



Angela D. Alsobrooks
County Executive



Michael D. Johnson, P.E.
Director

PGC Transit Transformation

Department of Public Works and Transportation

Prince George's County

TRANSIT

TRANSFORMATION

Prince George's County Transit Transformation

Four initiatives, one clear vision



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Transit Transformation

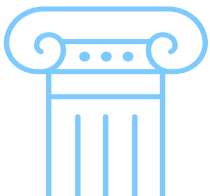


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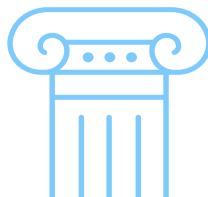
Transit Transformation is our commitment to revamp our framework for providing **safe, efficient, and reliable transit service.**

This new transformative approach is based on **five key pillars** and **three core values** for becoming the best transit operator in the region. The five key pillars represent the services we deliver and the three core values represent who we are.

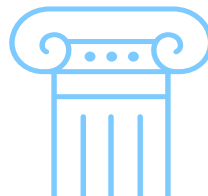
Equitable



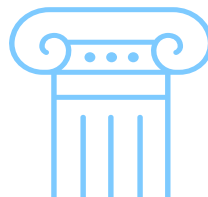
Safe



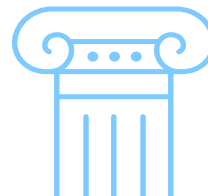
Reliable



User-Friendly



Community-Centric



Core Values

Equity
Innovation
Sustainability





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Transit Transformation



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In alignment with the foundational pillars and values of PGC Transit Transformation (PGC TT), we launched the **four initiatives**:

- 1. Transit Vision Plan**
- 2. Transit Forward**
- 3. Zero – Emission Bus (ZEB) Transition**
- 4. Service Changes**





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Transit Vision Plan (TVP)



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Project Timeline





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Transit Forward



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Transit Forward analyzes the quality, effectiveness, and delivery of *TheBus* and *Call-A-Bus* services, using a data-centric approach.

Goals Include:

- Improved on-time performance (OTP)
- Improved amenities
- Enhanced customer experience
- Coordinated transit tracking applications





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Zero Emission Transition



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TheBus is developing a **Transition Plan** to help determine how and when the transition to ZEB will occur. The plan will include:



**INFRASTRUCTURE
NEEDS**



**FLEET SIZE &
REPLACEMENT
PLAN**



**WORKFORCE &
TRAINING NEEDS**



**PHASING OF
TRANSITION**



**COSTS & FUNDING
OPPORTUNITIES**



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Service Changes



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Spring 2024 Service Change.

Recent Updates:

- The county actively engaged in two workshops to formulate suggested service changes, drawing insights from the outcomes of the Fall 2023 Service Changes, Operator Feedback, and Route Performance.

Next Steps:

- Initiating the preparation of service change recommendations for public outreach.





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We Value Your Feedback



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- ▶ **Survey:** Visit bit.ly/PGCTVPSurvey or scan the QR code to provide additional thoughts on transit in Prince George's County.
- ▶ **Share:** Please share the survey with your stakeholders.
- ▶ **Visit:** DPW&T will host Transit Vision Plan pop-ups across the County early 2024.

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