

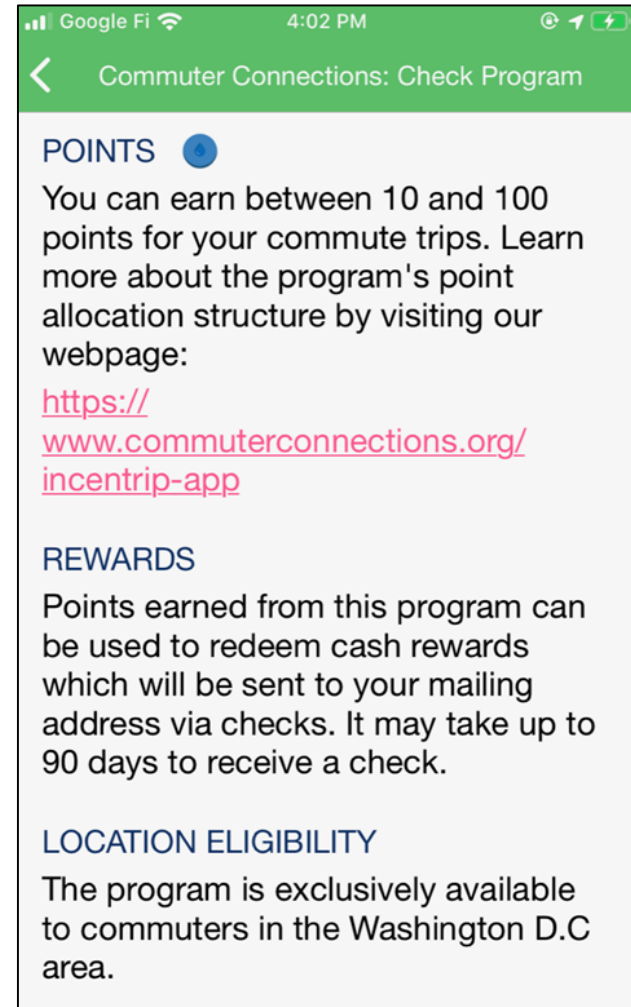
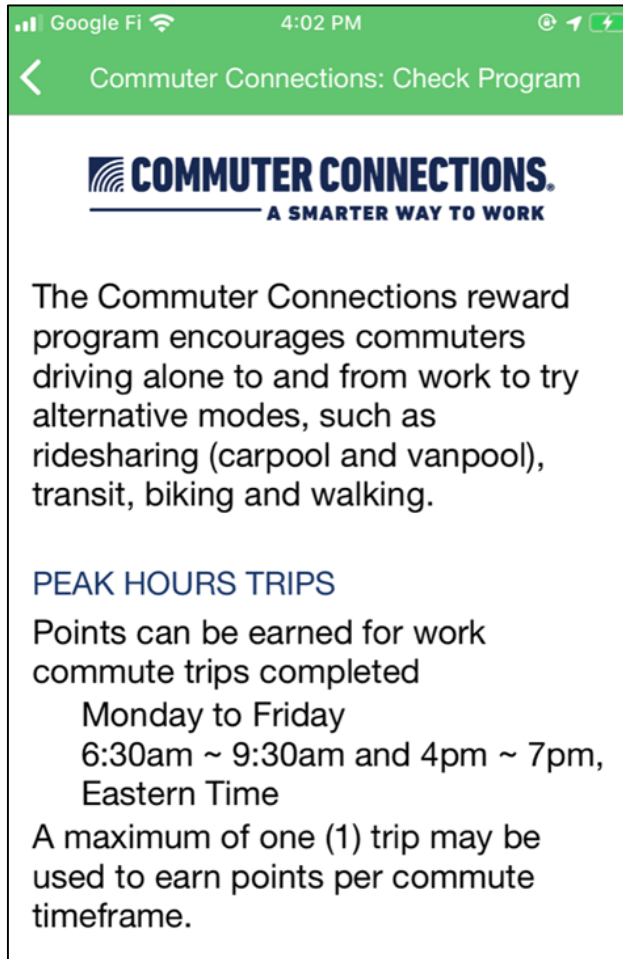
INCENTRIP UPDATE

App Updates & Administrative Guidance

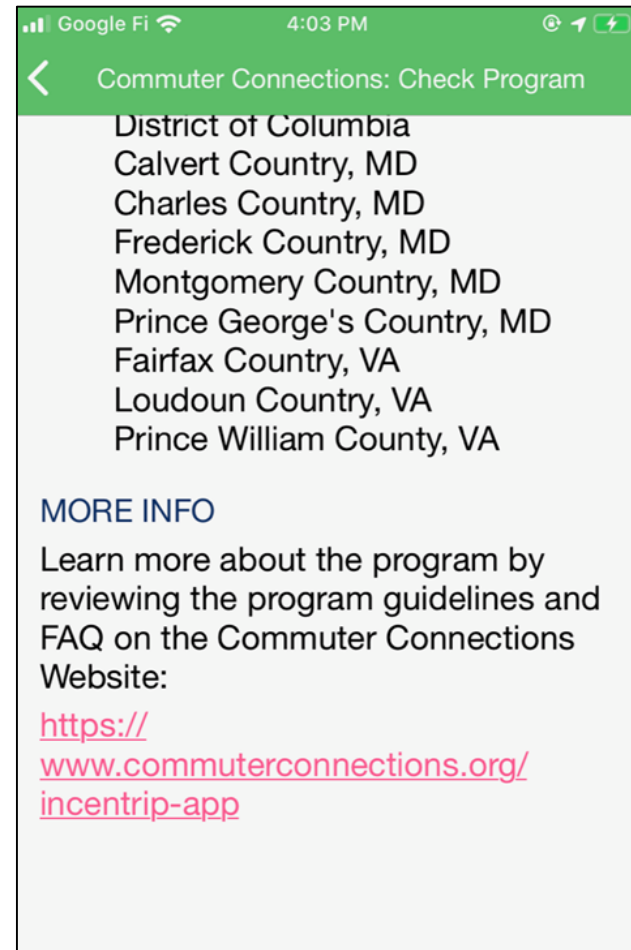
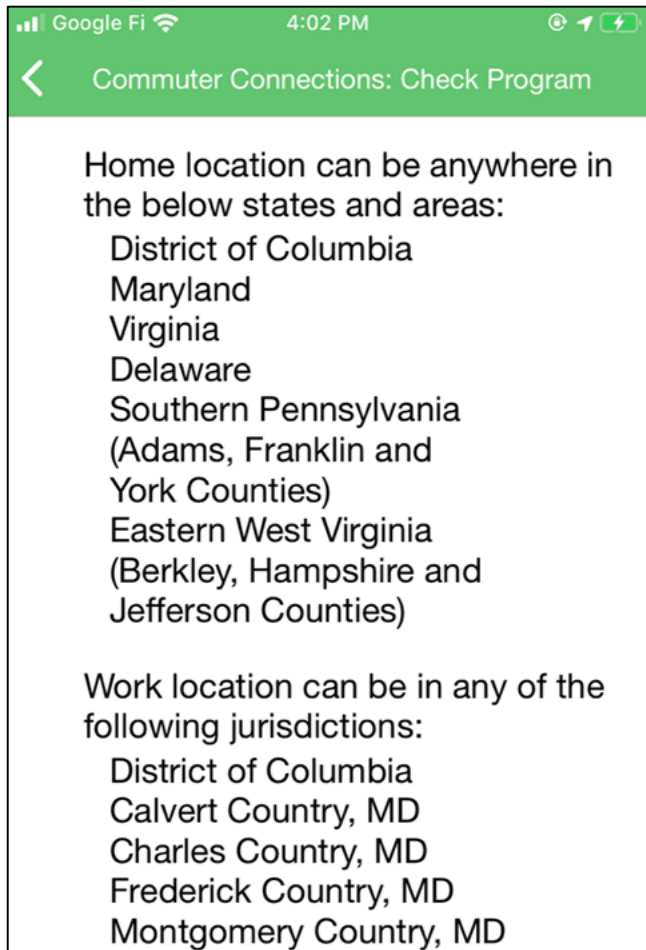
Dan Sheehan
Transportation Operations Program Manager

Commuter Connections Ridematching Committee
March 17, 2020

Recent Updates – Program Page



Recent Updates – Program Page



Recent Updates – Point Allocation Model

Trip Type	Initial Phase	Sustain Phase – 1	Sustain Phase – 2	Sustain Phase - 3
Non-SOV (rideshare, transit, bike walk)	100	90	75	50
Eco-Driving (SOV)	10	10	10	10

Administrative Guidance – User Registration

- When new accounts are created through incenTrip, Ridematching Coordinators Should:
 - Update Commuter status
 - Review and evaluate account for possible additional information
 - **Follow-up with user if additional Commuter Connections services may be beneficial**
 - Update appcode with appropriate code and suffix
 - Example: XINTP

Administrative Guidance – User Questions

- Referral instruction for incenTrip related questions:
 - Program rules & guidelines: Commuter Connections website
 - Points balances: Displayed in incenTrip
 - Contact information: Commuter Connections profile
 - Check status update: ridematching@mwkog.org
 - App glitches/problems: ridematching@mwkog.org

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