

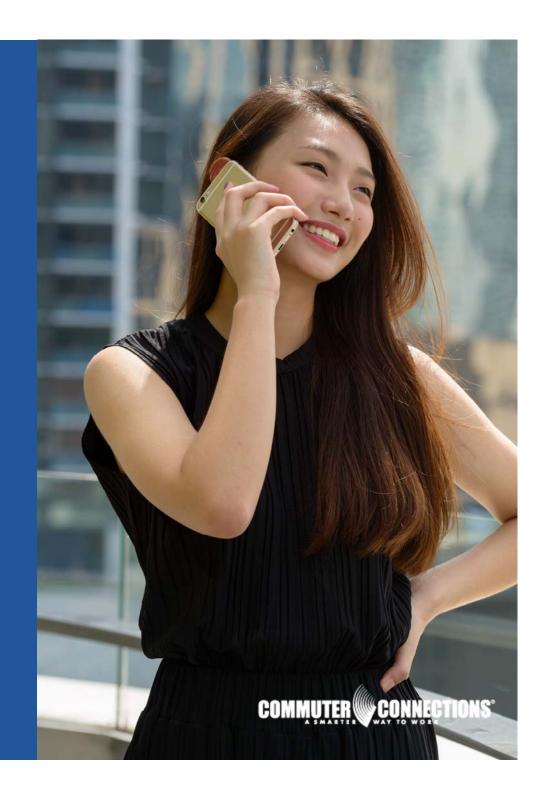
COMMUTER CONNECTIONS PROGRAM OBJECTIVES

- Encourage alternatives to SOV commuting
- Reduce vehicle trips and miles
- Reduce traffic congestion and improve air quality

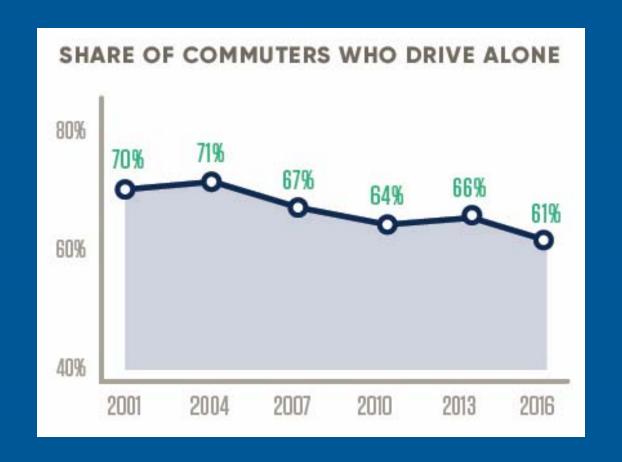


INITIATIVES

- Ridesharing
- Guaranteed Ride Home
- 'Pool Rewards
- CarpoolNow Mobile App
- Bike to Work Day
- Employer Recognition Awards

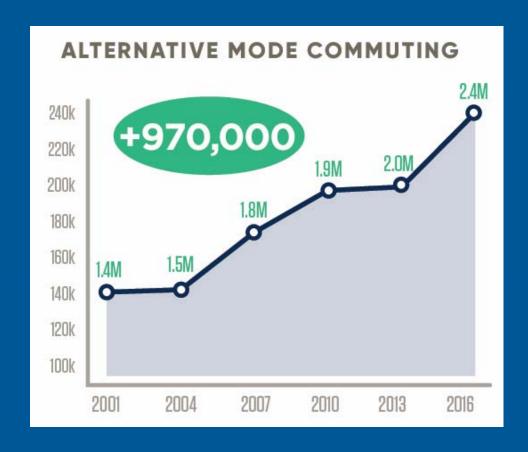


SHARE OF DRIVE ALONE





ALTERNATIVE MODE USE

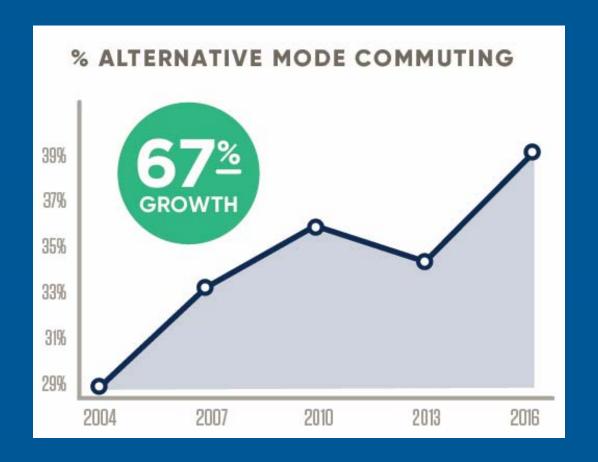


Leverage US Census to Extrapolate Data





ALTERNATIVE MODE USE



Leverage US Census to Extrapolate Data





CURRENT TRENDS

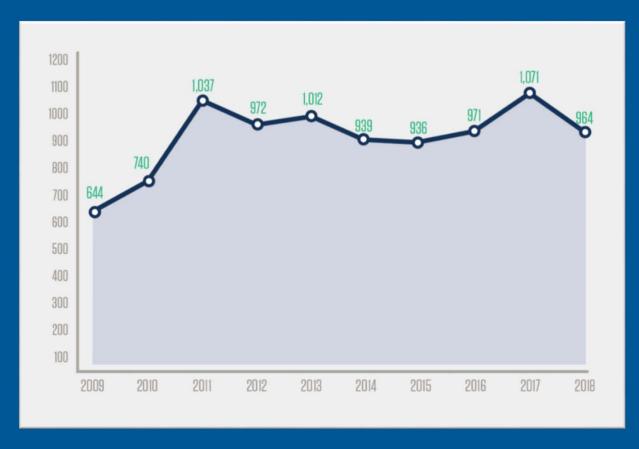
 Uber and Lyft expansion creates Market Confusion







RIDESHARE APPLICATIONS



Monthly Averages

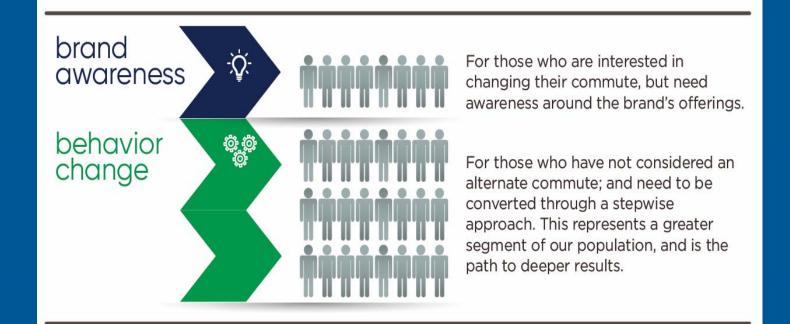


MAJOR OPPURTUNITIES

- Creative Evolution
- Behavior Change Marketing
- Micro Media
- Regional Collaboration







10 BEHAVIOR CHANGE STRATEGIES



Connect on values



Identify with the brand identity



Benefits that drive decisions



Asking for action



Rewarding action



Reverse Engineer social algorithms



Make it easy



Provide social proof



Deliver effectively

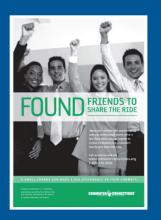


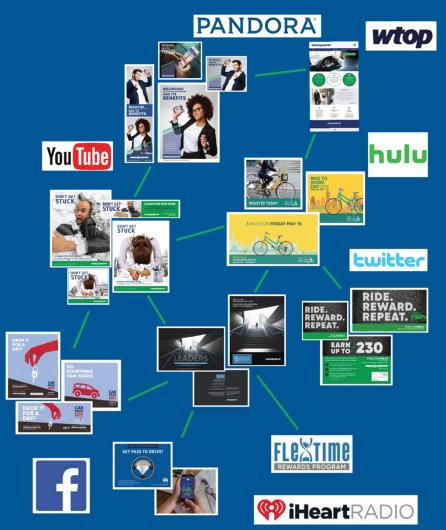
1 Second to buy 3



TRADITIONAL MEDIA vs MIRCO MEDIA









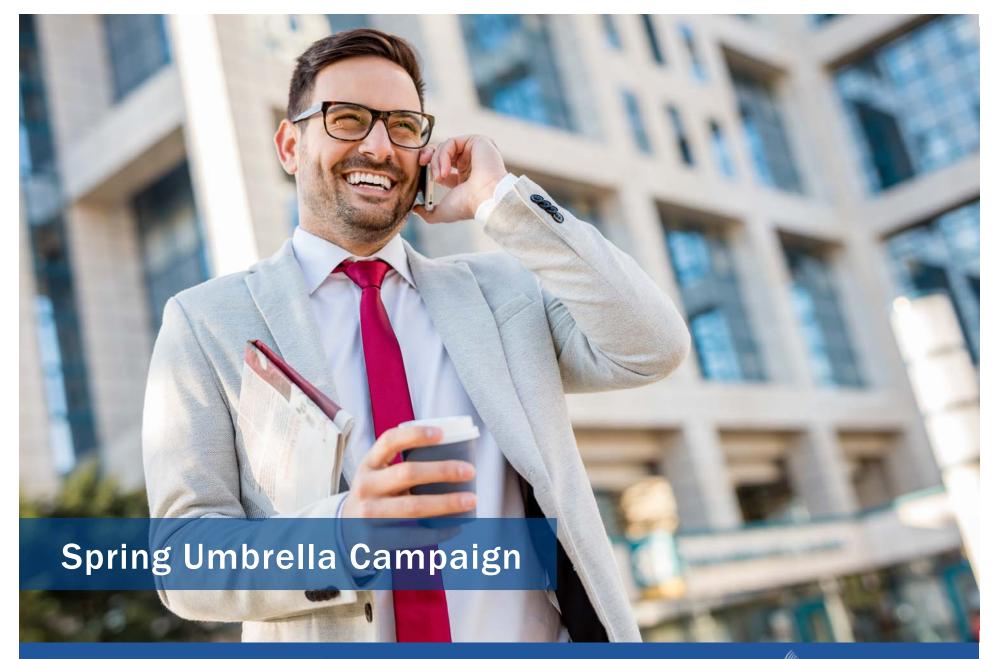


REGIONAL COLLABORATIONS









odonnellcompany

COMMUTER CONNECTIONS

RIDESHARE FY18 MEDIA BUDGET (NET)

Radio \$189,448

Podcast \$40,000

Pandora \$40,001

Streaming Services \$8,050

Facebook \$4,000

Total Paid Media: \$281,499

Campaign Live: February 20 – June 30, 2018





SPRING CREATIVE







SPRING RIDESHARE RADIO

Flight dates: 2/19, 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18















SPRING RIDESHARE PODCASTS

Flight dates: 2/19, 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18











SPRING RIDESHARE RADIO ADS

:30 English radio spots (1 Male & 1 Female)





SPRING RIDESHARE PANDORA

PANDORA°

Flight dates: 2/19, 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18





SPRING RIDESHARE STREAMING SERVICES

Flight dates: 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18





SPRING RIDESHARE STREAMING SERVICES





SPRING RIDESHARE STREAMING SERVICES

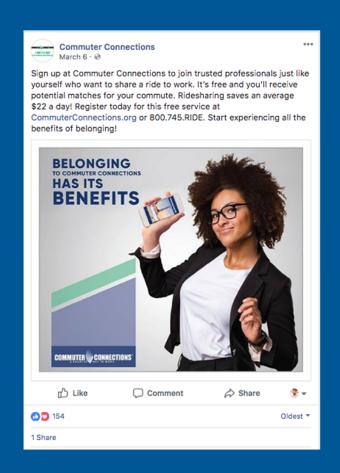


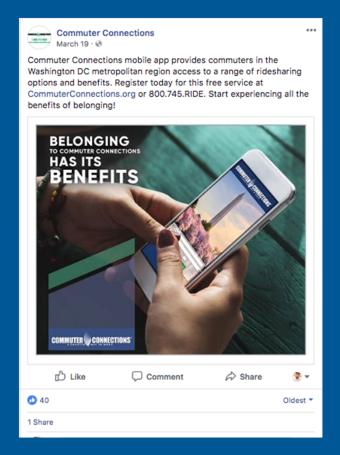


SPRING RIDESHARE FB

Flight dates: 2/19, 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18









SPRING WTOP DIGITAL ADS

Flight dates: 2/19, 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18









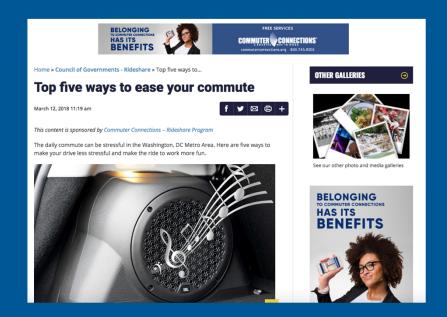




SPRING WTOP NATIVE ARTICLES

Flight dates: 2/19, 3/5, 3/19, 4/2, 4/16, 5/21, 6/4, 6/18







SPRING RIDESHARE VALUE AD

Added value to Promote I-66 / I-395 'Pool Rewards and Flextime Rewards: :10, :15 & :30 Reads

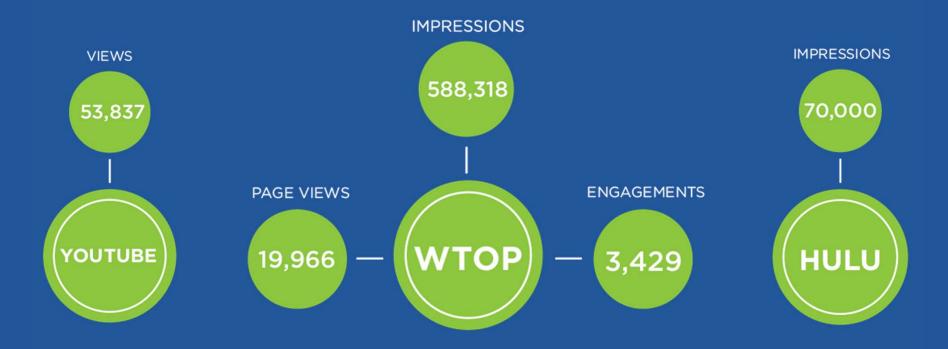


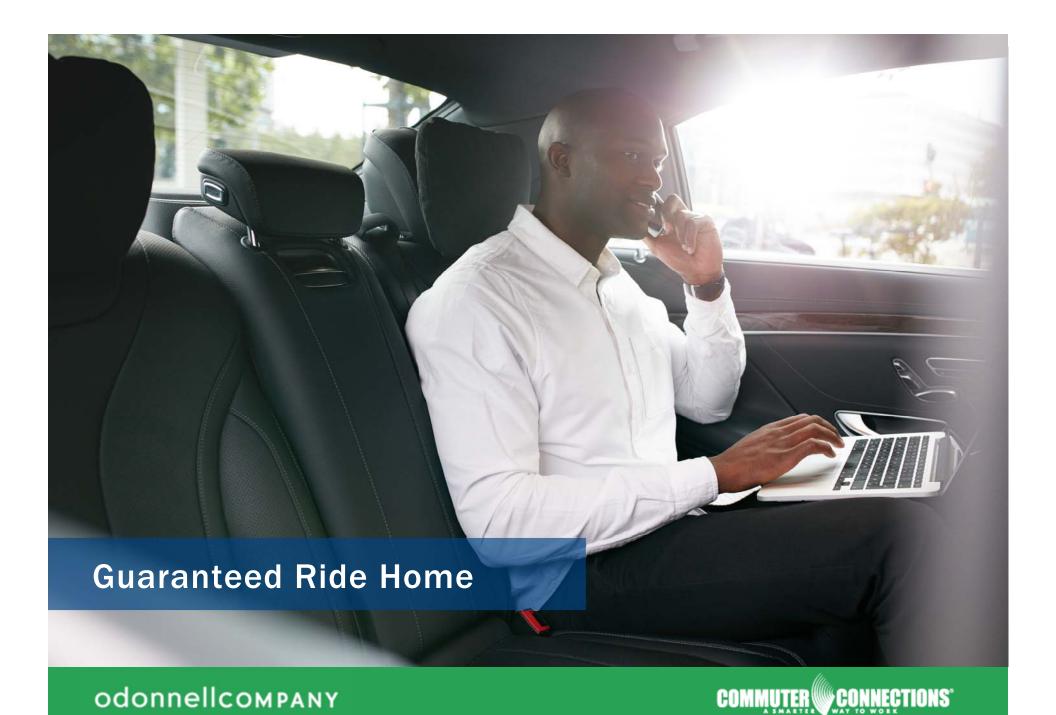






RESULTS TO DATE





GRH MEDIA – DC METRO

Radio \$166,894

Podcasts \$16,000

Pandora \$40,001

Streaming Services \$7,875

Facebook \$4,000

Transit Signs \$46,560

Total Paid Media: \$281,330



GRH MEDIA - BALTIMORE

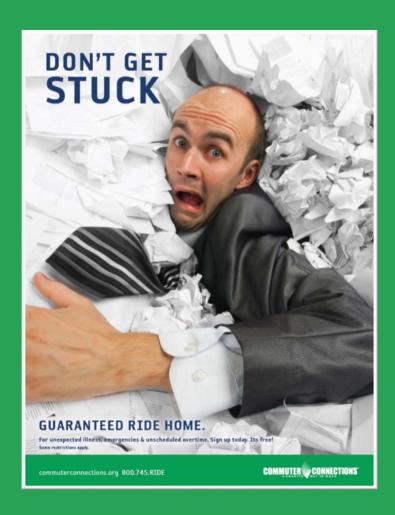
Radio \$22,993

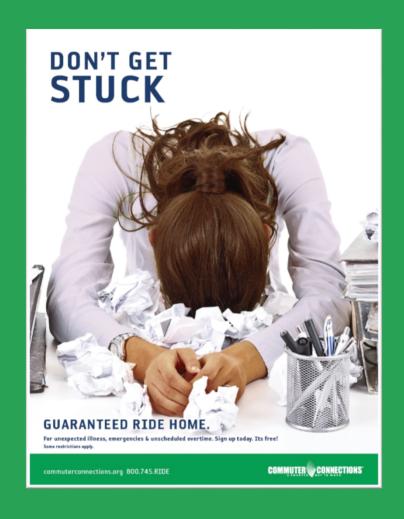
Facebook \$2,000

Total Paid Media: \$24,993



GRH SPRING CREATIVE







SPRING GRH RADIO

Flight dates: 2/26, 3/12, 3/26, 4/9, 4/23, 5/28, 6/11, 6/25



















SPRING GRH BALTIMORE RADIO

Flight dates: 2/26, 3/12, 3/26, 4/9, 4/23, 5/28, 6/11, 6/25







SPRING GRH PODCAST

Flight dates: 2/26, 3/12, 3/26, 4/9, 4/23, 5/28, 6/11, 6/25





SPRING GRH RADIO ADS

:30 English radio spots



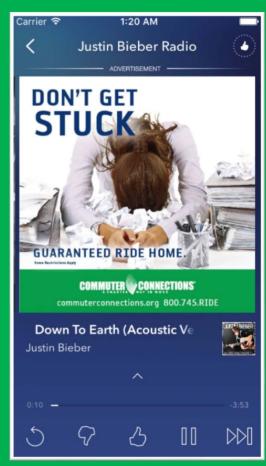




SPRING GRH PANDORA

PANDORA°

Flight dates: 2/26, 3/12, 3/26, 4/9, 4/23, 5/28, 6/11, 6/25







SPRING GRH STREAMING SERVICES

Flight dates: 3/12, 3/26, 4/9, 4/23, 5/28, 6/11, 6/25







SPRING GRH STREAMING SERVICES





SPRING GRH STREAMING SERVICES

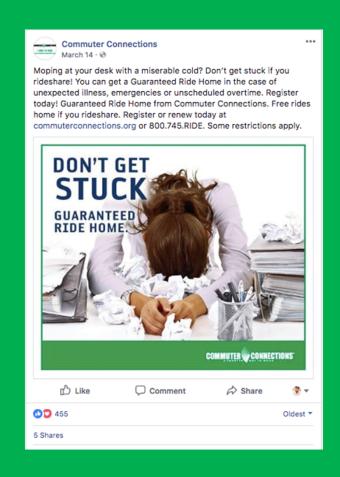




SPRING GRH FB

Flight dates: 2/26, 3/12, 3/26, 4/9, 4/23, 5/28, 6/11, 6/25









SPRING GRH COMMUTER TRAINS

Flight dates: March 1 - June 30









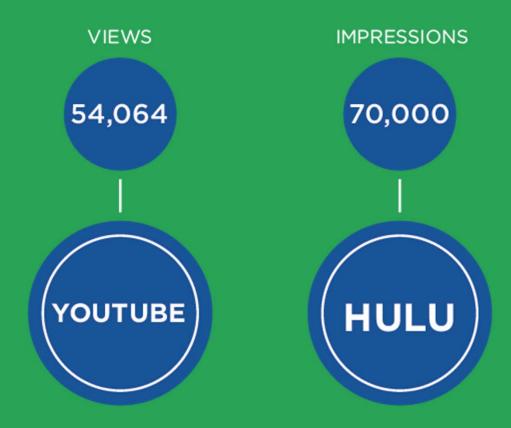
SPRING GRH DONATED SPACE

Flight dates: April - June

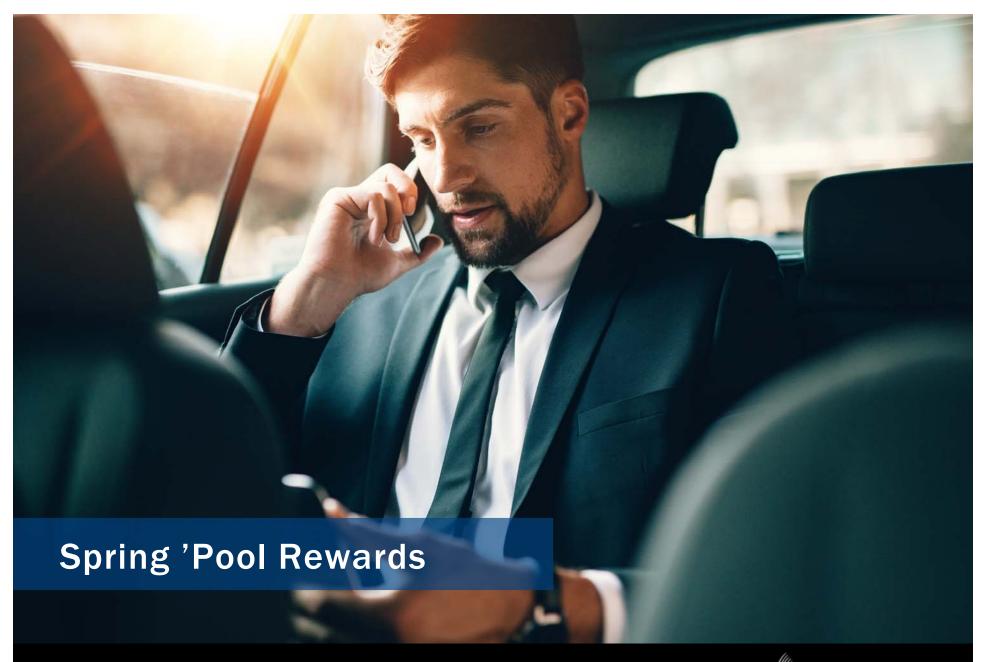




RESULTS TO DATE









STRATEGY

Maximize impressions

Engage audience





FY18 MEDIA BUDGET

WTOP \$11,333

WTOP.com \$3,000

Every Door Direct \$2,520

Pandora \$12,500

Facebook \$15,500

Total Paid Media \$44,853

Value Add \$7,000

Campaign Live: Thru Mid-March, Facebook also placed in June.



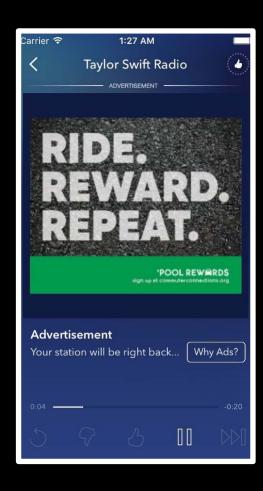
CREATIVE CONCEPTS







PANDORA



PANDORA[®]

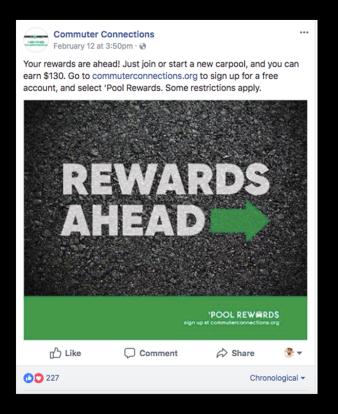




SOCIAL MEDIA





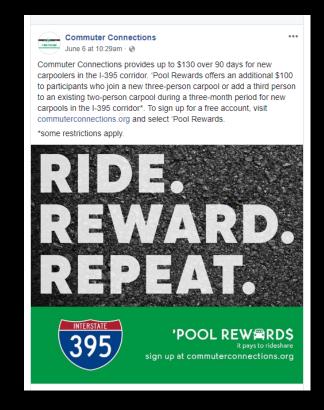




SOCIAL MEDIA









EVERY DOOR DIRECT MAILER

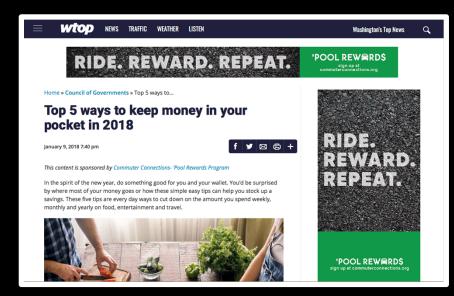




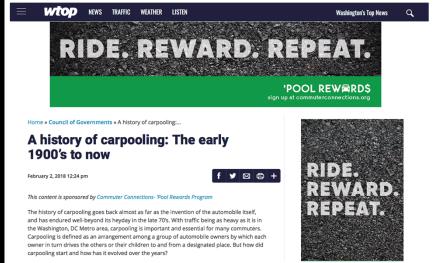
Front Back



WTOP SPONSORED ARTICLE



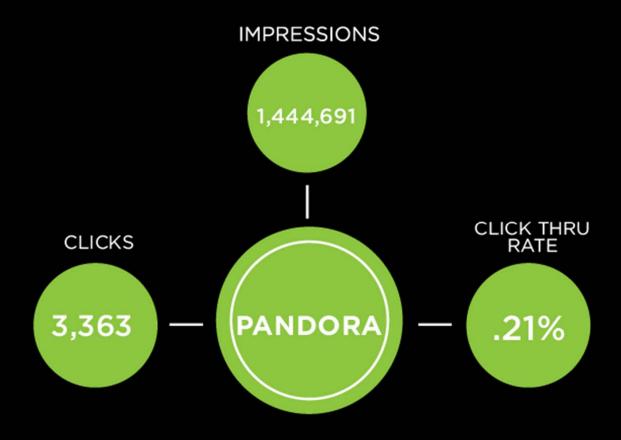






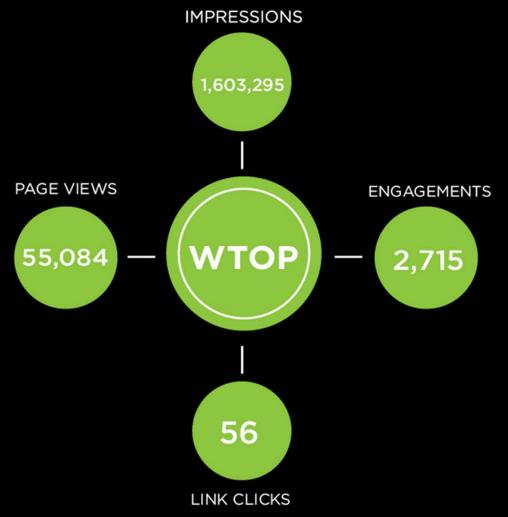


RESULTS TO DATE: PANDORA

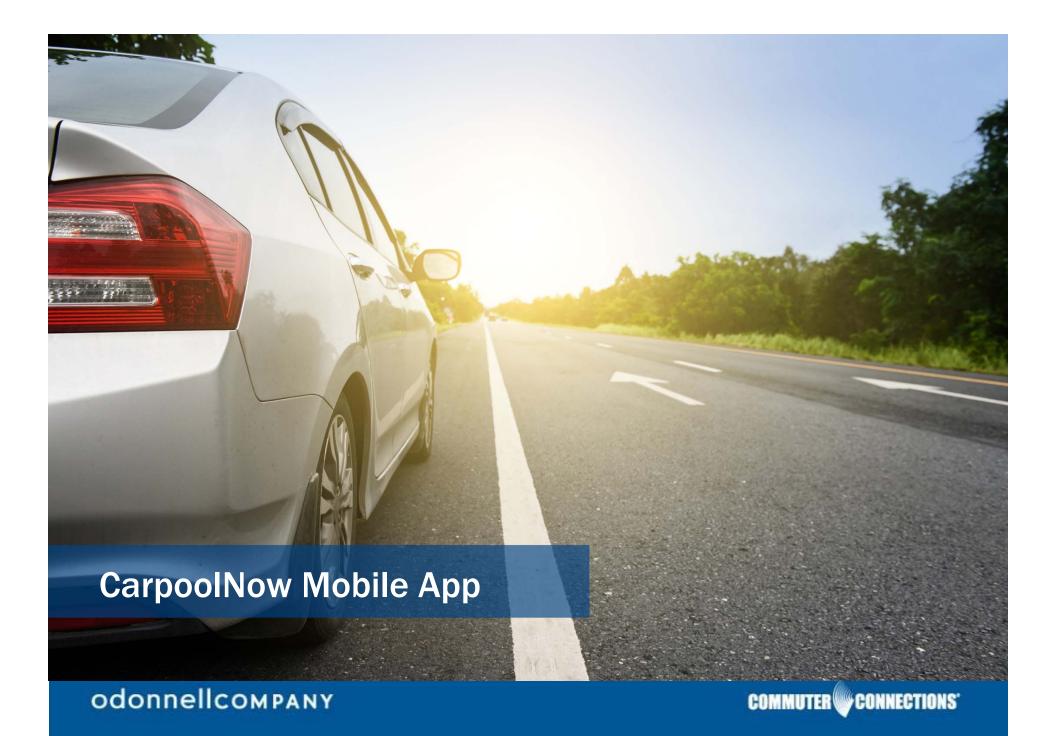




RESULTS TO DATE: NATIVE ARTICLES







CARPOOLNOW MEDIA BUDGET (NET)

Radio \$69,653

Print \$2,480

Digital \$47,722

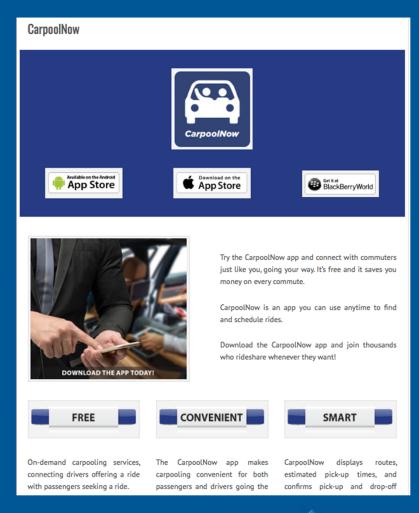
Out of Home \$7,157

Total Paid Media: \$127,013



CARPOOLNOW LANDING PAGE

- Create dedicated Landing page for application carpoolnow.org
- Direct consumers to site via advertisements





CARPOOLNOW RADIO

Flight dates: 1/1, 1/8, 1/15, 1/22, 1/29, 2/5, 2/12, 2/19, 2/26











CARPOOLNOW PRINT

Flight dates: January Publication





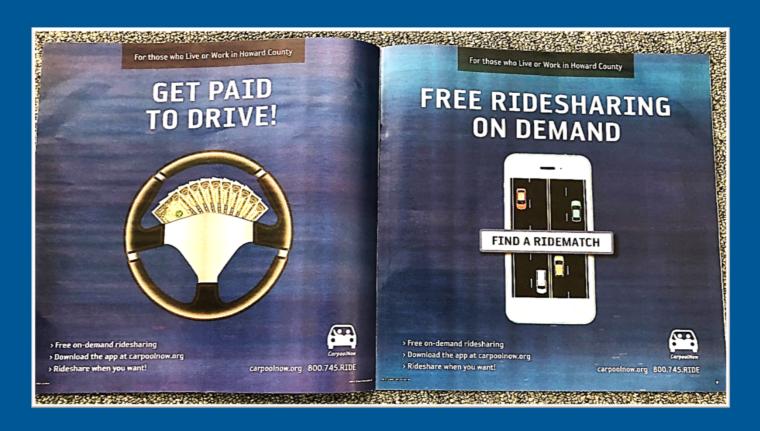




CARPOOLNOW PRINT

Flight dates: February & March Publication









CARPOOLNOW DIGITAL

Flight dates: 1/1, 1/8, 1/15, 1/22, 1/29, 2/5, 2/12, 2/19, 2/26





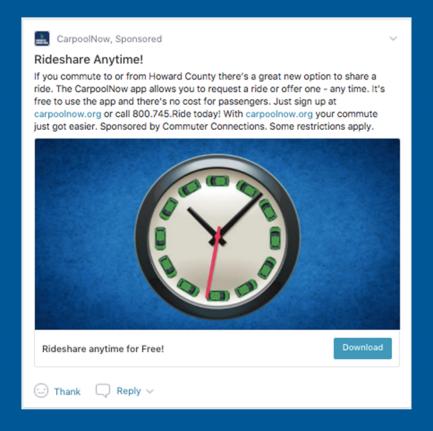




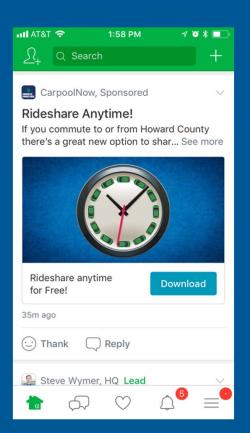


CARPOOLNOW DIGITAL

Flight dates: January – June; 1 Post per Month









CARPOOLNOW OUT OF HOME

Flight dates: January - June



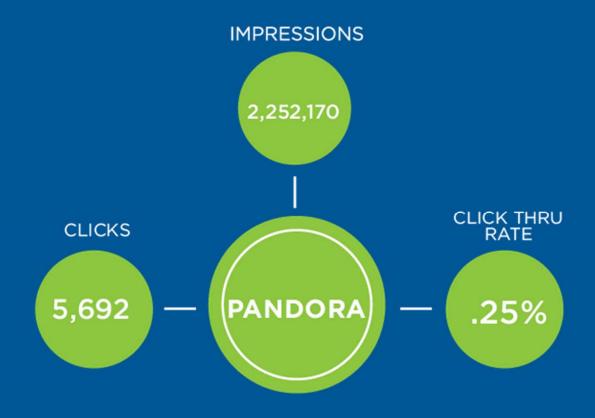








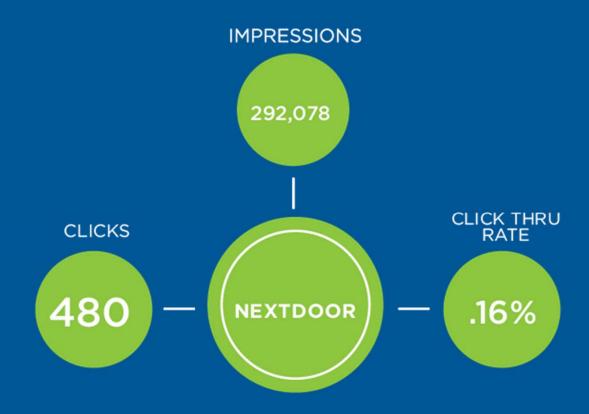
CARPOOLNOW RESULTS: PANDORA







CARPOOLNOW RESULTS: NEXTDOOR









BIKE TO WORK DAY

Friday May 18, 2018

STRATEGY

Promote bicycling as a viable alternative commute mode

Build regional participation

Engage employers and organizations







PROCLAMATION



Signed April 18th, 2018. Charles Allen, Transportation Planning Board; Nicholas Ramfos Transportation Operations Program Director; and Kristen Frontiera, WABA



BIKE TO WORK DAY 2018 SPONSORS



30 Sponsors \$59,800 in cash \$25,950 in-kind





BIKE TO WORK DAY POSTER





BIKE TO WORK DAY RACK CARD





Front

Back

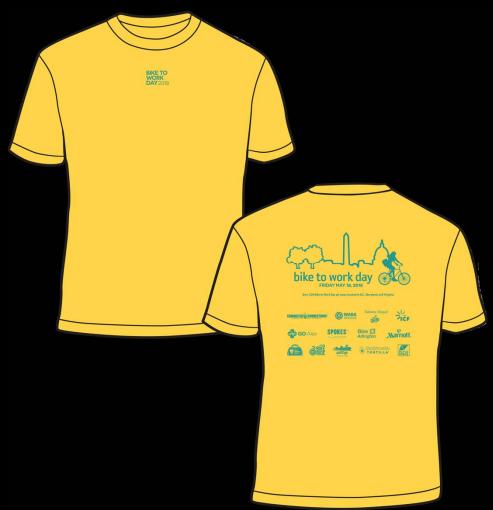


BIKE TO WORK DAY OUTDOOR VINYL BANNER





BIKE TO WORK DAY T-SHIRT



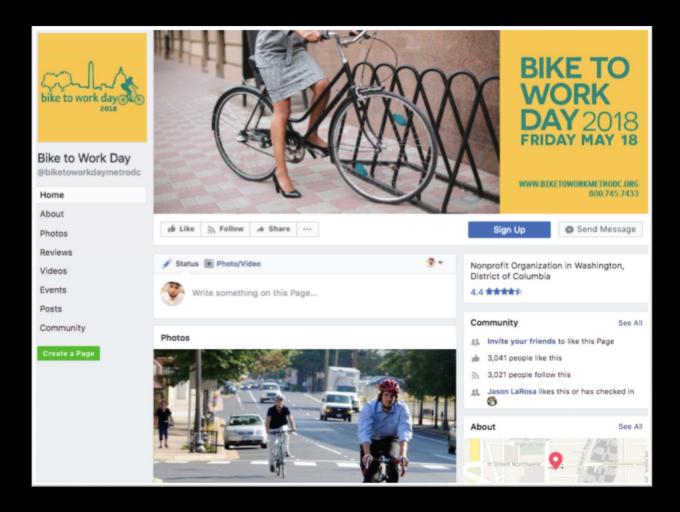


BIKE TO WORK DAY WEBSITE





BIKE TO WORK DAY FACEBOOK





BIKE TO WORK DAY TWITTER





SNAPCHAT BTWD FILTER

\$50 per pit stop location









BIKE TO WORK DAY MEDIA BUDGET (NET)

Radio \$ 35,570

Digital \$ 12,348

Pandora \$ 9,081

Social Media \$ 3,000

Total Paid Media \$ 59,999



BIKE TO WORK DAY: RADIO STRATEGY

- Partner with local radio personalities
- Passionate about bicycling and aligned with brand
- Leverage radio personality's social media pages and following
- Key Influencer Marketing
- Partners:





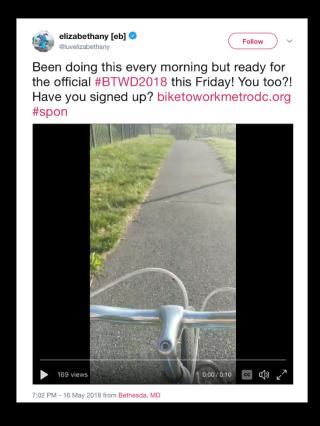








- 2 tweets
- 100 on-air spots







the FAN

- 63 Talent Live Read Spots
- 6 tweets
- 1 Blog Post
- Live Broadcast during BTWD









- 100 Talent Live Read Spots
- 1 Instagram Post
- 1 Tweet
- 1 Facebook Post





Friday is Bike To Work Day! If you don't have a bike, think about trying a bike share. For my friends in the #DMV, there will be 100 pit stops with free food, beverages, fun and giveaways all around the area, both Friday morning and afternoon! Register now to get a free t-shirt and possibly win a new bike!



BTWD | Bike To Work Day

On Friday, May 18, 2018 Commuter Connections and the Washington Area Bicyclist Association invite you to celebrate bicycling as a clean, fun, and healthy way to get to work. Be one of the first 20,000 to register and attend...

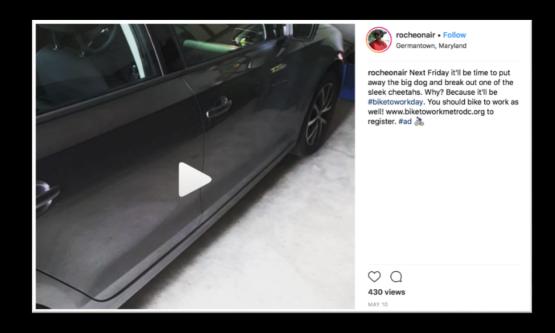
BIKETOWORKMETRODC.ORG



- 100 Talent Live Read Spots
- 1 Instagram Post
- 1 Tweet
- 1 Facebook Post











BIKE TO WORK DAY: RADIO VALUE ADD















BTWD | Bike To Work Day

On Friday, May 18, 2018 Commuter Connections and the Washington Area Bicyclist Association invite you to celebrate bicycling as a clean, fun, and healthy way to get to work. Be one of the first 20,000 to register and attend...

BIKETOWORKMETRODC.ORG





BIKE TO WORK DAY DIGITAL









BIKE TO WORK DAY DIGITAL







BIKE TO WORK DAY FRIDAY MAY 18, 2018

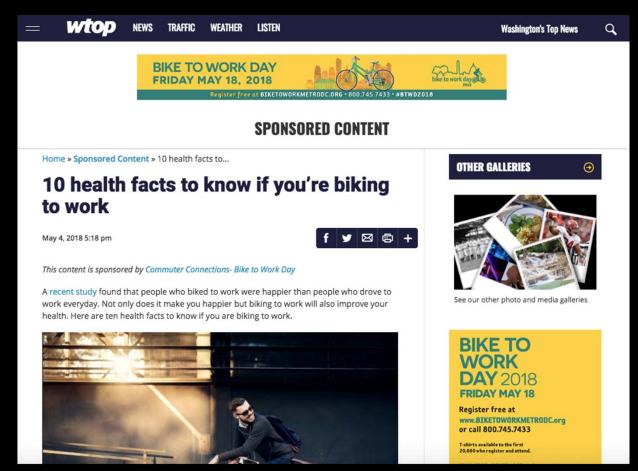




Register free at BIKETOWORKMETRODC.ORG . 800.745.7433 . #BTWD2018

BIKE TO WORK DAY DIGITAL





odonnellcompany

COMMUTER CONNECTIONS

BIKE TO WORK DAY PANDORA



PANDORA





BIKE TO WORK DAY SOCIAL MEDIA







BIKE TO WORK DAY SOCIAL MEDIA







BIKE TO WORK DAY: VALUE ADD

WTOP Interview Part 1:



WTOP Interview Part 2:



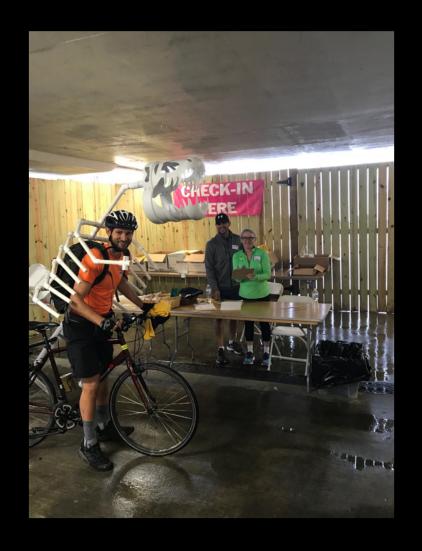
Nextdoor Posts:

- Targeted 42 neighborhoods
- Estimated 7,300 impressions



















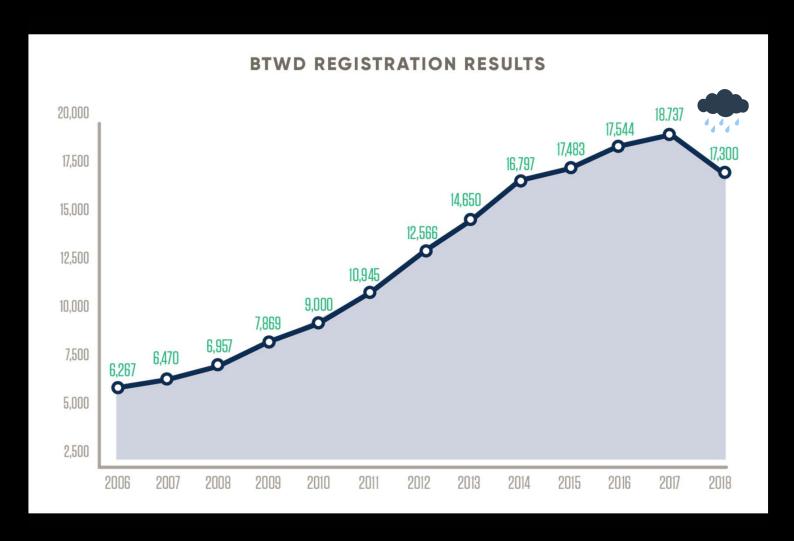








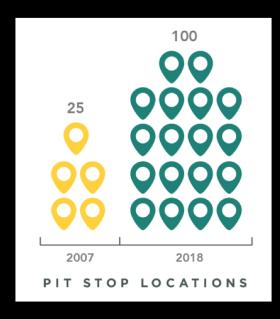
RESULTS







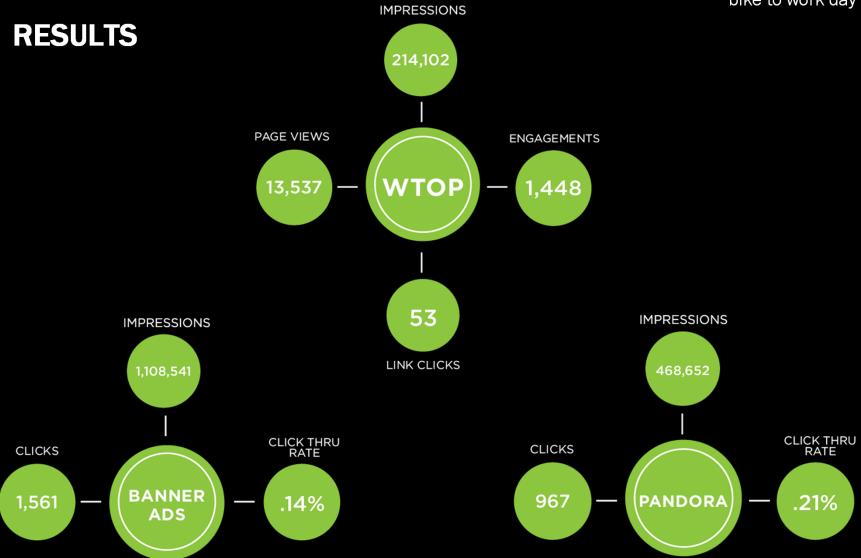
RESULTS

















2018 EMPLOYER RECOGNITION AWARDS

STRATEGY

Recognize employers who deliver outstanding and measurable commuter benefits and/or telework programs

- Newsletter
- Website
- Print ad
- Earned media
- Social media

Help winners leverage recognition

• Employer winner kit



Employer Awards Strategy

 Allow for organizations who share brand values to align with Commuter Connections



INVITATION



Metropolitan Washington Council of Governments 777 N. Capitol Street, NE, Suite 300 Washington, DC 20002-4290

20 EMPLOYER RECOGNITION A W A R D S

PRESORTED FIRST CLASS U.S. POSTAGE PAID Permit No. 9770 Washington D.C.



20 EMPLOYER RECOGNITION 18 A W A R D S

TUESDAY, JUNE 26, 2018 THE NATIONAL PRESS CLUB

529 14th St. NW, Washington, DC 20045 Corner of 14th & F Sts., 13th Floor Ballroom

Metrorail to Metro Center, exit onto 13th St.

m. - 8:30 a.m. Check-in/Coffee Tea Reception 30 a.m. - 10:00 a.m. Breakfast and Ceremony

Hosted by

tropolitan Washington Council of rnments' National Capital Region Transportation Planning Board

RSVP www.commuterconnections.org/rsvj by JUNE 15, 2018. For questions contact bbrown@mwcog.org, 202.962.3327.

We congratulate employers in the Washington metropolitan region that voluntarily initiated programs encouraging employees to use commute alternatives.

AWARDS are given in the categories of INCENTIVES. MARKETING & TELEWORK.

COMMUTER CONNECTIONS



PROGRAM BOOKLET





PODIUM SIGN









OBJECTIVES & STRATEGY

- Build loyalty and brand awareness
- Report on relevant TDM news
- Promote Commuter Connections services and special events

- Print Publication and E-Newsletter reaches
 - Employer Transportation Coordinators
 - Committee members
 - Other TDM stakeholders
 - Federal ETC's (w/insert)



PRINT



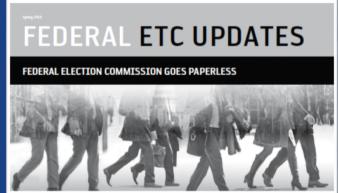
Another growing trend in the region are co-working cantars or co-working spaces. Co-working has emerged to address the needs of white collar employees, both corporate and selfemployed who work remotaly, and do so among peers, within an office type setting.

Currently, there are over a dozen co-working centers already in

Currently, there are over a date on co-working centers already in the District of Columbia, Maryland, and Virginia. A burgeoning industry, more expansion is coming to the area in 2018. There are even nickes within the co-working space industry; some of the naw centers are tailloring themselves exclusively to working women, while others include child day care services.

One such female-focused co-working space located in the Friendship Heights neighborhood within the District is Hera Hub. This international company fashions isself as a shared, flexible work and meeting space where entrepreneurial woman can create and collaborate in a professional, productive, spa-like environment. Hera Hub provides members with connections to business experts, access to educational workshops, and visability within the community.

Continued on page 2



The Federal Election Commission (FEC) is an independent regulatory agency which administers and enforces federal law, covering financing, restriction, and public disclosure of funds raised and spent to influence presidential, vice presidential, and congressional campaions.

In March, FEC completed a relocation of their entire agency, consisting of 350 employees, from Metro Center to NoMa Morth of Massachusetts Avenue) in Washington, DC. In light of the move, FEC transitioned its commuter benefits program registration from a paper-based process, to an electronic system. Two-thirds (66%) of FEC employees are now actively using the commuter benefits program.

With the adoption of the available technology provided by our inter-agency partners at the U.S. Department of Transportation (USDOIT), and support of FEC senior leadership, we implemented a lot of change here in a short period of time, which will have substantial long-lasting impact on both the environment and our overall operating budget, said Derrick Allen, Director Office of Human Resources.

USDOT was impressed at the expeditious fashion in which FEC took their transit benefits program online from when they began. With the new program implementation, FEC saved more than \$100,000 in overall costs between October 2017 and March 2018. "Our new process has created a faster turnaround time for transit benefit subsidy transactions, and has given our office the ability to track the use of fare media issues more efficiently and

r transit benefit subsidy anactions, and has given or effice the ability to ack the use of fare media uses more efficiently and

cost effectively; and the ease of use is noticeable*, said Fran Sanes, Human Resources Specialist.

At the heart of the success is communication, training, and assistance. FEC's Human Resources and Information Technology departments offered employees both group based, and individualized hands-on training. Partnering with the Administrative Services Division, FEC hosted multiple Commuter Expos with area transportation partners such as the Metropolitan Washington Council of Governments' Commuter Connections program, Washington Area Metropolitan Transix Authority (Metro), Virginia Railway Express (VRR), District Department of Transportation (gioOCgo), and more. Stype

Continued on back

Spring 2018 Newsletter and Federal ETC Insert



a formal agreement.

2007 2010 2013

As part of the SOC survey, teleworkers were asked if they

arrangement with a supervisor. More than half (56%) said they

teleworked under a formal arrangement, while 43% did so under

an informal arrangement with their supervisor. This represents

a continued shift from 2004, when only 32% of teleworkers had

did so under a formal program, or through an informal

E-NEWSLETTER



The Commuter Information Source for MD, VA, and Metropolitan D.C.

TELEWORKING GROWTH AND COWORKING CENTERS

The Commuter Connections 2016 State of the Commute (SOC), a triennial survey of Washington, DC region commuters showed that nearly a third of area employees are taking advantage of opportunities to work remotely. *Read more...*



Westbound Entry Lecation Washington Entry Date & Time 04/10/2018 3:03 PM Exit Lecation Route 261 - Dulles Toll Road *Cick data on the may be industry change your est. Estimated Tall \$7.75

I-66 EXPRESS LANES - FASTER AND MORE RELIABLE

A Virginia Department of Transportation report from January 2018 showed out of nearly 600,000 trips taken on I-66 inside the Beltway, average toll prices were \$8.07 for eastbound trips, and \$4.30 for westbound. Read more...

PARKING FEE CHANGES AT METRORAIL

New hours when parking fees are collected have taken effect at Metrorail stations. In addition, higher fees for "non-rider vehicles" are being charged at ten stations, while fees at two stations were lowered as part of a pilot program. Non-rider vehicles are identified as cars who use Metro parking facilities, without a SmartTrip® turnstile transaction. Read more...





LOOKING AHEAD

Review Research, Trends, and Prior Campaign Results	July 2018
Draft Marketing Communications Plan	July 2018
Regional TDM Marketing Group Feedback via SharePoint	Aug 2018
Conceptual Approaches at Regional TDM Mktg Mtg	Sep 2018
Feedback: State Funding Agencies & Mktg Workgroup	Oct 2017
Refine, Develop and Finalize	Nov 2018
Media Selection	Dec 2018
Production and Distribution to Media	Jan 2019
New FY18 Creative Campaign Goes Live	Feb 2019





