

# Metropolitan Washington Council of Governments FY 2011 Second Half Final Draft Marketing Campaign Summary

#### Introduction

Although traffic congestion has increased in number due to population growth, according to the 2010 State of the Commute survey, for the first time in 10 years, the percentage of Single Occupancy Vehicles (SOV) on area roads has declined from 70 percent to 64 percent. Higher gasoline prices, a difficult economy, and effective commuter services and public education from the Commuter Connections network, have all contributed to this decline. In addition, telework is no longer simply a commute option; it is becoming a cornerstone of the new "intelligent working" method being adopted by many public and private employers in the region. Transportation and commuting news in metropolitan Washington garners strong coverage in the region's newspapers. This provides a positive environment for Commuter Connections to further increase registrations and build awareness in FY2011.

Commuter Connections, along with its network members, continue to educate commuters and help them find alternatives to SOV commutes.

Activities undertaken in the second half of FY2011 include the following:

- The launch of a new umbrella marketing campaign in February 2011 which explored new messaging and media to most effectively communicate solutions to the region's transportation challenges.
- Continuation of marketing for the 'Pool Rewards program.
- Marketing initiatives tied to specific event planning to keep alternative commuting options front of mind. This includes Bike to Work Day and the Employer Recognition Awards.
- Communication outreach such as the employer newsletter and earned media efforts.
- Diligent efforts of network members to forge and leverage relationships with commuters throughout the region.

As laid out in the FY2011Marketing Communications Brief and Schedule distributed to network members in August 2010, the strategies behind the FY2011 marketing campaign reflected the current state of events for the region's commuters and also build upon the research and findings of the following reports:

Commuter Connections FY11 2nd Half Final DRAFT Marketing Campaign Summary Report Sept 2011 1

- 2010 State of the Commute Survey
- Transportation Emission Reduction Measure (TERM) Analysis Report FY2006-2008
- Fiscal Year 2009 Applicant Database Annual Placement Survey Report
- 2007 Bike to Work Survey TERM Analysis Report
- 2007 GRH Survey Report
- Commuter Connections Stakeholder Attitudes and Opinions, April 2007

Research, campaign experience, and current events all support the planned strategy for FY2011, of converting SOV commuters to alternative transportation, by driving home the message that commuters can save money by sharing a ride and, for those using alternative transportation, GRH provides a safety net for their commute. The team's efforts for the second half of FY2011 include the following:

- The launch of an exciting new umbrella campaign that promotes the cost savings of ridesharing and urges commuters to not "Flip Out" over their commute by registering for GRH.
- Promotion of Bike to Work Day as a regional event, which invited commuters in the Washington metropolitan region to bicycle to work on May 20th and to consider bicycling as a regular commute alternative.
- Recognition of the area's employers who are providing new and innovative programs or incentives to improve their employees' commute to work.

#### **About Commuter Connections**

Commuter Connections is a regional network of transportation organizations coordinated through the National Capital Region Transportation Planning Board at the Metropolitan Washington Council of Governments (COG). Commuter Connections offers free services to those who work in the metropolitan Washington area, including ridematching for carpools and vanpools and administration of the Guaranteed Ride Home program. Through its Employer Outreach Representatives, Commuter Connections also helps employers establish commuter benefit programs for their employees, including teleworking.

Organizations represented in the Regional TDM Marketing Group include:

| City of Alexandria                         | ARTMA                               | Fairfax City                      |
|--|-------------------------------------|-----------------------------------|
| Fairfax County Office of<br>Transportation | National Institutes of Health (NIH) | Mass Transit Administration (MTA) |

| Northern Virginia Transportation Commission (NVTC)    | Potomac and Rappahannock<br>Transportation Commission<br>(PRTC) | Virginia Department of<br>Transportation Northern<br>Virginia District Office |  |  |
|---|---|---|--|--|
| TYTRAN  | VDOT  | LINK  |  |  |
| Virginia Department of Rail and Public Transportation | Dulles Area Transportation<br>Association (DATA)                | Tri-County Council for Southern Maryland                                      |  |  |
| Virginia Railway Express<br>(VRE)                     | Washington Area Bicyclist<br>Association (WABA)                 | Washington Metropolitan Area<br>Transit Authority (WMATA)                     |  |  |
| Arlington County                                      | MDOT  | VPSI  |  |  |
| General Services<br>Administration (GSA)              | District Department of Transportation (DDOT)                    | Loudoun County Office of<br>Transportation Services                           |  |  |
| Maryland State Highway<br>Administration              | Montgomery County Ride On                                       | Montgomery County Commuter Services   |  |  |
| Montgomery County                                     | Rappahannock Area Development Commission (RADCO)                | Rappahannock-Rapidan<br>Regional Commission                                   |  |  |
| Northern Neck<br>Rideshare/PDC                        |   |   |  |  |

This draft report covers the second half FY2011 Marketing Campaign for the Metropolitan Washington Council of Governments' Commuter Connections program.

#### **Cornerstones of the Marketing Program**

The key products and services that are featured in the marketing program include the Guaranteed Ride Home and Ridematching programs. Both of these programs are critical to growing the regional database and making it easier for commuters to find and maintain shared ride arrangements.

The objectives of the program included the following:

- Create a platform which promotes all network products and services individually while reinforcing the support provided by the umbrella program of Commuter Connections.
- Raise awareness of the Commuter Connections network and position the group as the region's first resource for alternatives to driving alone.
- Promote awareness of Ridematching services among commuters and increase applications for the program.
- Promote awareness of the Guaranteed Ride Home service among commuters and increase applications for the program.
- Use special events such as Car Free Day or Bike to Work Day to encourage use of an alternative form of transportation.

#### **Messaging Strategy**

During the first half of FY2011, a messaging strategy was developed based on Commuter Connections' research, including the 2010 State of the Commute Survey, previous campaigns, and current events. Concepts were developed to deliver the messages both verbally, in radio scripts, and visually. The strategy was further refined through market research that tested the success of these concepts in delivering the message. As a result, the spring Ridematching campaign was a very direct, simple message that reminded commuters of the money and time to be saved through ridesharing.

As indicated in past surveys and supported by the market research, commuters are motivated to switch to alternative transportation primarily in order to save money. The visuals used for this year's campaigns were



a direct and forceful message that ridesharing can save commuters money. By carpooling with

just one other person, a commuter can cut the cost of their commute in half. Bold lettering and images of gas cans and money cut in half urge commuters to "Save half". The call to action is to visit commuterconnections.org.



The radio scripts, in addition to driving home the save money message, also delivered the message that ridesharing can provide stress relief. They are directed to sign up at commuterconnections.org if they want to rideshare.

The message for this year's Guaranteed Ride Home campaign was to remind commuters "Don't Flip Out". The visual were both fun and eye-catching. In one, a businessman is caught in mid-air doing a backflip. The message is "No need to flip out". In the other, a businessman is hanging upside down with the message "Don't be left hanging". The call for action for both is to sign-up for Guaranteed Ride Home.



Radio spots used "flipping out" workers concerned about a child's sickness or the need to work late urged by a level-headed colleague to remain calm because with Commuter Connections' Guaranteed Ride Home service, there was no need to flip out.

## **Overall Target Market**

The overall target audience for the communication was:

- Commuters between 25-54 years old
- Caucasian (65%) and African-American (20%)
- \$60,000+ annual household income
- Commute more than 20 miles / 30 minutes
- Live in Virginia (65%) or Maryland (33%); work in D.C. (49%) or Virginia (34%)
- Work for employers with 250+ employees (68%)
- Work for federal agencies (54%) and private sector companies (30%)
- Professional (40%), Executive/managerial (19%) and administrative (18%)

#### **Brand Character**

The Commuter Connections network wishes to be perceived as a network of organizations working to improve individuals' commutes. Through Commuter Connections' online ridematching system, commuters registering for the ridematching service are given direct access to other commuters who are seeking to carpool as well as commute routes and options.

| MEDIA FLOW<br>CHART          | FE<br>20 |    | МА | RCH | 1 20  | 11  | AP    | RIL | 201 | 11 |   | MA | NY 2 | 011   |       | JL    | JNE | 201 | 1  | COG NET<br>TOTALS |
|------------------------------|----------|----|----|-----|-------|-----|-------|-----|-----|----|---|----|------|-------|-------|-------|-----|-----|----|-------------------|
|                              | 21       | 28 | 7  | 14  | 21    | 28  | 4     | 11  | 18  | 25 | 2 | 9  | 16   | 23    | 30    | 6     | 13  | 20  | 27 |                   |
| Radio                        |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    |                   |
| Rideshare                    |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$72,151          |
| GRH                          |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$144,301         |
| 'Pool Rewards                |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$40,025          |
| Bike to Work Day             |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$24,030          |
| Television                   |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$65,000          |
| Gas Pump<br>Toppers          |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$93,600          |
| Pump Toppers<br>Production*  |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$6,435           |
| Internet                     |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$40,000          |
| Internet 'Pool<br>Rewards    |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$15,000          |
| BTWD Other                   |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$54,253          |
| Donated Transit*             |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$6,470           |
| Flippin' Pizza<br>Promotion* |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$1,896           |
| Direct Mail*                 |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$97,500          |
| WSJ Print Ad                 |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$4,947           |
| Military Relo<br>Guide       |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$1,695           |
| Total                        |          |    |    |     |       |     |       |     |     |    |   |    |      |       |       |       |     |     |    | \$667,303         |
| GRH Only                     |          |    |    | GF  | RH/R  | S   |       |     |     |    |   |    | 'F   | ool R | eward | ds    |     |     |    |                   |
| Rideshare Only               |          |    |    | Bil | ke To | Woi | rk Da | ay  |     |    |   |    | E    | mp R  | ec Av | vards | S   |     |    |                   |

<sup>\*</sup> Printing and other non-media expenses only. BTWD Other offset by sponsor dollars. Direct Mail is estimate only.

# Media Objectives: Guaranteed Ride Home

The Guaranteed Ride Home program campaign utilized a mix of media to raise GRH awareness among commuters and increase applications. Guaranteed Ride Home leverages alternative transportation by removing one of the perceived barriers, how to get home in case of an emergency.

# Target market \*

- 35-54 years old, secondarily 25-54
- Caucasian (65%) and African-American (21%)
- \$60,000+ annual household income
- Commute of more than 30 miles / 45 minutes
- Live in Virginia (64%) or Maryland (34%); work in D.C (60%) and Virginia (30%)

## **Geographic Targeting**

Washington D.C. DMA

| GRH Spring Budget                      | COG Cost  |
|--|-----------|
| Radio                                  | \$144,301 |
| Television                             | \$65,000  |
| Internet                               | \$20,000  |
| Flippin' Pizza Co-Promotion (printing) | \$1,896   |
| Donated space (printing)               | \$3,235   |
| Estimated Direct Mail                  | \$48,750  |
| Total Budget                           | \$234,432 |

Source: 2007 GRH Survey Report

## Media Objectives: Rideshare

The campaign to promote the Rideshare program used a mix of traditional approaches to maintain awareness among commuters and increase applications for this program. With the anticipated rise in gas prices this spring, gas pump toppers were selected as part of the rideshare campaign's media mix to deliver the save money message while commuters are filling up at the pump.

Target market: Source: Fiscal Year 2009 Applicant Database Annual Placement Survey Report

- 25-54 years old (82%), 35-54 years old (63%)
- Caucasian (64%) and African-American (20%)
- \$80,000+ annual household income (68%)
- Commute of more than 20 miles / 30 minutes
- Work for employers with 100+ employees (71%), work for employers with 1,000 or more employees (41%)
- Live in Virginia (65%) or Maryland (33%); work in D.C (49%) or Virginia (34%)
- Work for federal agencies (50%) and private sector (31%)
- Professional (37%), Executive/managerial (30%), and administrative (16%)

## **Geographic Targeting**

Washington D.C. DMA

| Rideshare Spring Budget   | COG Cost  |
|---------------------------|-----------|
| Radio                     | \$72,151  |
| Internet                  | \$20,000  |
| Gas Pump Toppers          | \$93,600  |
| Production                | \$6,435   |
| Direct Mail               | \$48,750  |
| Military Relocation Guide | \$1,695   |
| Total Budget              | \$242,631 |

#### Radio

Radio was selected as the anchor medium due to its ability to reach a large portion of our target market (90 percent) with significant frequency during what could be stressful, frustrating, costly and long commutes for a large faction of area commuters. The following D.C.-focused and exurban stations were used during the campaign:

WASH (Soft Rock 97.1FM) WRQX (Mix 107.3FM) WTOP (News/Talk 103.5FM)

WBIG (100.3 FM) WVRX (The Edge, 105.9 FM)

Both the Guaranteed Ride Home and Rideshare campaigns have two radio spots each that sell the benefits of the respective Commuter Connections' programs. Because of the investment in gas pump toppers to deliver Rideshare's save money message at a point when commuters are most receptive, the investment in radio for Rideshare was respectively scaled back. The Guaranteed Ride Home and Rideshare radio spots alternate with 2 weeks of GRH spots followed by 1 week of Rideshare spots for a total of 10 weeks from February 28 through June 26.

The following spots promoted the Guaranteed Ride Home and Rideshare campaigns this spring:

## Guaranteed Ride Home::30—"Flip Out – Daycare"

A neurotic father worries about the germs his son may be exposed to at daycare and, should his son get sick, how he'll pick him up since he carpools. A level-headed colleague reassures him he has no need to "flip out" since he has a Guaranteed Ride Home with Commuter Connections.

#### Guaranteed Ride Home::30—"Flip Out – Work Late"

A stressed out commuter moans about the commute but feels resigned to driving alone for fear of not being able to get home should the boss need her to work late. A colleague reassures her that if she rideshares, there's no need to "flip out" since Commuter Connections guarantees her a ride home if her boss requires her to work late.

#### Ridesharing::30—"Save Half – Woman"

A commuter requests a rideshare partner to save half the gas, half the money, and half the stress with her.

## Ridesharing::30—"Save Half – Man"

A commuter likens ridesharing to halftime, providing a personal halftime with half the driving, half the stress, and half the costs.

Commuter Connections FY11 2nd Half Final DRAFT Marketing Campaign Summary Report June 2011 10

#### Value Added Promotions

For the spring campaign, an additional \$90,000 in bonus spots and placements were provided by the media vendors at no additional charge. Value-add from the radio stations came mostly in the form of no charge spots or :10 and :15 second PSAs. WASH and WBIG provided 7 and 8 weeks respectively of :15 PSAs running March through June. WTOP provided 8 weeks of :10 PSAs as well as no charge spots running March through June. WRQX and WVRX were onboard with :10 PSAs throughout March. The PSAs were used to promote the 'Pool Rewards program.

Nicholas Ramfos was interviewed for Tom Grooms' Spectrum Show that aired on WRQX and WRVX in March. The approximately half hour interview covered a wide range of transportation-related issues and how they're being addressed by the Commuter Connections program.

WRQX sponsored 3 "Don't Flip Out" promotions with prizes provided by Flippin' Pizza as part of the Commuter Connections-Flippin' Pizza's copromotion. See **Commuter Connections-Flippin' Pizza Co-promotion** for more details.

In addition to radio, the other media vendors also stepped up with added value for the spring campaign. At least 40,000 bonus impressions were provided by 3-Interactive, the online ad serving vendor. The gas pump topper vendor secured 8 additional gas stations as a bonus and provided window clings for all gas stations at no additional charge.



### Commuter Connections -Flippin' Pizza Co-Promotion

Inspired by the "Don't Flip Out" message, Commuter Connections partnered with Flippin' Pizza to remind commuters not to flip out about their commute.

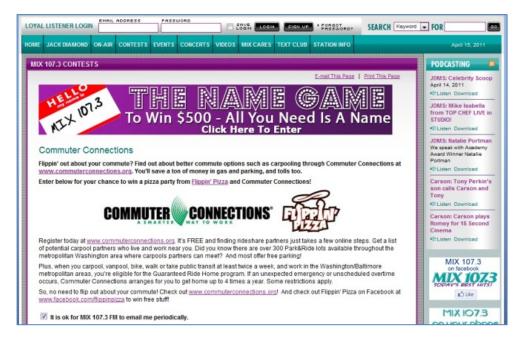
Commuter Connections' GRH message of "Don't Flip Out" was distributed on 4" x 4" stickers adhered to approximately 45,000 pizza boxes at Flippin' Pizza's 8 locations in Virginia (Annandale, Chantilly, Falls Church, and Reston), Maryland (Bethesda, Arundel Mills, and Silver Spring), and DC (Dupont Circle). The space on the pizza boxes was donated by Flippin' Pizza.



Commuter Connections is now one of Flippin' Pizza's VIP partners. As a Flippin' Pizza VIP partner, customers who produce a valid GRH card are entitled to 10% off their order. This is advertised on the stickers on the pizza box as well as on the coupons being distributed when commuters re-register for GRH.



In consideration for advertising space provided by Flippin' Pizza on their pizza boxes, Flippin' Pizza was included in promotional mentions on Commuter Connections' advertising on WRQX as well as on the splash page of the Commuter Connections-Flippin' Pizza contests that ran during April and May.



Promotions for the months of April and May were in the form of contests tied to the message of don't flip out on your commute. Prizes were supplied by Flippin' Pizza with April's prize being lunch provided by Flippin' Pizza to the winning carpool's place of work. Following 2 weeks of promotion on WRQX, May's prize was pizza for a year for the winning commuter.

#### **Television**

A new TV commercial was produced based on the GRH campaign's "Don't Flip Out Concept". The commercial features an end of the work day, mad dash for the door. A voice over reminds viewers there's no need to flip out if you rideshare and are asked to work late. Commuter Connections' Guaranteed Ride Home Program gets you home. Guaranteed.

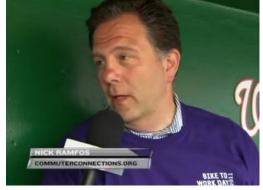


The commercial aired this spring on Mid-Atlantic Sports Network (MASN) during Nationals baseball games from April through June. Commuter Connections received the following coverage on MASN:

- 55 30-second Nationals in-game commercials (one per game)
- 55 30-second Nationals Xtra pre-game commercials (one per game)
- 55 30-second Nationals Xtra post-game commercials (one per game)
- 55 30-second encore game commercials (encore is game rebroadcast)
- 55 billboards, including a live read with the Commuter Connections logo on screen, aired in the Nats Xtra pre-game show in conjunction with the 30 second commercial
- 26 in-game feature sponsorships ("...presented by Commuter Connections") with the
  - Commuter Connections tagline read live with Commuter Connections' logo incorporated into the on-screen graphic

In addition, the commercial was aired 180 times in MASN programming on shows such as ESPN News, Nationals Classic Games, Orioles Classic Games, and sports talk shows.

Nicholas Ramfos was interviewed on the Nats Xtra pregame show on May 16.



### **Internet Advertising**

was part of the spring campaign utilizing a number of sites that have performed well in the past. In addition to the high past performers, Realtor.com has been added to the mix. Research has shown that people reconsider their commute when they are looking to move. The banner ads remind potential home buyers of the benefits of ridesharing and a

An aggressive Internet component



Guaranteed Ride Home if they do. See Appendix for click thru results.

The following sites are being used in the spring campaign:

- accuweather.com
- WTOP.com
- monster.com
- NBC4
- Washington Times
- Real Estate websites (realtor.com, move.com, moving.com)
- Run-of-Site/Run-of-Network (ROS/RON) pop-under ads served to select websites of iii-interactive's publisher list

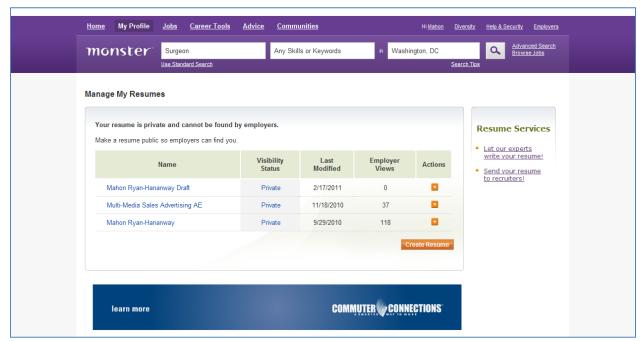
Ad placements were modified during the campaign to optimize performance.



Forty-one percent of the banner ads are leaderboards measuring 728x90. This size ad has typically performed well in past campaigns. Additional ad sizes that will be used are medium rectangle (300x250), wide skyscraper (160x600), and pop-under (720x300).

The GRH banner ads reinforced the visuals and message of the TV ad and were very similar in look and feel to the commercial.

Banner ads also ran on masnsports.com as part of the media buy with MASN.



GRH leaderboard ad on monster.com



Rideshare leaderboard on masnsports.com

### **Gas Pump Toppers**

In anticipation of higher gas prices in the spring, gas pump toppers were selected to be an integral part of this year's Rideshare campaign.

Looking back to the success of the Spring 2008 campaign to reach commuters during high gas prices, this year's campaign took advantage of this unique opportunity to reach our target audience at exactly the time they might be most receptive to the message. Gas pump advertising displayed full-color, weatherproof ads in frames on top of gas pumps. The standard size is 20" wide x 12" high with slight size variation by brand of station. Both Rideshare visuals were displayed at the gas stations.

Gas pump toppers were placed at gas stations in D.C., Maryland, and Virginia for four months. Placements were secured at 117 gas stations in the region with the vendor providing another eight stations as bonus for a total of 125 stations. See Appendix for a list of the stations where the advertising appeared.





# **Transit Signage - Member Donated Space**

The free contributions of Commuter Connection network members were greatly valued as an effective channel for communicating the Commuter Connection message. By delivering our message along much traveled commuter routes, Commuter Connections is assured frequency of message in an affordable and effective manner.

Commuter Connections has received generous donations of space on various transit properties from the following network members:













Riders on Arlington Transit and Fairfax Connector buses as well as the MARC trains were reminded of the benefits offered by GRH to transit riders through interior bus and rail cards. Bus shelters in Montgomery County drove home the benefits of both Ridesharing and GRH. See Appendix for the locations of the bus shelters. Bus Kings in Frederick and Montgomery counties promoted Commuter Connections' Rideshare and GRH programs. PRTC bus kings drove home the GRH Don't Flip Out Message.







Rideshare ad on Frederick TransIT bus



Rideshare ad on Montgomery County bus



GRH ad on PRTC bus



MARC Train GRH Interior



**GRH ad on Montgomery County bus** 



GRH ad on PRTC bus

#### 'Pool Rewards

The 'Pool Rewards incentive program continued to be promoted through June 2011 with paid media placements in February and May-June. The 'Pool Rewards program offers a cash incentive to encourage drive alone commuters to change their commute behavior by trying carpooling. In order to be eligible, a commuter needs to be a current SOV commuter and join or form a carpool.

# **Target Market**

The target audience for this campaign shares the demographics of the Rideshare target audience, namely the following:

- 25-54 years old (82%), 35-54 years old (63%)
- Caucasian (64%) and African-American (20%)
- \$80,000+ annual household income (68%)
- Commute of more than 20 miles / 30 minutes
- Live in Virginia (65%) or Maryland (33%); work in D.C (49%) or Virginia (34%)
- Work for employers with 100+ employees (71%), work for employers with 1000 more employees (41%)
- Work for federal agencies (50%) and private sector (31%)
- Professional (37%), Executive/managerial (30%), and administrative (16%)

## **Marketing Strategy**

Paid media placements encouraged drive alone commuters to register for 'Pool Rewards in February and again in May and June. During the weeks of February 14 and February 21, :10 live reads were purchased as part of WTOP's traffic sponsorship package for a total of 70 :10s over the 2 week period.

In June, listeners of WTOP and WMAL were encouraged to join or form a carpool and register for 'Pool Rewards. A wide skyscraper (160x600) banner ad ran on Dr. Gridlock's page on washingtonpost.com during June. A 'Pool Rewards ad was served to Facebook users during May and June.

Additional bonus air time was provided by WRQX, WVRX, WASH, WBIG, WTOP from March through June to help promote the 'Pool Rewards program as part of the spring campaign's value add. WRQX and WVRX, ran :10s reads 10 to 15 times a week throughout the month of March. WTOP ran :10s reads 5 times a week for 8 weeks. WASH and WBIG ran 10 :15s a week for 2 and 3 weeks respectively during March. WASH and WBIG provided five additional weeks of promotion from April through June with the spots running 15 times a week.

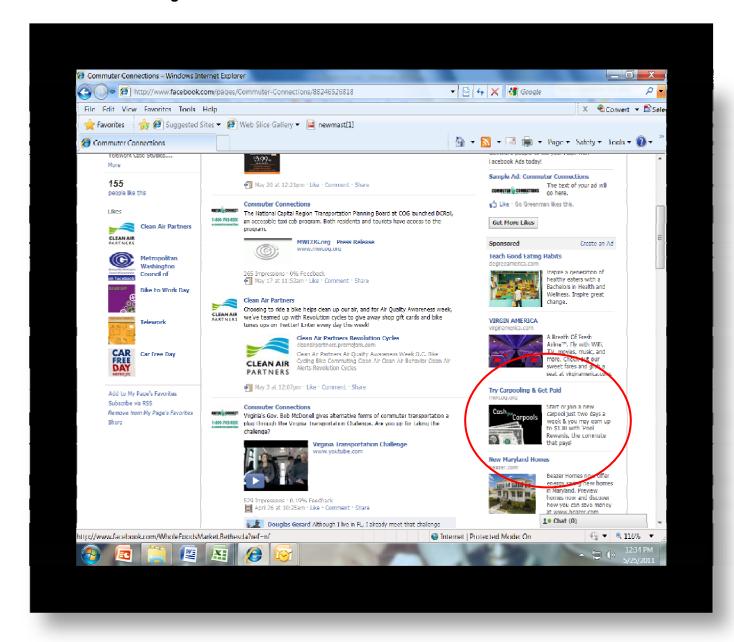


A campaign was enacted during the month of June to bolster participation in the 'Pool Rewards program. A mix of internet and radio was used to provide exposure for the incentive program. Radio included :30 second spots on WMAL and WTOP. Skyscraper web banners were placed on Washington Post.com including 40,000 impressions on the Dr. Gridlock page. Paid advertising appeared on Facebook to users within the Washington metropolitan area. Total cost for the radio and internet campaign was \$44,025.

# WashingtonPost.com



#### **Facebook Advertising**



Outreach also extended to Craigslist in the rideshare section to notify people looking for carpool partners of the program. Notices were also placed on the Commuter Connections Bulletin Board.

An article appeared on the back page of the winter newsletter to remind ETCs of the continuation of the 'Pool Rewards program and to visit commuterconnections.org for more information or to register.



### **Special Events**

#### **Bike to Work Day**

11,000 participants took to the streets on May 20, making this year's Bike to Work Day event the largest in the region's history. In addition to the record setting participation level, 49 pit stops dotted the region and welcomed individual cyclists and bicycling convoys with appearances and speeches by local elected officials, as well as prizes, food, and entertainment.



In preparation for the event, a

sponsorship drive helped reach our goal to pay for 10,000 event T-shirts, pit stop banners and print ads. In-kind sponsorships were also secured to provide food and beverage for many of the pit stops.



Radio advertising targeted adults ages 25-49, slightly skewed toward men, with a household income above \$30,000. Signage appeared on Downtown Circulator buses. Facebook and Twitter were used to engage with commuters and drive registration to the website. Print ads ran in Washington Examiner, Washington City Paper, and Washington Post Express at the end of April and beginning of May to encourage

Posters and rack cards were sent to employers and employees through various distribution channels in order to create awareness and encourage registration.



commuters to register for the event.

The Commuter Connections home page flash was updated to include the Bike to Work Day message with the revised flash running on the Commuter Connections website in April and May.



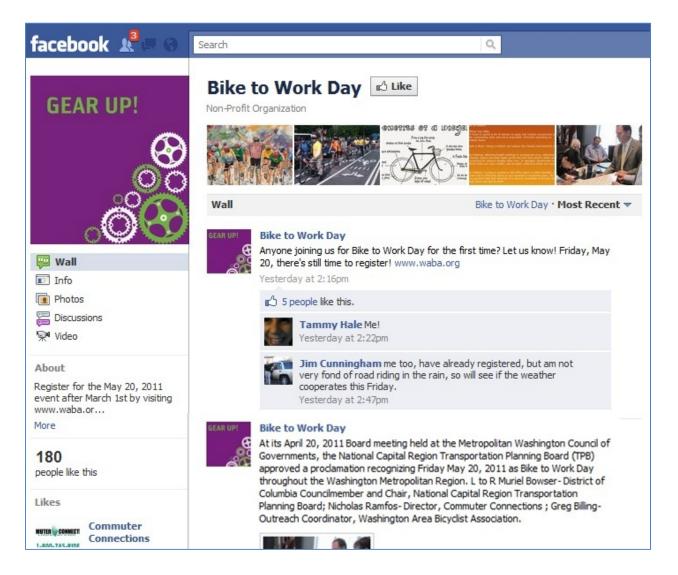


For added excitement, Madame Tussauds, one of our GRH Rewards sponsors, provided a Abraham Lincoln wax figure to ride in a pedicab at the event.





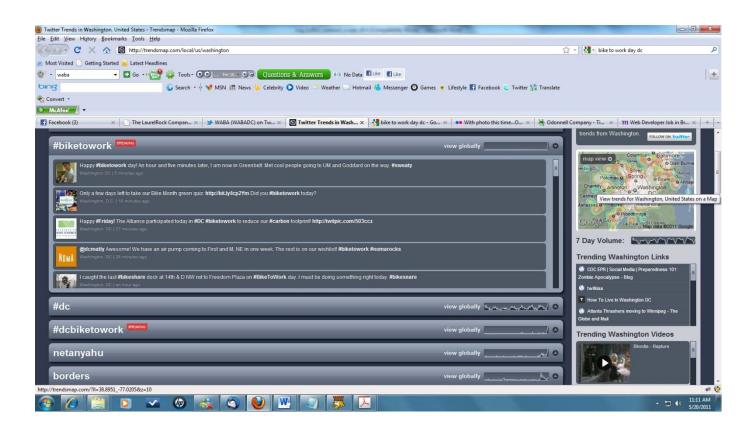
## Bike To Work Day Social Media



**Bike to Work Day Facebook Page** 



**Bike to Work Day Twitter Page** 



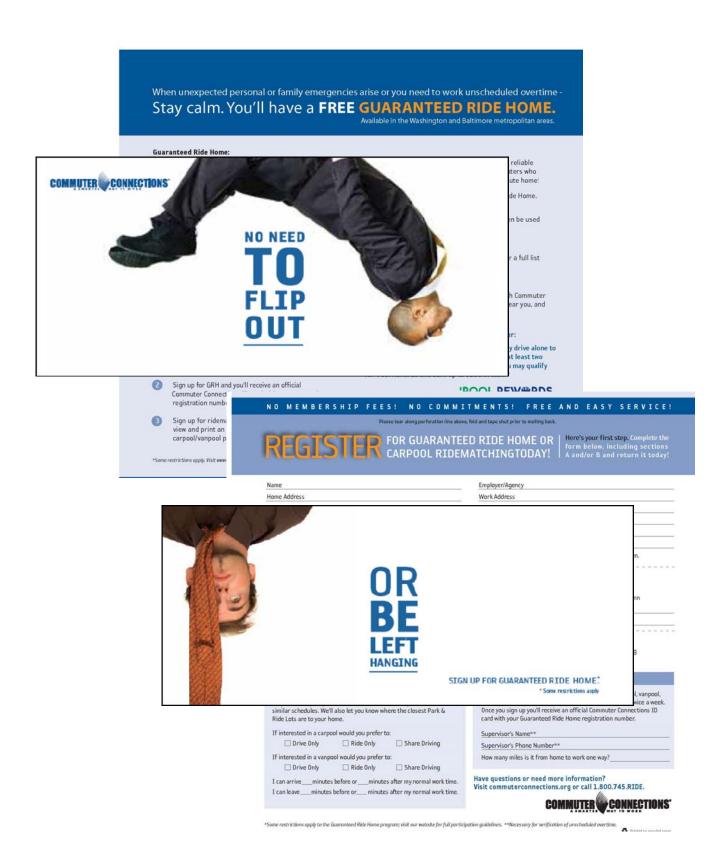
Bike To Work Day trending on Twitter

| Bike to Work Day 2011 Marketing Expenses |             |  |  |  |  |  |  |
|--|-------------|--|--|--|--|--|--|
|  |             |  |  |  |  |  |  |
| T-Shirts                                 | \$30,000.00 |  |  |  |  |  |  |
| Banners                                  | \$6,000.00  |  |  |  |  |  |  |
| Circulator                               | \$460.00    |  |  |  |  |  |  |
| Posters/Rack Cards                       | \$1,407.00  |  |  |  |  |  |  |
| Employer mailing                         | \$1,299.59  |  |  |  |  |  |  |
| Radio                                    | \$24,030.00 |  |  |  |  |  |  |
| Examiner                                 | \$5,273.49  |  |  |  |  |  |  |
| City Paper                               | \$3,603.00  |  |  |  |  |  |  |
| Express                                  | \$6,210.00  |  |  |  |  |  |  |
|  | \$78,283.08 |  |  |  |  |  |  |

#### **Direct Mail**

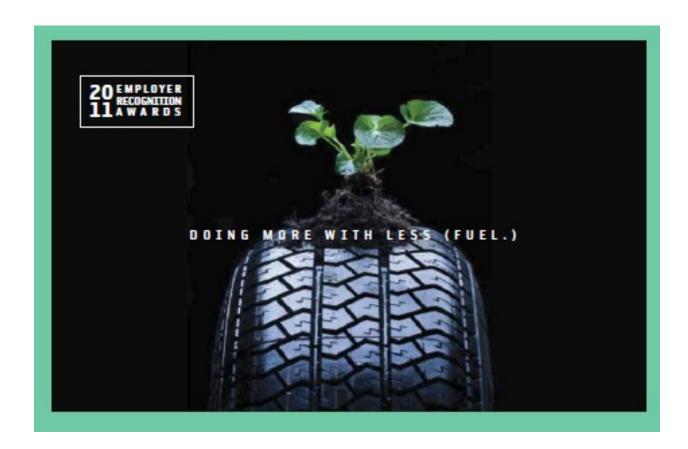
A direct mail campaign was sent out in June to 500,000 persons age 25-54 with household incomes above \$50,000. Two unique brochures were created with images that provided emphasis on ridesharing or GRH. Key messages for FY2011 were "Save Half" for Rideshare and "Don't Flip Out". Each of the mailer versions cross promoted both services and also the 'Pool Rewards program. A tear off application was included, allowing recipients to apply for either program offered by Commuter Connections, or to request additional information. Mailers included a postage paid reply application form to mail back, and commuters were also encouraged to go online to commuterconnections.org. Total cost for printing, list purchanse, mailhouse fees and postage was \$99,262.00.





# **Employer Recognition Awards**

The Commuter Connections Fourteenth Annual Employer Recognition Awards recognized employers who voluntarily initiated worksite commute/telework programs to assist their employees. Winners and nominees were honored at an awards ceremony on June 28, 2011. A special invitation and program agenda were produced for this event. After the event, a ½ page advertisement was placed in the Wall Street Journal at a cost of \$4,947.





## Additional Marketing, Outreach, and Earned Media

# **Commuter Connections Website Update**

The flash file on the Commuter Connections website's homepage was updated to include images from the spring umbrella campaign, providing a uniform presence for the campaign.

#### **GRH Rewards**

Sponsorship outreach continued in the second half of FY11 for corporate sponsors of the Guaranteed Ride Home Rewards program. Distribution of coupons from Flippin' Pizza and Madame Tussauds started in April. In exchange for their contribution, sponsors are acknowledged on the Commuter Connections web site. GRH customers are provided with the coupons upon re-registration.

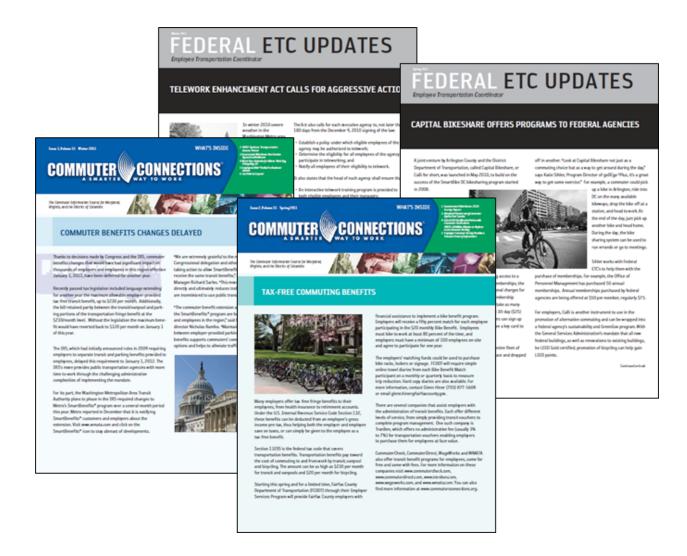






#### **Commuter Connections Newsletter and Federal ETC Insert**

Winter and spring editions of *Commuter Connections*, with an insert for federal Employee Transportation Coordinators, were produced during the second half of FY2011. The six page 4-color newsletter was distributed to approximately 5,000 employers. It is also placed in .pdf format on the Commuter Connections web site. Newsletters are also sent to federal agencies via GSA along with a special Federal ETC Insert. A .pdf of the insert is also placed online at <a href="https://www.federaletc.org">www.federaletc.org</a>.



# **Print Ads**

# **Telework Exchange**

To promote teleworking, a quarter page ad appeared at no cost to Commuter Connections in the Telework Exchange's Spring Town Hall meeting program booklet. The event was held on April 28, 2011.



### **Comprint Military Relocation Guide**

To remind military personnel of their commute options as they relocate, an ad was placed at a cost of \$1,695 in Comprint Military Publications' special spring Relocation Guide section of their newspaper and delivered to several military bases in March.



#### **VRE Newsletter**

A quarter page ad promoting GRH was donated by the Virginia Railway Express appearing in their April "Update" newsletter.





#### **Earned Media**

The primary focus of the earned media effort in the second half of FY2011 was promotion of Bike to Work Day. A total of 112 earned media placements was generated for Bike to Work Day in 2011. Significant in the 2011 earned media effort were the following:

- 1. An early-on press release to announce registration supported an early uptick in registration.
- Outreach to the Associated Press resulted in local and national placement of the press release, including placement in The Washington Post's "National News" section, as well as in newspapers in several states from Connecticut to Texas, environmental websites and social media.
- 3. The earned media plan focused on building interest in addition to pressing for live coverage at the event. As a result, a four-minute segment aired on Fox News, featuring MWCOG's Bike-Ped Coordinator, and a "Commuter Connections" banner. The segment was supplemented with a feature on the Fox TV website, with the full press release and BTWD tips.



4. Blogs figured prominently, with the media writing blog entries based on press releases, as well as individual bloggers on the environment, cycling or about life in the DC area. A search of blogs from March 3, 2011 to May 26, 2011 produced 4690 results for Bike to Work Day + DC.

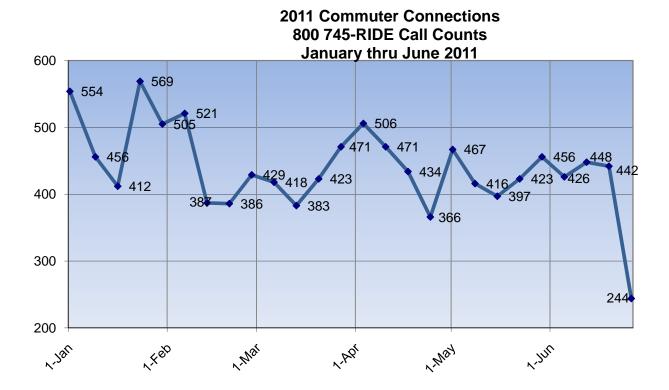
The schedule of information distributed to the media began in March, 2011, with a calendar listing followed by three press releases ahead of the event and one immediately following the event.

**Appendix C** contains a listing of Bike to Work Day 2011 media placements across print, Internet, radio and television, along with a selection of major blog placements.

### **Web Visits**

| FY10   | Web Visits | FY11   | Web Visits | +/-     | +/- %   |
|--------|------------|--------|------------|---------|---------|
|        |            |        |            |         |         |
| Jan-10 | 8,570      | Jan-11 | 9,849      | 1,279   | 14.92%  |
|        |            |        |            |         |         |
| Feb-10 | 7,910      | Feb-11 | 20,325     | 12,415  | 156.95% |
|        |            |        |            |         |         |
| Mar-10 | 11,151     | Mar-11 | 12,013     | 862     | 7.73%   |
|        |            |        |            |         |         |
| Apr-10 | 15,454     | Apr-11 | 13,140     | (2,314) | -14.97% |
| -      |            |        |            |         |         |
| May-10 | 17,630     | May-11 | 11,079     | (6,551) | -37.16% |
|        |            |        |            |         |         |
| Jun-10 | 18,003     | Jun-11 | 13,487     | (4,516) | -25.08% |
|        |            |        |            |         |         |
|        | 78,718     |        | 79,893     | 1,175   | 1.49%   |

## **Monthly Phone Calls**



Commuter Connections FY11 2nd Half Final DRAFT Marketing Campaign Summary Report June 2011 40

# **Guaranteed Ride Home Applications**

| FY10   | GRH<br>Applications | FY11   | GRH<br>Applications | +/-   | +/- %   |
|--------|---------------------|--------|---------------------|-------|---------|
|        |                     |        |                     |       |         |
| Jan-10 | 345                 | Jan-11 | 1,106               | 761   | 220.58% |
| Feb-10 | 277                 | Feb-11 | 1,248               | 971   | 350.54% |
| Mar-10 | 691                 | Mar-11 | 1,033               | 342   | 49.49%  |
| Apr-10 | 852                 | Apr-11 | 1,067               | 215   | 25.23%  |
| May-10 | 892                 | May-11 | 1,066               | 174   | 19.51%  |
| Jun-10 | 837                 | Jun-11 | 925                 | 88    | 10.51%  |
|        | 3,894               |        | 6,445               | 2,551 | 65.51%  |

## **Rideshare Applications**

| FY10   | Rideshare<br>Applications | FY11   | Rideshare<br>Applications | +/-   | +/- %   |
|--------|---------------------------|--------|---------------------------|-------|---------|
|        |                           |        |                           |       |         |
| Jan-10 | 401                       | Jan-11 | 1,024                     | 623   | 155.36% |
| Feb-10 | 339                       | Feb-11 | 956                       | 617   | 182.01% |
| Mar-10 | 682                       | Mar-11 | 1,135                     | 453   | 66.42%  |
| Apr-10 | 835                       | Apr-11 | 1,001                     | 166   | 19.88%  |
| May-10 | 979                       | May-11 | 1,102                     | 123   | 12.56%  |
| Jun-10 | 963                       | Jun-11 | 1,155                     | 192   | 19.94%  |
|        | 4,199                     |        | 6,373                     | 2,174 | 51.77%  |

## **Commuter Connections**

|                   | Spring 2011 Banner Ad Performance |           |         |         |              |
|-------------------|-----------------------------------|-----------|---------|---------|--------------|
| Placement         | Impressions                       | Clicks    | CTR     | CPM     | CPC          |
| AccuweatherGRH    | 667,846                           | 391       | 0.059%  |         |              |
| AccuweatherRS     | 656,357                           | 346       | 0.053%  |         |              |
| Accuweather       | 1,324,203                         | 737       | 0.056%  | \$3.25  | \$5.84       |
|                   |                                   |           |         |         |              |
| Monstr300x250GRH  | 13,299                            | 4         | 0.030%  |         |              |
| Monster300x250RS  | 13,424                            | 1         | 0.007%  |         |              |
| Monster728x90GRH  | 1,081,916                         | 877       | 0.081%  |         |              |
| Monster728x90RS   | 1,087,975                         | 768       | 0.071%  |         |              |
| Monster           | 2,196,614                         | 1650      | 0.075%  | \$6.51  | \$8.67       |
|                   |                                   |           |         |         |              |
| ROS/RON720x300GRH | 270,988                           | 1630      | 0.602%  |         |              |
| ROS/RON720x300RS  | 270,201                           | 1630      | 0.603%  |         |              |
| ROS/RON           |                                   |           |         |         |              |
| (Popunders)       | 541,189                           | 3260      | 0.602%  | \$7.00  | \$1.16       |
|                   |                                   |           |         |         |              |
| WashTimesGRH      | 222,250                           | 100       | 0.045%  |         |              |
| WashTimesRS       | 221,858                           | 91        | 0.041%  |         |              |
| Washington Times  | 444,108                           | 191       | 0.043%  | \$8.25  | \$19.18      |
|                   |                                   |           |         |         |              |
| NBC GRH 300x250   | 265,755                           | 378       | 0.142%  |         |              |
| NBC RS 300x250    | 262,213                           | 343       | 0.131%  |         |              |
| NBC               | 527,968                           | 721       | 0.137%  | \$13.25 | \$9.70       |
|                   |                                   |           |         |         |              |
| WTOP Traffic GRH  |                                   |           |         |         |              |
| 728x90            | 61,646                            | 26        | 0.042%  |         |              |
| WTOP Weather GRH  |                                   |           |         |         |              |
| 728x90            | 32,086                            | 4         | 0.012%  |         |              |
| WTOP Traffic RS   |                                   |           | 0.0700/ |         |              |
| 728x90            | 62,005                            | 35        | 0.056%  |         |              |
| WTOP Weather RS   | 00.044                            | 40        | 0.0500/ |         |              |
| 728x90            | 82,644                            | 49        | 0.059%  | ¢40.50  | <b>60450</b> |
| WTOP              | 238,381                           | 114       | 0.048%  | \$16.50 | \$34.50      |
| MovoPS160v600     | 224 242                           | 407       | 0.0000/ |         |              |
| MoveRS160x600     | 224,248<br>224,694                | 197       | 0.088%  |         |              |
| MoveRS300x250     | ,                                 | 190       | 0.085%  |         |              |
| MoveRS728x90      | 246,124                           | 102       | 0.041%  |         |              |
| MoveGRH160x600    | 225,813                           | 185       | 0.082%  |         |              |
| MoveGRH300x250    | 18,277                            | 10<br>130 | 0.055%  |         |              |
| Move (Realter)    | 245,730                           |           | 0.053%  | \$4.60  | ¢6 70        |
| Move (Realtor)    | 1,184,886                         | 814       | 0.069%  | \$4.60  | \$6.70       |
|                   |                                   |           |         |         |              |

| Rideshare         | 3,351,743 | 3752 | 0.112% |  |
|-------------------|-----------|------|--------|--|
| GRH               | 3,105,606 | 3735 | 0.120% |  |
| Total Impressions | 6,457,349 |      |        |  |
| Total Clicks      |           | 7487 |        |  |
| Total CTR         |           |      | 0.116% |  |

# **Appendix**

# **Gas Pump Topper Locations**

| Brand       | Business Name                   | Address                   | City          | State | Zip   |
|-------------|---------------------------------|---------------------------|---------------|-------|-------|
| BP/Amoco    | 18th St BP                      | 1800 18th St NW           | Washington    | DC    | 20009 |
| BP/Amoco    | Casey's BP                      | 1396 Florida Ave NE       | Washington    | DC    | 20002 |
| BP/Amoco    | Florida Ave Amoco               | 306 Rhode Island Ave NW   | Washington    | DC    | 20001 |
| Independent | Florida Ave LP                  | 22 Florida Ave NW         | Washington    | DC    | 20001 |
| Sunoco      | G & K Sunoco                    | 1248 Pennsylvania Ave SE  | Washington    | DC    | 20003 |
| Chevron     | Georgetown Chevron              | 2450 Wisconsin Ave NW     | Washington    | DC    | 20007 |
| Independent | Georgetown LP                   | 1576 Wisconsin Ave        | Washington    | DC    | 20007 |
| Independent | Georgia LP                      | 5831 Georgia Ave NW       | Washington    | DC    | 20011 |
| Independent | Lowest Price Gas                | 4519 Benning Rd SE        | Washington    | DC    | 20019 |
| Independent | Lowest Price Gas                | 2800 12th St NE           | Washington    | DC    | 20018 |
| Independent | Lowest Price Gas                | 1301 Bladensburg Rd NE    | Washington    | DC    | 20002 |
| Independent | Lowest Price Gas                | 1801 West Virginia Ave NE | Washington    | DC    | 20002 |
| Independent | Rhode Island LP                 | 420 Rhode Island Ave NW   | Washington    | DC    | 20001 |
| Independent | W St LP                         | 1400 W St NW              | Washington    | DC    | 20009 |
| Chevron     | Watergate Chevron               | 2643 Virginia Ave NW      | Washington    | DC    | 20037 |
| Independent | A-1 Mart                        | 649 Himes Ave             | Frederick     | MD    | 21703 |
| Independent | Accokeek Gas & Go               | 201 Bryan Point Rd        | Accokeek      | MD    | 20607 |
|             |                                 |                           | Fort          |       |       |
| Independent | Allentown Rd LP                 | 7713 Allentown Rd         | Washington    | MD    | 20744 |
| Independent | Baden Gas                       | 16715 Brandywine Rd       | Brandywine    | MD    | 20613 |
| Sunoco      | Bethesda Sunoco                 | 8240 Wisconsin Ave        | Bethesda      | MD    | 20814 |
| Sunoco      | Casablanca Sunoco               | 8875 Pine Branch Rd       | Silver Spring | MD    | 20903 |
| Citgo       | Chevy Chase Citgo               | 8505 Connecticut Ave      | Chevy Chase   | MD    | 20815 |
| Independent | Cloverly LP                     | 15501 New Hampshire Ave   | Silver Spring | MD    | 20905 |
| Independent | Congressional Sunoco<br>Service | 1469 Rockville Pike       | Rockville     | MD    | 20852 |
| Chevron     | Damascus Chevron                | 26241 Ridge Rd            | Damascus      | MD    | 20872 |
| Chevron     | Darnestown Chevron              | 12301 Darnestown Rd       | Gaithersburg  | MD    | 20878 |
| Independent | Dickerson Market                | 22145 Dickerson Rd        | Dickerson     | MD    | 20842 |
| Shell       | Dodson Shell                    | 15701 Frederick Rd        | Derwood       | MD    | 20855 |
| Chevron     | E&C                             | 13990 Georgia Ave         | Aspen Hill    | MD    | 20906 |
| Crown       | E&C                             | 7628 Old Georgetown Rd    | Bethesda      | MD    | 20814 |
| BP/Amoco    | Forestville BP                  | 7614 Marlboro Pike        | Forestville   | MD    | 20747 |
| Chevron     | Fredericktowne Chevron          | 1395 W Patrick St         | Frederick     | MD    | 21702 |
| Chevron     | Gaithersburg Chevron            | 100 N Frederick Ave       | Gaithersburg  | MD    | 20877 |
| Sunoco      | Germantown-West Sunoco          | 18701 Liberty Mill Rd     | Germantown    | MD    | 20874 |
| Sunoco      | Goshen Crossing Sunoco          | 20050 Goshen Rd           | Gaithersburg  | MD    | 20879 |
| Independent | Low Price                       | 5803 Annapolis Rd         | Bladensburg   | MD    | 20710 |
| Independent | Lowest Price Gas                | 5608 Buckeystown Pike     | Frederick     | MD    | 21704 |
| Independent | Lowest Price Gas                | 3800 Rhode Island Ave     | Brentwood     | MD    | 20722 |

| Independent | Lowest Price Gas             | 6038 Baltimore Ave          | Hyattsville    | MD | 20781 |
|-------------|------------------------------|-----------------------------|----------------|----|-------|
| Independent | Lowest Price Gas             | 2301 University Blvd E      | Langley Park   | MD | 20783 |
| Independent | Lowest Price Gas             | 629 N Bentz St              | Frederick      | MD | 21701 |
|             |                              |                             | Capitol        |    |       |
| Independent | Lowest Price Gas             | 5342 Sheriff Rd             | Heights        | MD | 20743 |
| Independent | Lowest Price Gas             | 501 Olney Sandy Spring Rd   | Sandy Spring   | MD | 20860 |
| Independent | Lowest Price Gas             | 7887 Barlowe Rd             | Palmer Park    | MD | 20785 |
| Independent | Lowest Price Gas             | 3507 Enterprise Rd          | Mitchellville  | MD | 20721 |
| Independent | May's Service Station        | 8708 Sharpsburg Pike        | Fairplay       | MD | 21733 |
| Chevron     | Middlebrook Chevron          | 11606 Middlebrook Rd        | Germantown     | MD | 20876 |
| Liberty     | Montgomery Village Liberty   | 19205 Watkins Mill Rd       | Gaithersburg   | MD | 20886 |
| Independent | New Market Service Center    | 29233 3 Notch Rd            | Mechanicsville | MD | 20659 |
| Chevron     | Pine Branch Chevron          | 8550 Piney Branch Rd        | Silver Spring  | MD | 20903 |
| Sunoco      | Pinefield Quick Shop         | 2030 Crain Hwy              | Waldorf        | MD | 20601 |
| Texaco      | Piney Branch Texaco          | 8225 Piney Branch Rd        | Silver Spring  | MD | 20910 |
| Sunoco      | Potomac Sunoco               | 11355 Seven Locks Rd        | Potomac        | MD | 20854 |
| Sunoco      | Randolph Sunoco              | 13335 New Hampshire Ave     | Silver Spring  | MD | 20904 |
|             | ·                            |                             | District       |    |       |
| Texaco      | Sanjeev's Texaco             | 2000 Brooks Dr              | Heights        | MD | 20747 |
| Sunoco      | Spaids Sunoco Service        | 11249 Viers Mill Rd         | Silver Spring  | MD | 20902 |
| Sunoco      | Sunoco Food Mart             | 1000 Dual Hwy               | Hagerstown     | MD | 21740 |
| Sunoco      | Takoma Park Sunoco           | 6360 New Hampshire Ave      | Takoma Park    | MD | 20912 |
| Texaco      | Takoma Park Texaco           | 6400 New Hampshire Ave      | Silver Spring  | MD | 20912 |
| Independent | The County's Filling Station | 11805 HG Trueman Rd         | Lusby          | MD | 20657 |
| Sunoco      | Twinbrook Sunoco             | 1907 Veirs Mill Rd          | Rockville      | MD | 20851 |
| Sunoco      | W @ ICC                      | 14300 New Hampshire Ave     | Silver Spring  | MD | 20904 |
| Independent | W At Bethesda                | 5143 River Rd               | Bethesda       | MD | 20816 |
| Independent | W at East West Hwy           | 920 E West Hwy              | Takoma Park    | MD | 20912 |
| Independent | W Express @ Georgia          | 9501 Georgia Ave            | Silver Spring  | MD | 20910 |
| Independent | W Express @ Germantown       | 20510 Germantown Rd         | Germantown     | MD | 20876 |
| Independent | Washingtonian Chevron        | 10003 Fields Rd             | Gaithersburg   | MD | 20878 |
| Exxon       | Wheaton Exxon                | 11310 Georgia Ave           | Wheaton        | MD | 20902 |
| Citgo       | Wheaton Manor Citgo          | 2201 University Blvd W      | Wheaton        | MD | 20902 |
| Exxon       | White Oak Exxon              | 11177 New Hampshire Ave     | Silver Spring  | MD | 20904 |
| Sunoco      | Williamsport Sunoco          | 304 E Potomac St            | Williamsport   | MD | 21795 |
| Getty       | Getty Mart                   | 13232 James Monroe Hwy      | Leesburg       | VA | 20176 |
| Crown       | Woodlawn Auto Center         | 5634 Mt Vernon Memorial Hwy | Alexandria     | VA | 22009 |
| BP/Amoco    | Alexandria BP                | 6540 Edsall Rd              | Alexandria     | VA | 22312 |
|             | American Majestic Eagle      |                             |                |    |       |
| Texaco      | Fuel                         | 7399 Lee Hwy                | Falls Church   | VA | 22042 |
| Citgo       | Berryville Service Center    | 301 N Buckmarsh St          | Berryville     | VA | 22611 |
| Independent | Croson's Store               | 42382 John Mosby Hwy        | Chantilly      | VA | 20152 |
|             |                              | 14000 Lee Jackson Memorial  |                |    |       |
| Exxon       | Dulles Exxon                 | Hwy                         | Chantilly      | VA | 20151 |
| Shell       | E&C                          | 13890 Noblewood Plaza       | Dale City      | VA | 22193 |
| Sunoco      | E&C                          | 2495 Prince William Pkwy    | Woodbridge     | VA | 22192 |

| Shell       | E&C                      | 6546 Edsall Rd             | Alexandria    | VA | 22312 |
|-------------|--------------------------|----------------------------|---------------|----|-------|
| Chevron     | E&C                      | 4154 Four Mile Run Dr      | Arlington     | VA | 22206 |
| Shell       | E&C                      | 6717 Old Dominion Dr       | McLean        | VA | 22101 |
| Shell       | E&C                      | 7303 Richmond Hwy          | Alexandria    | VA | 22306 |
| Shell       | E&C                      | 8103 Leesburg Pike         | Vienna        | VA | 22182 |
| Shell       | E&C                      | 13313 Occoquan Rd          | Woodbridge    | VA | 22191 |
| Shell       | E&C                      | 3216 Jefferson Davis Hwy   | Alexandria    | VA | 22305 |
| Shell       | E&C                      | 4030 Wilson Blvd           | Arlington     | VA | 22203 |
| Texaco      | E&C                      | 10800 Lee Hwy              | Fairfax       | VA | 22030 |
| Texaco      | E&C                      | 12680 Darby Brooke Court   | Woodbridge    | VA | 22192 |
| Texaco      | E&C                      | 13616 Lee Hwy              | Centreville   | VA | 20120 |
| Texaco      | E&C                      | 2919 Gallows Rd            | Falls Church  | VA | 22042 |
| Sunoco      | E&C                      | 3186 River Heritage Blvd   | Dumfries      | VA | 22026 |
| Texaco      | E&C                      | 8156 Richmond Hwy          | Alexandria    | VA | 22309 |
| Texaco      | E&C                      | 7206 Little River Tpke     | Annandale     | VA | 22003 |
| Texaco      | E&C                      | 4109 Duke St               | Alexandria    | VA | 22304 |
| BP/Amoco    | Fairoaks BP              | 11119 Main St              | Fairfax       | VA | 22030 |
| Citgo       | Family Convenience Store | 525 N Royal Ave            | Front Royal   | VA | 22630 |
| Independent | Foodway Supermarket      | 2868 Stonewall Jackson Hwy | Bentonville   | VA | 22610 |
| Sunoco      | Gas Mart #1              | 12709 James Monroe Hwy     | Leesburg      | VA | 20176 |
| Sunoco      | Gas Mart #3              | 3323 Valley Pike           | Winchester    | VA | 22602 |
| Sunoco      | Gas Mart #4              | 14425 James Monroe Hwy     | Leesburg      | VA | 20176 |
| Sunoco      | Gas Mart #7              | 8002 Winchester Rd         | Front Royal   | VA | 22630 |
| Shell       | Gunston Shell Service    | 9801 Richmond Hwy          | Lorton        | VA | 22079 |
| Citgo       | Handy Mart               | 1186 Warrenton Rd          | Fredricksburg | VA | 22406 |
| Citgo       | Heritage Mall Citgo      | 7824 Rectory Ln            | Annandale     | VA | 22003 |
| Citgo       | Japanese Auto Service    | 3413 Wilson Blvd           | Arlington     | VA | 22201 |
| Mystic      | Japanese Auto Svc        | 3039 Annandale Rd          | Falls Church  | VA | 22042 |
| BP/Amoco    | LakeBridge BP            | 1435 Old Bridge Rd         | Woodbridge    | VA | 22192 |
| Citgo       | Merrifield Citgo         | 8318 Lee Hwy               | Fairfax       | VA | 22031 |
| Shell       | Montclair Chevron        | 17013 Dumfries Rd          | Dumfries      | VA | 22026 |
| BP/Amoco    | Mt Vernon BP             | 8263 Richmond Hwy          | Alexandria    | VA | 22309 |
| Citgo       | Mt Vernon Citgo          | 8158 Mt Vernon Hwy         | Alexandria    | VA | 22309 |
| Exxon       | Ox Road Exxon            | 5211 Ox Rd                 | Fairfax       | VA | 22030 |
| Citgo       | Park Fairfax Citgo       | 1015 W Glebe Rd            | Alexandria    | VA | 22305 |
| Mobil       | Potomac Mills Mobil      | 14496 Gideon Dr            | Woodbridge    | VA | 22192 |
| Sunoco      | Pro Service Station      | 7601 Centreville Rd        | Manassas      | VA | 20111 |
| Citgo       | R T 1 Citgo              | 14101 Jefferson Davis Hwy  | Woodbridge    | VA | 22191 |
| Chevron     | Reston Mobil             | 11410 N Shore Dr           | Reston        | VA | 20190 |
| BP/Amoco    | Springfield BP           | 6703 Backlick Rd           | Springfield   | VA | 22150 |
| BP/Amoco    | Tysons BP                | 8217 Leesburg Pike         | Vienna        | VA | 22182 |
| Shell       | Tysons Corner Shell      | 8020 Leesburg Pike         | Vienna        | VA | 22182 |
| BP/Amoco    | Vienna BP                | 200 E Maple Ave            | Vienna        | VA | 22180 |
| Gulf        | Woodlawn Chevron         | 8689 Richmond Hwy          | Alexandria    | VA | 22309 |
| Independent | Yorkshire Service Centre | 7522 Centreville Rd        | Manassas      | VA | 20111 |

## **Bus Shelter Locations, Montgomery County**

| Location Desc                                    | Area               | Scheduled Design      |
|--|--------------------|-----------------------|
| Shady Grove Rd SWC 80' SW/O Crabbs Branch<br>Way | Rockville          | don't be left hanging |
| Georgia Ave ES 60' S/O Spring St                 | Silver Spring      | save half everytime   |
| Montgomery Village Ave ES 60' S/O Clubhouse Rd   | Gaithersburg       | don't be left hanging |
| Montgomery Village Ave ES 50' S/O Centerway Rd   | Gaithersburg       | save half everytime   |
| Wisconsin Ave WS 142' S/O Somerset Terrace       | Chevy Chase        | don't be left hanging |
| Wisconsin Ave WS 54' N/O South Park Ave          | Chevy Chase        | save half everytime   |
| Rockville Pike ES 427' S/O Tuckerman Lane        | Rockville          | don't be left hanging |
| Georgia Ave WS 36' N/O Mason St                  | Silver Spring      | save half everytime   |
| Georgia Ave ES 45' N/O Shorefield Rd             | Silver Spring      | don't be left hanging |
| Georgia Ave ES 50' N/O Blue Ridge Ave            | Silver Spring      | save half everytime   |
| Georgia Ave WS 56' S/O Hillcroft Dr              | Rockville          | don't be left hanging |
| Montgomery Village Ave WS 85' S/O Century Rd     | Montgomery Village | save half everytime   |
| Second Ave NWC 132' NW/O Colesville Rd           | Bethesda           | don't be left hanging |
| Old Georgetown Rd WS 58' N/O Bells Mill Rd       | Rockville          | save half everytime   |
| Connecticut Ave NS 150' E/O Georgia Ave          | Rockville          | don't be left hanging |
| Rockville Pike ES 225' N/O Randolph Rd           | Rockville          | save half everytime   |
| Georgia Ave ES 68' S/O Ellsworth Dr              | Silver Spring      | don't be left hanging |
| Viers Mill Rd WS 36' N/O Robindale Dr.           | Rockville          | save half everytime   |
| Connecticut Ave WS 42' S/O Pear Tree Court       | Silver Spring      | don't be left hanging |
| Fenton St SEC 150' SE/O Colesville Rd            | Silver Spring      | save half everytime   |
| Colesville Rd ES 70' S/O Spring St               | Silver Spring      | don't be left hanging |
| Colesville Rd NS 168' E/O 16th St.               | Silver Spring      | save half everytime   |
| East West Hwy NWC 290' NW/O Colesville Rd.       | Silver Spring      | don't be left hanging |
| Montgomery Village Ave ES 60' S/O Clubhouse Rd   | Gaithersburg       | save half everytime   |
| Colesville Rd ES 188' N/O University Blvd        | Silver Spring      | don't be left hanging |
| Wisconsin Ave WS 142' S/O Somerset Terrace       | Chevy Chase        | save half everytime   |
| Rockville Pike ES 80' N/O Cedar Lane             | Bethesda           | don't be left hanging |
| Montgomery Village Ave ES 260' N/O Lost Knife Rd | Montgomery Village | save half everytime   |
| Georgia Ave WS 220' S/O Bel Pre Rd               | Rockville          | don't be left hanging |
| Lost Knife Rd WS 147' S/O Montgomery Village Ave | Montgomery Village | save half everytime   |
| -  | 1                  |                       |

# Appendix C Earned Media Placements

#### Print/Online Media

4/13/2011

2nd Green Revolution

http://2ndgreenrevolution.com/2011/05/13/got-a-bike-on-may-20th-use-it-to-bike-to-work-in-dc/?utm\_source=rss&utm\_medium=rss&utm\_campaign=got-a-bike-on-may-20th-use-it-to-bike-to-work-in-dc

Got a Bike? On May 20th Use it to

5/20/2011

Agenda on Life Newspaper

http://agendaonlife.com/93805/dc-bike-to-work-day-surpasses-goal-with-11000-commuting-on-2-wheels-instead-of-4

DC Bike to Work Day surpasses goal with 11,000 commuting on 2 wheels instead of 4

5/20/2011

Arlington's Car-Free Diet

www.carfreediet.com/news\_events.cfm

DC Bike to Work Day surpasses 10,000 rider goal

5/19/2011

Ashburn Patch

http://ashburn.patch.com/articles/national-bike-to-work-day

May 20 is National Bike To Work Day

5/19/2011

Bicycle Retailer

http://www.bicycleretailer.com/news/newsDetail/5482.html

National Bike to Work Day Kicks Off

5/27/2011

Bicycle Spokesman.com

http://bicyclespokesman.com/bike-to-work-day-2011-is-this-friday/

Bike to Work Day 2011 is Friday

4/29/2011

Bike Arlington

http://www.bikearlington.com/

Bike to Work Day 2011

5/9/2011

Bike Arlington Forum

http://bikearlingtonforum.com/showthread.php?690-Bike-to-Work-Day-The-Washington-

Times&s=9c8421f1a31c8d3b467f892a0c9e1359&p=3475#post3475

Bike to Work Day -- The Washington Times

5/3/2011

Bike World News

http://www.bikeworldnews.com/2011/05/03/bike-month-promotes-sport-cycling-advocacy-projects/ Bike Month promotes sport and cycling advocacy projects

5/20/2011

CT Post - (Connecticut)

http://www.ctpost.com/news/article/DC-Bike-to-Work-Day-surpasses-10-000-rider-goal-1387918.php DC Bike to Work Day surpasses 10,000 rider goal

5/20/2011

City Biz Real Estate

http://dcrealestate.citybizlist.com/5/2011/5/22/11000-Participate-in-DCs-BiketoWork-Day-on-Friday-%28VIDEO%29.aspx

11,000 Participate in DC's Bike-to-Work Day on Friday (VIDEO)

5/18/2011

Clarendon Patch

http://clarendon.patch.com/articles/bike-to-work-day-and-bike-dc-come-to-arlington-this-weekend Bike to Work Day and Bike D.C. Come to Arlington This Weekend

5/4/2011

Clarendon Patch

http://clarendon.patch.com/articles/may-is-bike-month-in-arlington

May is Bike Month in Arlington

5/18/2011

Colesville Patch

http://colesville.patch.com/articles/morning-links-bike-to-work-pay-by-cell-parking

Morning Links: Bike to Work, Pay-by-Cell Parking

3/2/2011

College Park Patch (includes link to Commuter Connections)

http://collegepark.patch.com/articles/bike-to-work-day-registration-now-open

Bike to Work Day Registration Now Open

5/20/2011

Commuter Page.com

http://www.commuterpage.com/cnews/current.cfm

DC Bike to Work Day surpasses 10,000 rider goal

5/19/2011

**Connected Communities** 

http://connectedcommunities.us/showthread.php?t=44176

Bike To Work Day

5/19/2011

Connected Communities

http://connectedcommunities.us/showthread.php?p=45044

Bike to Work Day Set to Break Records in Annual Event on May 20

5/9/2011

Cycleicious

http://www.cyclelicio.us/2011/bike-to-work-day-effectiveness/

Newbies Encouraged to BTWD

5/16/2011

DC Guide

http://dcguide.com/2011/05/safety-is-sexy-bike-to-work-day-friday-may-20/

Safety is Sexy.. Bike to Work Day, Friday, May 20

5/16/2011

DC Socialite

http://www.dcsocialite.com/safety-is-sexy-bike-to-work-day-friday-may-20

Safety is Sexy.. Bike to Work Day, Friday, May 20

5/3/2011

**DCEvent Junkie** 

http://dceventjunkie.com/2011/05/bike-dc-and-bike-to-work-day/

Bike DC and Bike to Work Day

5/2/2013

**DCEvent Junkie** 

http://willbikeforchange.wordpress.com/2011/05/03/guest-post-at-dc-event-junkie-bike-to-work-day-and-bike-dc/

Guest Post at DC Event Junkie: Bike to Work Day and Bike DC

5/18/2011

**DCList** 

http://dcist.com/2011/05/free rentals for bike to work day.php

Happy Bike to Work Week, Washington

5/3/2011

DCNoMa.com

http://www.dcnoma.com/?p=391

DC Upgrades and BTWD

5/13/2011

EcoVelo

http://www.ecovelo.info/2011/05/13/btwd-attracts-new-riders-in-d-c/

Bike to Work Day

5/17/2011

**Express Night Out** 

http://www.expressnightout.com/content/2011/05/elliptigo-bike-to-work-day.php

Gotta Glide on This Ride: ElliptiGO Takes Ellipticals on the Road

5/12/2011

**Express Night Out** 

http://www.expressnightout.com/content/2011/05/summer\_preview\_11\_beyond\_may\_day\_and\_cin.ph

р

Summer Guide '11: Beyond May Day and Cinco de Mayo

5/17/2011

**Express Night Out** 

http://www.expressnightout.com/content/2011/05/pedal\_professionals\_sensible\_gear\_for\_bi.php

Pedal Professionals: Sensible Gear for Biking to Work

5/19/2011

Fairfax Station Patch

http://fairfaxstation.patch.com/articles/get-out-fairfax-station-weekend-planner-2

Get Out! Fairfax Station Weekend Planner

5/19/2011

Fairfax Station Patch

http://fairfaxstation.patch.com/articles/bike-to-work-day-kicks-into-gear-Friday

Bike to Work Day Kicks Into Gear Friday

5/14/2011

Frederick News Post

http://www.fredericknewspost.com/sections/news/display.htm?StoryID=121162

Preparations under way for Bike to Work Day

5/21/2011

Frederick News Post

http://www.fredericknewspost.com/sections/news/display.htm?StoryID=121478

2011's Bike to Work Day proves to be Frederick's largest

5/25/2011

Gazette.net

http://ww2.gazette.net/stories/05252011/kensnew211409\_32534

Getting commuters out of the car and onto the bike

5/16/2011

GeorgetownDish

http://thegeorgetowndish.com/thelatest/georgetown-get-ready-bike-work-day-may-20

Georgetown, get ready for Bike to Work Day -- May 20

4/11/2011

Herndon Patch

http://herndon.patch.com/articles/herndon-metro-area-gearing-up-for-bike-to-work-day

Herndon, Metro Area Gearing Up for Bike to Work Day

5/21/2011

Hometown Annapolis

http://www.hometownannapolis.com/news/reg/2011/05/21-18/DC-Bike-to-Work-Day-surpasses-10000-rider-goal.html

DC Bike to Work Day surpasses 10,000 rider goal

5/10/2011

Hometown Annapolis

http://www.hometownannapolis.com/news/nbh/2011/05/10-09/Arundel-Digest.html

Bike to Work Day seeks participants

5/26/2011

HuffingtonPost.com

http://www.huffingtonpost.com/2011/05/19/bike-to-work-2011-commuting-

tips n 864307.html#s280855&title=Tip 1 Bike

Bike To Work Day 2011: What Everyone Should Know About Bicycle Commuting (PHOTOS)

5/19/2011

Huntington-BelleHaven Patch

http://bellehaven.patch.com/articles/bike-to-work-day-2

Bike to Work Day

5/19/2011

Hvattsville Patch

http://hyattsville.patch.com/articles/five-things-you-need-to-know-today-the-hy-five-19

Five Things You Need To Know Today (The Hy-Five)

5/19/2011

Hyattsville Patch

http://hyattsville.patch.com/articles/five-things-you-need-to-know-today-the-hy-five-13

Five Things You Need To Know Today (The Hy-Five)

5/20/2011

India Times

http://oneclick.indiatimes.com/article/0cUodIU2954PZ?g=Maryland

DC Bike to Work Day surpasses 10,000 rider goal

4/5/2011

InsideNoVa.com

http://www2.insidenova.com/news/2011/apr/05/bike-work-day-beckons-ar-952575/

Mark your calendar, say Manassas city officials, as May 20 and Bike to Work Day beckons

5/19/2011

KabirCares.org

http://www.kabircares.org/bike-to-wokday-tomorrow/

Bike To Work Day Tomorrow

5/19/2011

Leesburg Patch

http://leesburg.patch.com/articles/local-cyclists-gear-up-for-bike-to-work-day

Local Cyclists Gear Up For Bike to Work Day

4/21/2011

Leesburg Today

http://www.leesburg2day.com/content/tncms/live/www.leesburgtoday.com/in brief/article 2185563a-

6c2a-11e0-8226-001cc4c002e0.html

Bike To Work Day Registration Open

5/17/2011

**Loudon Times** 

http://www.loudountimes.com/index.php/news/article/bike to work day rides into loudoun123/

Bike to work day rides into Loudoun

5/20/2011

MD Daily News

http://webcache.googleusercontent.com/search?q=cache:X7XscGN9dlkJ:www.mddailynews.com/news/index.4.html+DC+Bike+to+Work+Day+surpasses+10,000+rider+goal&cd=25&hl=en&ct=clnk&gl=us&client=firefox-a&source=www.google.com

DC Bike to W

5/19/2011

Mount Vernon Patch

http://mountvernon.patch.com/articles/5-things-to-know-today-in-mount-vernon-3

5 Things to Know Today in Mount Vernon

5/20/2011

My San Antonio (includes link on Nick's name)

http://www.mysanantonio.com/news/article/DC-Bike-to-Work-Day-surpasses-10-000-rider-goal-1387918.php

DC Bike to Work Day surpasses 10,000 rider goal

5/10/2011

MyFoxDC

 $\underline{\text{http://www.myfoxdc.com/dpp/news/maryland/bike-to-work-day-organizers-seek-2-wheel-commuters-}051011 \\ \#ixzz1Mi7FSLZL$ 

Bike To Work Day Organizers Seek 2-Wheel Commuters

5/20/2011

MyFoxDC (TV coverage)

http://www.clipsyndicate.com/video/playlist/13492/2479277?cpt=8&title=truveo\_full\_feed&wpid=2541Bike To Work Day Organizers Seeks to cut traffic

5/20/2011

NBA.MSG.com

http://nba.msg.com/article/0cUodIU2954PZ?q=Virginia

DC Bike to Work Day surpasses 10,000 rider goal

5/20/2011

**NBC** Washington

http://www.nbcwashington.com/the-scene/events/D\_C\_Bike\_to\_Work\_Day\_Surpasses\_10\_000-

Rider Goal Washington DC-122372659.html? source=Facebook

DC Bike to Work Day surpasses 10,000 rider goal

4/21/2011

NIH Bicycle Commuter Club

http://www.recgov.org/r&w/nihbike/

Bike To Work Day Friday, May 20, 2011 Registration Open

5/17/2011

News of the Revolution

http://newsoftherevolution.com/dressed-to-ride-revolutionize-national-bike-month/

Dressed to Ride

5/20/2011

Newstimes.com (with link on Nick)

http://www.newstimes.com/news/article/DC-Bike-to-Work-Day-surpasses-10-000-rider-goal-1387918.php

DC Bike to Work Day surpasses 10,000 rider goal

5/20/2011

Nuizer.com

http://www.niuzer.com/Washington/Bike-to-Work-Day-tops-10000-rider-goal-4883901.html

DC Bike to Work Day surpasses 10,000 rider goal

5/21/2011

Places Around the Earth.com

http://placesaroundtheearth.com/District-of-Columbia/d-c-bike-to-work-day-surpasses-10000-rider-qoal-%C2%AB-cbs-baltimore/

DC Bike to Work Day surpasses 10,000 rider goal

4/16/2011

Potomac Patch

http://potomac.patch.com/articles/patch-picks-ways-to-make-the-earth-a-better-place

Patch Picks: Ways To Make the Earth A Better Place

5/20/2011

Prince William Chamber of Commerce

http://pwcgmcc.mymediaroom.com/wire/events/viewevent.aspx?id=11295

Metro Washington Bike to Work Day, Friday, May 20, 2011

5/20/2011

Region Forward

http://www.regionforward.org/recording-breaking-bike-to-work-day

Recording-breaking Bike to Work Day!

5/5/2011

Region Forward - Catalyst for Change

http://www.regionforward.org/bike-to-work-day-a-catalyst-for-a-permanent-change-in-commuting-patterns

A Catalyst for a Permanent Change in Commuting Patterns

5/20/2011

Reston Patch

http://reston.patch.com/articles/sunny-weather-large-turnout-on-bike-to-work-day

Sunny Weather, Large Turnout on Bike to Work Day

5/18/2011

Reston Patch

http://reston.patch.com/articles/a-good-day-to-ride

A Good Day To Ride

5/19/2011

Rose Hill Patch

http://rosehill.patch.com/articles/five-things-you-need-to-know-today-may-19-2011

Five Things You Need To Know Today: May 19, 2011

5/20/2011

Rss SearchHub.com

http://www.rsssearchhub.com/preview/section-reg-rss-KdKqdp/

DC Bike to Work Day surpasses 10,000 rider goal

5/12/2011

Substance and Style

http://substanceandstyledc.wordpress.com/2011/05/12/gear-up-bike-to-work/

Gear Up! Bike to Work Day

5/9/2011

The City Fix

http://thecityfix.com/research-recap-may-9-biking-to-work-urban-contiguity-power-of-marketplaces/

Research Recap, May 9: Biking to Work, Urban Contiguity, Power of Marketplaces

5/20/2011

The Wash Cycle

http://www.thewashcycle.com/2011/05/post-continues-to-push-the-follow-the-law-too-line.html

Post continues to push the "Follow the law too" line

5/16/2011

The Wash Cycle - Mon. morning commute

http://www.thewashcycle.com/2011/05/monday-morning-commute-bike-to-work-week.html

Monday Morning Commute - Bike to work week

5/11/2011

The Wash Cycle - Wed. morning commute

http://www.thewashcycle.com/2011/05/wednesday-morning-commute-k-street-rules.html

Wednesday Morning Commute - Bike to work week

5/18/2011

The Wash Cycle - Wed. morning commute

http://www.thewashcycle.com/2011/05/wednesday-morning-commute-silence.html

Wednesday Morning Commute - Silence

5/20/2011

**Topix Local News** 

www.topix.com/state/dc

DC Bike to Work Day surpasses 10,000 rider goal

5/20/2011

**USA Today** 

http://www.usatoday.com/video/index.htm#/Commuters+dedicate+their+lifestyle+to+biking/893208470

<u>01</u>

Commuters dedicate their lifestyle to biking

4/11/2011

WHW All Things Hot in Washington

http://whwweb.com/2011/04/bike-to-work-day-2011/

Bike to Work Day 2011

5/20/2011

Washington Business Journal

http://www.bizjournals.com/washington/morning\_call/2011/05/bike-to-work-day-tops-10000-rider-goal.html

DC Bike to Work Day surpasses 10,000 rider goal

5/20/2011

Washington Examiner

http://washingtonexaminer.com/blogs/capital-land/2011/05/record-number-biked-work

Record Number Biked to Work

5/24/2011

Washington Examiner

http://washingtonexaminer.com/news/2011/05/bike-work-day-seeks-cut-smog-

traffic?category=18&quicktabs\_1=0

DC Bike to Work Day surpasses 10,000 rider goal

5/3/2011

Washington Post - Dr. Gridlock

http://www.washingtonpost.com/blogs/dr-gridlock/post/bike-edges-car-bus-in-commute-

contest/2011/05/03/AFBSutfF\_blog.html

Bike edges car and bus in commute contest

5/18/2011

Washington Post - Dr. Gridlock

http://www.washingtonpost.com/blogs/dr-gridlock

Be safe on Friday's Bike to Work Day

5/20/2011

Washington Post - Dr. Gridlock

http://www.washingtonpost.com/blogs/dr-gridlock/post/cyclists-hit-the-road-for-bike-to-work-

day/2011/05/20/AFRB6e7G\_blog.html

Cyclists hit the road for Bike to Work day

5/19/2011

Washington Post - Dr. Gridlock

http://www.washingtonpost.com/blogs/dr-gridlock/post/be-safe-on-fridays-bike-to-work-

day/2011/05/18/AFxQ0a6G\_blog.html

Be Safe on Bike To Work Day

5/21/2011

Washington Post - Local

http://www.washingtonpost.com/local/safety-reminders-for-bike-to-work-

day/2011/05/18/AFWETn6G story.html

Safety reminders for Bike to Work Day

5/10/2011

Washington Post - National

http://www.therepublic.com/view/story/a260ed70e534429ea187b2d6f3b8d4c4/MD--Bike-to-Work/

Bike to Work Day organizers seek two-wheeled commuters for May 20 event

5/19/2011

Washington Post - Post Local

http://www.washingtonpost.com/local/safety-reminders-for-bike-to-work-

day/2011/05/18/AFWETn6G\_story.html

Safety reminders for Bike to Work Day

5/17/2011

Washington Post - Post Opinions

http://www.washingtonpost.com/blogs/all-opinions-are-local/post/the-best-bike-to-work-qear/2011/03/09/AFIqcq5G blog.html

The best bike-to-work gear

5/18/2011

Washington Post - Post Opinions

http://www.washingtonpost.com/blogs/the-buzz/post/lunchline-scratching-that-competitive-itch/2011/05/19/AFkaQE7G blog.html

Friday morning is going to be interesting

5/15/2011

Washington Times

http://www.washingtontimes.com/news/2011/may/15/bike-to-work-week-to-bring-riders-to-city-streets/?page=1

Bike to Work Week to bring riders to city streets

5/20/2011

WashingtonPost.com National

 $\frac{http://www.washingtonpost.com/national/bike-to-work-day-is-friday-20-mile-dc-ride-to-be-held-on-sunday/2011/05/20/AFFIqX7G\_story.html?wprss=$ 

DC Bike to Work Day surpasses goal with 11,000 commuting on 2 wheels inste

5/19/2011

Wheaton Patch

http://wheaton-md.patch.com/articles/wheaton-to-dc-one-route-for-bike-to-work-day

Wheaton to D.C. - One Route for Bike to Work Day

5/20/2011

XVE-3

http://xve3.info/?p=8492

DC Bike to Work Day surpasses 10,000 rider goal

5/6/2011

Yahoo Sports

http://sports.yahoo.com/sc/news?slug=ycn-8428521

Bike to Work Day in Cumberland, Maryland: The event is May 20

5/6/2011

Yahoo Sports

http://sports.yahoo.com/sc/news?slug=ycn-8428521

Bike to Work Day in Cumberland, Maryland: The event is May 20

5/20/2011 goDCgo

http://godcgo.com/home/get-me-there/tools-to-get-around/events/vw/3/itemid/57/d/20110520.aspx

Events: Bike to Work Day 2011

#### Television

5/18/2011

My Fox DC (includes video coverage)

Michael Farrell - Bike preparedness

http://www.myfoxdc.com/dpp/mornings/bike-to-work-day-051811

5/20/2011

My Fox DC article

Bike To Work Day Seeks To Cut Smog, Traffic

http://www.myfoxdc.com/dpp/news/local/bike-to-work-day-seeks-to-cut-smog-traffic-052011

5/20/2011

**CBS News Baltimore** 

D.C. Bike To Work Day Surpasses 10,000 Rider Goal

http://baltimore.cbslocal.com/2011/05/20/bike-to-work-day-seeks-to-cut-smog-traffic/

5/20/2011

Maryland - Local news headlines (link to CBS)

DC Bike to Work Day surpasses 10,000 rider goal

http://localxoo.com/maryland/2011/05/20/d-c-bike-to-work-day-surpasses-10000-rider-goal/

5/20/2011

WBFF Fox 45 Baltimore

DC Bike to Work Day surpasses 10,000 rider goal

http://www.foxbaltimore.com/template/inews\_wire/wires.regional.md/267919fb-www.foxbaltimore.com.shtml

5/20/2011

WSLS 10 (NBC)

DC Bike to Work Day surpasses 10,000 rider goal

http://www2.wsls.com/news/2011/may/20/dc-bike-to-work-day-surpasses-10000-rider-goal-ar-1057426/

5/20/2011

WJLA - abc7

Bike to Work Day is today!

http://www.wila.com/articles/2011/05/bike-to-work-day-is-today--61067.html

5/20/2011

NBC Washington (incl. TV -video Mayor & Lincoln)

11,000 Hit the Streets for Bike to Work Day

http://www.nbcwashington.com/the-scene/events/11000-Hit-the-Streets-for-Bike-to-Work-Day-122384369.html

Commuter Connections FY11 2nd Half Final DRAFT Marketing Campaign Summary Report June 2011 58

#### Radio

5/20/2011

**WAMU** 

Calendar

WMAL

News

http://wamu.org/news/11/05/20/commuters\_take\_to\_twowheelers\_for\_bike\_to\_work\_day.php

**WMAL** 

News

www.wmal.com/article.asp?id=2191985&spid=40282

**WTOP** 

News

www.wtop.com/?nid=41&sid=2376403

**WTOP** 

News

www.wtop.com/?nid=41&sid=2391822

WTOP

News

www.wtop.com/?nid=41&sid=2390268

**WRQX** 

Spectrum Show with Tom Grooms - Nick Ramfos mentions BTWD

#### Blogs and Social Media, 4690 entries (Bike to Work Day + DC search)

5/11/2011

**FABB Blog** 

Long commute? Try biking part of your route on Bike to Work Day <a href="http://fabb-bikes.blogspot.com/">http://fabb-bikes.blogspot.com/</a>

mtp.//labb-bikes.blogspot.com/

5/19/2011

ShesSavvyBlog

Things to Do: Bike to Work Day 2011

http://shessavvyblog.blogspot.com/2011/05/things-to-do-bike-to-work-day-2010.html

5/17/2011

Susie's Budget Corner

Friday is Bike to Work Day - join in, have fun, get fit, be green

http://susiecambria.blogspot.com/2011/05/friday-is-bike-to-work-day-join-in-have.html

5/20/2011

Washington Examiner - Capital Land

Record number Biked to Work

http://washingtonexaminer.com/blogs/capital-land/2011/05/record-number-biked-work

5/20/2011

League of American Bicyclists

Bike to Work Day in Washington, DC

http://www.bikeleague.org/blog/2011/05/bike-to-work-day-in-the-nations-capital/

5/19/2011

The 42

Bike to Work Day is Tommorow

http://the42bus.blogspot.com/2011/05/bike-to-work-day-is-tomorrow.html

5/16/2011

W&OD Trail Report (Calendar Listing)

Bike to Work Day

http://wandodtrailreport.blogspot.com/2011/05/trail-event-friday-may-20th.html

5/20/2011

DC Streets Blog

Scenes From National Bike to Work Day

http://dc.streetsblog.org/2011/05/20/scenes-from-national-bike-to-work-day/

5/13/2011

Frederick Memorial Hospital Blog

Celebrate Bike Month — Safely!

http://blog.fmh.org/

5/13/2011

Greenversations.com

Bike to Work Day-Who's In?

http://blog.epa.gov/blog/2011/05/13/biketoworkday-whosin/

5/24/2011

Gwadzilla

There is a History of Rain on Bike to Work Day

http://gwadzilla.blogspot.com/2011/05/there-is-history-of-rain-on-bike-to.html

5/18/2011

**Smart Planet** 

Four ways Washington D.C. is becoming a bike-friendly city

http://www.smartplanet.com/blog/cities/four-ways-washington-dc-is-becoming-a-bike-friendly-city/569

5/9/2011

W&OD Trail Report (Calendar Listing)

Bike to Work Day

http://wandodtrailreport.blogspot.com/2011/05/trail-event-friday-may-20th.html

5/20/2011

Washington City Paper

Bike to Work Day

http://www.washingtoncitypaper.com/blogs/citydesk/2011/05/20/the-needle-this-could-be-the-last-editionedition/

5/20/2011

Twitter

DC Bike to Work Day surpasses 10,000 rider goal

http://twitter.com/#!/wjznews/status/71685564964941824

5/25/2011

CommuterPage Blog

Skeptics winner to be announced at Bike to Work Day

http://www.commuterpageblog.com/2011/05/skeptics-winner-to-be-announced-at-bike-to-work-day.html

5/23/2011

Center for Environmental Innovation and Leadership

Bike to Work Day

http://blog.ceileadership.org/2011/05/dc-bike-work-day/

4/6/2011

**Greater Greater Washington Blog** 

Breakfast links

http://greatergreaterwashington.org/post/9975/breakfast-links-nothing-is-the-same/

5/13/2011

**Greater Greater Washington** 

On the calendar: Bike to Work, Bike DC, Bikeshare expansion

http://greatergreaterwashington.org/post/10456/on-the-calendar-bike-to-work-bike-dc-bikeshare-expansion/

4/12/2011

Region Forward - Get Trendy

The Morning Measure: Get trendy – bike to work

http://www.regionforward.org/the-morning-measure-get-trendy-bike-to-work

5/16/2011

Region Forward - Smorgasbord

The Morning Measure: Spring Summary: The latest addition to the Region Forward smorgasbord! <a href="http://www.regionforward.org/the-morning-measure-spring-summary-the-latest-addition-to-the-region-forward-smorgasbord">http://www.regionforward.org/the-morning-measure-spring-summary-the-latest-addition-to-the-region-forward-smorgasbord</a>