

Helen Lee

Office of Waste Diversion
DC Department of Public Works
zerowaste.dc.gov
@dczerowaste | #ZeroWasteDC





AGENDA

1. Creation Story:

Establishing the Zero Waste DC Brand and Social Media Accounts

2. Building the Social Media Calendar:

- a. Planning & Goal Setting
- b. Utilizing Existing Tools & Resources
- c. Other Considerations

3. Results & Lessons Learned

CREATING THE ZERO WASTE DC BRAND

Information related to waste was dispersed across multiple agencies













ZERO WASTE IS TRENDING















Fitting into Established Brands

CLIMATE READY DC

The District of Columbia's Plan to Adapt to a Changing Climate









Development of Zero Waste DC





Co-Branding with DC





Co-Branding with Sustainable DC



Co-Branding with DPW

RGB: 55, 76, 160

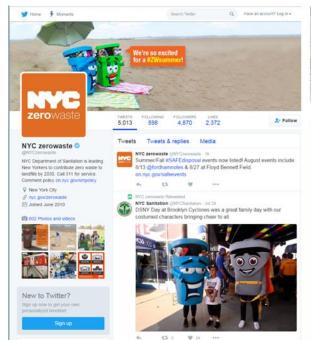
CMYK: 91, 82, 0, 0

#374Ca0

Blue - Industry standard for recycling Same Family of Blue as **DPW Blue**

Getting the Buy-In

Learning from Our Neighbors





Building the Monthly Calendar

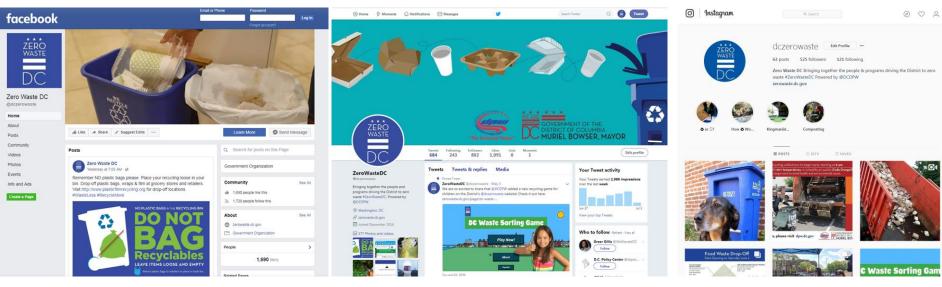
Step 1: Setting Goals

Overall Campaign Communications Measures

- Increase ZW Social Media Followers by 15% by March 2018
- Recycling guideline page receives engagement of 500 clicks during Oct 2017-Feb 2018
- Sustain web traffic until March 2018
- Educational recycling videos receive 200 views from Oct-Dec
- Monthly recycling tonnage increases by 15% from previous year

The Big 3:

Social Media Accounts







@dczerowaste



@dczerowaste

Planning & Building

Main Topics for May

- Reduce Contamination in the Recycling
 - Recycling Video How to Prep Recyclables and Trash
 - · What Goes Where tool
- Source Reduction
 - Grasscycling

Organics – Food Waste Drop-Off

- May 5: Launch of UDC Farmers Market
- May 19: Launch of Glover Park- Burleith Farmers Market

Special Events

- International Compost Awareness Week May 6th 12th
- National Teacher Day May 8th
- Mother's Day May 13th
- National Public Works Week May 20 May 26
- Memorial Day May 28th

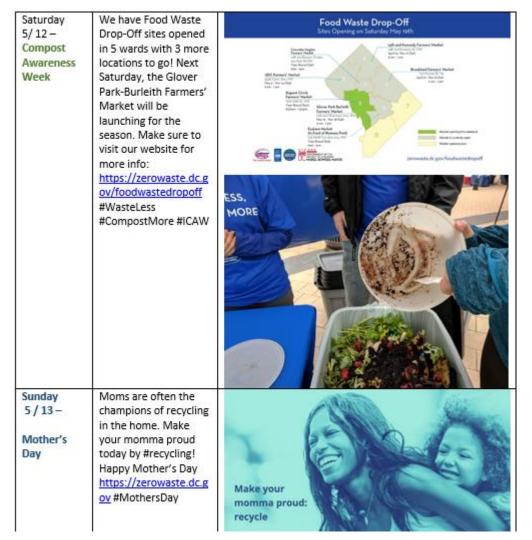




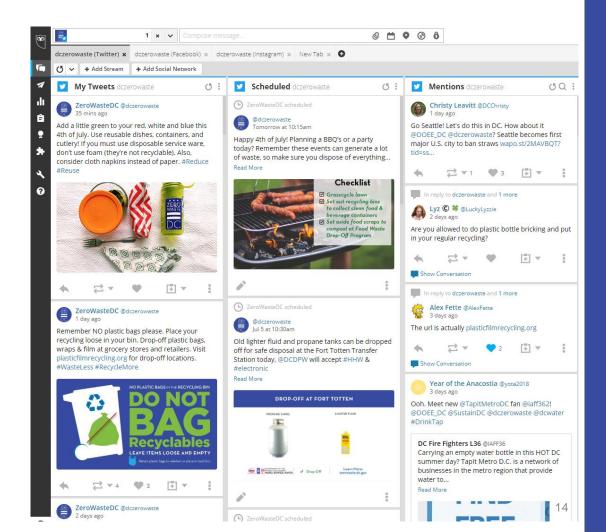
Published by Hootsuite [?] - May 22 - 3

We salute and thank the thousands of public works professionals who work tirelessly to keep us all connected! DC Department of Public Works #NPWW #PowerOfPublicWorks





Hootsuite





Recycling is great but remember the order of the three R's: #Reduce, #Reuse, #Recycle! Help the District #reduce and #reuse by drinking tap water using reusable containers! #ZeroWasteDC #yota2018 #BeatPlasticPollution @DOEE_DC @DCDPW @dcwater @dczerowaste @ZeroWasteDCSC @SierraDC



#ZeroWasteDC

You and AU Sustainability

17 3 O 9 III

You, DC DPW, DC Energy & Env. and 4 others

17 4





ZeroWasteDC @dczerowaste · 27 Sep 2017

Go team! We're cheering on the @Capitals & looks like @capsredrockers are a fan of #ZeroWasteDC too as we debut zerowaste.dc.gov!!



Understanding your Audience

Facebook Live



ICYMI the number of items that can be recycled in #DC has expanded & we have the announcement here on #FacebookLIVE! DC Department of Public Works https://t.co/QjsLzOoCyu





516 Views

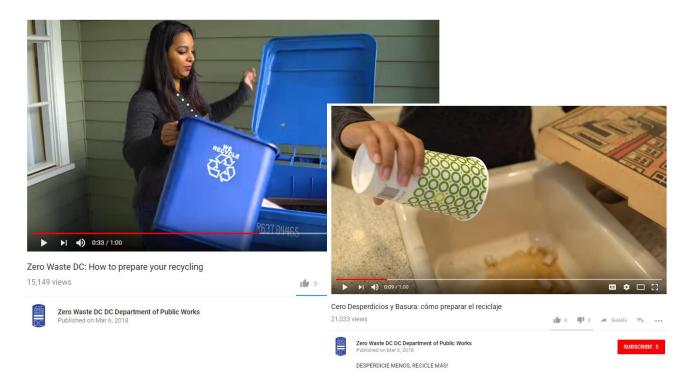
DC Department of Public Works was live.

October 5 at 12:04pm - 🚱

LIVE from John Burroughs Elementary School, we're excited to announce that the number of items that can be recycled in DC has expanded, and what you can recycle...

See More

Recycling Videos through the FPI Community Partnership







Zero Waste DC

@dczerowaste

Home

About

Posts

Community

Videos

Photos

Events

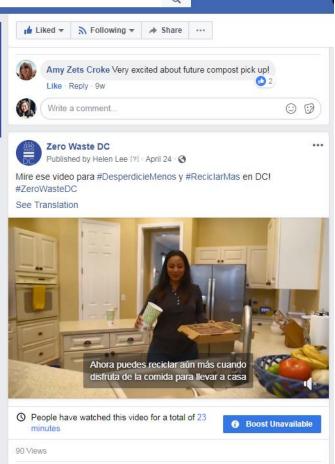
Info and Ads

Promote

Manage Promotions

r∆ Like

0 4



☐ Comment

Share

(A) -





DPW facilita la eliminación de deshechos especiales para los residentes. Para mas información visite zerowaste.dc.gov

Translate Tweet



Show this thread

Other Considerations

CONSIDERATIONS FOR EQUITY & DIVERSITY





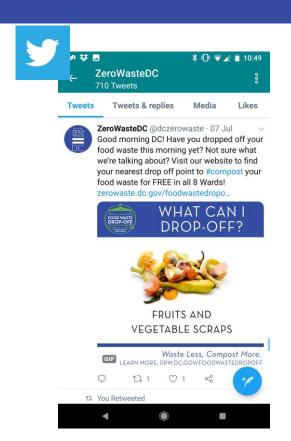








USER EXPERIENCE



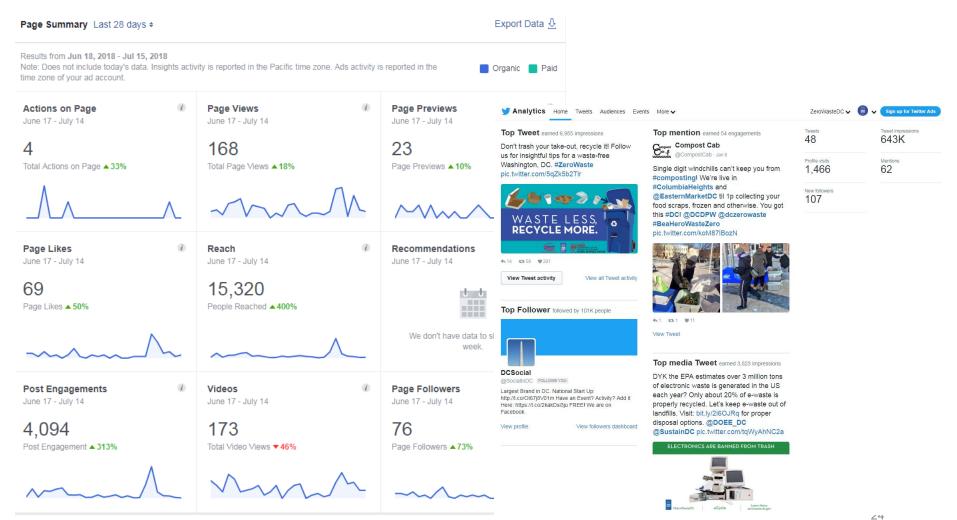




Market locations and dates are subject to change. For the most upto-date information, please reference this website.



Results



Results

- Facebook followers increased 1531% (1636 likes from 100 at the beginning of the 5 month period)
- Twitter followers increased 444% (675 from 124 at the beginning of the 5 month period)
- \bullet Recycling guideline page view increased by 102% over the same period in 2017
- Website activity page views and unique page views doubled and sustained over the same period in 2017
- Recycling Video had a total of 142k views (digital & social media)
 English 74k views, Spanish 68k views
 Facebook 32k views, Twitter 74k views

THANK YOU



Email: Zero.Waste@dc.gov

Website: <u>zerowaste.dc.gov</u>







@dczerowaste #ZeroWasteDC

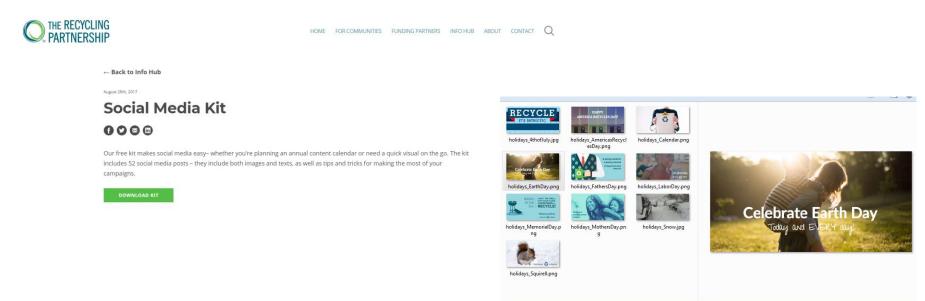






Appendix

Free Online Tools & Resources: Recycling Partnership



https://recyclingpartnership.org/social/

Free Online Tools & Resources: Foodservice Packaging Institute



Free Online Tools & Resources: Recycle Your Plastics



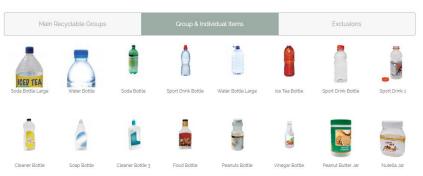


Terms & Tools



Image Gallery

Choose a category: Click on an image below to download.

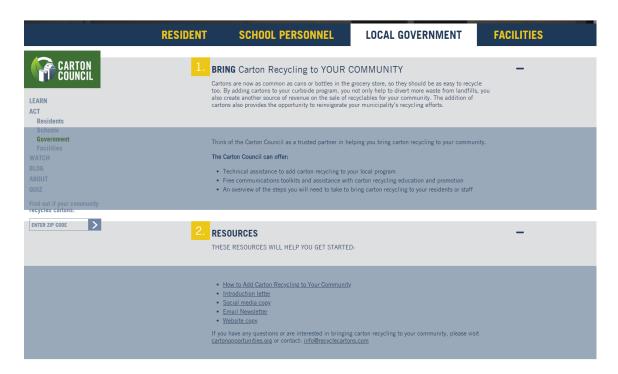


Free Online Tools & Resources: Keep America Beautiful



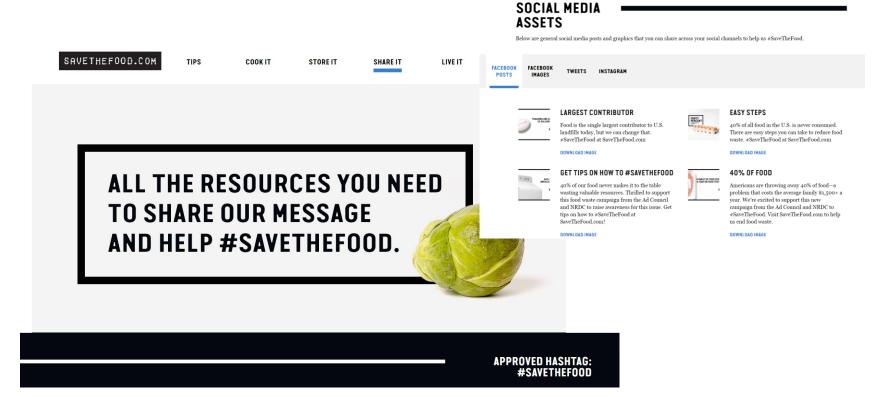


Free Online Tools & Resources: Carton Council



https://www.recyclecartons.com/act/#government

Free Online Tools & Resources: Save the Food



THANK YOU



Email: Zero.Waste@dc.gov

Website: zerowaste.dc.gov







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