y:

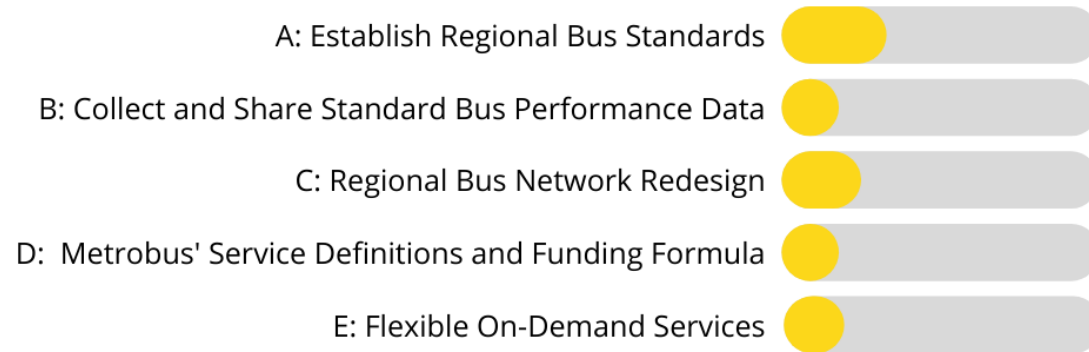
Facilitate an *independently published annual Progress Report* on Bus Transformation Strategy implementation and a Bus Performance Scorecard to track the level of service delivered to customers

Last Year's Progress Report

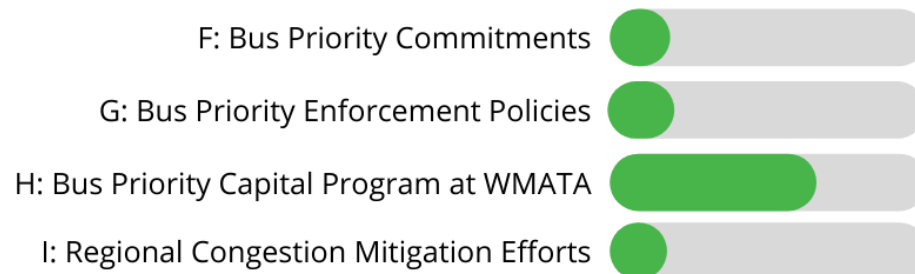
Initiative Dashboard

After two years, and amid a multi-year global pandemic, the region has made progress against all twenty-six of the BTP initiatives, but only kept four on-track according to the timelines set-forth in the original Action Plan.

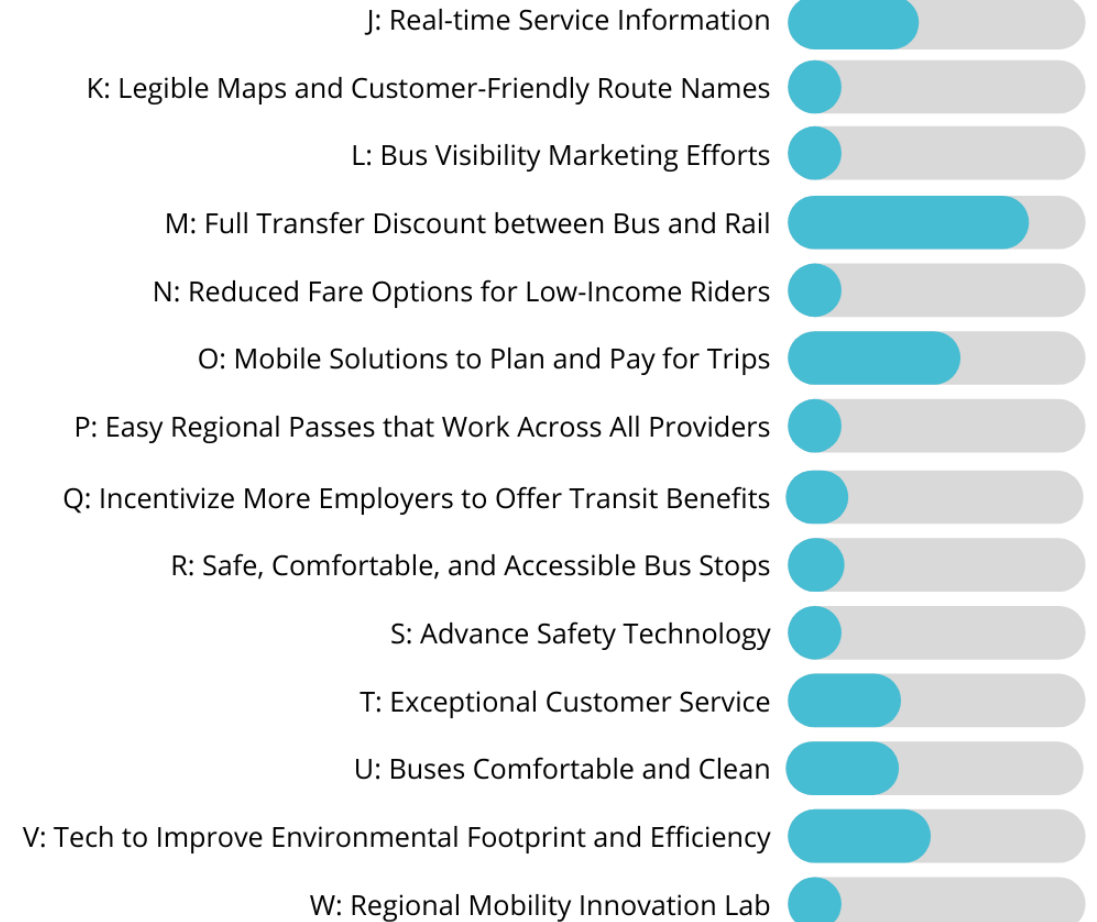
Strategy 1: Provide frequent and convenient bus service Progress



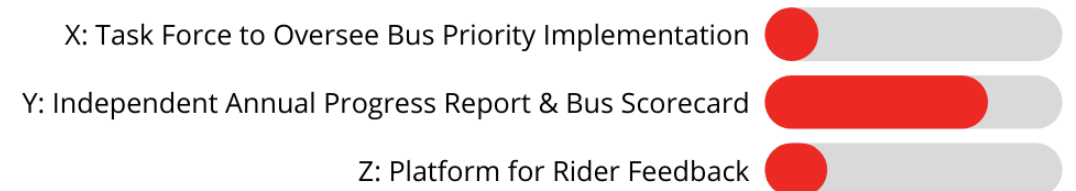
Strategy 2: Give buses priority on roadways Progress



Strategy 3: Create an excellent customer experience Progress



Strategy 4: Public Task Force to Empower the Bus Progress



MetroNow's 2022 Regional Bus Priorities

- 01 Launch Regional Bus Network Redesign**
- 02 Build & Enforce 10 New Miles of Bus Lanes**
- 03 Retain & Recruit Bus Operators**
- 04 Zero Emissions Infra-structure & Workforce**
- 05 Regional Bus Data & Best Practices**
- 06 Address the Transit Funding Fiscal Cliff**

Associated BTP Strategy

1. Provide frequent and convenient bus service

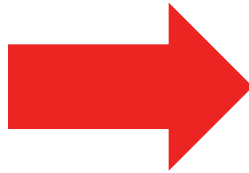
2. Give buses priority on roadways

3. Create an Excellent Customer Experience

4. Empower a Public Task Force to Transform the Bus

Change in Nomenclature

**4. Empower a
Public Task Force
to Transform
the Bus**



**4. Regional
Collaboration
to Transform
the Bus**



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Regional Bus Fast Facts

11.8 million

bus trips were taken around the region in Oct. 2022.

Bus vs Rail Recovery

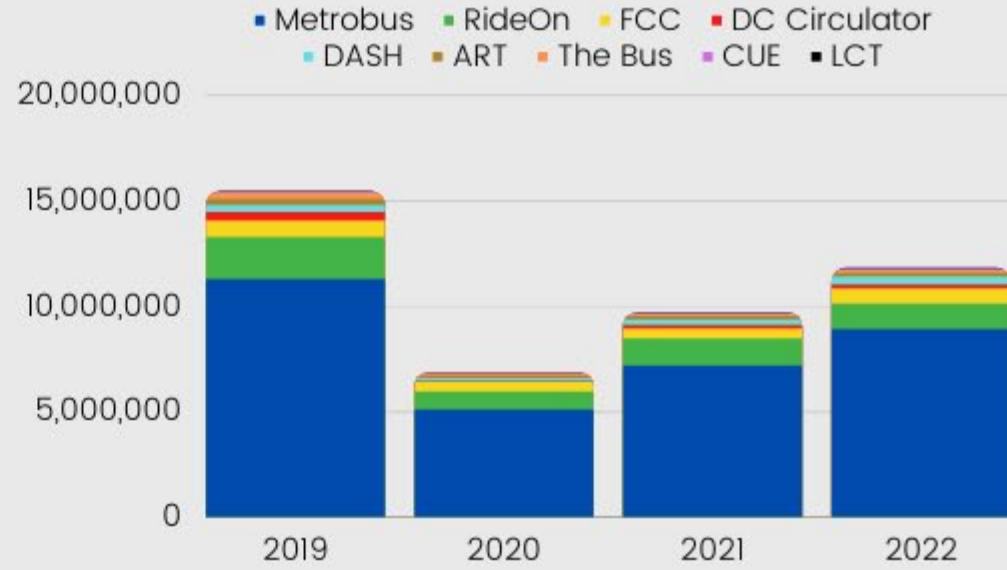
Rail 40%

Bus 77%

Metrorail vs Regional Bus Oct 2019 to Oct 2022

Learn more at [MetroNow.com](https://www.metrobus.com)

Regional Bus Ridership in October from 2019 to 2022



Source: National Transit Database

More people rode the bus than rail

11.8m bus trips in October 2022 compared to 9.1 m Metrorail trips





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Bus Transformation Progress Report for 2022

Grades reflect regional progress
Learn more at [MetroNow.com](https://www.metrobus.com)

01

Launch Regional Bus Network Redesign

A

02

Build & Enforce 10 New Miles of Bus Lanes

C-

03

Retain & Recruit Bus Operators

B

04

Zero Emissions Infra-structure & Workforce

C+

05

Regional Bus Data & Best Practices

C

06

Address the Transit Funding Fiscal Cliff

F



THE 2030 GROUP



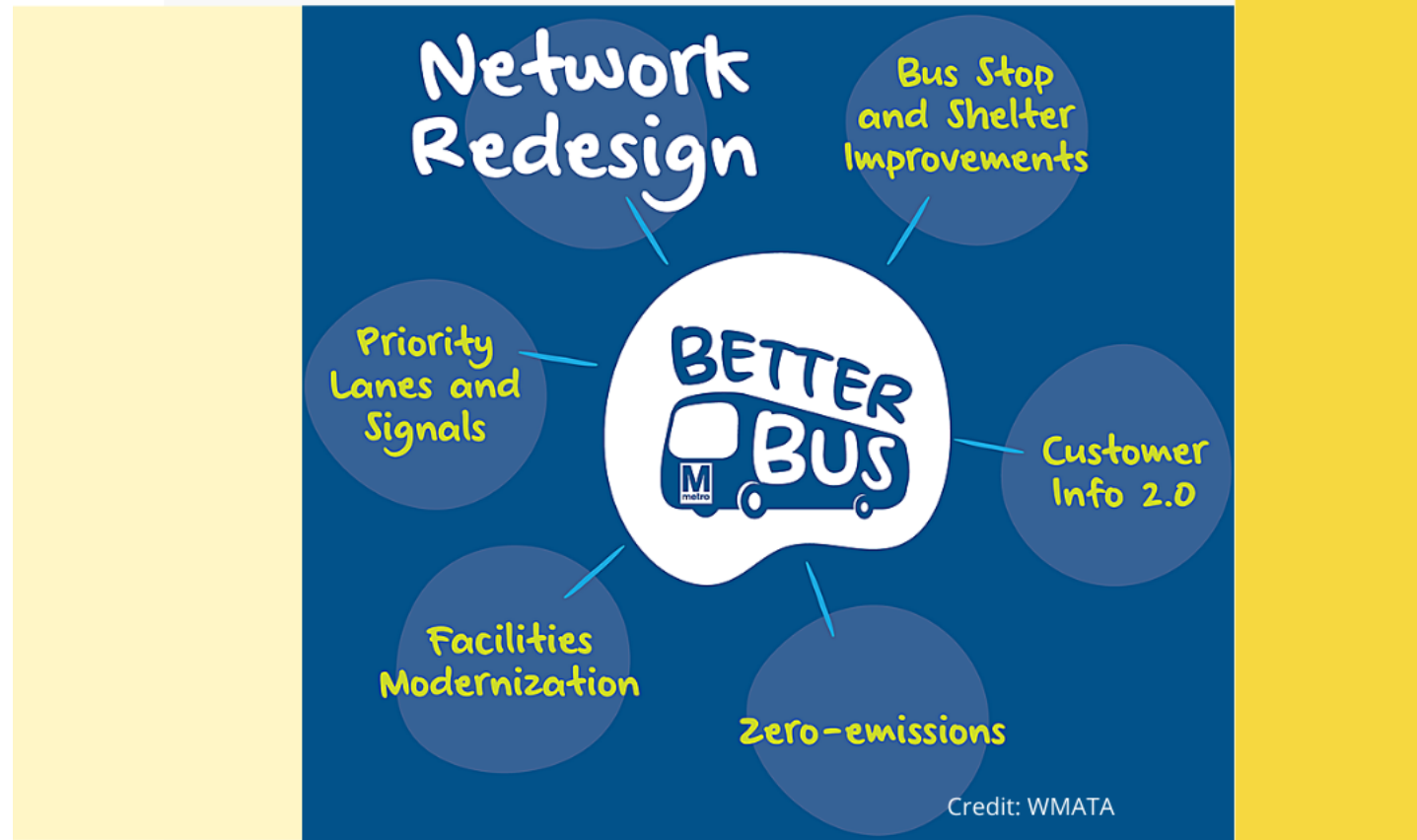
Launch Regional Bus Network Redesign



Regional Progress in 2022



WMATA's Better Bus Initiative & Ride On's Reimagined Study were launched.



Build & Enforce 10 New Miles of Bus Lanes



5.1 miles of new bus lanes were built in 2022

Miles of Transportation Infrastructure

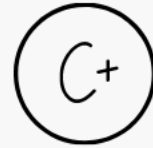
	Dedicated Bus Lanes	Roadway Lanes	Bike Lanes
Maryland ¹	0.5	13,900+	-
DC	11.6	2,626	100+
Virginia ²	5	14,000+	-
Washington Metro	17.1	30,526+	-

¹ Within Prince George's and Montgomery Counties

² Within Northern Virginia District

All 5.1 miles of new bus lanes in 2022 were built in DC

Zero Emissions Infrastructure & Workforce



Regional Progress in 2022



Local wins but lacking a regional approach.

Note: Even switching from a car to a diesel bus reduces emissions.

FLEET SIZES & ZERO-EMISSIONS TARGETS

	Metrobus	ART	DASH	DC Circulator	Fairfax Connector
Fleet Size	1,500	78	101	73	340
Electric Buses	1 (435 CNG; 861 Hybrid)	0 (78 CNG)	14	15	0 (8 BEB ordered)
ZEF Target Year	2045	-	2037	2030	2035
	Fairfax City CUE	Ride On	The Bus	Loudoun County Transit	
Fleet Size	12	389	95	107	
Electric Buses	0	4 (10 BEB ordered; 13 HFC awarded)	12	0 (2 BEB + 2 CNG ordered)	
ZEF Target Year	-	2035	70% by 2035	-	

BEB: Battery Electric Bus; **CNG:** Compressed Natural Gas; **HFC:** Hydrogen Fuel Cell

Address the Transit Funding Fiscal Cliff

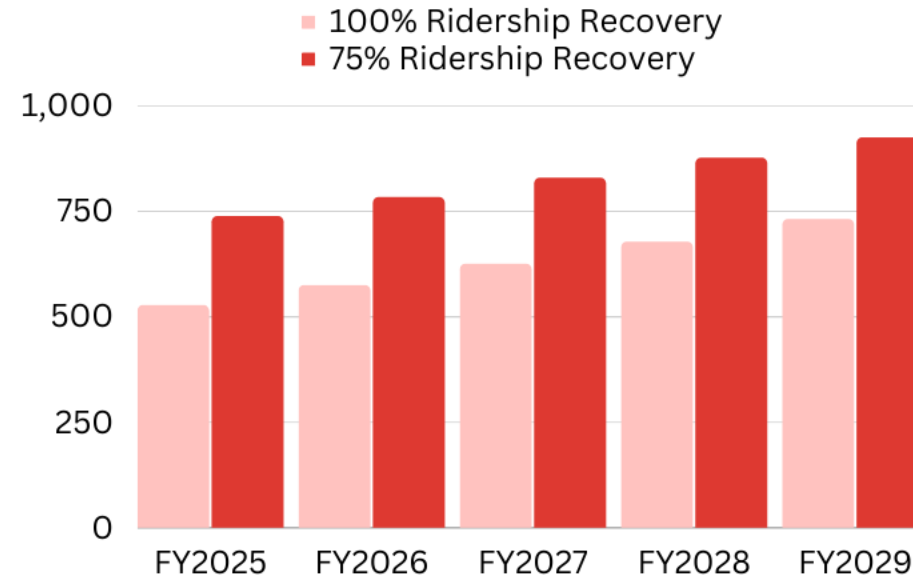


Regional Progress in 2022



WMATA expects a \$527m+ gap in FY '25 operating budget.

WMATA's Projected Operating Budget Gap in millions of \$



Source: WMATA, GM/CEO's FY2024 Proposed Operating and Capital Budget



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MetroNow's 2023 Regional Bus Priorities

Learn more at MetroNow.com

- 01** Address the Transit Funding Fiscal Cliff by Identifying a Funding Model for Transit Preservation and Expansion
- 02** Align Behind a Better Bus Network Redesign Option
- 03** Build 10 Miles of New Dedicated Bus Lanes
- 04** Create a Regional Bus Stop Improvement Plan
- 05** Monitor Regional Policy & Investment Impacts



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Trend to Watch in 2023 | Free Fares

According to DASH's customer survey, the biggest factor explaining their dramatic increase in ridership was the "increased frequency" from the network redesign, while the second biggest factor was "free fares".

DASH served 380k riders in September 2022, the most in a single month since 2015.

DASH Ridership (September)



Source: National Transit Database

DASH riders who started in last 12 months
22%

Riders using DASH more because it is free
71%

Thank you

Questions?

Contact John Hillegass

jhillegass@greaterwashingtonpartnership.com



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FROM BALTIMORE TO RICHMOND.
FOSTERING UNITY. ADVANCING GROWTH.